

# VAIL VILLAGE LOADING & DELIVERY

vail.gov/loadinganddelivery

## Town-Approved Contractor Service/Code of Conduct for All Loading Docks

- Available exclusively for commercial goods deliveries
- No truck chains in town streets or loading dock
- Turn off engine, refrigerated trailers exempt
- Keep conversations civil and polite
- All scheduling through opendock.com
- Vail Village Dock Master: 970-754-3625 (DOCK) | jason@106west.co

## Vail Village Code of Conduct

- Available exclusively to local business owners and their employees actively loading and delivering in passenger vehicles (no delivery companies); 09:00-11:00 AM, daily
- Always come-in through Checkpoint Charlie
- Park your passenger vehicle close-in to your business
- Try not to block your neighbor's window displays and maintain emergency vehicle access
- No chains allowed on personal vehicles
- Vehicles idling in excess of 3 minutes prohibited

## Checkpoint Charlie (CPC)

- Hours: 07:30 AM – 04:30 PM, daily
- Phone: 970-476-7603 (after hours, contact Vail Police Dispatch non-emergency: 970-479-2201)
- Look for special events loading restrictions posted on window ahead of time

## Special Circumstance Delivery Variances

All deliveries deviating from regulations require a permit issued by **Vail PD** – permit obtained by contacting Dispatch non-emergency: 970-479-2201.

Delivery Variances may include:

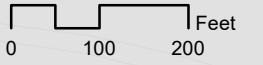
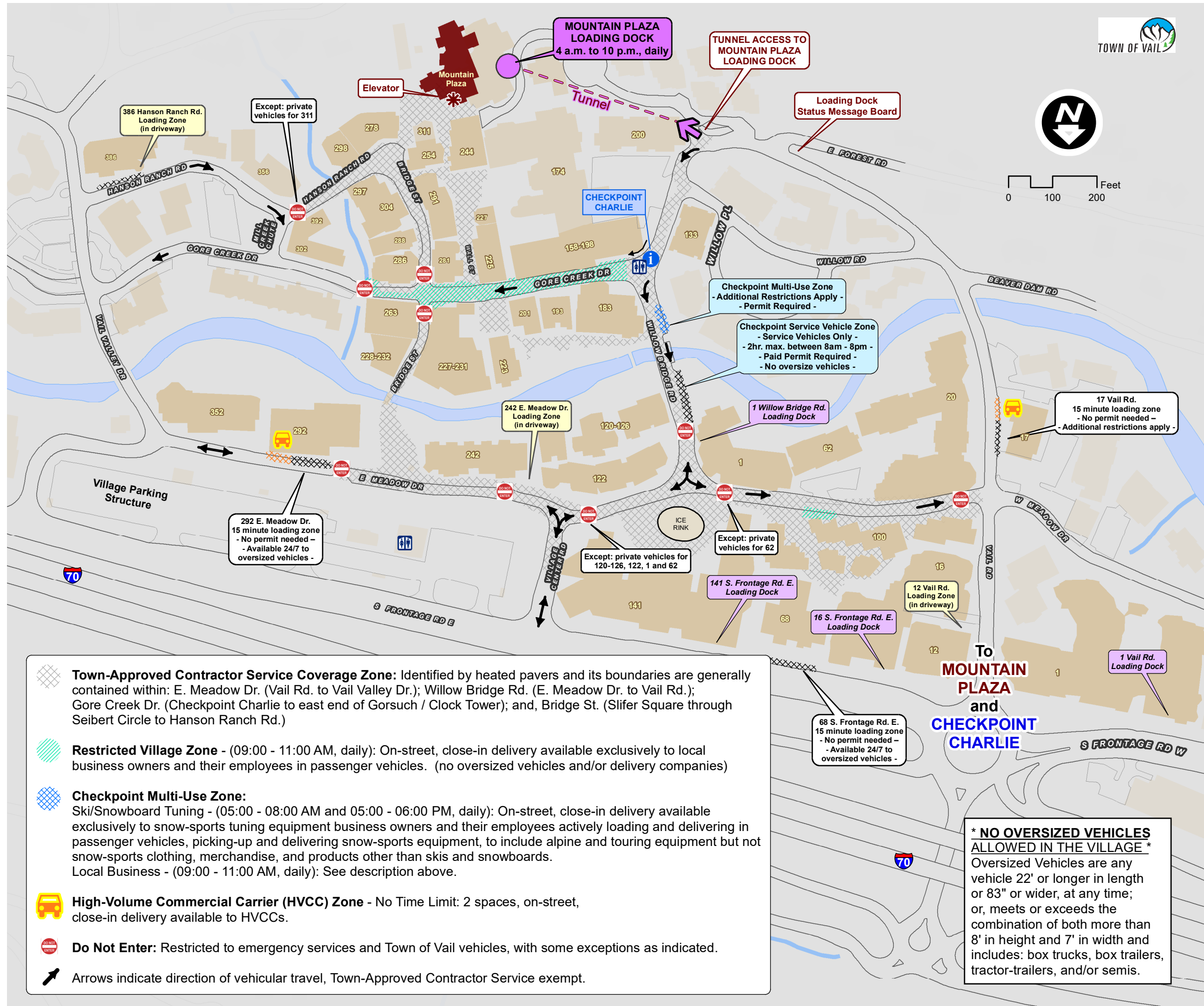
- Businesses receiving large items (sculptures, furniture, gallery pieces, etc.) and/or large volume deliveries (seasonal inventory transfers)
- Oversized Deliveries
- Hazardous Materials
- Moving Vans
- Special Events

## Service Vehicles

Only marked service vehicles (plumbers, electricians, carpet cleaners, etc.) will be allowed into the Service Vehicle Staging Area on a first come first serve basis. Additional rules and guidelines apply. Inquire at Checkpoint Charlie and obtain paid parking permit from Parking Department by scanning QR code or calling the phone number on sign.

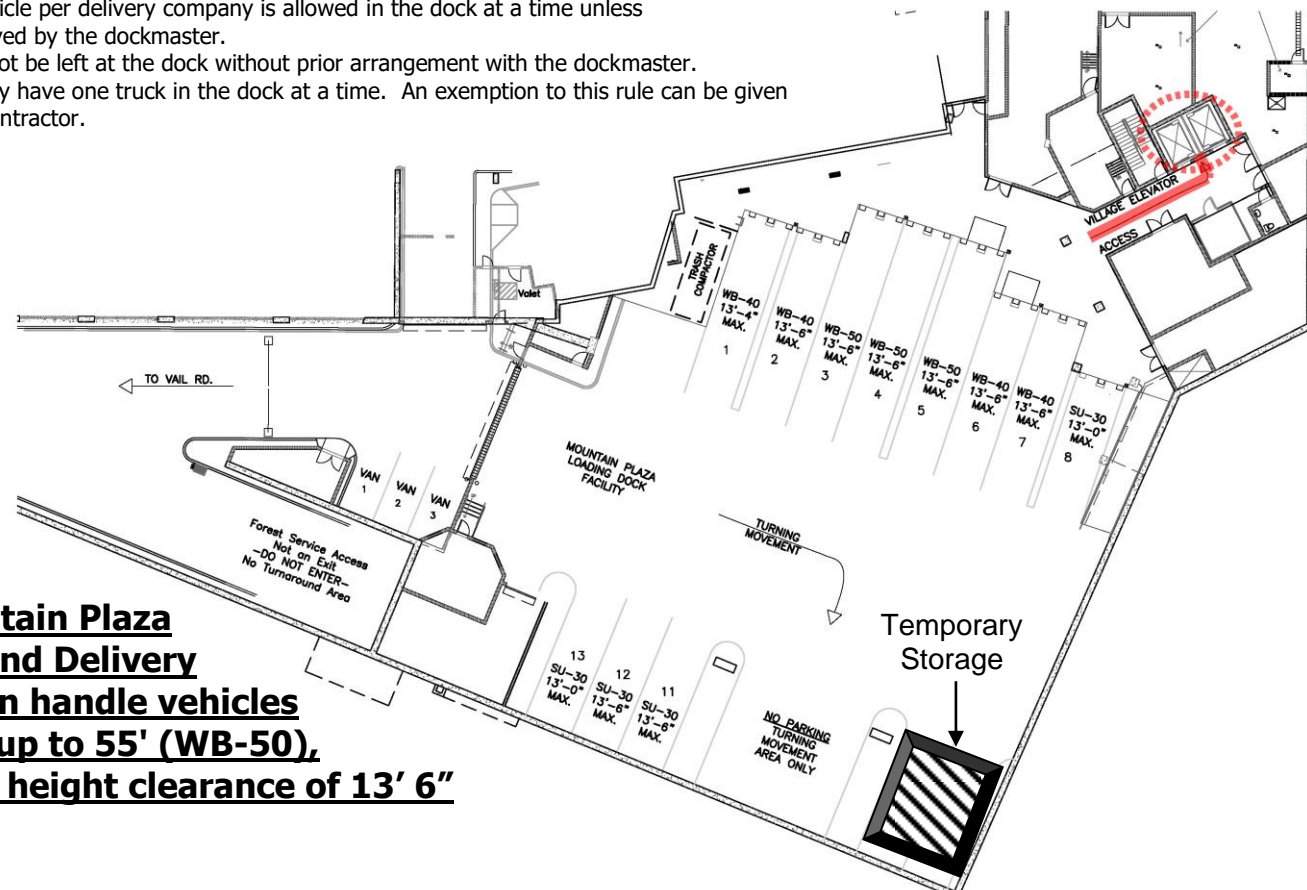
## Public Access to Pedestrian Mall

At Checkpoint Charlie, owners and their guests shall be given close-in access 24/7 to drop off guests with luggage and/or groceries, and will otherwise be dropped-off in designated passenger drop-off areas. Owners of parking spaces within Pedestrian Area shall be given access 24/7 to enter and leave their parked positions. Refer to Vail Town Code: Title 7, Chapters 11 & 12, for further details.



**Mountain Plaza Loading Dock**  
**(Operational hours for the Loading Dock and elevators are 4:00 AM to 10:00 PM, Monday through Sunday)**

- Direction to the Mountain Plaza Loading Dock.
  - Exit at Main Vail, exit #176 and enter the traffic circles/roundabouts.
  - Turn right onto Vail Road.
  - Proceed straight on Vail Road and continue past the stop sign – look for the Mountain Plaza loading dock electronic status board on your right.
  - Turn right into the tunnel and follow signage to the loading dock.
  - If the electronic status board is red (x), please proceed to an alternate delivery location and check back at a later time.
- NO TIRE CHAINS are allowed inside the tunnel or the Loading Dock area.
- All interior gates to the loading dock will be in the closed position. NO ACCESS will be granted to the loading dock until the delivery entity is duly permitted to access by the Vail Police Department. Access to the gates is achievable automatically (via an issued RF card), granted via entry of an issued code, or granted by calling the appropriate party from the access control panels.
- Each and every time a driver enters the loading dock, he/she must check in with the dockmaster at the dock office. Dock employees will designate a lane assignment and give additional instructions for unloading and/or staging. NO staging is allowed on the streets or in the tunnel.
- If a delivery driver requires assistance with dock operations please ask the dockmaster or a dock employee, or go to the loading dock office.
- The TOV and/or its contractor will not provide dollies, hand carts, pallet jacks or portable dock plates to delivery drivers. Drivers are responsible for their own equipment required to deliver their goods. There shall be no storage of these items in the loading dock area.
- When drivers are finished unloading/loading/staging, trucks must exit the loading dock immediately.
- Freight deliveries require the approval of the dockmaster unless they are going to be delivered to an adjacent property (e.g. Lodge at Vail, Elways, etc). Unless otherwise approved by the dockmaster, all freight shipments must be removed immediately from the loading dock by the receiving party. TOV and/or its contractors shall not be responsible for damaged, missing, or incorrect freight deliveries accepted on behalf of Vail Village businesses.
- Mountain Plaza, TOV, and/or its contractors shall not be responsible for any items left behind or unattended in the loading dock or the surrounding area.
- All tenants/delivery personnel are responsible for cleaning up after their deliveries. This includes the loading dock, tunnels, pathways traveled, and elevators. Trash & recycling receptacles are readily available on the dock. Spill kits and materials are also available should they be needed.
- The loading dock is monitored by security cameras. Inappropriate behavior and/or violation of loading dock rules will result in loss of loading dock privileges and prosecution to the fullest extent of the law when applicable.
- Please report any damage to vehicles or facilities immediately by calling Vail Mountain Security at (970) 754-3049.
- No parking shall be permitted in the loading dock. The entire area is designated as an active delivery zone only! Any vehicles in violation will be towed at the owner's expense.
- No service vehicles are permitted in the loading dock. Service vehicle parking is located on the north side of the international bridge or in the Vail village parking structure.
- No smoking is permitted in the tunnel or the loading dock or freight elevator areas.
- Absolutely no cross-docking is permitted in the loading dock or the tunnel area. Only one (1) vehicle per delivery company is allowed in the dock at a time unless otherwise approved by the dockmaster.
- Deliveries shall not be left at the dock without prior arrangement with the dockmaster.
- A vendor can only have one truck in the dock at a time. An exemption to this rule can be given by the Town's contractor.



**The Mountain Plaza Loading and Delivery facility can handle vehicles in length up to 55' (WB-50), and has a height clearance of 13' 6"**

Business Name	Map Location	Business Name	Map Location
Denimaxx	1	Four Season Ski Concierge	225
La Nae Fine Jewelry	1	La Vail Boutique	225
Lamina Jewelry Gallery	1	Res Ispa	225
Oakley	1	Two Arrows	225
One Willow Bridge Road / Marketplace	1	Wall Street Offices	225
Singleton Gallery	1	Wild Bill's Emporium	225
Wells Fargo ATM	1	Gorsuch Ski Rentals	227
Frost Bar	16	Austria Haus Club & Hotel	242
Leonora	16	Blitz	242
Bully Ranch / Sonnenalp Resort / Ludwig's	20	Engel & Volkers Real Estate	242
Due Luca Bruno	20	Loaded Joe's Coffee	242
Eye Pieces Sport	20	Loro Piana	242
Ludwig's / Sonnenalp Resort / Bully Ranch	20	Skipper and Scout	242
Sonnenalp Resort / Bully Ranch / Ludwig's	20	Sundae	242
Swiss Chalet	20	Burton	244
Treff Café	20	The Vail Travel Center	244
A Secret Garden	100	Gorsuch Ski Café	254
Alpenrose	100	7 Hermits	258
Annie's	100	Base Camp	258
Axel's	100	Fall Line	263
Barrio Social	100	Gorsuch	263
Blossom	100	Almresi	278
Claggett Rey Gallery	100	Eye Pieces	278
Christopher Martin Gallery	100	Joel's	278
Delizioso	100	Los Amigos	278
Digits Nail Salon	100	Surefoot	278
Grappa Fine Wine and Spirits	100	Vista Bahn Ski Rentals	278
La Bottega	100	Brandess Cadmus Real Estate / Ron Byrne RE	281
La Nonna	100	Charlie's T-Shirts	281
Osaki Sushi	100	Generation Vail	281
Vail Boot & Shoe	100	J. Cotter Gallery	281
Vail Custom Builds	100	Princess Jewelers	281
Vail International Gallery	100	Ron Byrne Real Estate / Brandess Cadmus RE	281
Valbruna	100	Slifer, Smith, & Frampton Real Estate	281
Charlie's T-Shirts	122	Coldwell Banker Timberline	286
Eye Pieces	122	Crazy Shirts	286
Karat's Jewelry	122	Patagonia	286
Kidsport	122	Reverallife	286
La Tour Restaurant	122	Joe's Deli	288
Pazzo's Pizzeria	122	Loro Piana	288
Perch Vail	122	Root & Flower	288
Piece Art Gallery	122	Shirt Off My Back	288
Vail Gear	122	Bridge Street Lodge	291
Vail Village Arts	122	Christy Sports	291
Alpine Bank	141	Plaza Lodge	291
Betteridge Jewelers	141	Popcorn Wagon	291
Chase Bank	141	Vail Resortwear	291
Chasing Rabbits	141	Vendetta's	291
Compass Real Estate	141	Liv Sotheby's Real Estate	292
Deca + Bol	141	Mountain Haus	292
Fjallraven	141	Stewart Title	292
Forre & Co.	141	The George	292
Furs Alaska Fur Gallery	141	8150 Ski Shop	292
Gallery Zuger	141	Big Bear Bistro	297
Grey & Salt	141	Blu Cow Café	297
Inspirato	141	Shakedown Bar	297
Matsuhisa	141	Buzz's Boots & Boards	302
Miller Sports	141	Bridge Street Bar	304
Moncler	141	Red Lion	304
Ogier	141	Vail Gear	304
Solaris Real Estate	141	Gravity Haus / Slope Room	352
The North Face	141	Mill Creek Sports	392
Tommy Bowers Ski	141	Troy's Ski & Snowboard Shop	392
Vail Brewing Company	141	US Bank	392
Vail Style	141	Vail Reality	392
Yeti's Grind	141	Brecken Gold	158-198
Cucina	174	Colorado Limited	158-198
Lodge at Vail	174	Cos Bar	158-198
Alpine Treasures (Betty Ford Alpine Store)	183	Fantasia Furs	158-198
Artful Sol	183	Lady Jones	158-198
Betty Ford Alpine Store (Alpine Treasures)	183	Lu Lu Lemon	158-198
Colorado Footwear	183	Michele's Antiques	158-198
Gateway Land & Development	183	Pet Boutique	158-198
Gilded Spruce	183	Plata Jewelers	158-198
In Fusion Fine Gifts	183	Rocky Mountain Chocolate Factory	158-198
Lolo Rugs and Gifts	183	Squash Blossom	158-198
Nina McEmore	183	Vail Fine Wine	158-198
Sitzmark Lodge	183	Yama Sushi	158-198
The Golden Bear	183	Zema Lingerie	158-198
The Left Bank	183	10th Mountain Whiskey and Spirit Company	227-231
Wishes Toys Store	183	Bad Kitty Lounge	227-231
Lu Lu Lemon	193	Covered Bridge Store	227-231
Mountain Standard	193	Gasthof Gramshammer / Pepi's Restaurant	227-231
Sweet Basil	193	Kemo Sabe	227-231
Lodge Tower	200	Pepi Sports	227-231
Axel's	201	Pepi's Restaurant & Bar (Side Entrance)	227-231
Belltower Bldg./Pano	201	Pepi's Restaurant / Gasthof Gramshammer	227-231
Covered Bridge Store	201	Aviator Nation	228-232
Lancelot	201	Bridge Street Lockers	228-232
Pano / Belltower Bldg.	201	Liv Sotheby's Realty	228-232
Cogswell Gallery	223	Russell's	228-232
El Segundo	223	Slifer, Smith & Frampton Real Estate	228-232
Fuzziwigs Candy Factory	223	Express Lift 7 Coffee	Mountain Plaza
Up The Creek Bar & Grill	223	Lift Ticket Offices	Mountain Plaza
American Ski Exchange	225	Vail Sports-Mountain Plaza	Mountain Plaza
Carniologie	225		