



ASSISTANCE WITH RENT AND GAS AND ELECTRICITY SERVICE

For assistance with rent or utility bills, we ask you not to bring any documents to our office. Due to the virus crisis, we cannot receive any paper documents. We will be working by phone and email.

For assistance with rent and/or utilities, please send us an email requesting this type of help.
PLEASE INCLUDE YOUR NAME AND PHONE NUMBER

patricia@salvationarmyvail.org

jenny@salvationarmyvail.org

To request assistance by phone, please call **(970) 748-0704**.

Due to the high volume of phone calls we receive, it is impossible for us to answer each one of them. We ask you that you leave your message at extension 102 or 103. Leave your name, phone number and a brief message. A representative will contact you soon.

In the meantime, please have ready the following (please do not bring your documents to our office, do not send them to us by email until we require them).

- A photo of your photo ID
- Copy of your rental agreement
- Contact information of the manager or property owner of the place you rent.