

# LIONSHEAD LOADING & DELIVERY

## Code of Conduct for Delivery Drivers

- Turn off engine, unless the vehicle is refrigerated and transporting perishables.
- Keep conversations quiet.
- Take care to be as quiet as possible, especially with movement of ramps.
- Turn radios and cell phones down.
- Use rubber tires on your two-wheelers, where possible.
- Use common sense - people are sleeping in the early morning hours.

## Reminders

- Loading & Delivery map and info:
  - [www.vailgov.com/loadingdelivery](http://www.vailgov.com/loadingdelivery)

## Arrabelle at Vail Square Loading Dock

- Loading Dock Manager (970-754-7765)

## Questions about deliveries or special circumstances?

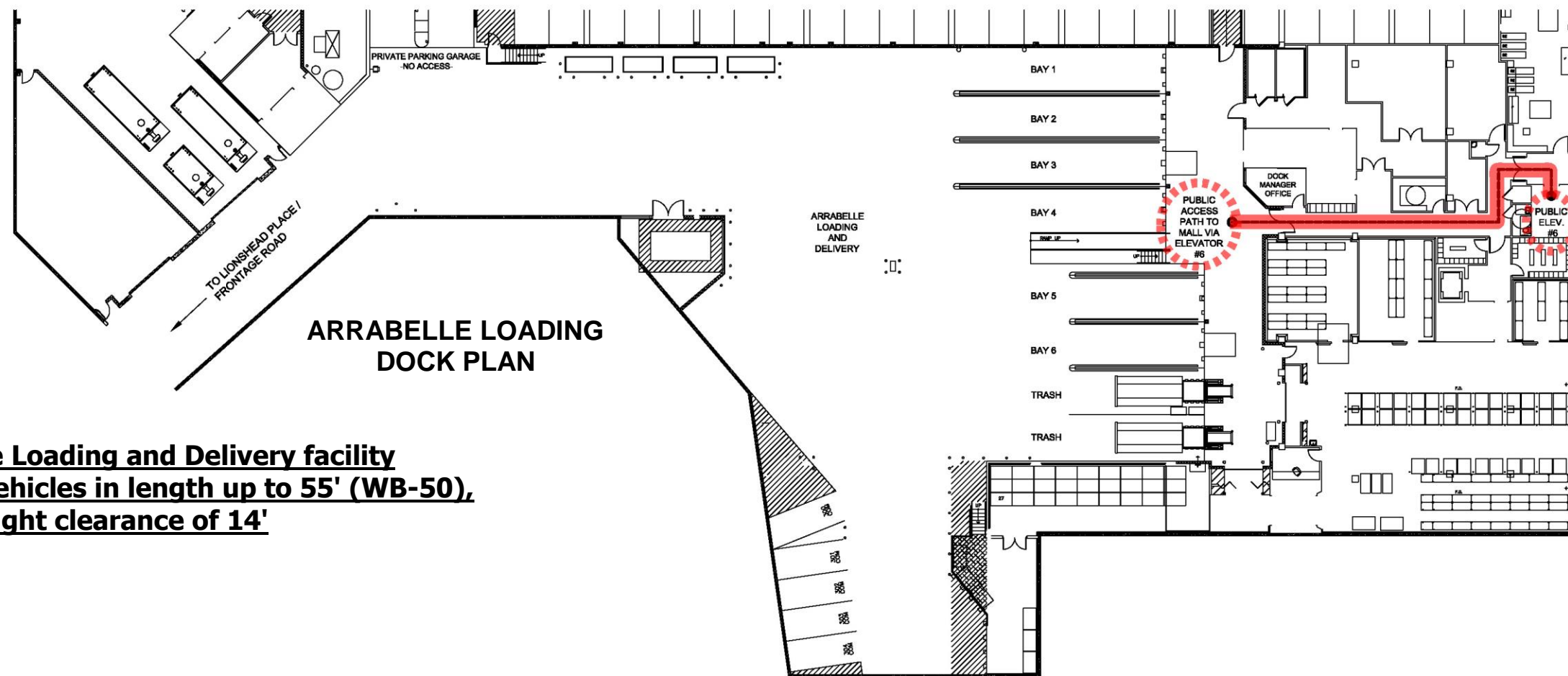
- **Contact Checkpoint Charlie**
  - Hours: 7:30 AM – 6:30 PM, 7 days/week
  - Phone: 970-476-7603 (after hours, contact Vail Police non-emergency: 970-479-2201)



**The Arrabelle at Vail Square Loading Dock Rules & Regulations**

- Direction to the Arrabelle Loading Dock.
  - Exit at Main Vail, exit #176, and head west on the South Frontage Road.
  - Turn left onto West Lionshead Circle.
  - At the Arrabelle Loading Dock sign turn left on to Lionshead Place.
  - Continue straight into the tunnel, this will dead end into the Loading Dock.
- All deliveries for Lionshead Mall must be made through the Arrabelle Loading Dock.
- All non-regular deliveries must be scheduled with the Loading Dock Manager (970-754-7765).
- The Loading Dock sign, located at the top of Lionshead Place, will notify the drivers if the dock is open or full. If this Loading Dock sign reads full please call the Arrabelle Loading Dock for further assistance.
- All Arrabelle tenants are responsible for receiving and sign off on their deliveries.
- The Loading Dock is not a staging area and all shipments must be delivered immediately to the receiving party.
- Deliveries made to surrounding properties within the Lionshead Mall must use Town of Vail Elevator, elevator #6.
- Access to the TOV Elevator is through the double doors labeled TOV ELEVATOR. Follow the signs and the yellow line marked on the floor.
- The operational hours for the TOV Elevator are 4:00am - 10:00pm, Monday – Sunday. Deliveries outside of these hours must be scheduled with the Arrabelle Dock Manager.
- If the Dock Manager’s office is closed and you require assistance please use the phone located outside the Loading Dock office, and an operator will assist you.
- The Arrabelle Loading Dock will not provide dollies, hand carts or pallet jacks. Drivers are responsible for their own equipment required to deliver their goods.
- The Arrabelle is not responsible for any items left on the Loading Dock or the surrounding area.
- All tenants/delivery personnel are responsible for cleaning up after their deliveries. This includes the Loading Dock, hallways traveled, and elevators used.
- Vehicle engines shall be shut off at all times when possible.
- NO PARKING in the Loading Dock. Any vehicles left unoccupied will be ticketed and towed at the owner's expense.
- The Loading Dock is monitored by security cameras. Inappropriate behavior and or violation of Loading Dock rules will result in loss of Loading Dock privileges, and prosecution to the fullest extent of the law when applicable.

Business Name	Map Location	Business Name	Map Location
ArcTeryx / Ice Skate Rentals	G7	Matt Inden Photography	C4
Arrabelle Spa @ Rock Resort	J1	Mindsprings / Colorado West Mental Health Center	A1
Arriesgado Clothing Company	H5	Moe's Original BBQ	M1
Avalon	H4	Montauk Seafood Grill	F3
Bart & Yeti's Bar & Restaurant	F2	Mountain Tees	C5
Base Mountain Sports	M5	North Face (The)	K2
Berkshire Hathaway	B2	Patagonia	G1
Blue Moose Pizza	G6	Performance Sports	C2
Boot Lab (The)	E2	Rimini	J2
Breeze Ski Rentals	B3	Sage	L1
Burton	J3	Salomon	K3
Charlie's T-Shirts	E2, L3	Shirt Off My Back	K5
Colorado West Mental Health Center / Mindsprings	A1	Ski & Bike Valet Repairs & Storage	M4
Dakota Craftsman	C1	Ski & Snowboard School & Lift Tickets - Adults	D7
Double Diamond Shoes	C6	Ski & Snowboard School and Rental - Children	H5
Double Diamond Ski Shop	D4, D5	Ski / Wheel Base	K4
Eye Pieces	G5	Slifer, Smith & Frampton Real Estate	C7
French Deli / Les Delices de France	C3	Smartwool	J4
Garfinkel's Bar & Grill	D6	Starbucks Coffee	G3
Gore Creek Fly Fisherman	H2	Sunshine Massage	M4
Green Elephant Juicery	M4	Swedish Clog Cabin (The)	E1
Haagen Dazs	H1	Tavern On The Square	I1
Helly Hanson	G8	Vail Chophouse	H3
Ice Skate Rentals / ArcTeryx	G7	Vail Mountain Information Center	G2
Imagination Station	A3	Vail Recreational District	A2
Lionshead General Store	K6	Vail Ski & Bike Tech	F5
Lionshead Jewelers Fossil & Mineral Gallery	F4	Vail Sports	B1, G4, N1
Lionshead Liquors	L2	Vail T-Shirt Company	D1
Little Diner (The)	M2, M3	Valet Beer, Wine & Spirits	D3
LOLÉ	D2	Wheel / Ski Base	K4



**The Arrabelle Loading and Delivery facility can handle vehicles in length up to 55' (WB-50), and has a height clearance of 14'**