

Chief Dwight Henninger



I am proud to present our 2014 Year in Review and what a year it was. At press time for this review, the Town of Vail was fully engaged in the 2015 Alpine World Ski Championships. And while the "2015's" were a major focus throughout the past year, the daily business of Vail required theattention and dedication of all.

Vail is one of America's most acclaimed mountain resorts and one of its great success stories. It has become home to prestigious sporting events, parades, dance and

music festivals, and large concerts. The police department has developed strong working relationships with event producers, promoters, and private entities which have helped to secure the return of many events year after year. Guaranteeing safety in public spaces requires a skilled, professional response from Vail PD personnel which is a result of strong and engaged planning.

We applied this expertise to our most recent and highest profile event to date — the 2015 Alpine World Ski Championships. Plans were made to protect every venue and secure the safety of people, property and critical infrastructures. This required tremendous collaboration and coordination both within the department and with private, local, state, and federal agencies. After three years of preparation, there was great anticipation and a sense of readiness within the Department.

2014 has also been a year of adaptation. Recreational marijuana use is now legal in the State of Colorado. We're enforcing a new set of laws in Vail, including one against smoking marijuana in public, and are seeing the effects on the level of crime and disorder, such as an increase in the number of driver impairment arrests.

The past year has seen events in our nation that highlight the need for a police department to be sensitive in its actions and aware of perceptions among its guests and residents. The Vail Police Department recognizes the importance of that relationship and our role in it. As part of that we've renewed our appreciation of de-escalating conflict to our best ability.

Vail and its partners continue to work on building trust with the immigrant community through the Eagle County Law Enforcement Immigrant Advisory Initiative. A community survey conducted in 2014 revealed three of the top five most positive rated responses were "I feel safe in Eagle County," "I feel like my child is safe," and "I trust the local law enforcement officers." Trust in law enforcement stands at 4.2 on a scale from 1 to 5.

We've responded to 488 traffic accidents this year and work diligently on prevention and responsiveness programs like the Tread Safe Campaign. Recently a grant was awarded to Vail and four neighboring law enforcement agencies to implement a new e-ticketing system, which will increase efficiency and keep officers safer.

Vail's police officers have been kept busy within town as well. This year, they've responded to 34,720 calls for service — everything from petty theft to felony embezzlement.

One event emerged as the most interesting and unusual of the year; the discovery of an 1890s era skeleton on a construction site in Lionshead.

The fine men and women of the Vail Police Department have a diverse and fulfilling role in their community. I'm honored to work with them. And we're honored to serve the Town of Vail.

Here's to a great year!

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Mission

To provide a sense of safety and security through high quality police service.

Vision

To be the best resort police department in the country.

Values

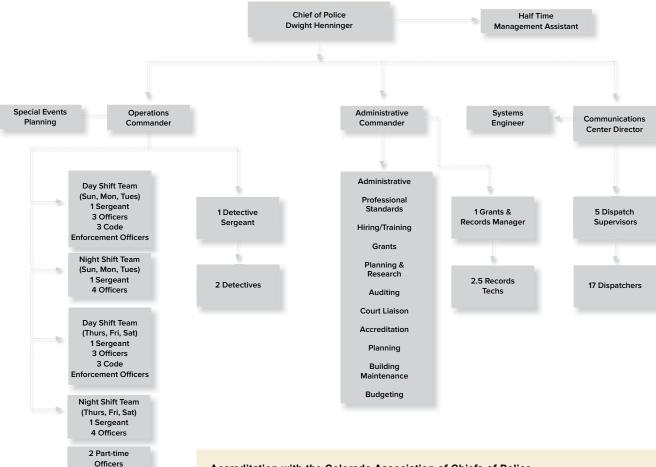
Integrity. Teamwork. Ownership. Excellence.

Goals

Provide high quality police service, ensure order and security, address crime and disorder, prepare cases to bring offenders into account, prepare for emergencies and large-scale incidents, and use financial resources prudently and efficiently.



The men and women of the Vail Police Department.



Accreditation with the Colorado Association of Chiefs of Police

The Vail Police Department was accredited by the Colorado Association of Chiefs of Police in 2014. Two assessors examined the department's policies, practices, and met with staff. They compared the department against 226 standards of professionalism that touch every part of our operations from training, to evidence, financial procedures, and investigations.

High Quality Workforce

The Vail Police Department prides itself in employing a quality workforce that is adept at serving a global community and working in an international resort. Employees must be resourceful, open-minded and interpersonal. They must treat all people with courtesy, fairness, respect and professionalism.

Employing individuals with diverse backgrounds is a top organizational priority and one that demonstrates a strong commitment to sustaining strong police-community relations.

Paid, multi-lingual staff serve on the Volunteer Interpreters Program — a program of the Eagle County Law Enforcement Immigrant Advisory Initiative providing translation services for the immigrant community. Their voluntary service instills goodwill among all community members.

Professional Standards

The Vail Police Department investigates all complaints. Complaints are generated through our internal audits or by citizens. At the conclusion of any professional standards investigation, the disposition will be one of the following findings: sustained when misconduct occurred, not sustained when an allegation is unsubstantiated, unfounded when the allegation is false or did not involve the employee named, exonerated when the employee acted lawfully and properly, or within policy.

In 2014, there were 12 professional standard cases, 11 of which were from the Patrol Division and one from the Narcotics Task Force. Six were sustained minor traffic accidents and six were for possible policy violations.

Of the six traffic accidents, three officers received verbal counseling, one a written reprimand, one a suspension, and one was exonerated.

Of the six possible policy violations, two were unfounded, three resulted in verbal counseling and remedial training, and one remains under review.

The 27 Use of Force cases involving VPD personnel in 2014 were reviewed by VPD Administration and found to be within policy. Of the 27 cases, eight were destruction of wildlife following motorist vs deer and elk accidents.



Training Overview

The Vail Police Department puts special emphasis on training, not just for officers, but for all personnel involved in the operations of the Department. Twice a year, in the Spring and the Fall, all police and code enforcement officers attend four days of comprehensive training classes ranging in subjects from accident investigation and defensive tactics to mental health first aid and swift water safety.

This year, particular emphasis was on critical incident management to prepare for the 2015 Alpine World Ski Championships in February 2015. Over 4,475 hours of training has been accomplished in the Department in 2014.

"Attending the Naval Post Graduate Academy enabled me to work on a real world strategic application of Social Identity Theory and analyze possible threats to the 2015 Alpine World Ski Championships."

Tom Banker Director of the Vail Public Safety Communications Center

Did you know?

It takes 30 weeks from the time an officer is given a conditional employment offer until he/she is on the streets solo. During that time, the new hire will spend two weeks in orientation, 12 weeks in a police academy, and 16 weeks in a field training program.

Communications Center

The Vail Public Safety Communications Center (VPSCC) is part of the Vail Police Department and is funded through a consortium of the Eagle County 911 Authority and 12 user agencies. The 911 Authority contributes the largest share of funds. Remaining funds are allocated to user agencies based upon the percentage of the total number of calls for service averaged over the past three years. In 2014 the Town of Vail's share was 33.44%.

The state-of-the-art facility is supported by an advanced computer aided dispatch system, enhanced 911 phone service and superior emergency notification systems. Dispatchers hold certifications in Emergency Medical Dispatch.

The Center is set up to receive and handle text-to-911 messages. Text-To-911 is not meant to replace regular dialing of "911" in an emergency, but provide an extra level of contact when someone in an emergency may be safer not speaking. It also is beneficial to those who are speaking or hearing impaired.

Top Calls for Service in Vail				
	2013	2014		
Total calls for service	35,345	34,720		
Parking problems	2,961	2,716		
Assists	2,927	3,014		
Follow ups	2,530	2,587		
Traffic stops	2,529	2,871		
911 call/alarms	2,313	2,349		
Prisoner processing	1,192	790		

Training

The VPSCC Training Coordinator began a process to overhaul its entire training program in March 2014.

Goals were to refine new-hire training; surpass the minimum standards for national telecommunications training; make better use of technology to organize coursework, administer tests and track progress; assemble information into intuitive and accessible formats; and include current employee continuing education plans.







Mobile Communications Unit

The center's new mobile communications unit, delivered September 2014, has the capacity to run backup 9-1-1 phones, computer aided dispatch, radio communications, satellite/4G data, and satellite television. The 34-foot long vehicle with four dispatch consoles and a diesel generator was purchased by the Town of Vail and several agencies in Eagle County.

Did you know?

In 2014, the center handled 124,417 calls for service for 12 agencies of which 24,527 were 9-1-1 calls.

Crime & Disorder

To eradicate problems that are directly or indirectly caused by alcohol and drug overuse and abuse, the Department places a good deal of focus on responsible drinking and anti-drug messaging.

Those efforts and the 2012 passage of the Colorado Marijuana Law has helped decrease drug violations by 51% in one year. Regular saturation patrols have had a significant impact on reducing impaired driving offenses by 23% since 2013. Additionally seminars given to bar merchants on the responsible service, sale and consumption of alcohol has helped dramatically drop liquor violations by 72% over two years.

Reported Crime and Activity			
	2012	2013	2014
Calls for Service	37,734	35,345	34,720
Total Arrests	896	744	680
Violent Crime			
Murder	0	0	0
Rape	1	0	0
Robbery	1	0	3
Aggravated Assault	19	21	11
Property Crime			
Burglary - Residence	23	19	17
Burglary - Non-Residence	5	1	9
Larceny from Auto	22	30	30
Larceny Shoplifting	7	15	9
Larceny Theft	306	317	275
Auto Theft	5	11	9
Arson	1	0	2
Other Offenses			
Child Abuse	2	4	3
Disorderly Conduct	79	46	44
Domestic Violence	47	37	42



	2012	2013	2014
DUI / DWAI / DUID	84	68	52
Forgery	7	5	9
Fraud/Embezzlement	76	87	81
Liquor Violations	87	53	24
Missing Persons	6	9	6
Narcotics Violations	217	113	55
Other Assaults	40	39	36
Sex Offenses	16	8	9
Vandalism	117	122	115
Weapons Violations	7	8	7
All Other Offenses	1,924	1,657	1,877
Total Crime	1,177	2,670	2,586

Did you know?

In 1965, Vail's five officers received 196 reported crimes and 461 calls for service.

Traffic Management & Road Safety Measures

Strategies rely on education, enforcement, visibility, evaluation, and engineering.

- √ Encourage reporting of unsafe driving behaviors
- √ Promote pedestrian and bicycle road sharing
- √ Traffic Incident Management Plan strategies
- √ Interstate 70 Education & Enforcement
- Collaboration with Colorado State Patrol, Colorado Department of Transportation and neighboring agencies
- √ Chain law inspections
- √ Safe tire tread inspections
- √ Radar trailer
- √ Speed awareness mannequin
- √ Neighborhood speed management
- √ Variable message signs
- √ Click-It or Ticket It
- √ Gore Range DUI Task Force
- √ Loading and delivery regulation enforcement
- √ Commercial Vehicle Passenger Transportation Ordinance
- √ Identifying data essential to traffic analysis
- √ POLICEintel a law enforcement info sharing tool with traffic and crime bulletins





Traffic Accidents					
	2010	2011	2012	2013	2014
Accidents	462	385	393	449	488
Accidents involving alcohol and drugs	22	21	14	17	11

E-Ticketing Project

The Vail Police Department and its partners – Avon, Basalt and Eagle Police Departments and the Eagle County Sheriff's Office – will be implementing a project that will take local law enforcement from paper and pen to using an electronic ticketing system, capable of forming a digital network between police, court, and the Colorado Department of Public Safety.

The number of days it will take to get a conviction on a driving record in Colorado will be reduced by at least five days.

"The E-Ticketing Project will improve officer safety by reducing the time it takes to issue a ticket on roadways and will increase the speed in sharing ticketing info with courts and other principle traffic data users."

Chief Dwight Henninger

Traffic Enforcement

The department supports the "65 Max Campaign" to increase road safety and reduce highway noise by dedicating 18 hours per week to interstate safety.

Interstate 70 Education & Enforcement				
	2013	2014		
Total patrol time on the interstate (hours)	1,116	946		
Citations issued for speeding	293	377		
Custodial or summonsed arrests	94	109		
Warnings issued	679	693		
Accidents on the interstate	114	140		
Interstate accidents as % of total accidents	25	29		
Commercial vehicle warnings	28	38		
Commercial vehicle citations	32	27		



Traffic-Related Citations & Warnings				
	2013	2014		
Citations: speeding 10-19 mph over	327	371		
Citations: speeding 20-24 mph over	91	96		
Warnings: moving and non-moving	1,841	1,632		



Chain Law

The Vail Police Department works with the Colorado State Patrol and Colorado Department of Transportation (CDOT) to improve the safety of chain-up areas and traffic incident management on Interstate 70.

As reported by CDOT, incidents in the Interstate 70 Mountain Corridor involving commercial vehicles account for 57% of the total road closures in winter in this mountain corridor.

Vail Police Officers conducted 48 chain law inspections from October 2013 through May 2014. Last year 19 citations were issued to commercial vehicle operators for chain law violations, compared to two in 2013. Tickets have a much longer effect in changing a driver's behavior than warnings. Vail officers target a ratio of 50% of stops being warnings and 50% resulting in tickets.

Did you know?

According to CDOT, "For every hour the I-70 West Corridor is closed to traffic, it can have an economic impact of up to \$800,000." After Vail Pass closures reached record numbers year after year due to adverse weather and road conditions, fines on truckers failing to obey traffic and chain laws were increased to amounts up to \$1,300.



Skeletal Remains

Discovery of a skull June 26, 2014 triggered an investigation at a Lionshead construction site. The dirt in Edwards originated from the excavation of a utility easement at the Lionshead Inn redevelopment site at 705 W. Lionshead Circle in Vail, where a femur bone was found following discovery of the skull. Additional remains were recovered in Edwards while investigators were following up on search areas identified by a team of recovery dogs.

Vail detectives collaborated with multiple agencies: Colorado Bureau of Investigation, Colorado Fifth Judicial District Attorney's Office and the Eagle County Sheriff's Office and utilized K-9 teams from law enforcement agencies in Denver and Elbert, Garfield, and Jefferson counties for assistance with site searches.

In September, investigators were able to conclude the bones are most likely from a ranch burial in the late 1800s or early 1900s. The determination was made with the assistance of Dr. Melissa Conner and Dr. Douglas Scott of Grand Junction, based on artifacts found with the bones which included old wood, nails, glass and three ornate clasps identified as coffin hardware.

In addition, a black silk bowtie was recovered. Date ranges for the hardware design and style of bowtie span from 1880 to 1910. The remains are believed to be those of a white male approximately 5 feet 4 inches to 5 feet 5 inches tall, who was between 30 and 45 years old at the time of his death.

Based on the age of the skeleton, history of the ranch and location of the bones, a reasonable theory is that the man was buried at the

very corner of the original ranch - a common practice for the time period. Food wrappers found near the skeleton indicate the burial site could have been disturbed during construction in the 1970s and the coffin pushed to the edge of the current property boundary, which would account for the tumbled state of the remains when they were found in June.

Embezzlement

Just two weeks before Robert "Mickey" Werner was arrested for stealing at least a quarter million dollars over a four-year stretch from a local liquor store, the owner gave him a \$17,000 bonus for running that business so well.



Vail detectives launched an

investigation in February 2014 after receiving a tip that Werner was stealing from the store owner. After detectives uncovered multiple methods Werner had utilized to hide his crime, they worked with forensic accountants to determine the extent of the theft.

Werner pleaded guilty to felony theft and will repay \$250,000 he admitted stealing from Alpine Wine and Spirits, located in Vail's City Market.

Store owner Eric Kenealy had high praise for the Vail Police Department, the District Attorney's Office and the local judicial system. "They are highly professional and they pursued this case with the passion that justice be done," Kenealy said. The money to be returned will go back into the store, and the business is expanding its selection of wine and spirits in order "to better serve the Vail Valley," Kenealy said.

"The business doesn't miss Werner," Kenealy said.

"Since we have a new manager, sales are up 20%," Kenealy said. "We've gotten a lot of positive feedback from customers about the changes. I think justice has been served."

Vehicular Homicide

On August 1, 2014 there was a motor vehicle crash on the South Frontage Road that resulted in a fatality. The passenger vehicle, a 2004 Jeep Wrangler, collided with a bridge abutment. Vail Police, Vail Fire, Eagle County Paramedic Services, and Eagle County Coroner responded to the incident.

The driver, a 33-year-old male Vail resident, sustained life-threatening injuries. The passenger, a 30-year-old Vail resident, Harold Adcock, was pronounced dead at the scene. Vail Police investigators collected information while performing forensic analysis of the incident. "There has been some unfortunate speculation about the nature of the crash," noted Detective Rusty Jacobs.

After considering all possibilities, Vail Police concluded that circumstances were consistent with a single-vehicle impact of a stationary obstacle resulting in the ejection of both the driver and passenger from the vehicle. The totality of physical evidence and eye witness testimony supported the basis for a warrant for the arrest of the driver. He is charged with Vehicular Homicide.

Drug Shipments

Although signs are displayed in UPS and Federal Express stores warning customers not to ship drugs, individuals continue to make the attempt to ship marijuana outside the state. The Department also investigates all cases involving persons who attempt to transport marijuana out of state in vehicles and cases where marijuana is sold person to person.



If you can be seen in public, it is illegal to smoke marijuana. Public Consumption of Marijuana 6-3c-6 (b) (c)

Mandated summons to appear in court for in-state and out-of-state residents. Fines start at \$100 and 24hrs of community service.

Be smart and know the law.
This message is brought to you by the Safe Bar Initiative
and the Town of Vail.
For more information please go to www.vailgov.com/marijuana



Vail Marijuana FAQ's



Marijuana

November 2012, the State of Colorado passed Colorado Amendment 64 which allows adults 21 or older to grow up to six marijuana plants, as well as possess up to one ounce of marijuana.

Trends the Town of Vail have seen since the legislation passed is the use of marijuana in public areas, marijuana left in hotel rooms, transporting and mailing marijuana out-of-state, and the emergence of butane hash oil extraction clandestine labs. The labs use a chemical process to harvest the concentrated active ingredient of marijuana.

The Town has also witnessed an increase in "stoned driving" and accidents involving drivers under the influence of marijuana.

To address increasing marijuana-related crime and disorder levels, Vail Police Officers have received specialized training in Advanced Roadside Impairment Driving and in detection and safe handling of the explosive and flammable chemicals found in labs.

Community Safety Goals

High Quality Police Service.
Order and Security.
Crime and Disorder.

Targets Met

Significant reductions in several crime categories

Over two years aggravated assaults are down by 42%, disorderly conduct down by 44%, impaired driving down by 23%, and liquor violations down by 72%.

Interstate 70 Education & Enforcement Campaign

√ 18 hours per week spent on the interstate.

Law Enforcement-Immigrant Community Initiative

- √ 41% decrease in immigrants arrested over five years.
- √ 31% decrease in victimization over five years.

Language Interpreters Program

√ Fluency in five languages.

Vail Mountain Patrol

 Over 300 hours spent on skis and boards to assist ski patrol and enforce laws.

Impaired Driving Task Force

- ✓ Over 125 hours of dedicated DUI/DUID enforcement.
- √ 52 impaired drivers were taken off the road.

Outreach initiatives

Crime prevention seminars, free public safety training, Eagle County Law Enforcement Immigrant Initiative, Safe Bar Campaign, Tread Safe Campaign, neighborhood picnics, food drive, Coffee with a COP, National Night Out, National Take Drugs Back, Explorers Program, and partnerships with schools, Eagle River Youth Coalition, judicial staff and a sub stance treatment center.

See Something / Say Something Campaign

140 posters installed on Town and County buses and throughout town.

2015 Alpine World Ski Championships Training

2,000 citizens trained to be our eyes and ears through a series of "Securing the Slope" workshops.









Victim Focus Goals

Preparing strong cases to bring offenders to account.

Targets Met

Work with County and Municipal Courts to bring justice to victims

√ Expeditiously managed and finalized criminal cases and civil matters with the Town Prosecutor and the Eagle County District Attorney within three months of clearing a case by arrest or warrant issued.

Work with County Victim's Advocate

The victim services unit served 82 primary and secondary victims of crimes and crisis of Vail Police cases.

Reduce victimization

- ✓ Over 80 victim services booklets given to victims.
- Vover 30 crime prevention seminars presented to schools, business and civic groups.

Eagle County Law Enforcement Immigrant Advisory Initiative

- √ 20 graduates from the Spanish Citizen's Police Academy.
- ✓ Over 500 coats distributed in the Fall Coat Drive.
- Personal safety, family safety and trust in law enforcement rated high in a 2014 community survey.





The national director of the Office of Community Oriented Policing Services, Ronald Davis, presented Chief Henninger and Megan McGee Bonta from Catholic Charities, with the 2013 L. Anthony Sutin Civic Imagination Award in April 2014. The presentation was attended by Colorado U.S. Attorney John Walsh and Vail Town Mayor Andy Daly. The award recognizes their work in coordinating the Eagle County Law Enforcement Immigrant Advisory Initiative, a program that helps facilitate open dialogue between police and immigrants.



Police Officer Mike Bindle was recognized for his actions in saving the life of a motorist whose vehicle caught fire, while endangering his own. Officer Bindle acted bravely in removing the driver from the vehicle even after the driver threw coffee at him and struck him and while he struggled to remain in the vehicle.

Preparedness Goals

Preparing for emergencies and large-scale events.

Targets Met

Emergency Management Planning

√ Town of Vail Emergency Managment Plan re-written.

2015 Alpine World Ski Championships

- √ Planning and implementation framework established.
- √ 16 Security Working Groups staffed.
- \checkmark Working Groups attended Winter X Games and World Cup.
- √ FBI event rating completed.
- √ 5 functional and full scale exercises held.
- √ Hosted FEMA and special events planning courses.
- √ Tested bag check policy.
- √ Launched See Something / Say Something Campaign.
- ✓ Developed a 2015 Event Procedures Manual.
- √ Develop Event Pocket Guides for public safety responders.

Financial Responsibility Goals

Use financial resources prudently and efficiently.

Targets Met

Cost effective ways to improve safety at the staging of events.

- √ 1,000 emergency preparedness and response personnel worked the 2015 Alpine World Ski Championships.
- √ Established protocols for fiscally-conservative over-time schedules for police officers and dispatchers.

Smart financial investments in technology projects that identified long-term solutions to operational issues and streamlined workflows.

- Upgraded computer aided dispatch, records management and mobile software.
- √ Purchased Mobile Command Unit.



The Emergency Command Post (ECP), housed at the Vail Police Department, had a technology remodel with the addition of six new LCD screens from the FBI. The ECP helps centralize command and control operations and is used extensively at large-scale events. The ECP Team is responsible for maintaining situational awareness within the entire footprint of an event.

During the 2015 Alpine World Ski Championships, the organization in charge of safety and security will be identified as the AWSC Public Safety Command and led by Vail Police Dwight Henninger.



2015 Alpine World Ski Championships

For two weeks in February 2015 (when this review went to press), the Vail Valley played host to over 500 athletes and close to 200,000 spectators from 68 nations during this epic international event. Being part of one of the biggest ski events this nation has ever seen required four years of preparation.

To achieve the goals of the Organizing Committee, Chief Henninger, as chair of the Safety and Security Committee, established multi-jurisdictional partnerships with 160 traditional response agencies, private entities and infrastructure providers.



Over 700 public safety responders with diverse roles and capacities participated in planning, preparedness and crime prevention measures including Colorado State Patrol, FBI, TSA, FEMA, U.S. Secret Service, U.S. Forest Service, National Guard, and the Colorado Office of Homeland Security & Emergency Management.

Safety and security needs at this major international event exceeded the capacity of local agencies. A joint operational concept helped maximize local efforts, maintain an excellent level of public service, and prepare for any significant risk or surge in activity that might impact the Championships.

That not a single noteworthy or critical incident took place is just one indication of the success of the 2015 Alpine World Ski Championships.



"Great Job Vail. You've stunned the world.
The Olympics weren't this good!"

Tiger Shaw
Director of the US Ski and Snowboard Association
and 1989 Alpine World Ski Championships racer



Resources involved in the 2015 AWSC

Total number of organizations: 160

Total number of responders tracked: 1,098

Total hours for responders: 40,904

Source: Vail PD, Midwest Card & ID Solutions, and Blue Cell Captured using the Salamander System – a resource accountability and credentialing tool.

Our People

The heart and soul of the Vail Police Department and the Vail Public Safety Communications Center are our people. We love working and solving problems together. We support each other as family.

We wish we could profile each one of our 63 staff members but are only able to share the stories of a few in this report.

Department and Communications Center personnel are often recognized for their humanitarian efforts. For the second year in a row, a team from Vail and Avon and family and friends of



Robyn Fetterolf ran the 194-mile Colorado Ragnar Relay race in her honor. Robyn was a Vail Police Sergeant who lost her battle with breast cancer in 2011. Her greatest wish was to send her daughter to college. Ragnar graciously donated the team entry fee and this year the team raised over \$5600 for Robyn's Hope, her daughter's scholarship fund.



Department members' off-duty public service support and involvement includes serving as Salvation Army bell ringers, working with the Bright Future Foundation safe house, Special Olympics Law Enforcement Torch Run and Bolder Boulder.







Code Enforcement Officer Moses Gonzales was honored with the Distinguished Service Award for his many contributions to the community including oversight of the Shop with a Cop program and organization of the annual Ride to Remember in honor of fallen heroes in Eagle County. The award was presented by the presidents of the Vail, Eagle and Edwards Rotary Clubs.



Officer Nicola Erb was recognized by her peers from across the country for her work at the state and national level to call attention to drug endangered children. Locally, Erb has helped leverage the department's relationships with the Eagle County Dept of Human Services, District Attorney's Office, Eagle River Youth Coalition, victim services, and local law enforcement in working in cases involving issues that impact youth, children and adults.

Our Culture

Our culture is characterized by our people, our shared values and our organization's vision. How well we support and protect our peers defines how we interact with the public.















The Vail Police Volunteers contributed close to 500 hours of service valued at \$12,350. They assisted in foot and bike patrol, in-town traffic control, parking enforcement, and as business liaisons, administrative assistance and with special event support.



The Explorer Program's 39 members met 18 times throughout the county to learn verbal de-escalation, traffic control and more from advisors with the Vail, Avon, Eagle and Basalt Police Departments. Explorers Seth Molina and Norma Comunez were recognized as youth leaders by the Eagle River Youth Coalition. One Explorer has been hired as a Code Enforcement Officer. The program operates a Facebook page to keep members involved and parents informed. Contact Commander Daric Harvey or check out the Explorer Facebook Page for more information.

Direct Contact Details

Emergencies

When a crime is in progress or when somebody and/or their property are in immediate danger, dial 9-1-1. For deaf people in the event of emergency, contact us by sending a text message to 911.

Walk-in, Phone, Email

75 S Frontage Rd W, Vail, CO 81657

For the Vail Police Department, call the main administrative line at 970.479.2210

For the Vail Public Safety Communications Center, call 970.479.2201.

Website

www.vailgov.com/police

Our webpage offers answers to frequently asked questions, information on crime statistics, police services, employment opportunities, and more.

Road Conditions

Dial 970.479.2226 for local conditions.

Dial 511 or visit www.cotrip.org for statewide conditions.

Report a Crime

In an emergency, always call or send a text message to 9-1-1.

If an immediate police response is not needed, call 24/7 at 970.479.2201

To speak in person to an officer, come to the front counter of the Police Department located at 75 S Frontage Rd W, Vail, CO 81657 and an officer will sit down and talk with you.

To report a crime via email at vailpolice@vailgov.com, you must provide your contact information so that an officer can get all the right information.

Report Suspicious Activity

Dial 877.509.CIAC

Report unattended bags, objects or unusual behavior immediately by calling 877.509.CIAC.



Request Case Info

www.vailgov.com/policeinforequest

Call 970.479.2210

In order to obtain information about a case, you will need to submit a records request form which you will find online at www.vailgov. com/policeinforequest. If you would like a form faxed or mailed to you, call 970.479.2210 or stop by the police front counter to pick one up.

Commercial Vehicle Transportation Permit

www.vailgov.com/commercialpermits

Dial 970.479.2210

The Vail Passenger Transportation Ordinance authorizes the Town of Vail to implement and enforce a permitting system capable of tracking the number of authorized shuttles, courtesy cars, luxury limousines, taxis and buses in the Village Core and Lionshead in order to address staging, congestion and ease of service issues. A completed application is required to start the permitting process.

Public Safety Notifications

EC Alert

www.vail911.com/ec-alert

Use EC Alert to receive information via cellular phone, pager and email regarding traffic incidents, evacuation notifications, and other important information. This subscription service allows citizens to customize which information they would like to receive.

Everbridge

www.vail911.com/signup

Use Everbridge to receive evacuation alerts and other high-importance information based on geographic location via landline telephones and cellular phones.

Pulsepoint CPR/AED

www.vail911.com/signup

This mobile app increases sudden cardiac arrest survival rates in Eagle County by notifying app users that a citizen is in need of emergency intervention, his/her location, and the location of the nearest AED.

Social Media

Twitter handle is @VailPolice

www.facebook.com/VaiIPD

Two social media accounts help us stay connected to citizens, providing safety tips and information as well as breaking information about criminal activity. While the Department is not yet ready to use Facebook and Twitter as a method to report incidents, citizens do sometimes use them to reach out for that purpose, and they are directed to call the Communications Center for assistance.

Question-and-answer sessions are offered on a monthly basis.

Employment Opportunities

www.vailgov.com/jobs

As openings become available, job opportunities are posted to the Town of Vail website. Please also visit www.discoverpolicing.com for Vail Police Officer openings as they become available.

Volunteer Positions

To become a volunteer, please contact Rick Collier at rcollier@vailgov. com. VIPS Volunteers allow law enforcement officers to focus on policing and enforcement activities by providing supplemental non-enforcement support services.

Vail Municipal Court

Call 970.479.2129

Visit www.vailgov.com/court

Eagle County Court

Call 970.328.6373

Visit www.courts.state.co.us and select 5th Judicial District

Marijuana Laws

www.vailgov.com/marijuana

Frequently asked questions about the impact of Colorado Marijuana laws in Vail. Visit www.cdiausa.org and click on "Press Release" to access a study titled,"Health Effects Associated with Indoor Marijuana Grows."

Vail Crime Map

www.raidsonline.com

Browse crimes by type, location and date range. Points for certain persons crimes will be randomly offset in order to protect victim privacy.

Lost & Found Property

www.vailgov.com/lostandfound

Call 970.479.2210

Enter lost or found items into this web-based system used by the Town of Vail and Vail Resorts or call 970.479.2210 for assistance. Once a potential match of a lost item and its owner is confirmed by our staff, the owner will be contacted. This system will also allow us to match property found by Vail Resorts and vice versa.





75 Frontage Rd W • Vail, Colorado 81657 • 970.479.2210 • 970.479.2216 fax www.vailpolice.com • vailpolice@vailgov.com • twitter.com/vailgov • facebook.com/VailPD