

# LIONSHEAD LOADING & DELIVERY

[vail.gov/loadinganddelivery](http://vail.gov/loadinganddelivery)

## Code of Conduct for Delivery Drivers

- Turn off engine, refrigerated trailers exempt.
- Keep conversations quiet.
- Take care to be as quiet as possible, especially with movement of ramps.
- Turn radios and cell phones down.
- Use rubber tires on your two-wheelers, where possible.
- Use common sense - people are sleeping in the early morning hours.
- Vehicles idling in excess of 3 minutes prohibited.

## Reminders

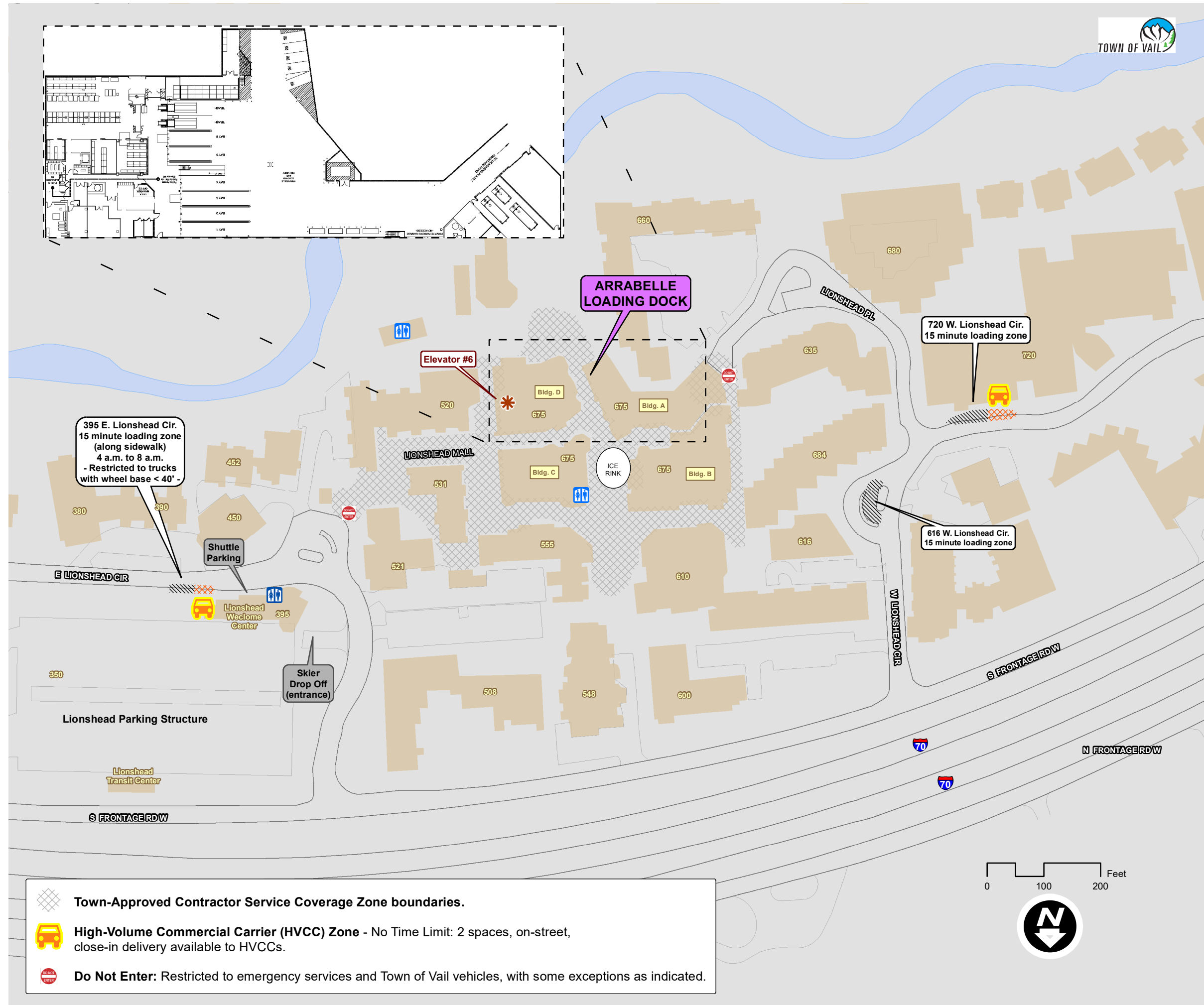
- Loading & Delivery map and info:
  - [www.vail.gov/loadinganddelivery](http://www.vail.gov/loadinganddelivery)

## Questions about deliveries or special circumstances?

- Contact the Lionshead Pedestrian Mall Loading Dock Master: 970-754-7765
- **Contact the Vail Village Pedestrian Mall Loading Dock Master: 970-754-3625**
- Contact Checkpoint Charlie
  - Hours: 7:30 AM – 4:30 PM, daily
  - Phone: 970-476-7603 (after hours, contact Vail Police non-emergency: 970-479-2201)

## Lionshead Pedestrian Mall Access

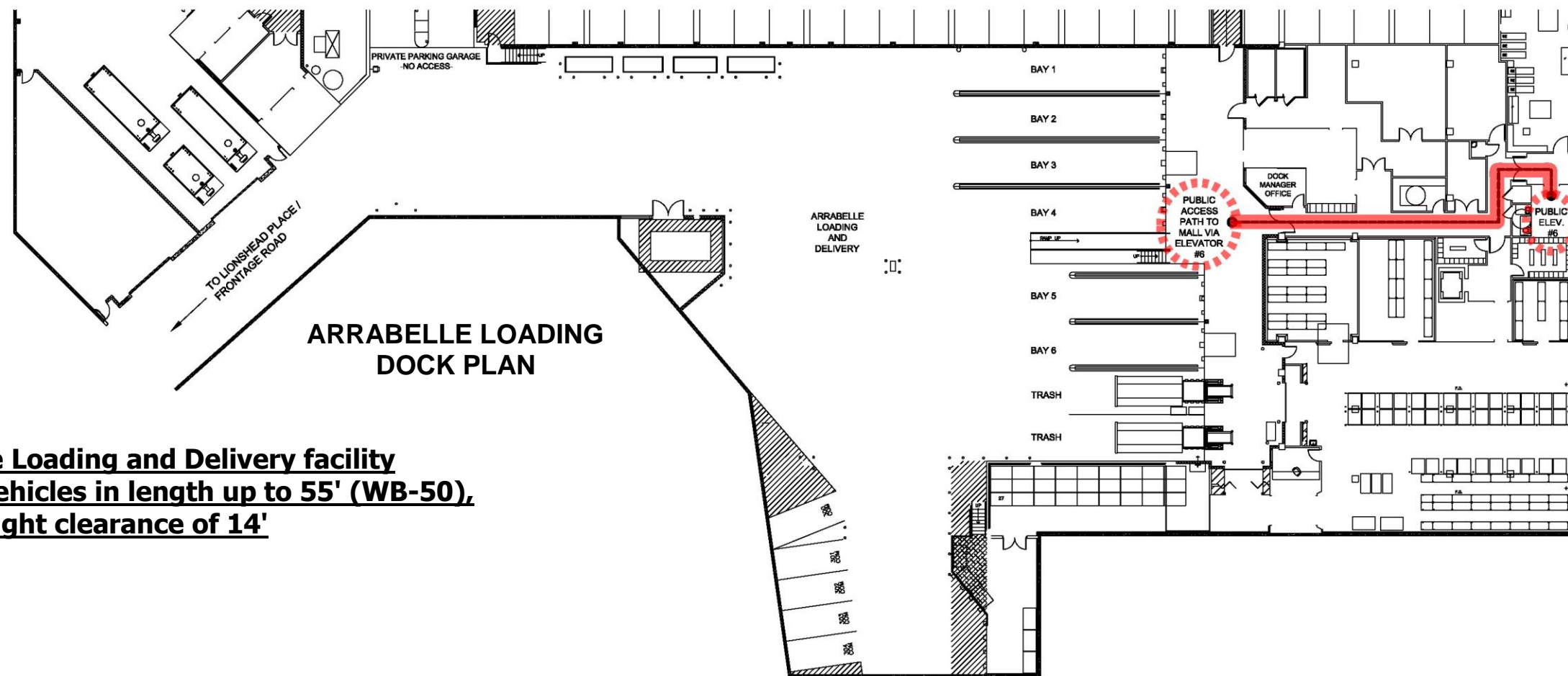
- All commercial goods to be delivered to the Lionshead Pedestrian Mall from the Arrabelle Loading Dock.
- All high-volume commercial carriers to access Lionshead Pedestrian Mall from the Arrabelle Loading Dock.



**The Arrabelle at Vail Square Loading Dock Rules & Regulations**

- Direction to the Arrabelle Loading Dock.
  - Exit at Main Vail, exit #176, and head west on the South Frontage Road.
  - Turn left onto West Lionshead Circle.
  - At the Arrabelle Loading Dock sign turn left on to Lionshead Place.
  - Continue straight into the tunnel, this will dead end into the Loading Dock.
- All deliveries for Lionshead Mall must be made through the Arrabelle Loading Dock.
- All non-regular deliveries must be scheduled with the Loading Dock Manager (970-754-7765).
- The Loading Dock sign, located at the top of Lionshead Place, will notify the drivers if the dock is open or full. If this Loading Dock sign reads full please call the Arrabelle Loading Dock for further assistance.
- All Arrabelle tenants are responsible for receiving and sign off on their deliveries.
- The Loading Dock is not a staging area and all shipments must be delivered immediately to the receiving party.
- Deliveries made to surrounding properties within the Lionshead Mall must use Town of Vail Elevator, elevator #6.
- Access to the TOV Elevator is through the double doors labeled TOV ELEVATOR. Follow the signs and the yellow line marked on the floor.
- The operational hours for the TOV Elevator are 4:00am - 10:00pm, Monday – Sunday. Deliveries outside of these hours must be scheduled with the Arrabelle Dock Manager.
- If the Dock Manager’s office is closed and you require assistance please use the phone located outside the Loading Dock office, and an operator will assist you.
- The Arrabelle Loading Dock will not provide dollies, hand carts or pallet jacks. Drivers are responsible for their own equipment required to deliver their goods.
- The Arrabelle is not responsible for any items left on the Loading Dock or the surrounding area.
- All tenants/delivery personnel are responsible for cleaning up after their deliveries. This includes the Loading Dock, hallways traveled, and elevators used.
- NO PARKING in the Loading Dock. Any vehicles left unoccupied will be ticketed and towed at the owner's expense.
- The Loading Dock is monitored by security cameras. Inappropriate behavior and or violation of Loading Dock rules will result in loss of Loading Dock privileges, and prosecution to the fullest extent of the law when applicable.

Business Name	Map Location	Business Name	Map Location
Imagination Station	395	Wheel / Ski Base	610
Mindsprings / Colorado West Mental Health Center	395	Big Mountain Tune Shop (Black Tie Rentals)	616
Vail Recreational District	395	Black Tie Rentals	616
Bike Valet	450	Little Diner (The)	616
Vail Spirits	450	Moe's Original BBQ	616
Bike Valet	520	Ski & Bike Valet Repairs & Storage	616
Christy Sports	520	Sunshine Massage	616
Garfinkel's Bar & Grill	520	Sushi Thai	616
Outdoor Divas	520	Charter Rentals	635
Ski & Snowboard School & Lift Tickets - Adults	520	El Sabor	660
Vail T-Shirt Company	520	Arrabelle Spa @ Rock Resort	675
Berkshire Hathaway	521	Arriessgado Clothing Company	675
Breeze Ski Rentals	521	Avalon	675
Vail Sports	521	Blue Moose Pizza	675
Christy Sports	531	Burton	675
Dakota Craftsman	531	Eye Pieces	675
Double Diamond Shoes	531	Haagen Dazs	675
French Deli / Les Delices de France	531	Helly Hanson	675
Lotus Visions Tarot & Psychic	531	Ice Skate Rentals	675
Matt Inden Photography	531	Patagonia	675
Mountain Tees	531	Rimini	675
Performance Sports	531	Rocket Fizz	675
Slifer, Smith & Frampton Real Estate	531	Ski & Snowboard School and Rental - Children	675
Alpine Pizza	555	Tavern On The Square	675
Bart & Yeti's Bar & Restaurant	555	Vail Chophouse	675
Lionshead Jewelers Fossil & Mineral Gallery	555	Vail Mountain Information Center	675
Montauk Seafood Grill	555	Vail Sports	675
Vail Ski & Bike Tech	555	Charlie's T-Shirts	684
Lionshead General Store	610	Charter Sports Tunes & Maintenance	684
North Face (The)	610	Lionshead Liquors	684
Salomon	610	True North Sports	720
Ski / Wheel Base	610		



**The Arrabelle Loading and Delivery facility can handle vehicles in length up to 55' (WB-50), and has a height clearance of 14'**