# VAIL VILLAGE LOADING & DELIVERY

## **Code of Conduct for Delivery Drivers**

- Truck chains are prohibited on pavers and no chaindown permitted anywhere in Vail Village
- Use common sense people are sleeping in the early morning hours.
- Turn off engine, unless the vehicle is refrigerated and transporting perishables.
- Take care to be as quiet as possible, especially with movement of ramps.
- Use rubber tires on your two-wheelers, where possible.
- Keep conversations quiet.
- Turn radios and cell phones down.

### **Reminders**

- Loading & Delivery map and info:
  - o www.vailgov.com/loadingdelivery

### **Mountain Plaza Loading Dock**

• 970-754-3049 (Vail Mountain Security)

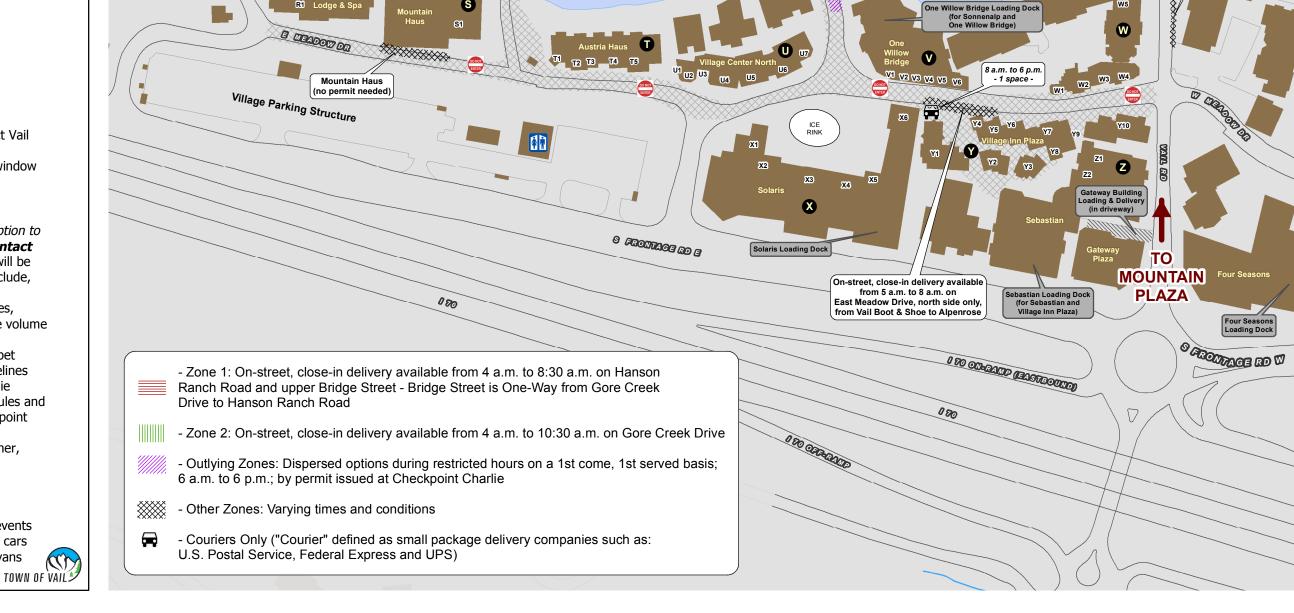
### **Checkpoint Charlie**

- Hours: 7:30 AM 6:30 PM; 7 days/week
- Phone: 970-476-7603 (after hours, contact Vail Police non-emergency: 970-479-2201)
- Upcoming loading restrictions posted on window (Special Events)

### **Special Circumstances**

Whenever possible, before requesting an exception to the loading and delivery guidelines, please contact Checkpoint Charlie. Special circumstances will be managed by the Vail Police Department and include, but are not limited to:

- Businesses receiving large items (sculptures, furniture, gallery pieces, etc.) and/or large volume deliveries (skis, clothing, etc.)
- Service trucks (plumbers, electricians, carpet cleaners, etc.) – additional rules and guidelines apply – please inquire at Checkpoint Charlie
- Shuttles, taxis or limousines additional rules and guidelines apply – please inquire at Checkpoint Charlie
- Delivery delays caused by inclement weather, mechanical breakdown or road closures
- Flowers or other perishables
- Oversized deliveries
- Private auto deliveries
- Hazardous materials
- Personal vehicles
- Special events
- Armored cars
- Almoreu C
- Moving vans



**MOUNTAIN PLAZA** 

**LOADING DOCK** 

Upper Bridge Street, Hanson Ranch Road

GORE CREEK DR

Handicap / ADA

- 1 space -

6 a.m. to 6 p.m.

HANSON RANCH RD

Hanson Ranch Road Daytime Skier Drop Off

5 Minute Drop Off

nattended Vehicles Will Be Ticketed

2 AM to 6 AM

Tow Away Zone

a.m. to 10 p.m., daily

**B** 

TUNNEL ACCESS TO

**MOUNTAIN PLAZA** 

LOADING DOCK

Handicap / ADA

**Gore Creek Drive** 

10:30 a.m. to 6 p.m.

Willow Bridge Road Permit Required from Checkpoint Charlie)

- 2 spaces -

**Loading Dock** 

Status Message Board

E FOREST RD

WILLOW RD

BEAVER DAM RD

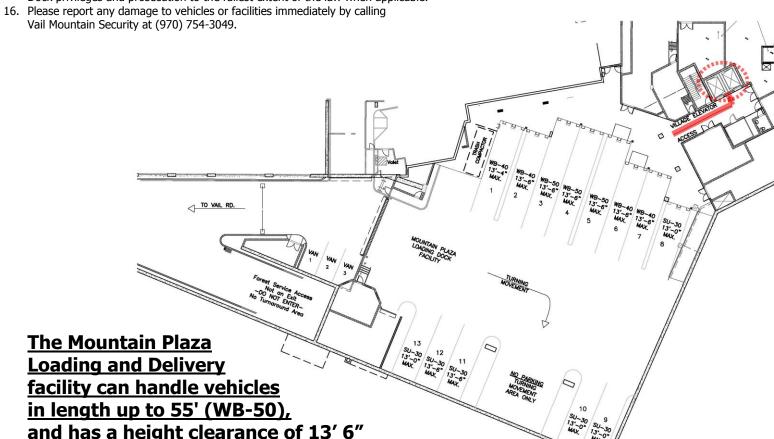
Vail Road /

FirstBank

(15 minute zone)

# Mountain Plaza Loading Dock (Operational hours for the Loading Dock and elevators are 4:00 AM to 10:00 PM, Monday through Sunday)

- 1. Direction to the Mountain Plaza Loading Dock.
  - i. Exit at Main Vail, exit #176 and enter the traffic circles.
  - ii. Turn right onto Vail Road.
  - iii. Proceed straight on Vail Road and look for the Mt Plaza Loading Dock electronic status board on your right.
  - iv. Turn right into the tunnel and follow the signage to the loading dock.
- 2. All delivery entities may contact Vail Mountain Security at (970) 754-3049 to register and will then be given directions on how to acquire the appropriate RF card and / or access code.
- 3. NO CHAINS are allowed inside the tunnel and Loading Dock area.
- 4. Follow the map located on the east wall of the Loading Dock for space assignments, helpful information and additional instruction.
- 5. The exterior tunnel door will be in the closed position. Access is achievable automatically (via an issued RF card), granted via entry of an issued code or granted by calling the appropriate party from the access control panels. The exterior tunnel door will be in the open position during summer months (May through October) to facilitate access to the public county road (weather dependant). All interior gates will also be the closed position and access is via the same means as the tunnel door.
- 6. The electronic Loading Dock sign, located at the Vail Road and Forest Rd intersection, will notify drivers if the dock is available or full. If this loading dock sign reads full please continue on to another delivery location and return later. There will be NO staging allowed on the streets.
- 7. All Mountain Plaza and Vail Village tenants are responsible for receiving and sign off on their deliveries. The Loading Dock is not a staging area and all shipments must be delivered immediately to the receiving party. Deliveries left greater than 4 hours will be removed from the area.
- 8. Deliveries made to surrounding properties within the Vail Village core may use either elevator, designated as #3 and #4. Please follow the yellow line on the loading dock to the elevators.
- 9. If you require assistance with the operations of the dock area please use the phone located outside the Loading Dock office and an operator will assist you.
- 10. The Mountain Plaza Loading Dock will not provide dollies, hand carts or pallet jacks. Drivers are responsible for their own equipment required to deliver their goods. There is to be NO storage of these items in the Loading Dock area.
- 11. Mountain Plaza is not responsible for any items left on the Loading Dock or the surrounding area.
- 12. All tenants/delivery personnel are responsible for cleaning up after their deliveries. This includes the loading dock, pathways traveled, and elevators. Trash & recycling receptacles are readily available on the dock. Spill Kits and materials are also available should they be needed.
- 13. Vehicle engines shall be shut off while deliveries are being made.
- 14. NO LONG TERM PARKING in the loading dock. The entire area is designated as a delivery / pickup zone only! Any vehicles in violation will be ticketed and towed at the owner's expense.
- 15. The Loading dock is monitored by security cameras. Inappropriate behavior and or violation of Loading Dock rules will result in loss of Loading Dock privileges and prosecution to the fullest extent of the law when applicable.



	Business Name 10th Mountain Whiskey and Spirit Company	Map Location J1	Business Name Loro Piana	Map Location
	2015 Official Store	W1	Los Amigos	B4
	A Secret Garden	Y1	Lu Lu Lemon	Q5
	Alpen Art and Antiks	T4	Luca Bruno	X1
	Alpenrose	Y6	Ludwig's / Sonnenalp Resort / Bully Ranch	W5
	Alpine Bank	X1	Manrico Cashmere	X2
	Alpine Treasures (Betty Ford Alpine Store)	Q9	Marble Slab Creamery	T1
	American Ski Exchange	L4	Marmot	11
	Annie's Art On A Whim	Y1 O2	Mary Janes Master's Gallery	K2 Y7
	Artful Sol	Q8	Matsuhisa	X3
	Artiui Soi Austria Haus Club & Hotel	T5	McRae Litt Fine Art	X3
	Axel's	Q1	Michele's Antiques	M5
	Bag & Pack	U6	Mill Creek Sports	H3
	Baggage Cheque	T3	Minturn Anglers / Skate	X1
	Base Camp	B1	Mountain Cupcakes	M5
	Belltower Bldg./Pano	Q3	Mountain Haus	S1
	Betteridge Jewelers	X4	Mountain Plaza	A1
	Betty Ford Alpine Store (Alpine Treasures)	Q9	Mountain Standard	Q13
	Big Bear Bistro	F1	Nina McLemore	Q6
	Blitz	T2	Oakley	V3
	Blossom	Y4	Off Piste Sports	S1
	Blu Cow Café	F1	One Willow Bridge Road / Marketplace	V1
	Bo Bridges Gallery	O2	Osaki Sushi	Y8
	Bol	X1	Pano / Belltower Bldg.	Q3
	Brandess Cadmus Real Estate / Ron Byrne RE	K4	Patagonia	J2
	Bridge Street Lodge	G2	Pazzo's Pizzeria	U5
	Bridge Street Ski Haus	C1	Pepi Sports	O3
	Bully Ranch / Sonnenalp Resort / Ludwig's	W5	Pepi's Restaurant & Bar (Side Entrance)	04
	Burton	D1	Pepi's Restaurant / Gasthof Gramshammer	O5
	Buzz's Boots & Boards	H4	Perch Vail	U5
	Campo de Fiori Ristorante	Y4	Pet Boutique	M3
	Carniologie	L3	Piece Art Gallery	U4
	Charlie's T-Shirts	K7, U7	Plata Jewelers	M2
	Charm School Boutique	Q6	Plaza Lodge	G3
	Christopher and Kendall Real Estate Inc.	L2	Popcom Wagon	G7
	Christy Sports	G4, G5	Red Lion	F3
	Cinebistro Claggett Rey Gallery	X5 Y2	Resort App Vail Valley  Rocky Christopher Real Estate / Wall St. Bldg.	L2 L2
	Cogswell Gallery	P2	Rocky Christopher Real Estate / Wall St. Blug.  Rocky Mountain Chocolate Factory	M6
	Coldwell Banker Timberline	J3	Ron Byrne Real Estate / Brandess Cadmus RE	K4
	Colorado Footwear	Q11	Root & Flower	L5
	Colorado Limited	M2	Russell's	N6
	Cos Bar	M1	Samana Lounge	N5
	Covered Bridge Store	Q1	Shakedown Bar	F1
	Crazy Shirts	J3	Shirt Off My Back	I1
	Crespelle Crepes	B2	Singleton Gallery	V5
	Delizioso	Y9	Sitzmark Lodge	Q7
	Denimaxx	V4	Skate / Minturn Anglers	X1
	Designer Furs	K1	Ski Haus Bridge Street	C2,C1
	Digits Nail Boutique	Y3	Ski Valet Tommy's Tunes	C2
	Double Diamond Shoes	G2	Skipper and Scout	X4
	Due Luca Bruno	W2	Slifer, Smith & Frampton Real Estate	N4, X3
	Elway's Restaurant	M7	Solaris Real Estate	X1
	Engel & Volkers Real Estate	T5	Sols Shoes and Accessories	V2
	Express Lift 7 Coffee	A1	Sonnenalp Concierge	C2
	Eye Pieces	B4,U7	Sonnenalp Resort / Bully Ranch / Ludwig's	W5
	Fantasia Furs	M1	Spice & Tea Exchange	M4
	Forre & Co. Four Season Ski Concierge	X5 L5	Squash Blossom Starbuck's	M1 T1
	U U		Stewart Title	
	Frinje Frontier Fur Factory	M3 J4	Surefoot	S1 B3
	Frost Bar	Z1	Sushi Oka & Hibachi	Y1
	Frost Bar Fur Club	M1	Sweet Basil	Q4
	Furs Alaska Fur Gallery	X5	Swiss Chalet	W4
	Fuzziwigs Candy Factory	P1	Terra Bistro / Vail Mountain Lodge & Spa	R1
	Galerie Zuger	X2	The George	S1
	Gallery 166	M5	The Golden Bear	Q7
	Gasthof Gramshammer / Pepi's Restaurant	O5	The Left Bank	Q7
	Gateway Land & Development	Q8	The North Face	X3
	Generation Vail	K3, K6	The Vail Travel Center	D2
	Gilded Spruce	Q7	Tommy Bowers	X2
	Gore Creek Fly Fisherman	Q12	Toy Store	Q10
	Gorsuch	N1	Troy's Ski & Snowboard Shop	H1
	Gorsuch Ski Rentals	L6	Up The Creek Bar & Grill	P3
	Grappa Fine Wine and Spirits	Y9	US Bank	H3
	Grey & Salt	X4	Vail Athletic Club / Vail Mountain Lodge & Spa	R1
	lcebreaker	X2	Vail Boot & Shoe	Y1
	In Fusion Fine Gifts	Q11	Vail Brewing Company	X2
	Inspirato	X4	Vail Fine Wine	M1
	J. Cotter Gallery	K5	Vail Gear	F2, U2
	Joel's	B2	Vail International Gallery	Y3, Y7
	Joe's Deli	I1	Vail Mtn. Lodge & Spa / Terra Bistro / Vail Athletic Club	R1
	John Richter Gallery	L3	Vail Reality	H2
	Karat's Jewelry	U1	Vail Resortwear	G3
	Kemo Sabe	N3	Vail Sports-Mountain Plaza	A1
	Kidsport	U6	Vail Style	X6
	La Bottega	Y10	Vail Village Arts	U4
	La Nae Fine Jewelry	V6	Valbruna	Y5
	La Tour Restaurant	U3	Vendetta's	G1, G6
	Lamina Jewelry Gallery	V1	Vista Bahn Ski Rentals	B5
- 1	Lancelot	Q2, Q14	Wall Street Offices	L2
	Leonora	Z2	Wells Fargo ATM	V4
	Lift Ticket Offices	A1	White Bison	P2
	C. O. H. I. I. D. H.	N7	Wild Bill's Emporium	L1
	Liv Southeby's Realty			
	Liv Southeby's Realty Loaded Joe's Coffee Lodge at Vail	O1 M7	Yama Sushi Yeti's Grind	M4 X3