

# 2020 Town of Vail Community Survey Open-Ended Comments and Survey Form

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Prepared for:

*Town of Vail*

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# Vail Community Survey 2020 | Open-Ended Responses



	Number of Comments
<b>Q 1.1: Other: [If residence is in the Town of Vail], where?</b>	<b>24</b>
<b>Invite Sample</b>	<b>9</b>
Buzzard Park	1
Cascade	2
Middle Creek Village	1
New Chamonix development	1
Ptarmigan town homes	1
Sandstone creek area	1
Spraddle Creek	1
West Vail (south of I-70)	1
<b>Open Link</b>	<b>15</b>
Avon	4
Buzzard Park	2
Edwards	4
Gypsum	1
Lakecreek	1
Middle Creek	2
west vail south of i 70	1
<b>Q 4: Would you say that things in the Town of Vail are going in the right direction, or have they gotten off on the wrong track? In a few words, why do you feel that way?</b>	<b>969</b>
<b>Invite Sample</b>	<b>512</b>
- I like the underpass by Timber Ridge - I like the new Sandstone school remodel and parking structure. - appreciate the concern for employee housing - I am very upset that TOV wants to destroy more forrest area (Booth Heights) to build employee housing. - TOV should ask Vail Resorts to lower the cost of the ski pass so more people can visit us. The price has gotten out of hand. after COVID-19 even less people will visit if price remains high.	1
1. the parking in lionshead is a joke. the VVMC uses it , while they are underconstruction, leaving no parking for customers looking to spend money in lionshead. 2. the number of events in this town is outrageous; too many soccer events, concerts, kids events ect. 3. housing housing housing & East Vail is not the answer! the majority of council people don't tarry long in East Vail. 4. build on the hillside across from the lionshead structure.	1
addressing employee housing and standing up to or at least arguing with logic against NIMBY's	1
Affordable housing, and employee housing	1
All our interactions with TOV staff have been positive -- the town hires consistently wonderful people. We are also impressed that the proposed development in the Booth Falls area of the bighorn sheep habitat was reconsidered. On the other hand, the growth of short term rentals in Vail seems to us to be quite disruptive to permanent residents.	1
Always improving	1
Am not familiar with specifics of long-term planning, infrastructure issues, etc. Right Direction: Management of buses and snow removal in East Vail. My impression is that these are EXTREMELY user-friendly and facilitate our having real estate in Vail for the use of our families...	1
As a senior citizen and having owned my home in Vail for 28;years, I really appreciate the heated sidewalks and streets in town so I don't worry about slip and fall...I went over to Aspen for the day At Christmas and tiptoed through ice and snow...Vail is so much better now than Aspen!	1
As a year round resident and local employee, Vail is making it harder and harder to thrive- rent has gone up exponentially and options for housing is scarce.	1
As an East Vail property owner I have very upset about	1
As far as street plowing this past year I would say wrong direct. This year Buffehr Creek Rd has not been getting plowed/sanded soon enough making it dangerous.	1

As the town allows development to proceed virtually unchecked the livability of the town is decreasing. the town's willingness to allow Vail Resorts to sell unlimited epic passes that encourages too many people to inundate the small town. The scourge of southern CA and front range is upon us - traffic, congestion, sky rocketing housing costs - what is it that the town envisions for Vail? A place for the rich to play and park funds in their 3rd or 4th homes? Homes that are rarely used when housing for locals and seasonal workers is in short supply. At some point the focus will need to shift from a real estate profit oriented model to one that focuses on a sustainable economy not based on ever increasing home prices, zoning that promotes housing for long term living not empty 6 bd mansions whose only purpose is investment gains. Come out to CA and see where every open space has been transformed into subdivision housing, strip malls and concrete. An economy that depends on never ending development is doomed to fail eventually and leave us with all the problems we left to come to Vail in the first place.	1
As weekend warriors we are not as in tune with the day-in and day-out of the running of the town. Honestly we do need to pay more attention.	1
Availability of public transportation, keeping the streets cleared after snow, maintenance and care of the parks.	1
Awesome transportation system, love VRD, vibrant community, Red Sandstone Elementary is the BEST!	1
Badly oversold. Let it slow down a little.	1
balanced approach to actions	1
Based on what we see, we are supportive of the Town of Vail direction. That question is hard to answer though without more context.	1
Beautiful setting	1
because of booth heights	1
Because of the poor handling of Booth Heights!!	1
Because the E Vail employee housing project is back at the negotiation stage because of community input. Way to listen TOV!	1
Because the question is way too vague to answer in terms of right or wrong.	1
Because they approved the West Vail Springfield Marriott that W. Vail community told them was too big for this 2 acre piece of land which was the old Roost Lodge. Turns out, our residents were correct. The next project that is proposed here, needs to return a soil sample prior to approving that supports the building size just like any town would request from a commercial builder.	1
Before the corona virus came to town, I felt like Vail was going in the right direction with new shops and restaurants opening and it still attracts people from all over the world.	1
Booth Creek	1
Booth Falls debacle. Ever Vail is a MUCH better solution, with NO wildlife impact.	1
Booth heights debacle	1
Booth Heights debacle. No proper conflicts provision. Council not providing citizens with enough info. re what is being considered. Attitude that we are right and citizens wrong.	1
Booth Heights Development Not listening to what the community wants Lack of Transparency No direct communication or guidance with residents and businesses during Covid-19	1
Booth Heights. No conflict of interest law	1
Both hospital and city government seem ready to respond to our needs. I would like to see the number of concerts designed to bring in day visitors reduces.	1
building the hospital addition and increasing parking for the town.	1
Bus service is excellent, new parking option recognizes needs of property owners	1
Bus service, big events, city council Focusing on important issues.	1
Busses are great. Town is beautiful. Mountain access all year is excellent.	1
Buying and preserving open space is something the Town should avoid as there is such limited space with in TOV borders. If you need open space, look up. Employee housing is being misguided by the reason we are all here - VRI. Still lots of space in the west half of Timber Ridge. The other driver of the TOV's decisions is the Real Estate giants that require a number of open market units available to each project. Deed restrictions don't make them much, if any, money. I would support the RE transfer tax fund going to build apartments.	1
Came to vail in the early 90's to live full time....had been coming to vail since the early 70's to ski....way way over built....and the beauty is slowly leaving the quaint town	1
Clean, good services and safe	1
Community Development-completely off the rails-asking to have owners get DRB approval to touch up exterior paint, like the world does not have real challenges. Completely clueless leadership. Housing Department-asking to raise taxes when last years survey said that homeowners are completely against it.	1
Community gatherings	1
Competent government providing adequate services	1
Concern for the long term strategy of Vail.	1
Concerned that council members vote on issues to get votes from citizens.	1

Conflict of interest with Town Council Members, forcing Booth Heights rezoning and then approving multi family buildings impacting wildlife.	1
Confused about the how the political processes work in Vail.	1
continual upgrades and improvements to the twon and infrastructure.	1
continued addition of new summer activities, especially the addition of a new hiking trail in 2019, expanded summer bus service to East Vail, return to the prior 2 hour free parking!	1
Continued attention to worker housing, preserving enviroment and parking problems	1
continuing efforts on resident housing	1
Controlled growth	1
council informed by special interests and have little experience in running anything. not receptive to input (which is discouraged) Council and management have singular interests and do not consider the whole of Vail in decision making which is conducted too often behind closed doors	1
Council seems to address things in a timely manner and working in residents best behalf.	1
Counsel and committee members are devoted to the town.	1
Don't like Burton snow board and these mass events	1
Economic stability of the town, focus on year-round business; understanding the need for more affordable housing, the ability of the town to work with businesses and Vail Resorts	1
efforts have been made towards affordable housing, environmental protection	1
Election of new council members that I feel are better suited to make the decisions for how Vail will be more in touch with residents and future guests needs.	1
Employee housing - why isn't the rest of Timber Ridge being re-developed before Booth Heights?	1
Employee housing remains a big issue that needs to be addressed soon! Living in a Deed restricted home that I own for more than 12 years and plan on staying in as my primary resident, I would like to see an alternative to opting out of the Deed Restriction other than buying it out at the value of my property.	1
Employee housing seems to be a bigger and bigger issue, but other than that, I think there are a lot of good things going on.	1
Engaged citizens and good leadership.	1
Environmental inconsideration. Big horn sheep. Fireworks. To name a few.	1
Essential Services are a priority Fire , police, and public works all receive high scores from me. Governance and fiscal responsibility receive high marks.	1
Ever Vail should have been considered over Booth Falls site. Better area for housing and no wildlife impact. Should not have raised the rate for Cross Country Skiing to \$15 - it was only \$10 last year - we are not all rich and can afford that rate.	1
Everything looks nice and they are aware of appeal of the valley	1
Everything seems to be well coordinated when we are there. Town is very clean. Snow removal this winter was effective, even when we had 38' in 2 days	1
excellent arts program. Good activities for multi-generations. Could use more beneficial programs for residents to ease the fatigue of year round tourists. Increased benefit for housing or purchasing property should be explored	1
Expansion and growth are going too fast and I hope we do not turn into a Summit County (West Denver) is what I call Summit County. The expansion near the East Vail exit on the north side of the highway was a mistake.	1
feelgreat	1
Feels well managed with the right prioriities, balancing services with the need to keep property taxes affordable	1
focus on hospital and new town center	1
For year-round residents, full-time workers who want and enjoy working and living here, it's financially difficult to rent or even buy a small place for two people to live. My husband and I would love to buy a place soon.	1
From my personal experiences I enjoy living here. My only concern is that the development over the past 10 years has gotten too out of hand. I can't stand in the way of progress but a Disneyland ski resort and architecture isn't for everyone.	1
Geared far too much toward visitors and not supporting residents.	1
Generally good. There are always a few issues that remain a concern.	1
Generally good. The project at the East Vail I70 exit seems to be misguided. I don't believe it is the right location for employees or the wildlife. The proposed parking allocation is laughable. There are better solutions.	1
Generally the right direction. Not sure who runs the show, town or the 800 pound gorilla that is the major employer!	1
Generally, I think Vail is a good community. The summers used to be a little less crowded. I miss that, but I understand if you dont grow, you stagnate.	1
Glad to 'no holds barred' approach to housing has been moderated!	1

glass is much more full then empty	1
good balance of growth and conservation. big events. Global experiance.	1
Good balance of keeping businesses thriving (absent the current situation) with maintaining our natural beauty and support for outdoors lifestyles	1
good bus system good snow removal,	1
Good job	1
Good job of balancing interests and dealing with VR.	1
good leadership	2
Good reserves and good attendance in town	1
Good stewards of the town. Not spending crazy money.	1
Good. Handling global pandemic well.	1
Gosh, before covid 19, I would say right direction but after no. This is based on taking away our bus service which is needed for everyone that doesn't have a car and right now doesn't have money for Uber etc. also lack of communication compared to county, Avon, telluride. Lack of help offered to the workers that just lost jobs. We have to be at around 75 percent unemployment, nothing from council except sales tax info, what about the workers. Did not see any council action regarding the kids being told to leave although Kerry Donovan, Jake Wolfe all stepped up to the plate. Not much done even for your seasonal employees either. We heard from Will Cook, vail health, Breck, Frisco all took major action re shutting down towns, nothing from town council until mayor tested positive but again nothing to let the residents know you are there to help them during this crisis	1
Great activities and the village looks beautiful.	1
Great balance between Vail as a town as Vail as a resort	1
Great town	2
Great until the novel coronavirus	1
Handling of the sheep was difficult to handle. Could we do a land swap?	1
Have always thought they were on the right track until this year, when I feel it is yet to be seen if Vail Resorts has finally overdone the Epic Pass sales and the town needs to become more involved.	1
Have been upset by the pushing out of the small boutique stores with big national names coming in. Still upset about losing the Rucksack and Moose Caboose.	1
Have only lived here 6 months	1
Having a survey is a great first step to listening to your town members	1
housing, pay scales, strict dog policy need to be implemented and enforced	1
Housing. My wife and I have rented for over 10 years, we're trying to buy and hopefully use the vail indeed program. So dependent on the success of that my answer may change. None the less housing is an issue. Both my wife and I have worked (myself for 19 years) in Vail and have no desire to move down valley. Working in the ski industry I understand the value of second home owners but I do believe that the fulltime year round residents that keep everything running have as much value and should not be forced to commute from down valley.	1
Housing/support for workers in Vail seems to not be a priority and it should be	1
I am a new home owner and have only lived in the area about a year.	1
I am afraid that Vail is becoming too expensive and too exclusive. We have had a home here since 1970.	1
I am fairly new to the valley but enjoy the amenities, public transportation and quality of living.	1
I am generally satisfied with the way things are, but I always worry that government planners are scheming to do ridiculous things, so I'm not sure what direction we are going in from now.	1
I am very pleased with Vail and all the opportunities that exist in town.	1
I appreciate that the town is buying places and offering them as deed restrictions. Affordable housing is a big problem.	1
I appreciate the Vail In Deed program available to locals but I still feel there are too many homes that sit unused and abused by people who do not live here for more then half the year.	1
I appreciate what the town does for the community	1
I do not believe employee housing should be developed with lower standards than the existing TOV developments standards. COVID 19 shows how quickly the economy can change and the employee situation.	1
I don't think that the mountain sheep's terrain in East Vail should be developed.	1
I enjoy living here. There never seem to be problems you might have in other areas of the State or country.	1
I feel all of Vail's new lodging caters to the very wealthy. The mountain is wonderful! We have been Epic pass holders since inception, it would be greatly appreciated if some discount would be offered to regular annual Epic passholders as a sign of thank you. Housing that is more affordable for those employed in town and by Vail Mountain is critically needed.	1
I feel as if our tax money goes right back into the town.	1

I feel as though there has been a loss of visitors to the area. Large companies have taken over most real estate and residents have been unable to purchase within their own town because they are priced out of the market.	1
I feel in the many years I have lived here affordable and employee housing has been a big issue with little progress made. In that regard I feel it is the same, little progress. I do appreciate the environmental changes though and am happy with more community outreach I have seen in last few years.	1
I feel like I have seen outstanding improvements since I have been living here in the Town Of Vail because I have notice how people here have worked hard to keep people safe and they show they really love people by what they have done.	1
I feel like the town is out to take advantage of property owners especially season second home owners through increased fees and taxes.	1
I feel like the town provides support to the community as well as good communication.	1
I feel that every space is being taken up by condos, and there doesn't seem to be enough affordable employee housing anywhere in the valley.	1
I feel that the TOV is getting buried by Vail Resorts. Coronavirus impact aside - the weekend traffic is unacceptable. The stress on the Frontage roads both east and west from parked cars during the winter is unacceptable. We are choking on our own success. Vail Resorts needs to find a way to LIMIT the number of daily visitors. External forces like AirBnB are also deteriorating our neighborhoods. In the Booth Creek Townhomes, where I own, there is huge, disruptive turnover of out of town visitors. Instead of providing work force, long-term rentals, out of town owners are letting short term rentals drive the lack of affordable housing in our area. It was unacceptable for Vail Resorts to even CONSIDER developing Booth Heights. I hope that it is now off the table, but stricter controls on short term rentals is a better solution than MORE development. TOV has to stand up to Vail Resorts. The crowds are deteriorating the quality of life for locals and the quality of the experience for tourists. There has to be a limit!	1
I feel that TOV has spent too much time focusing on increasing hotel space and building bigger and taller and less time on preserving the community and beautiful natural places in Vail.	1
I feel the Town have made everybody feel safe during these rough time, by keeping everybody inform of what is going on out there. I do have to mention that one of my biggest concern is Employee Housing. As part of the hard working class, I struggle sometimes with finding an affordable and safe place to live with my 5 year old son.	1
I feel the town is doing a great job. But I feel more could be done for local workers and less for Peter noble	1
I feel the Town of Vail is doing a great job! I tell that to our Mayor David Chapin all the time! Thank you for your hard work, Town of Vail!	1
I feel the Town of Vail really looks forward to the future and takes the necessary step to move in the direction of future needs. I particularly like their emphasis on green technology and the guest experience.	1
I feel Vail town is trying to do all it is in its hands to ensure a pleasing lifestyle. the job VRD does to put forth activities for all ages is amazing! Vail resort does to help a lot with maintaining a pristine Vail Village and Lionshead. It does still seem, however, like the part-time resident millionaires are holding back on allowing for more affordable year-round resident properties availability which is a problem, not everyone wants to have to drive an hour to come and work in Vail town.	1
I feel very comfortable with where the town is headed.	1
I get a feeling that environmental responsibility is getting more consideration. You still have a long was to go towards where I want you to be, carbon negative.	1
I hate to see Vail/Vail Resorts continuing to build out our dwindling open space while not adding more desperately needed parking. Trying to force people to park up at Redstone when they may want to ski on the east side of Vail Mountain leaves people with a bad perception of Vail in general.	1
I have been coming to Vail since the very first year so I have witnessed the many many changes. I realize that change is inevitable and growth is desirable, but I feel that Vail may be losing its unique character and charm. More high rise hotels, more tourism and transient elements, less of a local community feeling to the town.	1
I have been upset about the Booth Heights project. It should not happen. We need to save the sheep and we need employee housing but not at Booth Height location.	1
I have enjoyed Vail for over 30 years. Its the consistency I like, so it its constant over 30 years of change it must be going in the right direction for me.	1
I have not actively been following the decisions made by the Town of Vail. I take the bus often and am grateful for the reliability and convenience of our public transportation. I worry about Vail Resorts' impact on town and the surrounding communities, but I am not sure what can be done.	1
I have not seen or experienced a better run municipal system. Sure there are problems, but they are recognized, considered, and at least appear to be addressed.	1
I have seen too much growth and not enough long term considerations on how to sustain the rapid development. I have also seen some very well thought out decisions such as finding an alternative location for Booth Heights.	1



i hear all the time from businesss the it cost so much to do business in the Vail area. My Judgement is everything cost to much here now that it was just a couple of years ago. Taxes is the biggest issue.	1
I just read in the Vail Daily the Town Council is providing \$500,000 to Middle Creek Apartments. I believe this is a subsidy to the owners of the apartments. As an apartment complex owner myself, I think it is our responsibility to work with our tenants (deferring rent, reducing rent, other ways) rather than look to our town government to subsidizes us.	1
I like our mayor	1
I like seeing improvements in the infrastructure.	1
I like the improvement projects such as a new or 2 ice rinks or convention center. This would help diversify the types of events we bring. At the same time we don't need an event here every week. I definitely don't think employee housing 'at any cost' ie without wildlife studies and community input is wise or sustainable. For example tourists seeing bighorn sheep on their vacation may be a highlight and adds to the quality of their trip to a mountain town. Putting cheap employee housing in that location that doesn't have enough parking, is far away from services such as groceries, and without an impact study if the buses and cars is a rushed idea that only benefits the developer...and certainly kills the bighorn sheep.	1
I like the new town council and the stand they are taking on the Booth Falls Development!	1
I like the seasonal proactive approach. Examples: flowers in springs, lights during Xmas.	1
I like to recognize the effort in people's actions and although there's a lot we can fix in town, they're certainly trying their best.	1
I live just up the road off the east vail exit on the north side and I do not want to loose the big horn sheep with the approval of construction of housing	1
I love all the activities and festivals, but the longer we have a place in the valley the less I like to be in town during those times. They feel too crowded. And on the other hand they are part of what I love about Vail!	1
I love everything that is in vail. would love to make it a full time residence but will need to retire first	1
I love how the town supports the local business and communities. I love all the family activities!	1
I love living here. The pace of life is perfect.	1
I love so much about Vail. I love the skiing/ hiking, restaurants, concerts, activities. I know Vail needs the economic growth to have those amenities, but it is becoming more international (Spanish speaking) and our Denver friends are choosing more reasonable places to ski/stay, other than Vail.	1
I love the berm that they've been building along Bald Mountain Road. I also like the discounted parking during the winter. There have been more 'events' throughout Vail which I really like. My only request would be that they be advertised a bit more in the Vail Community newsletters.	1
I love the town of Vail. The only regret that I have is that the mom and pop shops are almost all gone due to high rents. And that there is no longer a grocery store in the Village. Lionshead doesn't count although it's a great market.	1
I love Vail, Vail loves me.	1
I miss how affordable Vail used to be. Sales taxes are too high when you go out or purchase items. Everyone is moving down valley because it's more affordable. Free events are now charging so locals don't even attend the events much.	1
I moved back only 6 months ago.	1
I moved to Vail in 1978 and it has grown so fast in both tourists and locals. I feel that the town is doing as well as can be expected considering our rapid popularity.Parking,housing and employee retention are difficult issues to address.	1
I notice that Vail continues to invest to care for the community	1
I see good things when I am up there	1
i see vail becoming 'too big for it's britches'	1
I should be better informed.	1
I sit as a trustee at the Betty Ford Alpine Garden's and have direct contact with at least two members of the town council and keep aware of the activity's and plans.	1
I think both the town and mountain are attracting the wrong clients to further the development of our town.	1
I think certain things are good but other no. Booth Falls was a big item on our list as we do not feel housing should be built there. There other more suitable locations. People need to stop being money hungry and think what is best for all concerned not just their investment.	1
I think he town is working to address issues important to the community eg workforce housing	1
I think if the town wants to progress, not only do we need a positive relationship with vail resorts but with the school district as well.	1
I think in general the town is well managed though I would like to see greater environmental awareness, marijuana sales liberalized with advertising prohibited and less reliance on sales tax revenue.	1

I think one of the harder aspects of living here is that there is no room for middle to lower class. Opportunity isn't really there, pay isn't there. This town is made for the billionaire class and jobs in the community tend to only cater to how we can take care of them.	1
I think that the town	1
I think that the Town of Vail should have taken more responsibility regarding managing the coronavirus outbreak in our county. I believe that precautions, such as closing the mountain, were not taken soon enough. I recently learned that there were numerous cases of cv from Australian and Italian visitors. If Vail Resorts had closed the mountain after Vail's first case that tested positive, as Pitkin county did in the beginning of March, Eagle county may have avoided this exposure. I believe that the Town of Vail should have asked Vail Resorts to close the mountain and hotels the first week of March. The only explanation is that they did not want to lose money--and now our town is plagued with coronavirus and our economy will be affected for months and perhaps years to come.	1
I think the focus has been on growing the town which has it moving away from the great place that it is. Bigger is not always better. I am hoping that the new council members will work to get it back on the right track. I have been pleased to hear that the East Vail Housing project is being revisited by the new council.	1
I think the last election suggested that housing is no longer a priority. When in fact the vast majority of people opposed to worker housing are nothing more than NIMBY's. They didn't care about mansions being built in that same area. They didn't care about the Sheep when they built their homes. Hypocrites	1
I think the town is well governed	1
I think the Town of Vail decision to build employee housing in east vail on the exact location where a heard of Bighorn Sheep spend much of their time in the winter sets a very bad example. I also think the town has done many things well. Particularly the bus service.	1
I think town council and staff make thoughtful decisions.	1
I think Vail continues to do a great job with community service and infrastructure, though lack of parking and affordable housing continue to be issues	1
I think Vail needs to find a way to engage a younger population but at current prices, it is impossible. We need to make it more accessible for mid-price businesses to open (i.e. Two Arrows, Lady Jones, etc.).	1
I think we do need to address housing, but to what extent does government pay for that housing. I think a better solution is to limit short terming. There are many tourist destinations that are facing this issue. Sausalito, CA came up with a great solution and are seeing a return of community. Leaving this up to home owners and associations will only increase short term rentals and force more workers out of the area.	1
I think we need to be paying our employees more to keep up with the super high housing costs. Rental prices are through the roof and normal people who live and work here have to have 2 jobs or more just to keep their heads above water.	1
I trust the people on the Town Council, Especially Kim Langmaid, Jen Mason, Kevin Foley and Brian Stockmar and I hope they will be able to continue to work for the environment in Vail. I hope the there will be solution to move the employee housing from East Vail and the sheep.	1
I was impressed that Kim Langmaid was able to get a second look pushed through for the East Vail employee housing. Obviously public sentiment is completely against it and if the project proceeded even after this second look it would really show that the town does not listen to its constituents.	1
I was really dismayed to hear that council had voted to approved the employee housing development in East Vail. Of course I support affordable housing for employees but that is going to cause a real bottleneck in that location. Plus - Vail keeps promoting itself as so environmentally conscious - that's a joke given the displacement of the big horn sheep. There had to be other locations down valley that woud have made much more sense.	1
I would like to see more 'user friendly' establishments in town such as a bookstore, small grocery store, shops where things don't cost as much as in Palm Beach, a better mix of retail.	1
I'd say that outside of a few nonsensical rules and regulations, the town is on a good path. It has the unique situation of having to navigate and please both the tourists that make our town so much money and the locals who wish to keep it small, and I think they're doing a good job of that.	1
if recent development continues, i'm afraid west vail will be too crowded, too much traffic, too much noise, too much light(at night).	1
i'm a new part time resident so I don't have that much to offer. But so far what I'm finding when I'm exploring is great! buses and library and play grounds -- yay.	1
i'm ambivalent about the population high density increases proposed for local employees eg. East Vail/Edwards. Wolcott should be the area pursued, with a more organized mass transit system.	1
I'm happy with the service level. I do think that second homeowners should be allowed to vote on local issues by mail in ballot so that we are not disenfranchised.	1
I'm impressed with the off-season and summer events programming. They've filled a nice gap and added to the sense of community while also creating a nice environment for guests and other visitors.	1

I'm new as a resident, haven't been here long enough	1
I'm not sure what the direction is, let alone if it is right or wrong.	1
Improvements are always being made	1
Improvements are always nice!	1
In the recent past, I thought that the town government was careful about its decision-making, fact based, careful about town economics, focusing on appropriate major issues (like employee housing). I hope that approach continues.	1
Indeed program	1
informative mailings	1
Infrastructure upgrades New housing in West Vail	1
Interest is in development rather than quality of life. More is not better. It is already hard enough to get to Vail and plans for improvement seem decades away.	1
Investment in infrastructure, relationship between town and vail resorts, events which serve locals, part time locals and tourists	1
It appears, without any confirmation, that the Booth Heights Sheep Kill was cancelled... But zero follow up, so I am left to guess.	1
It is expanding without controls	1
It is getting to busy	1
It is such a economic diaster we are going through it is hard to know what direction we are going.	1
It looks better, and there is more to do.	1
It seems like the powers that be have realized we can't have vail without workers and workers need somewhere to live...	1
It seems that the town keeps hitting up the residents for tax revenue. After a while a few hundred dollars more each year adds up.	1
It seems the stated objectives of the town,which include protecting wildlife and the enviroment, have given way to development and congestion.	1
It was going great until the C-19 outbreak.	1
It was shameful that the town council approved the large construction project next to the sheep herd area in east Vail. Too much development in the wrong areas. Plus how do large buildings get approved on small lots as on Davos Trail St.? Two recent ones do not fit with the low key homes on this street and others? Town is losing character to wealthy developers and home owners. Plus the local owners were never notified of these developments!	1
Its a bit of both, the town is still focused around a great ski resort, however I fell both villages have lost their authentic character and now feel very corporate. Everything feels very fabricated and entirely focused on wealthy tourists, with little space for everyday locals to make a mark and develop the character of the town.	1
It's a great idea to make the town to be luxurious to attract wealthy tourists; however, it must be very difficult for average people to live in town. I love being in the mountains to enjoy the nature. I can enjoy luxurious services in Denver.	1
It's a great place to be! Love the skiing and village.	1
it's difficult to say where the town is going at this time. Can say that the town needs to focus on supporting it's temporary residents more and actually make affordable housing affordable. The fight about the sheep and employee housing is ridiculous. Do an EIR with a biology study.	1
Just feel the town says they are trying to help the people that live here, but in reality all they care about is the money coming in from high end visitors from around the world. I understand space is limited, but there has to be ways to find contractors who can help build quality affordable housing. If this is not fixed, and fixed soon, there will no one here to provide serice for the high end visitors.	1
Keepin our head above water..	1
Keeping the area looking GREAT !	1
Leadership is addressing the economic vitality, housing needs and parking requirements. Transportation needs more work.	1
Leadership tries to balance the needs of the community with variables, goals of residents, etc. Too much rhetoric about being 'green' and 'global warming'. This just makes people feel good, socially sounds good, seriously, Vail heats the streets during the winter and then says they are concerned about global warming. Hypocritical. Don't try to say one thing and do the opposite. It falls more along the lines of 'wealth-guilt charity', people who have succeeded, feel guilty because they may have more than others, so they give 'a mite' of their money to make them feel better about themselves.	1
Let the community vote on having dispensaries in Vail rather than sending this issue to the Town Council. Rob Katz should lose his lease with Vail Mountain because of the neglect in understaffing that lead to another lift death. Call attention to this!	1
Life feels good in Vail.	1

Like the community and all it offers to it's residents.	1
Like the measure taken for stream side preservation! Now we need to keep and provide wildlife corridors to the stream.	1
Locals are always stepped over for the tourists. Airbnb has crushed the housing market, and sent rents through the roof. Without a viable work force, this town will crumble.	1
Long term reinvestment in community infrastructure is positive. Antagonist relationship with Vail Resorts doesn't help even though they are a pain. Build affordable housing	1
Lost the way with the Booth Heights development.	1
Lots of new businesses and improvements.	1
Lots of thing going on. Issues with Vail Resorts..	1
Love my home. Love Vail. I've been in lock down for. Over a week at home because of the Coronavirus. Where is our local leadership? What are our leaders doing to advise us? Nothing!	1
Love the free bus system, love the events	1
Love the improvements in parks and other public recreational spots like Ford park, Golf course, softball fields, bike path.	1
Might be getting a bit to corporate. I would like to see the growth slow down	1
money is being spent in the wrong places - ie large amounts on events that don't need our help (spring back and snow days specifically)	1
Money talks, sheep stumble. The environment is second to Big Money, ie, the Merchants and their representatives on the Vail Town Council.	1
More needs to be done about overdevelopment. Too much emphasis on economic development. Growth growth growth. We need to slow growth.	1
More noise mitigation is needed. The Eastbound I70 Project should have been the impetus to replace the sound mitigation berms along I70 that are old and outdated. The Short Term Rental application and tax payment process is too complicated, and the registration fee should be a monthly not yearly charge.	1
Mostly in the right direction, however, Lionshead was allowed to become too overdeveloped.	1
Mostly old and new Vail residents don't have much to complain about.	1
Mostly right direction. My only concern is in my opinion the height of the buildings in town are too tall and the set backs for homes and developments is also to small. Should be 20 feet rather than 10	1
Moving in the right direction! Love the new hospital!	1
Must try harder to consider ideas from the residents	1
My dad is the director of IT and he is the absolute best!!!	1
natural environment disappearing--bighorn sheep, bears, #birds etc...	1
Need more, realistic, resident housing.	1
Need to focus on the everyday employee that makes the town run. Too much power is with those that are living in the past and believe things need to return to the 'glory days'. Instead we need to focus on the future and housing for the front line workers. Stop focusing on housing for 'mid level' managers.	1
Need to look at affordable housing further west; Avon, Edwards and Eagle. NOT right in the town of Vail, it doesn't make sense - it's too costly. Then amp up transportation from the west to Vail for workers.	1
New to the homeowner party, but feel voices are heard and problems at least recognized	1
New town council seem to be quite an improvement	1
New Town Manager is providing excellent direction and leadership.	1
New younger, environmentally conscious town council	1
Nice improvements to town and good public transportation	1
No disruption in service. Prior to Covid19.	1
No more development - we need the wildlife	1
no more development by VR in areas we don't need and are harmful to wildlife. we already have too many people living in our small valley	1
Not a real good question. We (all of us) are a pretty good group of people. Most of staff is great, but there are few (CEOs mostly) who I wish would move to Avon. Council gets most things right, but they really booted the plastic bag ban (ALL bags are bad, not just the ones from City Market and Safeway) and sometimes let their own emotions cloud this issue (Booth Falls Heights and STR's)(both of these are good for Vail).	1
Not able to really go to town meetings, and I don't really know much from reading the paper	1
Not happy with the 4 people who voted against the decision to review the Booth Falls decision. I think everyone in our HOA was also against Booth Falls being developed.	1
Not paying attention to the needs of the locals who help to make Vail the resort it is. There needs to be better pay for employees so they can live cost effectively. Town council needs to be more intune with the needs of those who live/work in the Valley.	1
Not preserving open space, public benefits - private development scale not appropriate for character of the Village. Town planning office is not independent, too tied in with developers	1

Not sure because I think alot of things will change after the COVID	1
not sure TOV consistently behaves in fiscally responsible manner year over year to ensure tax revenue and budget are aligned to allow sufficient reserves, especially in an economic downturn scenario as were now experiencing.	1
Not very friendly to non-resident owners, a little 'holier than thou' attitude. For example parking pass requires I visit in person, M-F...but I work full time in Denver.	1
Obsessed with 'employee housing' at any cost and continuing to bring in special events that draw masses of people which overruns our infrastructure	1
One of Vails biggest issues is having affordable housing for the people working and living here full time. The Booth Heights housing development is a step in the right direction but with that said, there is still much work to be done.	1
Other than issues surrounding Booth Heights, decisions mostly seem to be focused on real-world problems and needs, and solutions are reasonable based on circumstances	1
Overall doing a good job. Housing obviously a big issue and making sure it is a collaborative effort is key.	1
Overall, I have confidence in the town's direction.	1
Overall, the public areas are being well maintained. Some of the restrictions are a bit onerous, but I feel that they are well meaning. Perhaps there is a bit too much emphasis being placed on supporting summertime events that only attract daytime visitors.	1
Overbuilding by Vail Resorts, which will continue at a very high level.	1
Over-run with events of lower quality. Farmers market out of control. Too many dogs at public events. Dogs in general are not monitored, in town or in the local back country. Many unleashed threatening encounters.	1
Oversold. Not fun to be smashed together.	1
parking an issue, housing costs for workers is so high, getting and keeping people to work in vail is an issue, more crowded, we keep on building multi family units	1
Parking and housing. Rent in increasing at an alarming rate to the point that we may be forced out of Vail after living here for 8+ years.	1
Parking is out of control. East Vail Development should not have been approved Code Enforcement doesn't enforce anything related to Peter Knobel. Was actually told that by a Code Enforcement Officer.	1
Parking structures and enlarged lots should receive a higher priority. Additional bus stops on the frontage road was a move in the right direction. The major holidays such as the 4th of July should have increased bus schedules, especially because so many families with young children take bike rides along the sides of the roads. If there were more frequent bus schedules, fewer people would need to drive.	1
Part time residence provide a big financial support to the Vail community and have little or no say in any decisions.	1
People were much friendlier when we purchased our first home in 2000. I think some of the rental laws have caused a larger chasm within the community.	1
Pleased to see the Vail Council reevaluated its position on the proposed development of the parcel of land just north of the East Vail / I-70 interchange.	1
Positive improvements in the village	1
pretty good job of keeping up with the growth. Don't like all the new tall buildings blocking peoples view of the ski area	1
Prevailing sentiment on short term rentals as a negative creates bias against homeowners instead of focusing on solutions to whatever issues arise.	1
Prior to covid19 we seemed to be booming and attempting to build a community that could live and thrive in Vail.	1
priority on environment and wildlife, focus on responsible growth and sustainability	1
Proactive forward looking town council	1
Proactive steps toward managing growth. Hiring new town manager seems to have been successful. The Mayor , Town Manager, and Town Council have been great in communicating with the town about the issues affecting the community.	1
Progress has been positive in promoting and supporting year round 'local' residents. I was born and raised here and have been able to see positive changes year to year.	1
Property Values are not sustainable. Too crowded during holidays.	1
Property values continue to rise and amenities continue to increase	1
Public services are good to excellent	1
public transportation if excellent	1
Public transportation is great, mountain is well maintained, lots of great options for food and shopping as well as activities	1
Quality of life and quality of skiing has continued to decrease due to too many people are trying to use limited resources. Adding more density to the core around the municipal building is poorly planned.	1

Reading through the Partnerships/Collaboration/Engagement year in review booklet.	1
Real affordable housing is needed, owning and renting	1
Reasonable growth and services all seem inline with this. We appreciate the local bus system, and easy access to Denver this way also.	1
Recent updates in housing and recreation facilities throughout the valley	1
Reconsidering the Booth Falls project	1
Regarding the housing in East Vail where the Bighorn Sheep live, I hate that the former city council approved the building. I think a mountain town, especially one like ours that has enough money, should not extinguish the very wildlife that epitomizes our valley.	1
Remains to be seen -- I am hopeful that things will improve with the new counsel majority and a promising Town Manager	1
Residential expansion in the area requires growth in amenities and services.	1
Residents opinions give way to 'staff recomendations'	1
Restaurants have gotten much more expensive and there is a greater feeling that there is no room for anyone who can't afford them	1
right direction but I think moving forward with the whole project for lionshead parking structure and library area. that needs to be done very carefully as it can be a huge success or a total bust.	1
Roads are well maintained (resurfaced, plowed, repaired, etc.). Everything works.	1
Safe, pleasant, with many amenities	1
Seem to be too favorable to Vail Resorts and has lost track of what makes Vail special. In particular in regard to Booth Heights putting VR and developer interests ahead of the local citizens feedback and the environment	1
Seems like things are good in Vail. Town is clean and amenities are very good. Still a very significant destination mountain town	1
Seems to be a well managed town.	1
seems to cater to the super-rich	1
Seems very engaged and tackling the major issues	1
Services are good. Facilities in generally good shape. Bus service very good.	1
Services provided as expected and in an optimal manner	1
Services seem to be improving.....transportation specifically	1
Several of the events that are being planned are attracting the wrong kind of people to our valley. They come in with an attitude that they are above the law and they don't appreciate Vail for all of the right reasons. The Town of Vail will have to decide if they want this to again be a first class resort that is safe for families and other vacationers or if they are after the money. I am hopeful that we will keep pot shops off of Bridge Street as well as other streets in our town.	1
Short term rentals restrictions are too tight. Employee housing is overshadowing other priorities in the town. Better transportation options are a better direction.	1
Simply put, the good people who live here, and the sense of community the abounds.	1
Since covid19 I believe the town is doing the right thing. Although I believe the town should have forced Vail Resorsts to cease operations earlier. We are left picking up the pieces. I hope when operations return the town will look at Vail Resorts hiring practices and stop or at least limit the use of visa holders to fill positions.	1
Slow, steady improvements without excessive development/expansion. Concerns about freeway expansion effects on East Vail.	1
Slowing down hotel construction but too many allowable air B&B's.	1
So much is invested into tourist not enough into the people that actually work and live here	1
Some Council members and people serving on Town boards or commissions place growth over quality. They put financial gain above the environment and maintaining a quality lifestyle. Overcrowding has damaged the Vail experience both on the mountain and in town. Further, too many Council and board or commission members have severe conflicts of interest when decisions about Vail's future are being considered. The Town needs to immediately revise conflict of interest guidelines for all boards, councils, and commissions.	1
some things are okay, some not. need for employee housing is great but not at expense of wildlife (sheep in east vail).	1
Some Town council members focus on their own needs not the long-term benefit of the town	1
special events are overall positive but when is enough enough? The impact has damaged the unique character to some extend. Is the goal to lose all small town uniqueness?	1
Speed monitor in West Vail, trying to slow people down Fence in East Vail for the sheep Good signage around town	1
Speeds on roads is too fast. I-70 is too loud, and city and police don't to anything to slow down traffic in neighborhoods to the 15mph and never give tickets to loud trucks (airbrakes) and motorcycles in summer. Speed limit signage is not sufficient and I-70 signage is even worse! Town is allowing expansion of I-70 without comment or meetings with residents.	1

Sprawl (spelling?) Used to be the Town of Vail, now it is the City of Vail	1
Starting to feel 'community'	1
Still a great seasonal location.	1
Striving to improve in a thoughtful fashion, balancing multiple interests.	1
Successfully managing our rapid growth	1
Supplying housing for workers is important and the East Vail housing is in the right direction	1
sustainability efforts, hospital improvements, town bus system, well managed events, library	1
That is a vague question, much too broad.	1
That question is too vague :)	1
The basic services, police, fire department, buses, etc..perform well.	1
The bus system is great and the town does a lot of great events that bring people together. It seems like we are cared about!	1
The change of the members of the Town Council makes a difference	1
The community is working on the issues that need to be addressed.	1
The continuous improvements are nice that helps keep values high and people interested to come. But I think Vail has done a good job so that growth isn't too crazy. I like the variety of things that are put on year-round, the car show, rodeos, etc.	1
The Council and Staff do a good job of REALLY listening to community concerns and suggestions.	1
The council is not paying sufficient attention to finances and is considering spending money on so many big ticket items with little understanding of preserving reserves for a major crisis (like the corona virus we are entangled in today)	1
The development project at the entrance to east vail is very unfortunate.	1
The divisive nature of recent events and the widening cultural gap between the 'have MORES' and 'haves' is sad and counter productive.	1
The erosion of a true sense of place, ie; the loss of clean air, clean water, respect for wildlife habitat, the replacement of lived in homes with unoccupied residences and short term rentals. The mindless quest for more business opportunities, more events, more concerts, without addressing the housing and infrastructure needs these businesses will require. Not recognizing that our place has is at it's carrying capacity. I fear more growth will degrade our lived experience, and the experience of our guests as this place becomes the place our guests are escaping from. And VR is complicit. This corporation will take until this place we call home becomes the hollow shell of a bedroom 'community'.	1
The hiring of a new, competent town manager is a step in the right direction.	1
The hospital taking over the town, and helicopter pad next to densely populated areas at elevation. I hope we don't have an aviation accident which is inevitable.	1
The infrastructure is constantly changing for the better. New restaurants are popping up.	1
The investment the town made in Red sandstone parking structure makes it seem like providing service to cars and single occupancy trips is the priority.	1
The marijuana issue in the parking garage. When I drive yes to the mountain to go skiing the odor from marijuana smoking in the garage is intolerable. There's absolutely no enforcement of the smoking ordinance, no signs telling violators the garage is monitored etc. no visible police on high usage days.	1
the new council is more mindful of what the residents want especially in East Vail	1
The newly elected town council I believe has the towns best interest in mind.	1
The once charming scale of Vail Village has been lost. Height limits have diminished it. And while there is still a place or two for basic goods between the Village and Lionshead, that's it.	1
the people of Vail have vision and we have all been blessed to be here	1
The recent election rewarded those candidates who 'listened' to the majority of residents and also want to preserve our natural resources and environment.	1
The relentless addition of large condominium complexes is changing the feeling of the town from a village to an anonymous tourist attraction without any specific character.The traffic infrastructure is not set up for the onslaught of cars. The ski area was not extended for more than ten years, however the number of visitors has increased very much. Please compare figures from 15 years ago to today and it will be evident that Vail reached its capacity.	1
The rush to employee housing is hurting our town. The same with the never ending push for wedding/ convention venues like the one that degraded our golf clubhouse and course.	1
the sheep won in the last election.	1
The town continues to invest in itself and shows improvement from year to year addressing and solving problems	1
The Town Council seems on track but the Community Development Department does not seem aligned.	1
The town government is doing just fine	1

The town has an sustainability department that actively works on mitigation and releasing educational materials to the town!	1
The town is constantly evolving and does a great job of communicating. They give residents every opportunity to get involved if the choose to do so.	1
The town is focused on key stakeholders: residents, business owners, business employees, and visitors	1
The town is nice and very friendly always inovative	1
The town is planning to be stable and for sustainable growth.	1
The town is properly managed and commonly asks for input from its residents.	1
The town is well maintained and always proactively looking to improve	1
The Town is working hard in trying to improve parking situation and the housing problem.	1
The Town of Vail is heavily invested in the Town of Vail.	1
The town of Vail sweats very pretty problems and has disrespectful code enforcement (Megan murretta) harrasing law abiding residents, meanwhile the town of Vail does not plow roads that are not bus routes.	1
The town seems to focus principally for tourists. There is no real place in town where locals can comfortably go for a coffee or to just be with other residents.	1
The Town seems to support local restaurants, shops & employees, which is important to us.	1
The town seems vibrant and now that many of the remodels are done. It is quite pleasant to visit and ski.	1
The town wants to kill sheep.	1
The trend toward over development	1
The underpass that was added between West Vail and Vail Village was a great add. I have heard that there is a plan to charge for parking during the summer and I think that is a bad idea.	1
The Vail Indeed program is a step in the right direction but needs to be more widely publicized. I am not is support of booth heights. Develop West Vail Mall and the Roost Lodge land. That would also drive revenue at West Vail Mall businesses.	1
The Vail town council is not responsive to the town residents i.e. Booth Heights. The town residents overwhelmingly care about the environment and the Vail town council only cares about corporations like Vail resorts, the real estate industry, and construction corporations. The Vail town council also spends far too much money and time on affordable housing. Nothing about Vail is or ever will be affordable. Stop wasting my tax money and your time on affordable housing. The environment and quality of life in Vail are far more important! The environment and quality of life are intimately connected in so far the destruction of our environment worsens the quality of life for all in Vail. People come to Vail for the recreation opportunities and if we destroy our environment people will stay away.	1
The way the virus has been handled hasn't been the best, however, things are usually pretty good	1
There are good things and bad things going on. Overall, probably more good than bad.	1
There are pros and cons, as with anything. I appreciate the Indeed housing system - I think having even more affordable options in Vail for the workforce would be helpful. Even if the homes are not under the Indeed program, it would still be helpful to have more affordable housing available. I do feel that the Town has tried to appeal more so to families, etc. than to enhancing concerts and nightlife. I wish that we would get better bands for events that are created to drive business, etc.	1
There are too many events which draw too many people. I skied during the Burton snowboard event and it was very dangerous - so many irresponsible skiers and boarders going extremely fast with absolutely no regard for anyone around them, including small children. On the same weekend, I observed 3 different groups smoking marijuana on the edges of various ski runs. I know this was most likely a very busy day for everyone who works on the mountain - but I did not see any 'yellow jackets' all day until I headed down to Golden Peak at the end of the day. Parking on the south frontage road is dangerous for pedestrians. The ski crowds on Saturdays makes for an 'unfun', stressful day. I love Vail, the natural beauty, fresh air, restaurants, hiking, bike trails, Ford Amphitheater etc.	1
There is a program for affordable housing.	1
There is a sense that some members of the town boards don't have the best interest of the residents at heart.	1
There is no feeling of community in Vail. It has solely a resort/vacation feel to it. The opportunities for a community feel, mostly based in West Vail are being allowed to languish and go unused or not used to their full potential.	1
There is not enough emphasis on the natural environment. Lately, the emphasis has been more amusement park-like activities. This is not Disneyland, it is so much more.	1
There seems to be a focus on 'tourist experience' over building a local community. Residential and commercial development is growing but the infrastructure (sidewalks, safe biking lanes) do not seem to be of high priority for the TOV	1
There was great progress under the previous council. I'm worried about where we're going under the new council. The NIMBYs bamboozled the election.	1



They are making to many policies and taking the rights away from the owners. Also, the is conflict of interest when policies are put in place. You want input from citizens but usually the decision has been made. It is like the boxes are just being checked.	1
They are starting to listen to the community and are protecting the bighorn sheep. Not just giving Vail Resorts what they want.	1
They are Working on employee housing. Every new business should have to have employee housing.	1
They consider the housing situation for workers and look for housing opportunities.	1
They don't use appropriate financing tools Planning for future is poor	1
they have a chance to get on the right track if the new west vail master plan addresses outdated and outmoded design review codes and employee housing directions. west vail north looks like an old outdated 70's 80's ski village because of onerous old DRB and PEC codes and bureaucrats. You need to allow new modern eco friendly and low maintenance exterior building finishes and allow to rebuild currently in place structures at the current in place density, not the current outmoded codes.	1
They have changed their views on the bighorn sheep and that area is not suitable to hpusing.	1
They Have out priced lower income travelers So the tourism is a much older crowd. Not very welcoming. Also makes it difficult for locals who are lower income to enjoy the town.	1
They have their eyes on everything!	1
They need to work with Vail Resorts to maintain housing for seasonal employees. And restrict all the new short term rentals.	1
Things seem to be rolling along and except for the East Vail housing debaucle, that is good.	1
Things seem to work.	1
Think Vail is well run and managed.	1
Those making decisions aren't representing the common masses. I.e. east vail housing expansion	1
Thoughtful city planning	1
Thoughtful management and overseeing by Vail resorts	1
to many people, to many cars, buildings getting larger everytime a new developer comes and buys a new property.	1
Too expensive, though I do enjoy the great round events	1
Too focused on getting more people in town with year round event all the time, so now the town feels way too crowded more often than not. Lift tickets are so expensive that a lot of families we know in CO or out of state are looking elsewhere to ski now. Rent has obviously gotten too expensive for smaller shops to make it, which has led to a lack of diverse shopping in town. - Forces people to shop in Breckenridge, Frisco, Avon, or Edwards. Lack of quaint community feel that it used to have.	1
Too hard to figure out with the current virus situation	1
too liberal and politically correct.	1
Too many bureaucratic regulations. Too many people at TOV	1
Too many events	1
Too many mega big buildings being built in the village	1
Too much building without apparent restrictions on size.	1
too much development	1
too much development without concern for the community that is here.	1
Too much emphasis on housing at the expense of other needs. Booth Heights project. Doing very little to curb short term rentals.	1
Too much emphasis on really unimportant topics like 'climate change' and 'affordable housing,' which honestly, little Town of Vail can't do anything about. So instead we get a bunch of time wasting talking about these things.	1
Too much focus on employee housing. Losing focus on the constituents they serve (i.e. the people that live here now).	1
Too much focus on environmental issues and chasing the latest environmental fad without having a grounding in fact. Housing is important but has become too dominant at the expense of other priorities.	1
Too much new building. Too crowded.	1
Too much new construction,Booth Heights project very bad,too much concern to the tourists,not enough for the fulltime stable population.	1
TOV for the most part are on right track The Bighorn sheep area for employee housing is wrong We don't have alot of open space left, we need to keep what we have	1
TOV government is doing programs/projects which should be done by the private sector.	1
TOV is always looking good, clean and with a welcoming character to all.	1

TOV is willing to sacrifice its mission statement and values to support growth we don't need: we need employee housing, but it always comes with more luxury condo growth. The infrastructure cannot handle this. Examples: Mountain View Residences Phase 2 is way over-developed and sports luxury condos along with a comparatively small number of EHU's; Booth Heights; now-defunct Marriott Residence Inn. Newest insult is continued demands by a luxury lodge developer to take over covenanted open space; Town Council should put a swift end to this. The Civic Area Master Plan is trying to remove every bit of green open space in Lionshead; the misguided effort to move Town Hall into the middle of the tourist district is a travesty. Why would a tourist visit Town Hall when we have information centers ... especially if the Police Department Lost and Found is no longer in it? The restructuring of Town Meetings to limit public input limits the public process. The Ford Park Master Plan deliberately set aside the nature center area as 'natural space' yet the Town recently modified the budget to include about half a million dollars to design a new nature center, a project that will totally destroy that area. In short, we're trying to become a small city with architecture to match and kill all the open space. Lionshead's avant garde Val d'Isere architecture never took off; why do we think we need to build modernistic 'icons'?	1
TOV listened to the community and put the Booth Heights project on hold and is looking for a different location. Please save the sheep and the pristine location.	1
TOV needs to focus exclusively on public sector essentials and leave the rest to the private sector.	1
TOV spends too much money on frivolous things. Example, the artwork and sidewalk reconstruction next to new parking garage. Don't get me started on employee housing. More on that to follow.	1
Town cares for the businesses in town and not the residents	1
Town council has been addressing the root of all the issues that the town currently faces, the housing issue. We need to solve this problem if Vail is to succeed in the future.	1
Town council seems to listen to residents more than previous council	1
Town council seems very responsive and resident oriented	1
Town has improved year after year since I've lived here	1
Town is always walkable, streets are always drivable, and there are great events, including free town bbqs.	1
Town is concerned about the environment, businesses, and affordable housing, which are all important	1
Town is evolving into becoming solely a commercial and second home center for the wealthy. Full time residents are being forced to live down valley	1
Town is gorgeous, updating is great. However feel it is pricing out colorado residents.	1
Town is progressing well	1
Town is progressive in its environmental protection program and in its efforts to attract more visitors year round. Problem is, its municipal boards and thinking are overly white, with almost no representation from the minorities. This is very backward!!!	1
Town is well run. Facilities are well maintained. Activities are a special treat (Sunday Open Market and Octoberfest).	1
Town of Vail has exceptionally well-maintained streets, parks, trails, and other common facilities, great public transport, and excellent public health and safety services.	1
Town of Vail is ignoring animal studies, resident's voices when it comes to wanting to build employee housing on the frontage road in East Vail.	1
Town of Vail should insist that Vail Resorts pay for more of the town's costs	1
Town politicians are not in tune with full-time residents' priorities. Residents DO NOT support the Town's housing initiatives and want more immediate focus on parking solutions.	1
Town seems to be in great shape	1
Transportation is good. the town looks great. using sales tax to pay for transportation.	1
Transportation is great. Activities and concerts also good.	1
Trends in Housing, Workforce, etc.	1
trying to meet the various challenges of today including climate change, housing, health care	1
Trying to put too many people up here by offering \$ to Deed their homes to renters. Turning neighborhoods into loud, cluttered rentals with people partying every day.	1
Unchecked growth. Too many big events drawing too many people. Losing some small time charm.	1
unclear as to how to respond to the question, a bit to vague	1
Unfortunately, with the CoronaVirus COVID-19 - I'm not sure the hospitality industry can recover. The landlords of properties that have over exceeded their rents for years are now understanding that they have been overcharging us for years. The cost of living is not what the landlords have been considering when up-charging for rentals. We are moving out of Vail in June due to the economic conditions of the Valley and the high cost of living.	1
until this pandemic, vail was prospering - - real estate up, slopes packed and so business was doing well	1
updates to buildings and environmental standards are awesome to see	1
Upgrading old buildings, building the under 70 turnaround	1

Vail continues to be a first-class resort were we are excited to visit.	1
Vail Council has not resolved conflict of interest ethics.	1
Vail does a good job of meeting the needs of residents as well as guests. This can be challenging because the needs may be in conflict at times.	1
Vail has an excellent vision for the future, is very community oriented and has done an incredible job to keep the TOV looking good.	1
Vail has become a major party scene with drugs, alcohol etc...	1
Vail has become very expensive and I would like to see some control in this area. My kids would not be able to keep, maintain and go to Vail like I did.	1
Vail has gotten too busy and crowded and is overrun in both winter and summer resulting in a lesser experience. What used to be relaxing in summer and shoulder seasons is now crazy. Yes, growth is good, but in the past 2 years it is coming at the expense of the quality of life. Please stop with the large one-day concerts that just attract day-trippers.	1
Vail has made a great commitment to reducing its environmental impact. The town also does well with events and activities for people of all ages and incomes. That said, I am concerned about potential redevelopment around Dobson and the library. I worry that this project, if and wehn it occurs, will be high-impact to local residents and detrimental to the character of the town.	1
Vail is a dynamic town that generally does a good job of balancing the needs of its residents with those of visitors.	1
Vail is a great place to live year round and the town is trying to keep up with services needed.	1
Vail is a very progressive town and has a great town council and mayor.	1
Vail is at a critical point where you live by the tourist but you will die by the lack of service. A person making their living in the service industry simply can't live a meaningful way of life in the Valley. The two issues will collide in a big way and we all will suffer.	1
Vail is concerned a bout recycling and the future of our community as far as restrictions and growth are concerned.	1
Vail is loosing the small town relaxed feel. The continued push for high end hotels and shops has pushed out any real mountain culture. There is a clear push in town to enable the consumer culture and help people 'conquer the mountains'.	1
VAIL made the terrible decision to approv Booth Heights and it only was approved because conflicted persons were allowed to vote. VAIL needs a strong conflict of interest law	1
Vail prospers	1
Vail seems very conscientious about doing the right thing. I love the innovation I see there	1
Vail's reputation	1
very happy in Vail	1
Very overpriced and not getting better	1
volunteers should get free parking.	1
Way too progressive/liberal	1
We always enjoy being in Vail - it's clean, busy, and friendly.	1
We always enjoy our time n Vail and are proud to be homeowners. However, we do hear rumblings from friends that are full time residents that there just isn't enough affordable housing for employees who work within the town.	1
We are acting with more awareness	1
We are going thru a hard time. I wish we could do things to make getting outside, while keeping distance between us could be done... like maybe plowing the Gore Creek Trail. It would make is safer and easier to walk.	1
We don't receive much information.	1
We feel comfortable and safe in Vail. Great restaurants, transportation and services.	1
We had a perfect opportunity to offer housing to employees who could live in our town. Which brings me to my point 'wrong track' - the leaders in our town have let themselves be bullied by an outspoken few. Harken back to the convention center or even developing the 'roost site' - we continue to waste time & money on research and plans -it's ridiculous & I am a bit embarrassed for the town council and other leaders.	1
We have always always had an employee housing issue and will always have. We can not totally solve that problem. I and my taxes are not responsible for this problem Open space in the valley is as important as housing.	1
We have owned for under a year so unable to give an opinion thus far	1
We love living here, and have built a life here. We love our jobs, the community, the outdoors. But we are going to have to move eventually. We would like to buy a home but literally can only afford a 2 bedroom apartment or townhome - not suitable for a growing family. Even with deed restricted housing, it's luck of the draw and limited, and restricted. There is no room for the middle class/upper middle class here.	1

We love the options of concerts, dance, arts, outdoor activities, beauty in the landscaping and lighting, ease of parking, great bus system, heated walking areas in town.	1
We need more affordable housing in the town of Vail. We need to stop the NIMBY attitude in east Vail.	1
We need more ice time at Dobson and a community pool. Also the town shouldn't be providing housing, Vail Resorts should figure it out. And the new building by RSES is so ugly is diminishes the town.	1
We need to be more environmentally friendly	1
We need to preserve our natural areas	1
we should back off financing of special events that are a boon to restaurants and bars and do not benefit anyone else. they create crowds, stress infrastructure and reduce the quality of life for those that live here as well as those that would visit for some of the more enduring qualities of the area. we should focus on programs that support the community EVERY DAY, and stop financing and otherwise supporting the 'spikes' in occupancy.	1
Well, I am not sure what the right or wrong direction is. I have lived here five years. My only wish is for housing for the working class in Vail. Housing seems to be rising each year, and pushing out the people who keep the business running for the tourist.	1
Which direction is the town going?	1
While getting better, lack of avenues for community voices is apparent in town business. The Booth Heights proposal showed lack of concern for pedestrian and motor vehicle safety which should be the number one purpose of town council but wasn't really discussed.	1
While some areas government appear very good, i.e., street maintenance, the library, friendliness and responsiveness of first-line employees, other areas seem askew, such as availability of employee housing and parking.	1
Winter and summer activities are plentiful. Business seem to be doing well.	1
with the exception of the Booth Heights project.	1
With the whole COVID situation, I think the town was proactive in helping the businesses. Not as much for individuals right away but understood the economic impact this was going to have. We will see how they perform after this crisis simmers down. When we are back to high rents, high leases, trying to make Vail fun again not just a place where rich people can invest and leave the rest of us without places to live, businesses, bars, and restaurants that are fun and affordable. What the town is going to do when we won't have enough employees- that will be a huge test!	1
Wonderful and responsive community	1
Working on affordable housing options; lots of job opportunities; solid free transportation	1
Working to economic development and affordability in housing for residents is a good course of action.	1
Working to improve housing and parking	1
Would like to see some changes.	1
year round activities	1
you are on top of current issues	1
You listen	1
<b>Open Link</b>	<b>457</b>
.	1
1. Building process, too complex and costly, impossible for young families to expand their property or anyone to do alterations. 2. Senior's are the forgotten class in Vail.	1
A bit delayed, but now on track. I wish we had closed hospitality elements earlier (hotels, restaurants, bars) as it spread it much faster. I wish we had a way to enforce 6' because there are many not following the mandate, but don't want to put police in harm's way.	1
Absolutely no positive reaction to reduce workforce to mitigate potential mass exposure. All other Public works department in Eagle county went to on call and skeleton crews except Vail with absolutely no emergencies to require a full staff.	1
Addressing crucial issues, like housing, traffic and parking.	1
affordable housing is still a serious issue that isn't being addressed in a timely fashion. Majority of businesses were understaffed all season as workers had no place to live	1
Ahead of the game	1

All Eagle County is a touristic place. They are developing several places and growing up on business. However, they forgot about housing and parking too. Those are the most things to find here without forgetting the PRICE Of Living!! That's mean less housing, more expensive. I used to work on the old Cascade, now Grand Hayat and living on Gypsum because it is very expensive to live on Vail, Avon, or Edwards. \$1200.00 for a single department if you find it. Moreover, it is hard to find a spot to park for resident of the valley due to all number of tourist even worst on peak winter season. Have to move to a worst job with a worst hourly rate closer to my place because it is not affordable to pay housing any more. Every year, everything is getting so expensive; rent, gas, insurance, bills, etc but the salary rate is the same. Even if our jobs increase 35 cents every year!!!! That's very offensive!!	1
All good	1
All my answers (and life in general) will now be shaped by the global pandemic. I feel the towns response has been great and the bold moves that we're made has literally saved lives. The communication has been great as well which is no easy accomplishment since we are all building the plane as we fly.	1
Although I do not own/live in Vail proper, it is still the town that runs what happens in the Vail Valley. I feel the TOV staff/council all truly care about ALL of us and are doing their best.	1
Although TOV consistantly prioritizes affordable housing in this messaging and communications - the actual inventory of affordable housing does not seem to be increasing. The opposition to the Booth Falls housing project seems contradictory to the stated goals of increasing affordable housing capacity. There also does not seem to be any demonstrable effort to incentivize home owners to convert STRs to LTR's. It's a rough time to run a survey in light of COVID 19 which I think TOV has done a very good job in handling, but it's hard to evaluate performance in 'the time before' while the future is so uncertain.	1
Always present always available	1
As a business owner I was preparing in February, NO ONE came to back me up as I wrangled with young uncaring staff who literally called me an alarmist. You guys did nothing at all .	1
As a small business owner, this Town become more and more expensive that is hurting our retail business.	1
As hard as it was for VR to close, it was the right decision	1
As part time resident and one who rents out our apartment to visitors, Vail has done an excellent job making itself a 3 season family friendly resort town.	1
Bathrooms were inexcusably disgusting this past winter!! You need to provide parking options for locals who live & work hard year round at making this a great destination resort & inform them better of those options.	1
Because I had experience the Vail health service before and they have the best crew ever, they are awesome my daughter was born in Vail and I'm so grateful for every person that works there	1
Because it seems like people have not been taking COVID-19 seriously; i.e. parties on the mountain, meeting up to go skiing, etc.	1
Because of good leadership within the council and town departments	1
Because of the huge, tall buildings. They stick out like a SORE THUMB.	1
Because of the lack of care regarding the Whole community- such as the Booth Creek project- and more- because we have limited the spread of the corona virus	1
Because you always keep transparency on the ways you do all the operations for the town and community.	1
Beeing updated on current situation	1
Before the virus there was public transit. One thing that could maybe be better is recycling.	1
Being proactive	1
Bending to the will of Vail Resorts and approving housing in the East Vail bighorn sheep habitat	1
Bigger everything is not better. Some of the specialness of Vail is getting lost.	1
Bigger is no longer better. With all the high speed lifts and ability to get mega people up the mountain every thing is skied out by 10:30 in the morning. no place to park, unbelievable traffic coming and going. Run out of room so now we use wildlife area for more housing. People every where even on some of my little hide away hikes. May be time to find a new place that is what brought to Vail in the first place. The outdoor life.	1
Booth falls and lack of respect for wildlife, need more restrictions on buying propertie only for air bnbs, lack of employee housing outside of VR, lack of family units for VR employees, lack of affordable housing for the people who work here!	1
Booth Falls employee housing decisions were not considerate of the residents wishes and concerns. It's all about the money. Also the decision to close the mountain seemed to be made 2 weeks too late and now we've had high infection numbers and deaths because of unlimited travel to and from.	1
Booth Heights was a big concern for me, and the fact the council is looking for a new solution is very encouraging. I also feel the TOV are doing so much to communicate with the citizens. And the fact you want feedback on how you are doing in order to respond and improve is AWESOME.	1
Bottom line, I think Vail is a great community to live in for family and people in general. I do feel TOV needs to do whatever it take to help all business through these trying time with the Covid19 virus.	1

But! We need to prioritize the interests of people who live here year-round in order to make Vail a sustainable town, not just a tourist destination. We need to trust that what makes Vail awesome for residents will be valued by visitors.	1
Cancelling the TOV meeting at Dobson Arena Situations like that that help get ahead of our Corona situation	1
Cant shut everything down. Need to start reopening ASAP. I get flattening the curve which we have done. That doesn't end this. It will be around until we achieve herd immunity or have a vaccine which could be years out. We need to get the low risk population back out playing and working asap. The sooner that happens the sooner we get to herd immunity and less time we need to shelter our high risk and elderly population. Vail is an absolute ghost town right now. The sooner we get some movement the better. We might still have a chance to save some of our economy.	1
Carona virus. Have you done an environmental assessment of hot-spots and how to possibly sterilize or mitigate issues?	1
Chamonix Vail housing, hopefully plans for additional employee housing, the town picnics, the social dinner - all these things combine to show you care about locals and not just tourists and special events	1
Chamonix was not affordable housing. Something needs to be done to help keep families that are not doctors and lawyers in Vail.	1
City has seemed to be responsible in trying to have affordable worker housing, sustainable operations, recycling and environmentally friendly policies.	1
Clean, love the bus. I think major holidays present a parking problem.	1
Closed quickly. Just wish hourly workers were being cared for better. TOV is caring - Vail Resorts not so much. Wish we could get VR to be better employers and contribute to the community more (i.e. parking, etc.)	1
Closing as many places as possible and telling people to stay home keeps many people from getting sick.	1
Closing recreational and other town facilities and limiting restaurants to take-out only are painful but necessary steps.	1
Cognizant of the issues impacting locals and businesses and working to improve things.	1
Community involvement There is more room for different viewpoints to work together	1
Community Programs and infrastructure improvements (for the most part) have been positive.	1
Concerning building codes it is antiquated. Requirements as far as design and materials should be updated. Zoning codes should be revised as well.	1
Continue to add public services.	1
Continued efforts to add housing, commitment to improve Gore Creek and bighorn sheep habitat. The response to health and economic situation has been appropriate	1
Continued expansion, good city council, better attempts to bring in summer visitors than in the past.	1
covid 19	1
COVID-19 response is going to destroy this town, there will not be anything left soon to go back to.	1
Decisions like the Booth Heights development are indicative of a Council gone awry! Whatever was in their heads to make such a decision is beyond me. If they think reducing the density was a 'solution' I'm sorry, they were just bull-headed! Frankly, I think there should have been a petition to remove them from office!!!!	1
definitely we are in the 21st century	1
Depends on who you are - Fallridge is fully staffed during this Virus and no one is wearing masks. All other hotels are shut down and their staff is not working! Why is Fallridge so different!	1
Didn't approve new vail employee housing. Nimby does not support the future.	1
Do not attend town meetings. Only get info from newspaper	1
Do not make top of Vail mountain a tacky playground with anymore roller coasters and rides.	1
Do not treat the employee's equally across the organization. Don't pay employees a livable wage for the valley. Don't pay overtime for overtime hours worked. Make some take time off for overtime worked while other departments get as much overtime as they want.	1
doing the right things to maintain our excellence	1
Engaged with community and environment.	1
Enjoy the participation/feedback/communication of town leaders appreciate the forward thinking process	1
Environmental decision making is being made that protects resources, restricts access to more fragile areas, and trends toward considering creative out of the box solutions rather than antiquated decision making.	1
even though I lost my job for the time being with the mountain closing I feel it was for the best. Shutting down everything that brings tourism into the valley for the time being and having people head back to their place of residence. I believe we are still on the rise of infections but I feel it could've been a lot worse with everything staying open. I don't think a lot of people in the valley do you understand the social distancing and staying at home to help the greater good of the people.	1
Ever ending allegiance to Vail Resorts. Total regard for needs of long time locals. This is no longer a community it is a Greedy Corporate Compound	1

Everything needed to be closed Entire Eagle county should be on a lock-in except for groceries and medical care. Nothing else. If this continues especially with the young people not getting what needs to be done we will not have lost part of our winter but we will loose the summer. Can we afford that. Let's get serious.	1
Everything seems good.	1
Everything seems to be taken serious ing during this tough time and people are following the changing guidelines continuously. I feel the hospital and police department have stepped up and doing their best in the worse possible situation hand.	1
except for parking it is a great place for visitors	1
except for the bighorn sheep issue in East Vail. I do not feel that has been handled well. However the COVID-19 has been handled well	1
fast response and updates	1
Feels like the County should be shutting down for 2-3 weeks.	1
Feels like there needs to be more employee housing for vail mountain employees. And normal people that work in Eagle County. It doesn't feel like the same community that I moved into 13 years ago, because no one can afford to live here.	1
First I will say I have been kicked out of the survey by making a mistake and you have go back in and start from the beginning Horrid type of form.	1
Focus on housing should be on VRBO; we got behind this and it has changed the fabric of our neighborhoods. Solving housing is not higher/more density - losing critical open space, removing preschools (that is creating different problems). It is a narrow valley, if you keep going higher - more ice/less light/more shade. You have to address VRBO. Also, housing isn't the only issue - don't lose sight of everything else.	1
FRUSTRATED, DISSAPOINTED..... TOV did nothing and continue to do nothing! No information has been shared, no voice has been heard. Upon the first confirmed case in the Vail Village, the Village/solaris/lionshead should have been shut down/locked down. It is the town's fault it spread so quick. Bartenders, retail workers were all confirmed and yet places stayed open. Places with less confirmed cases have done more! Telluride's response was spot on, lock er down! Vail's response: Greed: sales tax...parking...sounds like trump...economy before our safety	1
Further prioritization of environmental sustainability	1
Future vision by town leaders.	1
Generally a great response by the town and proactive with sales tax suspension and relief fund. I would request that instead of asking for donations from the community for feeding first responders they town use this as an additional opportunity to stimulate local businesses and buy means from community restaurants from the local businesses- this supports our first responders as well as supports your businesses that need cash infusions. Your community is largely tapped out in cash at the moment from the large lack of employment.	1
Generally I think heading in Right direction but next couple years will truly tell how well we do	1
Generally moving right direction. We have challenges but the town is working to solve them in the right manner	1
Given our somewhat unique landscape and our reliance on tourism, i believe we have done the best we can so far. Obviously more can and should be done.	1
Given the current state of the world fighting covid 19, I feel that Vail has done what they can to flatten the curve. The economic shortcomings we can deal with later. The health and wellbeing of our citizens comes first.	1
Glad we are in lockdown but think its ridiculous we cant all be tested like aspen and telluride, etc	1
good intentions. open minded	1
Good job with police, fire and transportation. Seems we are spending toooooo much money underwriting housing. It seems like every employee must be getting a benefit. Maybe Vail Resorts and other employers should pay a living wage?	1
Good leadership particularly in the Town staff. Good fiscal policies particularly seen in these tough times. Economic efforts will be vital in months ahead. Disappointed in Booth Heights process and hope it is moved or dismissed. Housing overall is a challenge and TOV and House Dept may not have made best decisions w options.	1
Good leadership.	1
Good management	1
Government does not belong in the housing business! Let private money take care of this...if employees need beds the employer should provide that as an option. I think that VR has too much influence over the town's direction. Feel that people with even perceived conflicts should be asked to recuse themselves from town business. Very disappointed in the greater community for pushing people out of town to spread the virus around the world.	1
Great job Very appreciative	1
Great local leadership and response minimizing spread of CV19. Great to continue maintaining Nordic Trails	1
Great municipal services, good events in town, good communication to residents.	1
Great town, activities, skiing and other recreation.	1

Great vacation spot1 But after living here for 7 years, unaffordable for the average person. Housing is too limited and expensive. How can businesses expect to hire employees if they can not afford to live here?	1
Ha, I mean not in your control but the town is like a scene from walking dead, not the right direction, hope it changes soon!	1
Hard to know what direction the Town is heading at this point - the COVID-19 crisis has really thrown everything into a constant state of flux and unknown.	1
Hard to say exactly because of the virus. Having the tourists gone has definitely helped!	1
Hard to say what the outcome of all of this will be. Hard for a town to react to a worldwide pandemic and hit the bulls eye. This is going to take a lot acting to societies reactions to how their lives have been affected. There is NO overnight answer and to believe one is out there is foolish.	1
Hard to tell just yet. Waiting to see what happens to the state and country and what Vail Resorts plans to do.	1
Have not lost sight of the customer 'tourist' and that development or more importantly redevelopment is the future.	1
Having among the highest per capita numbers of infected patients how can any hotel be open??	1
Helpful messaging at this critical time.	1
helping merchants from get go	1
helping with rent was amazing. hopefully we see airbnb unit sell and monthly rent drop to affordable rates	1
Hope new cases of COVID decrease w Vail lockdown.	1
Housing has become the primary reason this council seems to exist. Housing over all...Housing at the expense of children, housing at the expense of wildlife, housing housing housing. Millions of dollars given to residents to deed restrict their homes does not generate new housing, just more paperwork for a housing department that is full of 'untouchables'. Housing is extremely important to this valley, but let's face it, it isn't the only issue. Housing wouldn't be as challenging if we focused on reducing the cost of living and paying fair wages.	1
Housing shortage within Vail for locals and seasonal workers. Vail Resorts is not running the ski mountain in a world class way	1
How the fuck am I supposed to work here where the nearest place I can afford is almost an hour away?????? Your deed restricted housing is still almost a half million dollars! I hope the corona virus tanks everything.	1
I am a 4 year resident and this is the first time I have been invited to comment or participate in the community directions, focus or similar effort.	1
I am a teacher at RSES and feel the town has been supportive of the school.	1
I am disappointed that a few vocal people effect the lives of others. Private property owners should be treated the same and allowed to follow adopted Town Codes to build an appropriate structure, Booth Heights. Am concerned planning staff is recommending approval of Christiana house, former Kendall home rezoning. People are worried about the sheep yet good with density in downtown Vail?	1
I am glad to see some changes due to the virus outbreak, but feel that we should follow along with shelter in place orders and be more strict to encourage social distancing (post office, grocery store, walking trails, etc)	1
I am glad you guys have responded so quickly, and despite the lost revenue from the resorts closing early you guys have delayed tax deadlines and have allocated funds to deal with this crisis. I love I can still walk around my neighborhood and essential services are still available. I wish the community meeting was able to have a more positive tone, but you knew it was necessary to focus on the crisis at hand. And clearly something is working correctly because in Eagle County, we have the third most cases which you would suspect it would be more because this was most likely where community spread began to occur. Thank you for your hard work!	1
I am glade to see a lot of the public areas closed to help encourage people to practice social distancing. I feel some of the communication is so repetitive with small changes, it's hard to keep track of how things are progressing.	1
I am impressed by our mayor and his leadership.	1
I am mostly happy with how the town functions.	1
I am not a business owner nor am I employed by Vail Resorts so I don't k ow the unique problems of working in Vail.	1
I am optimistic about the new Town Council. I am extremely concerned about the Booth Falls development. I hope it will happen some where else. Having the Big Horn Sheep in our area is such a gift.	1
I appreciate how the town has worked in collaboration with Eagle County to determine what actions need to be taken. As a 'hot spot' for Colorado I believe the proper steps were taken including no gatherings of over 50 people, which at the time was leading the nation with size and timing	1
I appreciate the workforce housing initiative.	1
I believe the library and ice rink are wonderful landmarks both physically and visually, and should always remain as is.	1
I believe the way that the employee housing conversation went was very poorly managed by the town.	1
I believe we should implement the same Home Orders as Denver and Aspen. Only by working together as a state will we get through this situation. All counties should follow state direction.	1



I do Appreciate the improvement you made in clearing snow on Bellflower drive during the winter and also hauling it away since we never get any sun, and it doesnot melt. However if the timing of the services could be done before our street is reduced to a one lane street because of the accumulated snow bank, that would be even better and safer.	1
I do feel like all hotels should be shut down. Some are still open.	1
I do feel there should be dedeed employee housing. Employee housing seems to go from low rent employee housing then it later becomes very expensive non employee housing.	1
I do not follow the Vail Community as much as I did years ago when I lived in East Vail.	1
I don't keep up with this information on a daily basis	1
I don't like forced Employee housing in East Vail. There are other options that have not been explored.	1
I dont see anything that would show it going in the wrong direction	1
I don't think the Council is listening carefully enough to the people.	1
I don't think there is an option at the moment, but my hope is that Eagle county will not get more drastic in shutting down.	1
I feel as though the town of vail has just not taken care of the people who help run the community. It's only about money per usual. Not stepping up in a time of need.	1
I feel informed via Vail Daily and think the steps taken by the ski area asa well as you direction to the bars and restaurants while painful are necessary.	1
I feel like the Town of Vail is working hard to keep us well informed.	1
I feel that closing businesses and the mountain were the responsible action. I think you should also ban all back country activity since people can't do it on there own.	1
I feel that the civic engagement project had an agenda from its inception and all the public comments did little to change that preconceived agenda. Yes, Dobson needs to be replaced/enlarged/expanded to offer access to even more sports (i.e. more ice, indoor tennis, indoor pickleball). We are a recreational sports resort, after all. we cannot compete with other resorts (i.e. Steamboat which does offer indoor tennis, etc) NO, the town does not need a convention center/meeting rooms. We have hotels with meeting rooms and ball rooms. The town should not be competing with our hotels for this business AND in a world of Covid-19, maybe it is time to put our energies into strengthening our existing businesses rather than continue with this civic center plan.	1
I feel that the gov in many instances has gotten away from the people.....too big and involved in too many things	1
I feel the precautions of closing locations was wise.	1
I feel the town is lacking engagement from younger generations in terms of business investments, housing opportunities, and public image. There are large scale efforts made to gain exposure to these crowds (SnowDaze, Burton US Open, Spring Back to Vail, Hot Summer Nights, Whistle Pig Series of Concerts) but the town / communities are setup in a way to be a significant deterrent for young people to move here to setup a life or start a business.	1
I feel the Town is staying ahead of the curve as the Pandemic runs its course. I'm proud to say I work for the municipality.	1
I feel Vail went too big and commercial... I personally do not like the feel of the bigger is better feel that Vail chose to go w/their buildings and shops. I moved here in late 90s and stayed because of the small town feel and look... which is almost gone now.	1
I feel we should not be building on bighorn sheep habitat. Enough is enough.	1
I feel we went to the right direction for people who is able to speak english, I have seen the spanish speaker community doesn't know how contagious COVID 19 can be and I have heard 'will be only a flu'	1
I have been a resident since 2007 and I feel that the town is becoming over developed.	1
I have been in the area for two months now and the aggressiveness of handling this COVID 19 situation has been excellent. The people of surrounding towns have been cautious and respectful for other people's safety. These things start with the city leading by example.	1
I have left Vail and returned to CT in mid March.	1
I have lived here for many years and everything seems to be just fine. Except for the coronavirus we are all healthy	1
I haven't been to Vail since the Fall of 2020	1
I haven't lived here long enough to really feel like I deeply understand some of the issues in our community like our neighbors do (who have lived here for 20+ years). However, it would be nice if we had safer sidewalks and regular bus transportation (the varied schedules throughout the year is confusing...) Also, the police out here are aggressive, over eager to write tickets for the most minute issues, and have an over the top ego as a public entity. Why are they so hard on locals but seasonal/part time residents can get away with being total jerks?	1
I know there is a lot of political and social pressure to buy into the pandemic but is it really any worse than the seasonal flu or other sicknesses that have come to our area? Why buy in ?	1

I like our engagement and feel we do much more right than wrong.	1
I like that the town takes care of its own mostly, however I feel the housing problems up here are still a massive source of inequality and strife between the locals here. Please address with some more affordable housing for middling income and low income households.	1
I like the redevelopment plan for the area between Lionshead and Vail. I think all the concerts and events provide energy to the town. I wish there were some alternative options to jazz etc. that were more geared to the 40-60 age group.	1
I listened to the Mayor's podcast this morning. It seems like the Town is on top of things and ready to jump start our economy, when permitted.	1
I live her 6-8 months of the year and while I think Vail got some negative press for the aggressive action taken early on, I feel very safe and privileged to be a part of this community who put people above profit from the beginning.	1
I live in Eagle not Vail no clue what you are doing	1
I live in Edwards but my Friend Charlie works in the Public Works division so I'm sure they're doing a good job	1
I love the discussion of making things improve for entertainment. I believe that adding on to Dobson Arena or re-doing the arena will add users and increase event growth for the community and guests of the Vail area.	1
I love this small mountain community. Great people and the TOV seems to really care about its residents from discounted parking, to taking care of and donating to the Rses school, to the care and attention to details like the Xmas lights/flowers and the overall cleanliness of the Town.	1
I run a ski and bike store and feel they town makes you jump through a new hoop every other week with regulations yet we see a neighboring store allowed to do something we were told we cannot do, no base guideline.	1
I say I don't know, because my employment time in Vail was brief and I don't have a good gauge for how things were before.	1
I say the right direction, but I am very concerned this new group of council members who were elected in Nov. may not consider the workers of this town of any value.	1
I see the town addressing employee housing/affordable housing, environmental sustainability, public health, wildfire and wildlife concerns as well as economic viability.	1
I think it is tough to say what the right or wrong tracks look like at the moment but I think the Town has done as good a job as should be expected in navigating the current circumstances.	1
I think once Vail Resorts closed the Mt. our medical community is able to focus all needed energy on taking care of COVID patients.	1
I think somethings are definitely going in the right direction and others are not.	1
I think that the council is careful about the impact of development on the community and understands the concerns of the locals when considering major projects. I like how maintaining the beauty of the town with landscaping and DRB input is important.	1
I think that we hit the peak, but we need to maintain the social distancing as much as possible to control this.	1
I think the COVID response is good. I think that the town of Vail needs to fight harder for affordable / employee housing. Seems like a minority of residents are holding everyone else hostage of that issue.	1
i think the golden goose is slowly being chocked to death ! We used to be #1 or #2 in ski magazines surveys, not anymore!	1
I think the Town has done a great job with the hiring of Scott Robson the new town manager. We have a lot of issues to address but the Mayor, Town Council and Town Manager are doing their best to stay on top of it.	1
I think the Town of Vail if doing the best they can amidst the COVID-19 situation. This little quaint community is all about helping each other.	1
I think the Town of Vail is doing an excellent job addressing many important issues at once. During this COVID 19 time I appreciate the communication updates and I can see an increased police presence out on the streets.	1
I think the Town thinks of its constituents in decision making. Very proactive regarding closing down during COVID-19	1
I think the Vail locals are acting in a way that will help us all move in the right direction. Reducing the population to the core local group was smart. The seasonal and tourist population makes our small mountain town grow exponentially. With the reduced numbers it gives me more hope that we will get through this with minimal casualties.	1
I think the Vail Village Homeowners Association has gained too much influence. They and the powers that be are not looking out for the full time middle class residents.	1
I think there is less of a focus on the community and support for the full-time residents, business owners, and their needs. Yes, we need to focus on our guests that come and stay in our community. But there needs to be more support and assistance for locals, as well. Parking, for example, is a HUGE issue. I would love to see a plan in place to help mitigate parking costs for all the employees/business owners.	1

I think they have but I think that the pot smoking has gotten out of hand in the village and will make it less likable for families to keep coming	1
I think too much emphasis is being placed on affordable housing for seasonal employees.	1
I think TOV is doing an excellent job in informing thier residences with current updates. The one item that I would suggest needs to be adjusted is access on Vail Mountain for recreation during this time. Not allowing residents access to the mountain puts them in an unsafe position while trying to recreate in the back country. At least on Vail mounitian, there is controlled trails.	1
I think town of vail as an empyoyer sets a good standard for the rest of the business in the area as far as how to treat employees. TOV also does an excellent job provide free commuinity events and services.	1
I think Vail claims to take bold step towards sustainability and the Vail staff works so hard to implement what they can, but there is a lack of leadership at the council level in taking the matter seriously and taking bold action. Vail is the first 'sustainable destination' in America but in my perspective, we are not doing enough.	1
I voted for spending money on the Rec Center and Golf course because I was told it would help keep costs down. However, the Nordic Center increased the cost of ski passes, and eliminated the early bird discount.	1
I was a school teacher in this valley for 5 years and have been coming back to teach ski school while in grad school for the several years. It just doesn't seem to be a sustainable place. The people who work in this town and service the tourist population cannot afford to live here. The corporations are getting richer and the quality of service is suffering. Soon we are going to lose customers because of it. The entire valley has been understaffed for years and most of the newer staff is only here for a year or two with little commitment or concern for quality. Is it possible for the Town of Vail to enact it's own minimum wage. Something closer to \$18 or \$20 an hour.	1
I would say mostly on the right track - housing is such a difficult problem. In-deed looks like it is a program in the right direction. Also feels like Vail Resorts could do more to help housing, and I would like to see more habitat protection for Elk and sheep in the area to the greatest extent possible.	1
I'm concerned the town is relying on the hotels to provide recreation such as indoor tennis, swimming pools, gyms and weight rooms. The year round locals are disappearing partially due to this lack of community recreation.	1
I'm happy	1
I'm happy the town stepped in to slow/reevaluate the triumph development in east vail.	1
I'm impressed with Vail's commitment to recycling.	1
I'm not from Vail or even Colorado. However, I have visited Vail on a number of occasions. What I like is the ease in which it is to move around both on foot and by vehicle. My most recent visit ended with a trip from the bottom of the back bowls to the Vail Medical Center via Vail Ski Patrol and Vail Ambulance Service. Everything is pretty compact there an fortunately the medical center was only a minute or two from where I was picked up at. Very convenient and easy. The Vail Ski Patrol went above and beyond getting me off from the mountain and to the ambulance. The Ambulance Personnel were very professional and knowledgeable and kind. The ER staff was wonderful and my doctor, I wish I could remember her name, was absolutely wonderful and a great lady!! This trip was not the result of a crash on the mountain. In fact I never fell prior to my problem. Of all things, a very pesky and stubborn nose bleed ended my week only a couple of hours into day 4 of 5!! As it turned out I was in pretty tough shape due to a blood loss estimated to have been in the 2pt range. Several factors were involved in its cause even though I have suffered from these things since I was a kid. A born with thing. Now, at 62 you'd think that this wouldn't happen on the grand scale that it did. It was by far the worst one I ever had (go figure). It took nearly 4hrs in the ER to get it stopped. If the staff wasn't nice enough the doctor was actually going to give me a ride to my vehicle at the parking ramp on the east side of town. Unfortunately, due to the stubbornness of my system that didn't happen. However, when I was able to finally leave arrangements were made with a staff member to get me to my vehicle. The young man knew his way around, was able to direct me in the right direction when we arrived and was so kind as to give me quite a bit of assistance with all my stuff to my truck. I was already impressed with Vail as it was and now I can't say enough as to what kind of place it is. I don't know if I'll ever be back skiing there again even as bad as I want to. I skied 2 days last year believing that I wouldn't be back again due to some future plans. However, those plans changed a bit and I was able to talk Mama into another trip. While I was trying to bleed to death she spent her time at the hotel in Silverthorne. She wasn't exactly happy with me when I finally was able to get a hold of her after getting stabilized. She had no way to get to me. I was able to assure her that I wold be OK and eventually did get back to her. I didn't get my 5th day of skiing which was slated for Beaver Creek. I figured I had pushed my luck about as far as I had better both for staying on the right side of the dirt and for our marriage!! I am currently trying to talk Mama into a summer trip to the area. Some fishing would be on tap along with getting to the top of 3 different mountains. 2 can be driven to, Mt Evans and Pike's Peak and a walk to the top of Mr. Elbert. It's going to be a tough sell but if I pitch it right who knows. I would like her to spend some time with me in town there for a day of walking around and taking in some shopping among other things. You have a great town in a great location and I just can't see not visiting again. Keep up the good work!!! Kevin and Diane Adams Iron River, MI	1
I'm not liking all the changes for owners like myself who rent their home...it's just making everything more difficult.	1
I'm not really that active in the community or what Vail is doing, so I'm uninformed to make such a decision.	1

I'm not sure what the question is referring to.	1
I'm not sure which direction the Town wants to be headed.	1
I'm STILL extremely upset at the Forest Service road closures that were allowed in the Summer of 2014 when I was in Florida taking care of my Cancer stricken mother. I heard arguments along the lines of 'Oh, you just can't fight the Forest Service! Well, let me tell you. There are communities all across the western U.S. that have successfully fought off the U.S.F.S. when faced with issues such as this. We lost 3 of 4 National Forest roads out of Vail in 2014 and the companys that paid for the gates CONTROL THE KEYS to these gates and still get to USE these roads. And then last Summer, All of the campsites next to the road to Piney Lake were closed. To me this seems like a ploy by the local lodges to dissallow camping and FORCE our guests to purchase their rooms.	1
Immediately closed everything up was wide to get rid of ppl and slow the virus down	1
Implementing social distancing early	1
important thing is bringing people in, thats why we pay such high rent. there are lots of events, so thats good, but going forward its going to be hard. if we cannot have large event due to social distancing and Covid19, how will we bring in more visitors?	1
Improvements are positive for residents and guests. Financially, the TOV is in a strong position.	1
In certain aspects such home ownership I feel yes with the indeed program however it isn't brought up in much conversation and information can be tricky to find without contacting a real estate agent. My husband and I are curious but aren't ready to be bombarded by listings! Rentals need to be more regulated in regards to response time from home owners and short term quotas. For employment many have a hard time hiring if the person hasn't established housing yet because it is so difficult. Also the cost of rent in a percentage of income for this valley make sit very difficult for savings or eventually home ownership for long term. I wish there were more points of contact from town of Vail via email with issues or successes.	1
In general, I think the TOV is trying to meet the needs of its citizens. Sometimes those needs conflict with other important priorities like housing vs open space. I think open space is crucial b/c once it's gone, it is gone forever. Housing can be dealt with in other ways.	1
In some ways, we're doing great. Events like Taste of Vail and the Whistle Pig concerts are great for drawing a wide range of people. The bands selected for the Spring concerts were much better this year, despite the unfortunate cancellations. Staying away from music and events that only attract under 30 people is in the best interest of the town, and in the past year or so I've noticed an improvement in that. We've had really wealthy clients say they're not coming to Vail anymore due to the proliferation of events and crowds, although I think so far we're OK in that regard. We have lost quite a few art galleries in the past few years, so it is a little sad to see that happening.	1
In the 27 years we have had our part time residence we think that the strict code compliance has benefitted us both financially and aesthetically.	1
Inspections are always time notified. Inspectors are highly knowledgeable and punctual. Community development personnel are very knowledgeable, helpful and very nice. I've been involved with town of Vail for over thirty years. Thank you so much. Bruce from QQ Electro	1
Investing in our community in positive ways.	1
Is there going to be a rent freeze or push back due date for bills?	1
It appears that the Town of Vail is beginning to take steps to increase engagement from its younger population. I feel that this is important as our community is rapidly evolving.	1
It seems like the town is working fine. I'm not happy at all with the mountain, or Vail resorts.	1
It was a good decision to close the mountain and the virus rate was to high	1
It's a great place to live.	1
It's become a Vail Resorts owned/corporate town, lost the individual feel of mom & pop shops & restaurants, missing the dance spots	1
Its been tough for many, financially, but because of the action that Vail and Eagle County took early on, many have the opportunity to gain a bit of financial assurance because of the grant the county received.	1
It's going well with the major exception of the Booth Heights project and the over emphasis on employee housing at any cost.	1
It's hard to tell businesses to stop, Working in healthcare I find myself conflicted on many issues with this pandemic. Was it really a good idea to let people continue to come here for surgery when we were a known hot spot. Vail health even sent a message saying the time to act is now, but continued to let people from out of the county, state and even country come here. Seems counter intuitive. I think limiting the # of people allowed in grocery stores would have been better. I also feel like making restaurants close and not allow take out would have been good. From someone who was infected early on, I feel as though we did not act quick enough. I know it is hard to make game time decisions without disrupting our economy. I'm glad we took the measures we did, it was a good start. I just don't think it was fast enough. Having never faced something like this in our community and as a nation I hope we learn valuable lessons going forward.	1
Its perfect everything is organized no trash , and good atmosphere	1

Listening to community concerns and taking action	1
Locals are being forced out of town financially by people who do not live here. Airbnb/vrbo etc. Have eaten up all affordable housing.	1
Locking things down was a very smart move to stop the spread	1
Love the way the leadership in town and also Vail Associates continues to reinvest in the community.	1
Mandatory shut down of bars, restaurants, and other non essential businesses.	1
Measured response and balanced approach	1
Mind boggling that the entire state has administered only 7700 tests.	1
Mixed feelings here, the Town has responded admirably in light of current global situation, but the issues that are coming to the forefront: stability of employment, lack of affordable housing, industry support services, and over reliance on the mountain were below the surface issue that need additional support. The pandemic will be the macro issue that is going to highlight many of these under-addressed areas.	1
More actions with affordable housing need to be taken	1
More comments later in the survey	1
More focus is given to luxury visitors and part-time residents than to full-time residents and resort workers.	1
More inclusive, stuff like this survey. Not sure anything changes as result but it's nice to be asked.	1
More or less, but I understand you cannot please everyone	1
most people are staying home	1
Mostly on the right direction	1
mostly right direction - do not agree with the East Vail/bighorn sheep issues, but do agree with most everything else	1
Mostly right direction but some town council members are way off track prioritizing housing above all else.	1
Move towards creative ideas for affordable employee housing.	1
Moves towards more sustainable living as a community	1
moving ahead with protecting the environment, sustainability, conservative finances	1
Must find a way to balance making Vail great for full time living and decision making based on what is best for business owners and Vail Resorts	1
My biggest concern is the decision to build a large housing structure in East Vail . I understand this is being reevaluated which I appreciate. Otherwise, I think the Town is doing well. The snow removal on our streets has been fantastic. Thank you, Charlie!	1
My only source of information is the Denver news and the Covid-19 Colorado website so I am not totally sure what is going on.	1
Near impossible to live in Vail affordably without roommates	1
Need more parking, No parking on the frontage road. Move all future employee housing or deed restricted housing down Valley!!!	1
Need to protect the local workforce instead of VR.	1
need to provide more housing for personal at fair pricing need to provide more parking and keep the cars off the street-- maybe a out door parking lots and bus over ?	1
new to the area. been here just under a year.	1
No heart or soul - there is no real community	1
No place for locals to go anymore. Everything is for tourists. Building are too big. It doesn't feel 'homey' anymore.	1
None of the signs are in Spanish, or other languages for our world travelers.	1
Not enough done to help locals be able to find affordable housing.	1
Not enough focus on local residents. The Town seems entirely focused on foreign investors and driving up real estate values at the expense of local visitors.	1
not enough info	1
Not enough social distancing	1
Not enough vision for future of Vail	1
Not focused on basic needs. Doing too much	1
Not much info about monetary spending	1
Not on everything but, this Vail Resorts property development in East Vail seems have divided the town making it challenging to focus on community while supporting all levels of sustainability.	1
Not receiving enough communications specific to Vail Hospital coping with virus. Not enough news in general about what neighborhood resources are available to us.	1
Not sure how to define 'wrong track'?	1
Not sure what is going on there	1
not sure where new town projects are going	1
Now seem to be balancing need for growth with need to retain the mountain town feel	1

Ok	1
Only the data after thses 3 weeks will tell us if this is working.	1
Open minded and always looking to get better.	1
other than Vail wanting to put housing in ram habitat I think all is going well. Definitely need affordable housing.	1
Our community was built from those members who are now the most vulnerable. How are we helping them? I've personally been delivery care packages but these have been to a handful of elderly/ vulnerable citizens. How are we helping those in the medical field? How are we helping local businesses? Can we set up a program to deliver take out food or gift cards from local restaurants to those who are vulnerable and those in the medical field. We are taking great steps but how can we continue to support one another?	1
Over development Causes overcrowdedness Save your money on advertising Focus on making what we have better	1
Overall from working in town everything seems to run smoothly everyday i'm there	1
Overall I think Vail is moving in the right direction. However I am really concerned about your proposed idea for low rent employee housing being built between the Lionshead's parking structure and the road. There are many reasons but clearly converting green space is environmentally irresponsible.	1
Overall in the right direction. I think that people that are employed by he Town of Vail need to be paid accordingly with the cost of living in Eagle county.	1
Parking continues to be more and more difficult and expensive. I don't believe the town of Vail needs to collect \$30/car for parking; it seems greedy.	1
Parking should cost more so that we go to the road less often. There should also be paid daytime summer parking. It's ridiculous that the town is in a frenzy over a couple of people having a cough and is willing to cripple the economic impact in town.	1
Pleased TOV is protecting the bighorn sheep and addressing the issue regarding the east Vail development. Feel strong support for TOV businesses and employees	1
Plowing is great. Free bus is great (added Express routes are greatly appreciated!). Vail could do more to continue to build community for year-round locals & businesses. Absentee ballots are needed for local elections. In person voting is not possible for people who work all day. Information regarding elections and openings could be improved.	1
Police department is horrible. No police in the village at night. Moving traffiv violations amongst our guests.	1
Proactive on issues	1
Promoting social distancing is good	1
Quick actions to close businesses and sites that would help spread the virus. Necessary services are still running and continuing to groom the Nordic Track and keep sidewalks provides an outlet for remaining citizens.	1
Quick response in efforts to help business and individuals during COVID19 (sales tax payment delays, rent relief)	1
Rates for parking/skiing are getting ridiculous, no employee housing, real estate is way too high in general. Making it hard for locals to continue to live/play here. As far as with corona, did a good job.	1
Really feel as if all Stores, restaurants, lodging should be shut down!!!	1
Recreational facilities very biased to certain sports. Parking too expensive for residents in structures - more discount should be given for TOV residents. Very expensive to hire facilities.	1
seems the new town council thinks we do not have a housing problem. More concerned with a bunch of NIMBY's with ridiculous arguments opposing worker housing all while ignoring massive homes being built for the rich.	1
Sending the young season help home in 10 days was WRONG. You could be contributing to the spread of the virus. and how do you know they have the money or the place to go?	1
Services continue to maintain/improve.	1
shelter in place order should be implemented	1
Should have acted sooner.	1
Shut down necessary given no availability of masks or testing	1
Shut er down until the virus is under control	1
Shutting it's alll down was good, but should have started sooner	1
Since the COVID-19 pandemic, I have had several racial remarks bc I am non white. Vail and surrounding towns need to teach or provide information to their communities about what is COVID-19. Also, I feel Vail is just about profit and not the community during time is crisis. And seriously charging for parking is still crazy for people that can't find parking tickets work in town.	1
Some good things but i think the municipal offices should be redone and employee housing added on the site.	1
Something happened either in Town or in the resort that got a lot of people visitors mostly infected with Covid-19.	1
Still a popular destination. Services provided are good. No Cannabis sales or parlors in town.	1

Still don't know where are when the pandemic will end. This is going to have catastrophic consequences to our local working force, particularly to service industry people who live paycheck to paycheck. Rent is already extremely high here and missing paychecks will hurt!	1
Stop the developers in the townm from bastardizing project density go down valley improve busing. Out Town population does not warrant all the summer tournaments they rent rooms but don't support the retail business Understand the record snow fall but the trucks plowed in driveways up the three feet deep of heavy slush took hours to dig/shovel out was life safety issue could leave the home Have them come back and back drag or push open drives.	1
Summer time crowds have grown over the past few years.	1
Taking covid very serious	1
Taking positive steps to respond to the current corona situation	1
Talk about the new civic area was good, as a way to improve our town.	1
The above question should give another option. We are not going in the right or wrong direction solely. The Town of Vail has work to do. I feel like the younger voice gets lost in old Vail money.	1
The changes in business in the community have gone for high-end and pushed Lauren businesses out of the way and now it's suffering because of the virus which was seen as going to destroy a lot of businesses no matter what what it needs to be worked on in the future. Are better ways to communicate to business owners and get better business feedback so that businesses can operate year-round not just for the busy times	1
The citizens maintain the effort to have a delightful place to live	1
The closing of the Town due to virus is extremely unfortunate and I think the TOV should make every effort to open up in a reasonable manner as quickly as possible. Too many small businesses will go away. Even if masks required, etc.	1
The communication over COVID has been amazing and on track. THANK YOU for taking a lead role in this throughout our community. I would like to see a bit more positive messaging in the COVID communications when possible and/or appropriate. Amanda has been absolutely amazing!! The message from Bones was heartfelt and appreciated. I cannot say enough for the leadership during this crisis! On another note, I do NOT think ToV is on the right track taking beautiful land that attracts visitors and enriches local lives and turn it into employee housing. There are a host of employee housing projects going up down valley which will be sufficient. When I moved to Vail 28 years ago I lived in a barn and had three jobs and made it just fine because it was my choice to live here. I do not believe we should be as focused on providing people with what they should achieve themselves. If you choose to come to our Valley, do what it takes to make it. We have all done so. Otherwise pick a less expensive place to live. This is about individual choice, not government hand-outs.	1
the environment programs and sustainability improvements I've seen over the past few years are wonderful.	1
The facilities I use remain the same.	1
The negativity around booth heights, exploiting the sheep, pretending they cared about them to stop a housing project we desperately need to have Vail survive. We say we are leaders in recycling, but we are far, far from it.	1
The news on the East Vail housing project over the past year was an absolute **** show. Right project in the wrong place. The process on this one was a bit unfortunate in how it played out, but I think it's for the best that the project won't be going forward in East Vail because density got whittled down, which would have resulted in fewer employee housing units. Hopefully, the Town and Developer can figure out a way to swap land to protect the bighorn herd and still develop employee housing in another part of Town where it's more appropriate and less impactful to wildlife.	1
The number of cases seem to have have been minimal since we have been self isolating	1
The question is too vague.	1
The renovation of the village had been spectacular. Restaurants are good, skiing is great, and summer activities have really improved.	1
The same regulations you are applying to short term rentas should be applied to uver and other web platform services	1
The sheep issue started out very poorly, but finally with a new election of town council members, we are going in the right direction	1
the sooner we curve this virus the sooner we get back to life before	1
The state of Colorado is growing so fast, I understand us long time locals don't want many changes but the reality is there will be. I feel the town is doing the best it possibly can under the growing number of visitors and people moving here,	1
The Town appears to be biased in favor of Vail Resorts which, for example, affects the limited local housing situation. The Covid virus proves that the Town is not equipped in any way to handle a large-scale emergency that affects locals and visitors. From what I have heard/read, Vail Resorts handled/communicated the situation poorly which then trickled down to the Town of Vail shutting down some services. I understand certain things needed to happen quickly, but how it is presented goes a long way in having the public respect the decisions that needed to occur. It's a serious learning lesson for all of us.	1

The town continues to focus on employee housing	1
The town govt involving in real estate business.	1
The Town had a quick and proactive response to the COVID-19 virus. The Town is always clean, engaging and vibrant.	1
The town has been very quick to adapt to the Corona Virus pandemic. Cutting sales tax also helps everyone save money. We are obviously a tourist destination which makes the mtn packed which stinks for locals. But that is expected.	1
The town is focused on the tourist versus the property owner.	1
The town is going in the correct direction. Looking forward to the Civic area. My one concern is housing, what's going on with the East Vail Booth Heights and Timber Ridge Phase II. I do support housing but just haven't seen anything any update about those in a few months.	1
the town is growing at that is always good as it increases taxes.	1
The town is taking all recommended steps to ensure the safety of the town.	1
The town is working very hard to cope with our COVID-19 issues. The finance department, town council, and town manager should be commended on their rapid response to the situation.	1
The town just doesn't communicate very well.	1
The town needs to keep working on solving the parking issues on the high demand days of winter ski season. They should demand financial assistance from Vail Resorts which is the basic source of the problem.	1
The Town of Vail and Vail Resorts are proactive	1
The Town of Vail appears to be people (guest, employee, resident) driven, rather than budget driven. Be good to your tax payers, the money will follow.	1
The town of Vail is doing too little to protect the riparian zone on Gore Creek. Condos are right now being rebuilt way too close to the Creek. The decision to sacrifice big horn sheep in the interest of employee housing was an absurdity.	1
The town sponsors activities that bring people here. There is genuine concern for employee housing. The virus which no one could predict, will turn things upside down.. The town had no control over that though.	1
The Town took action right away to prevent the virus from spreading.	1
The towns of vail, Avon and Minturn need to work more together. Develop common interest plans for infrastructure and growth for next 1, 5, 10, 20 years.	1
The workforce is not able to live in or near Vail. A Middle Creek structure is not the answer.	1
There are people living out of their cars like homeless gypsies. All over town. having been thrown out of their employee housing units. makes no sense, we're all trying to avoid this illness, yet we put kids on the streets.	1
There has been too much development. Buildings seem to get taller and taller. I see families walking down Chamonix Rd all the time and there are no sidewalks. It's so unsafe.	1
There is a lot of work to do regarding the recovery from the covid-19 epidemic in our community, but I feel steps are being made in the right direction. One big concern is lifting the stay at home order too soon...	1
There is good and bad	1
There is too much collaboration with Vail Resorts who seems to be the tail wagging the dog. I'm seeing much too much emphasis on growth and development.	1
There is very little factual information coming out of the governments.	1
There seem to be a number of initiatives in the core that are being studied but that is all that is being done. Then easier things like the west vail master plan get stalled	1
There seems to be a disconnect between the people like me who are fully aware we're a tourism-based community and the 'locals first' people.	1
There seems to be a great deal of self-serving going on. The 'sense of community' is gone.	1
They are running the town fine.	1
They closed the Mountain and Businesses to help stop the spread even before the governor shut down Colorado.	1
They should be in total lockdown for at least 14 days starting now. I live on Alpine Dr. and everyday there are at least 14 to 20 people having a party in the street. I do not believe this is healthy with COVID 19. Also when I go for a hike on the soccer field so I do not see anyone I go pass the Golden Peak Ski school parking lot which has been filled with large groups again skinning up the mountain ( even though Vail has banded it).	1
Things are great, but we need to tighten up the marijuana smoking out in public, especially on the top deck of the transportation center. When life gets back to normal, we can worry about that...	1
Things change momentarily and it is hard to know what the right direction actually is. I also don't know what the future plan is for Vail Tourism so it's tough to say without some certainty of the safety of our future environment.	1
Things were on track until recent challenges, but now I wonder if the town will need to adjust to new realities, and how quickly that can be done.	1



Think they are fine but be quarantined it's hard to tell. I do know that the restaurants should have shut down earlier when the social distancing first began. I know of restaurants that were still staying open putting many more people at risk for their greed. This is something I think the town should have put a stop too. They only got away with it for about a week but that was enough to do a serious amount of spreading of the virus. Also , by all means buses should have been shut down as well.	1
This are difficult times and it's hard to figure out what to do or not do. Businesses need help please	1
This community is growing beautifully.	1
This question is a bit too open ended for me to answer.	1
Though this is a world class resort, it is also a small town. It lacks the small businesses in town that it once had, having replaced many of them with generic corporate stores selling high end clothing. It lacks the ability now to house the people it depends on for services essential to any town.	1
Til the virus	1
Time to come out of our disproportionate representation bubble based on social status, longevity in area, and wealth. Democracy requires buy in and we don't have that in most 20 and 30 somethings ....those most directly impacted by our decisions/regulations within our community can't or will not vote.	1
timely response, good communication	1
To little staffing and to many people coming to town	1
Too crowded and growth is destroying the environment. Housing problems for lower incomes.	1
Too many special events that create crowds	1
Too many tourists/ parking on frontage roads etc	1
Too Much - Big Gov'mint.	1
Too much emphasis on more and bigger and employee housing at ant cost	1
Too much lodging businesses being built.	1
Too much money spent on wrong things - seibert circle for example. West Vail underpass was waste of money.	1
Too much stress on govt. need to shape economic housing situation instead of market demand. Employers need to accept more responsibility.	1
Too much traffic and pollution. Town council is not protecting the environment or wildlife.	1
Too much uncertainty regarding when Vail will reopen and the ability to ensure safety of when it does reopen	1
Too politically correct	1
Too restrictive in issuing permits for remodeling residents.	1
took aggressive action to close things down, made garage free for those that wanted to visit local restaurants still offering takeout.	1
Took relatively early and committed action to combat Covid-19	1
tourists are gone....Q&A from our Covid Task Force leader was hopeful....appears we are comfortable with surveillance strategy in the health system...as well as beds, etc	1
TOV and VR only gives lip service to local affordable housing and we are at a tipping point in tourist traffic capacity and cost.	1
TOV has acted swiftly in light of COVID-19 and has kept the public informed via email newsletter, public signs, etc. These are challenging times.	1
TOV has continued to take the pulse of its community members and respond accordingly. There's no shortage of disagreements amongst various residents, but the town does a great job of vetting all aspects of a situation before making what are often difficult decisions.	1
TOV is addressing the most critical item and that is affordable housing for those who are employees in TOV. Providing free public transportation and job opportunities is great but more consideration needs to be given to wages	1
TOV is fiscally responsible.	1
ToV seems to have good balance considering building on what works, growth vs keeping status quo and the needs/wants of FT and PT residents, guests, small businesses, corporations - Vail Resorts. Not all will be happy but ToV seems to find right path. I think ToV Council has diverse perspectives that help achieve that balance. I applaud what they are able to accomplish.	1
town back on track with GREAT new town manager and the amazing staff. Council might have their differences but seems they can mostly come to good compromise. the fact the last elected officials and staff had so cautiously and professionally created a wealth of assets, reserves, and general great work atmosphere has afforded Vail the ability to be nimble, and more progressive in ao many ways.	1
Town doesn't incredible job, as a previous owner of an art gallery they work great and the art in public places? Possibly give a little more reduce tax during the current problems in the retail sector?	1

Town housing has gotten off the wrong track. You built Chamonix as affordable housing at around \$500,000-\$750,000 which is only affordable to business owners or people with money from their parents. We need housing for our employees that work for the business. Without the seasonal people no business works. Then you find a parcel that will possibly eliminate the herd of bighorn sheep and you jump right on it. We are stewards of the wildlife here and we tend to put economic growth over their well being. They are part of the soul of the valley and if you take it away we lose our soul.	1
Town of Vail implementing safety restrictions very well under the circumstances, keeping the public informed.	1
Town of Vail really seems to be taking care of its community during the crisis. I'm very grateful for all that Vail has offered its residents.	1
Town of Vail seems to ignore their impact on the rest of the valley. You collect as much in taxes as the whole rest of the county but don't seem to participate in county-wide solutions. The money you spend on housing within town boundaries would go a lot further down valley. Ditto with transportation. You are not an island. If the rest of the valley goes down, Vail will go down.	1
Town of Vail takes good care of the community year round	1
Town seems to be doing well, but issues with the mt i.e lifts opening late, restaurants understaffed etc may harm Vail's reputation .	1
Understand the circumstances but recovery will be much slower in a resort area while Rent in commercial space, labor, and expenses will stay the same while income will be depressed.	1
Unfortunately my season as a seasonal ski instructor/coach abruptly ended and I haven't been in town lately.	1
Up until the last 2 weeks of course. All was well with business. Crime is low, community generally happy. Still a seasonal problem with housing and affordable. Streets need to have lighting, ridiculously dark to walk, side walks. Much need for improvement. But you could only answer right direction or wrong.	1
Vail continues to be a hub of social activity in the valley for locals, especially in the summer.	1
Vail did what all other towns did during this crisis. Too soon to know if correction is needed. I was disappointed the mountain closed, thought there could have been social distancing managed for this outdoor sport we love.	1
Vail does not represent all homeowners just the locals. Money spent in wrong places.	1
Vail has become uncomfortably crowded. It is difficult to live, socialize and recreate in the town. As residents, we have been pushed aside for the front range and numerous other guests.	1
Vail has very good professional running the town. They have foresight and they are progressive in managing the town.	1
Vail health has provided exceptional leadership.	1
Vail instituted a shut down right away	1
Vail is a great town, leadership is doing the right things for all. WE are here and want to be a part of the solution.	1
Vail is being a leader in encouraging social distancing but still providing information to the community.	1
Vail is pricing itself out of all but the 1%. In housing, in shopping, in dining out and on the mountain. Real estate has become ridiculous, as are the size of the homes and the oversight into what is being built.	1
Vail is striving to go green. A way to the future.	1
Vail looks down the road and does things right! Now they just need to focus more on summer business. In particularly a bike park	1
Vail residents should not shoulder the burden of employee housing. Businesses are the ones who benefit and should bear the burden. Also there is a lot of affordable housing in areas outside of Vail. We are like any other town or city in that the closer you live to the center the higher the cost of housing. Cheaper housing is available in areas west of Avon and employees can bus or drive into Vail	1
Vail resorts was very slow to react and put us as employees in danger and withheld information for at least 48 hours. As a result some of my colleagues were infected. They only closed because the Governor was going to order them. They made it seem like they were being good citizens. We get paid for one week and then laid off and do not qualify for unemployment as part time seasonal employees . Town of Vail is always in bed with Vail resorts and put money over safety.	1
Vail seems to be concerned with appropriate development to maintain its appeal.	1
Vail seems to be the hub of activity in the Vail Vail and is a well known tourist destination that continues to attract visitors year round.	1
Vail should have been shut down a week earlier. I ended up catching and testing positive for Covid 19 the last week I was there before close.	1
Vail spends a lot of money to do projects properly. This had made most project well done!	1
Vail took swift actions cause it was obvious we were a hot spot.( sad for sure)	1
Vail town leadership is strong and positively directed on things that matter most. They are a group of smart, concerned individuals that listen to the residents of Vail. They care.	1
Vail Village is beautiful, quaint, and clean. Lots of great shopping, restaurants, and kid activities are available. Very few spaces are unoccupied in buildings. Lionshead, however, lacks the same character.	1
vail was far too late in restricting activity, and hopefully will keep stay at home orders longer	1

Very pro active	1
VR is too big a player. We need diversified employment opportunities. They are corporately irresponsible. \$12.5 an hour, bringing migrant workers (J1s) that are inexperienced is not only unethical but down right dangerous. The Cvirus blew up in Vail becuz J1s couldn't afford to stay home. Then they are housed 11 to a 2 bedroom apartment. And all the while you good 10% ers of Vail are pissed that your meal service is slow. You saw what happened when there weren't enough lift operators, a man dies! Wake up Vail!! I am bedridden with the virus because of VRs callous disregard for anything but their shareholders. We'll see what your property value is in a year (one out of your 3). Wake up Vail!!! I will move from here, as I hope many do. And just because I don't live 'in the Village' see who waits on you, cleans your house and cooks your meals!! Wake up!! Demand a living wage in a community where it costs 3x the national average for a gallon of milk! This is the biggest joke of all: Epic Promise... VR grants folks in financial crisis (with money they collect from those very same people) Instead of VR paying a living wage THEY WOULDN'T BE IN FINANCIAL CRISIS!! Then they want to be seen as a great Corporate Citizen?! Wake up Vail!!! Rob Katz can not even ski his own resorts, he's sworn at and spit at by other skiers! What does that tell you?? Just wake the fuck up Vail, you were my life long dream! You were my go to place when my parents died. You were my favorite place in the whole world (and I've been to some very awesome places). Just wake the fuck up!	1
Waiting for direction from Eagle County, which took far too long to receive, exposed Vail and workers within Vail to this virus. Vail should have been far more proactive and struck out on its own to create mandates covering business activity at the outset of this virus. The international press we've received as being culpable for the spread of the virus into Mexico is terrible. Waiting too long for direction from county government was irresponsible. That said, before this all started the direction of Vail as a town was great in my opinion. In the future, just make town decisions as a town and don't wait for the county!	1
We are a small community with a limited scale of our infrastructure facilities. The continual encouraging by additional marketing is over exerting the expected comfort and safety of our town	1
We are currently at our vacation home in California. I think the decisions made by TOV and Vail Resorts (I'm a part time ski instructor out of Lionshead) to date have been appropriate. The challenge will be how to move forward.	1
We are doing a good job social distancing... however, this is NOT sustainable. We have to get back to some sense of normality. The county is going to end up empty and bankrupt if something sense of life is not restored.	1
We are losing community members and hence community while the we are empowering NIMBYs.	1
We are very concerned by the steady franchising of the village--- shops, restaurants--- a general loss of a community feeling. The proposed addition inEast Vail is a particular concern. We're glad it is on hold.	1
We don't need to provide employee housing to the extent that the Town of Vail is proposing to expand it. Also, we don't need to update the Dobsen arena and spend a bunch of money. We are also concerned about the Town of Vail approving 'spot development' without a long term plan in place for West Vail. There is currently a proposal by the Triumph developers to expand the DoubleTree hotel and it adversely affects the West Vail neighborhood.	1
We feel safe here, thank you. However, I do think that the bus service should have ended sooner	1
We feel that the values of town are not being properly represented concerning the Triumph Development/Booth heights project. We are concerned with the numerous large public events, parking issues and what this does to our town.	1
We got hit early and i think Vail got things in place way before any other place	1
We have come together in a time of pain. We are all feeling the hit, yet we came together as a community to help out the best way we can. This little valley has a heart of gold.	1
We have concerns about the independence of the town counsel and decisions that seem to be contrary to the majority view.	1
We have to have a strong dialogue with Vail Resorts. It was quite apparent to most locals who spent time on the mountain that Vail Resorts is pinching pennies and not paying their employees. The result has been a noticable decline in the guest experience.	1
We have to many second home owners and short term renters in vail. The community feel is going away. We a one of the few ski communities that have Working/year round residents in town. We need to work to keep it this way.	1
We haven't been up since everything closed down. we imagine it's incredibly difficult for people.	1
We haven't totally freaked out. As all the guests have left I think the scare has calmed down.	1
We love living in the town of Vail. Everything is well kept (parks, streets, common areas) and there is pride in being a part of this great little town	1
We love Vail and always have. We are sheltering in place in Denver and of course makes sense to do it In Vail.	1
We need not only tests for COVID, but also tests for antibodies to know if we had it. So many of us have had unusually severe or odd symptoms since Jan and Feb as well as now. We need to know asap.	1

We need to do more to limit crowds during peak times. It's completely not pleasant to be on the mountain with hour long lift lines. If I wanted that, I'd be at Disney.	1
We need to establish a reopen for business date, and have some energy and positive messaging within the community when things clear.	1
We need to open up the economy. Keep people who are at risk home.	1
We need to test everyone. I know, 'We Can't' We are a small community, you could test everyone that has not been tested. Drive thru, mobile, anything other than 'Sorry, we assume you all have it, stay home' We have only tested 7701 people in the whole state!!!! San Miguel County will test more residents than the rest of the state!!!	1
We prioritize Vail Resorts and visitors more than our local community.	1
We screwed the pooch when we let Peter Noble build the ugly Solaris that only caters to the 1%. We need responsible work force housing so the workers that make this town what it is can continue to come to this town and carry on the true Vail legacy.	1
We've collectively had no viable choice but to comply with orders to shelter in place. I agree with all actions taken to reduce exposure to the virus.	1
What 'things' do you mean? This question is annoyingly vague	1
When I moved here 6 years ago, it felt like it was more about the locals than about the tourists. Everything from housing to bus drives that I loved cuz you could see people that live here year round, that love this town for its amazing stuff. And then it turned into a hospitality town, where it was more important to have a person that is visiting happy than a person that lives here full time.	1
When you can test us and tell us (accurately) whether or not we have had the virus I will think you are going in the right direction.	1
Wish they would consider residents' needs and desires as much as looking toward guests/revenues. Allowing quite a bit of oversized proposed lodging projects, kowtowing to Vail Resorts in approving housing in E Vail on bighorn sheep prime terrain. Probably moving Children's Garden preschool because prime real estate.	1
Wrong direction with the bighorn sheep issue in East Vail, but a good proactive working stance on COVID 19	1
Xxxx	1
You are always on top of things updating and correctly using taxes	1
You guys are trying what's best for the community. Thanks!	1
You have to park on the friggin road.	1
you kept front range people from coming up	1
You saw the guy from Frisco was sick 3 weeks ago(he came from Italy), and you didn't do nothing( thinking about money only), that was the time to close everything, EVEN NOW the police dosen't do nothing, I saw cars and people in Vail walking what right directions are you talking about, you need to close everything now, the people are stupid they they don't understand how virus is spreading and you just post on Facebook and vail daily. Take more severe action bring the army don't let this idiots people out, I am looking out of the window now in Avon there is like 20 people walking 3 feet one from each other, what are you people doing?	1
You should not charge for summer parking.	1
You're doing a great job	1
<b>Q 5: Using the 1 to 5 scale below, how satisfied are you with the Town of Vail local government in terms of providing information to citizens about what local government is doing, including offering ample public engagement opportunities, approachability, and being collaborative in the decision-making process? Do you have any specific comments on your ratings?</b>	<b>368</b>
<b>Invite Sample</b>	<b>191</b>
additional housing should be vote of people in town, not just vail resorts	1
All public meetings are during the week which makes it very difficult for folks that have a second home to attend.	1
All decisions are made by permanent residents. Second home owners who pay millions in property taxes have no vote.	1
All I can see about town meetings are some signage in the Roundabouts. Also the reputation of the local govt is Backdoor Deals and Closed Door bargaining so why bother.	1
Also worried about debt. Read in last year's TOV publication that there is no debt, but when I look at the operating budget I see this expense 'Interest on long-term debt - \$526,383'. During the past few years the economy has been great and there should be more accountability in addressing this	1
As a part-time resident, because we are generally here only on weekends, I feel somewhat left out of decision-making issues, which is, at least in part, my fault. I want to veg out when I get here, not attend events or meetings.	1
As someone that has a primary residence outside of Vail (Denver) it would be nice to receive Town of Vail information at our primary residence if possible.	1

At meetings where citizens are limited to 3 minutes of comments, after the fact, involvement in the process doesn't exist. When appointed officials make decisions that should be made by public vote and/or by elected officials, everyone suffers the consequences	1
At the moment we are all concerned about COVID 19 but in general happy with town ofvail local government	1
Booth Heights fiasco	1
Booth Heights meetings could possibly have been handled in a more positive manner. I like the daily Town of Vail e-news.	1
Booth Heights was not openly communicated at the beginning.	1
Both the above mentioned east Vail employee housing and the changes in the golf course were initiated in secret. There is definitely a conflict of interest, in my opinion, in having company employees sit on decision making boards like PEC	1
Can we have public engagement meetings during after work hours?! Making these meetings in the middle of the day makes it so no one who actually lives and WORKS here a chance to be heard. Because we are at WORK.	1
Conflict of interest in the latest decision of development mentioned above. So sad!!	1
continue to strive for transparency and collaboration in all decisions	1
Dave Chaplin has been a strong leader	1
Discussing, and even voting on a proposal for redevelopment of our town public spaces while most concerned citizens of this town were busy trying stop Booth heights shows some tone deafness as to what citizens are most concerned about. I'll bet public comment and understanding were low due to bad timing.	1
dispersing information/educational material to the citizens on current affairs on which the town is making current decisions,	1
Don't get involved in day to day activities of town government.	1
Don't pay enough attention to thisw	1
East vail issues	1
enforcement officers do not act quickly. residents have to call numerous times to get action from that office	1
Epic fail on collaborative effort on Booth Heights	1
even with the corona virus the meetings are being broadcast on our TV	1
Everyone has always been nice and approachable	1
Everyone I know is approachable and open to discussion.	1
for ex: tennis courts became pickle ball courts and are now run as an organization so residents cannot drop in for free. What are our taxes for?? How did this happen???	1
From watching channel 8 and reading the VD I stay in touch with the goings on but at this time have not had the desire to involve myself politically or emotionally in the debates.	1
Given that Vail has many PT residents and owners of rental properties would like to see Vail implement more virtual engagement opportunity, meetings and collaboration.	1
Have asked signs in town that are wrong to be corrected. Still not done 6 months later...	1
hope the town council sticks up for the big horn sheep.	1
I am on the email info list but seem to get most of my info from the Daily.	1
I am very interested learning more about the Town of Vail and everything the town has to offer. I am still fairly new since I bought my house Oct. 2019. The little experience I had with the Town has been positive.	1
I believe that the town picnics are a great way to get the community involved.	1
I believe that those most involved in the administration of the town and its policies are committed, conscientious and cooperative.	1
I did attend a public engagement opportunity while out these last summer	1
I did enjoy going to the town picnics and conversing with the Vail employees and town council. It was good to receive feedback.	1
I did send an email to the town council with a complaint about the idiot on Bridge Street who stands out front his business and verbally flags down people...it was addressed but he was doing it again this Christmas	1
I do believe the local government was slow in responding to the voice of the people with regard to the issue mentioned above. It was clear that much of the population was in opposition to the development.	1
I don't get correspondence from TOV government. I usually find out about things through the HOA or Vail Daily.	1
I don't have any specific comments on my ratings.	1
I feel like the meetings are held only when people who work day jobs are available (9-5). And when certain changes are put out, it's overnight without much knowledge until morning	1
I feel the town is collaborative during the decision-making process but if there is a change or a change needs to be made the collaboration has come to an end the decision is made for us.	1
I feel they did not listen to the community, but later have ch azad need their views which is good.	1
I gave '3's' because I do not know of how TOV communicates other than through the Vail Daily.	1
I get more information from the Vail Daily than the TOV.	1

I had no clue that there was discussion ongoing about this crazy road through east vail, parallel to i-70. Feel like I should have been informed earlier. It's a crazy idea, by the way, hope it fails.	1
I have been involved in several construction and renovation projects and find the town staff approachable, collaborative and cooperative in getting things done.	1
I have concerns about a new location for Booth Heights and a plan for the Vail core	1
I have found that the design review board is to subjective. Some properties in the development must all look alike and others (like the Vail Row Townhouses) are completely different.	1
I have given input but it seems to be ignored with no follow-up questions from the TOV	1
I have made attempts to work with multiple council members on pertinent issues they say they care about and have been completely ignored twice or pushed aside with a no. there is a lot of NO generally in the town government and staff. the answer should be YES BUT or YES AND. working together to find solutions versus just saying no because its easier.	1
I have not gone to town council meetings recently, but it is a great way to be heard. It would be nice to see parts of the old housing system come back. Having a deed restricted unit, which will sell to the first or second person , should NOT have to be on the open market for 3 month. It is just making that household loose 3 months of mortgage and HOA payments.	1
I have not had much direct interaction with Town of Vail	1
I have sent notices for things to be fixed around town (signage etc.). I have received notification back that these items would be corrected, however, it's been over 6 months and nothing has been done.	1
I like the information provided in Vail Daily and the weekly paper that comes out very Thursday	1
I like the TOV notices that appear on my computer. You are tryingT	1
I read Vail Daily for info	1
I think that TOV does a good job of providing information to the citizenry. However, I find duplicity in that particular council members (Chapin, Bruno, Coggins) have their pro-business agendas that are not pro-environmental at the same time. For the latter three, money will always supersede the environment although they will find every opportunity to mask their intentions.	1
i think the town does an excellent job with providing information - i read the newsletter that is provided	1
I when to the Vail Gov. office last week to turn in documentation. It was closed. Called George Ruther, good guy. He has helped me so much. I love where I live. Thank you. So here we are in a pandemic and where are our leaders? What should we do?	1
I would like to see a bit more effort to encourage and enforce 'dark nights' Some general information such as, is there a communal composting sight?	1
I would love more of a sense of community in Vail. I know it is a tourist town but i also know of a lot of locals. I would love more community outreach programs.	1
I would not have answered this way with the previous government but I believe the new council has the long term interests of the town and the citizens in mind	1
if anything, I think the town over-does the engagement and information sharing. I'd like to see a more decisive approach	1
Impressed with hiring of Scott Robson. Suzanne Silverthorne sets the gold standard for a CIO. Civic Area planning has been well organized by Matt G.	1
In regards to the Booth Heights issue, I feel that the town council provided great opportunities for REAL locals' voices to be heard. Thank you. I felt like the democratic process really worked in that instance.	1
In the past unfair time allotments for residents to speak and limiting at times to 3minutes or none at all. Some decision making was done in haste and unwilling to table or at least post phone or slow the process, in particular to the Booth Heights issues!	1
information on coronavirus should be closed on a timely basis.	1
Is there an email/newsletter than I can be added to so that I can be more informed?	1
Jean B., Jenn M., Travis & Dave - Great. Brian, Kim, Kevin... Not so much.	1
Lack of transparency, lack of in-depth thought by non paid committee members, making announcements with no follow-up for the community	1
Leaders are trying to balance needs of community	1
Let us please consider getting a new public safety/police station that we can be proud of and that is far more functional. Our current one is not in good condition, probably safe to say it has mold, not enough room for our vehicles, equipment, etc., it is certainly not secure or safe, and does not match the standards of our town.	1
Major projects get passed with the public being informed after the TOV has all there ducks in a row. i.e...new developments. It would be great if the remodeling of old buildings process could be less stringent. To many hoops to jump through. Color of paints, or what the DRB feels is best.	1
Majority of town meetings are in the middle of the day, when most of us are working.	1
Megan murretta and Mike Vaughn are terrible public servants.	1
More opportunities for for citizens to join advisory boards.	1

More transparency would be better.	1
Most town information received is from the Vail Daily & local employees.	1
My limited interaction with town officials has been very easy which surprised me	1
My ratings are based on the bruising Council & PEC process around the TRiumph proposal, in which, for example, after 4-5 hours of developer remarks, community members were limited by a stop watch to 3 min. each & told on one occasion mention of Bighorns was out of order.	1
Na	1
New town council would not have approved Booth Heights but decision was forced in last meeting of the old council.	1
No	15
No conflicts of interest on town board.	1
No idea how the decision making process works. Have never heard from my town council members and don't believe residents are part of any decision making	1
No, I have not ever attempted to contact any councilors.	1
No. Council doing good job with issues	1
None	2
nope	1
Not at this time	1
Not happy about the decision to approve the development in East vail that jeopardizes the bighorn sheep. I also think the Town needs to vote to increase the minimum wage to a livable wage (not less than \$25 per hour) for large employers (more than 100 people, like Vail Resorts ). It's not like VR will relocate the resort.	1
Not pleased with how Booth Heights was carried out....	1
on the dont know its bc i don't know if the staff is approachable. You might offer open office hours or a mayor coffee chat but if I dont see this posted somewhere or in an email or an ad I don't even know it is offered. I try to be signed up for all of the emails but I almost think a mailing needs to be sent out as even if you run an ad who knows who is going to be reading the paper that day to see the ad.	1
Only getting notice of items a few days before meetings is unfair. Only 3 mins to speak when developers get hours is unfair.	1
Patty Mckenny is very responsive	1
Peace Officer Mike Chon is a master of friendly community engagements.	1
Please remove speed bumps on Chamonix and put in a sidewalk instead.	1
Please see comments above.	1
Poor	1
Positions requiring voting too often recycles the same people.	1
Public engagement opportunities - good. I thought collaborative decision making process fell apart at the Booth Heights appeals hearing final decision, when 4 town council members said no new information was presented by the appellants.	1
Public hearings are often an afterthought after decisions have already been made in private, non-public discussions.	1
Public meetings that I have attended seem to be dominated by those who rant.	1
Recording and broadcasting town meetings	1
Regarding the virus information, I feel like there has been a lot of information available. However regarding many new building plans, I feel like there are too many closed meetings and no information (specifically regarding the lot where the roost lodge used to be)	1
Relationship with Vail Resorts seems to take precedence over citizen's needs..	1
Resident views are usually ignored.	1
See above All important issues are carefully controlled and directed outcomes with no interest in facts that don't support council desires. Some staff is still fearful after the escapades of the Moffet regime	1
See above covid 19, lack of response to community feelings about bighorn development,	1
See above!	1
seems good!	1
Seems like a lot of controversial deals are being made behind closed doors and only brought to the public when it is too late to do anything about it.	1
Ski with the Town Council, neighborhood picnics are all great ideas to find time to speak with the council.	1
Small point: the three minute comment time should be managed better. It seems degrading to 'yell' at a person that time is up. How about using a digital clock that the speaker can see as it counts down. If necessary the Then the moderator says 10 seconds and then she/he can yell. DONE	1
Some council not always responsive	1

Sometimes it seems like we don't hear about information gathering sessions or they are at times when we can't attend. Also, having an agenda for the sessions published would be good. An 'open house' implies a come-and-go event, not one with a presentation beginning at a certain time. If there is going to be a presentation be sure that the start time is mentioned in the publicity.	1
Thank you.	1
The building, renovation and permitting process seems be burden with red tape and long approval process.	1
The civic development planning process is a good example of information and collaboration.	1
the council should take more time to get involved with the Vail Chamber. They have the ear to the business community and only Scott Robson, Mia Vlaar and Brian Stockmar have attended meetings. Scott was the only one who actually took notes, Mia shared info and Brian defended his position. I think the board members are an asset.	1
The East Vail housing agreement with Triumph Development. Is an example where council members did not listen to their constituents. The issue of the Towns failure to have a robust ethics policy for council and board members also became apparent to the community.	1
The not too distant discussion about developing housing on the golf course is an example of things being done behind closed doors. Departments like Housing and Community Development appear to have their own agendas and 'work the system' to get what they want rather than listening to the community.	1
The pass office people are efficient .Buck Allen very approachable .the reception in police desk are welcoming . The actual police that sit in room behind the reception are lazy and do not want to get involved with any discussion regarding the marijuana issue .	1
The periodic emails from Town of Vail are informative and do provide opportunities to attend meetings, even virtually during the Coronavirus pandemic.	1
The staff and boards do an excellent job of providing information and engagement opportunities. Citizens like myself have a responsibility to put in the effort to seek out that information and give thoughtful opinions.	1
The staff and Town Council members seem to be part of a specific Vail scene - people that are in a certain crowd, which makes it less accessible for others.	1
The TC needs to be more sensitive to issues of sustainability and the environment	1
The TOV picnic in the East Vail dog park is a wonderful opportunity to meet the Town Council members.	1
the town coucil is a bunch of puppets	1
The Town Council finally made a good decision not to proceed with the housing project in East Vail. The majority seemed to want to cater to Vail Resorts more than the residents.	1
The town council meetings are in the middle of the day. For those of us that actually work, it is not possible to attend the meetings.	1
the town is doing a good job in sourcing/building housing for locals, limiting the 'part time' owners. however, the delayed reaction to the COVID-19 virus is concerning and the reason for a huge outbreak in town.	1
The town needs to be clearer on its communication. I have been to a number of sessions and if you don't have a background in municipal management, it can be very confusing.	1
The Vail Daily does a great job keeping everyone informed. Big shout out to them!	1
The Vail Indeed program is a step in the right direction but needs to be more widely publicized. I am not is support of booth heights. Develop West Vail Mall and the Roost Lodge land. That would also drive revenue at West Vail Mall businesses.	1
There are some members who are terrific, there are others who do not respect the the environment and the will of the people unless they are developers.	1
there could have been more transparency with Booth Heights and parties with ties to VR should not have been allowed to vote.	1
There is not enough engagement or info flow.	1
They are very friendly and interested in feedback	1
They do what they want	1
They get feedback then they do whatever they want. It's exasperating	1
Things seem very well hashed out before (and sometimes even after) decisions are made. I pay attention to Weekly emails by Town of Vail and Vail Daily to stay up to date.	1
think Vail does a good job through publications, notices, availability, information; definitely better than other places I've lived	1
This survey is a great collaborative decision-making event, ASSUMING you heed the results. Important question: Whose 'voice' should have the highest weight? Because you do not allow 2nd homeowners to VOTE in the town elections, they are not represented, yet it is their tax dollars which are being spent. That is why I gave a low score for 'Being collaborative in decision-making process.' I strongly resent not having a voice.	1



Too much gets done behind the scenes so that the public meetings are a 'rubber stamp' that no public input can effect. It was an insult that the Council declined to honor Kim Langmaid's request to reconsider Booth Heights, its biases and the vote to proceed without much of the information requested and with wildlife mitigation dumped on the town. Talk about 'collaborative decision making' - no points for that one. There's no real discussion in public meetings; each member of the appropriate board and/or the public gets to make a statement with little to no further discussion. One has to hope discussion happened at some time in the process.	1
Too much politics with interests of the wealthy only when it comes to employee housing!	1
TOV goes thru the motions	1
TOV seems to engage public input	1
Town council could hold webex meetings in order for more residents to participate.	1
Town Council is very approachable	1
Town Council seems to have their own agenda and not the concerns of the people.	1
Town government is a little too swift to dismiss 'opposing' comments to the apparent goals of the council! More discussion of negatives is needed to make the RIGHT, not the 'apparent' decision. To expand ALL possibilities and keep an OPEN mind. Who knows, there may be a better idea!!!	1
town picnics and ski opportunities to meet officials is a positive direction for interactions	1
Town planners are difficult to work with at best.	1
Town planning staff is unhelpful and rude to the public, too much secret work with developers. Town Master plan is manipulated to achieve the result the developers want.	1
Unfortunately, we do not have any communication (nor do we hear of any opportunities to do so) with town council members and decision making process. We are there on weekends in the winter and only occasionally in Vail during the summer, so it is difficult to get involved.	1
Vail Resorts gets its way too often. They have created many of the crowding and infrastructure problems in Vail and they should be held more accountable for fixing them--parking, crowds, employee housing, should all be dealt with accordingly.	1
Very pleased	1
We are 'Thursday pm - Monday am 'residents; most civic events are not part of our venue... Our primary 'local contacts' are with the golf course staff (am in Senior Golf League...).	1
We attended the cookout at Donovan Pavilion last summer/fall and thought it was informative and a good event to meet some of the town council and local organizations.	1
We especially appreciate the Vail Homeowners Association newsletter - not part of TOV but insightful from their perspective.	1
We live out of town for part of the year and do not always get timely information concerning Vail happenings. I check the Vail Daily on line for my mountain news. We signed up for county alerts through another system.	1
We need a better conflict of interest law, or at least enforce the one we have. Moffett getting the bus ad contract year after year without any bidding was deplorable. Hope you don't that continue (even after he sits out an election)(term limits should be cumulative). Ousting the operator of the info booths was mean and stupid. The current staff is inept and continues to promote the stereotype that government employees are lazy.	1
We rarely hear anything about what is going on with Vail other than reading the Vail Daily while there in the summer. Other communications could be provided.	1
When I went into vote I was treated like I was a lost J1, I think more people with accents or looking different than the usual vail local are making vail their residence and we shouldn't treat everyone like a foreigner	1
while i've enjoyed many a year living in vail, all through them i've never had reason to be engaged	1
Who are the Town Council members and how do we contact the?	1
Why did normal engaged citizens in Vail get short time during the hearings about the Vail Resorts employee housing project in East Vail Booths heights? only minutes while the contractors got hours.	1
Wish the approachability question would have been two questions. Council would still get 5; staff 3.	1
You can go to the town council meetings, but may not make an impact when you approach them with concerns or ideas on improvements. I think that the citizens should have some say in certain decisions as well!	1
You listen to the residents and take action	1
You should be sending property owners more information regarding meetings, plans and requesting more input from property owners.	1
#NAME?	1
<b>Open Link</b>	<b>177</b>
-	1
A lot of good people representing TOV	1
All I can say your staff is very professional ñ.	1

As a full-time resident who works full-time I can't attend meetings in the middle of a work day.	1
As a member of the Board of the Vail Symposium I appreciate the support that we get from TOV.	1
As an East Vail resident we enjoy the Summer town picnic in Big Horn Park where we have met town council members and been able to discuss issues and concerns.	1
As you do eco friendly campaigns clearly, health campaigns are also needed. Perhaps a clinic to provide low cost attention to visitors for minor medical issues such as flu symptoms and minor 1st aid	1
Average	1
Based on what I read in the local paper, it seems there's a very vocal minority that is raising hell about short term rentals, which is ironic in a town that was founded specifically to be a resort destination. Please keep in mind the millions of dollars these short term renters add to our local sales tax base. Vail was founded on tourism, so please remember that when locals scream for more housing.	1
Bathrooms & parking options.	1
Being a business owner I am getting information but on the citizen side I am not getting much. I notice a lot of people are getting their information second hand or by hear say. Why are we not sending alerts out via the phone alert system to either guide them to a website for information or pass on new restrictions?	1
Being sufficiently collaborative may be challenging for town officials who become very immersed in issues and attached to particular solutions before an issue has a good public airing. It can put the public at a decided disadvantage in bringing about change that a majority may favor. The public may be at fault for not getting involved sooner in the process.	1
Being we don't live there it's difficult to rate but I get these emails from you periodically and they are very informative.	1
Better now with the new council. The Booth Falls deliberations were not the town at its best... too closed a process and too dominated by VR	1
Better salary, less money on rent/housing. Keep the money for local people instead of spending money on J1s or temporary employment that's send most of the money outside the valley or the country!!	1
BOOTH FALLS	1
Booth Heights was a blackeye in this category!!	1
Can't attend 'the meeting before the public meeting' - where the real decisions are made in Vail...	1
Collaborative with who? The public, other town boards, it's staff, or general community?	1
Com Dev & Housing Staff are top notch - best in the valley and among the most professional and collaborative - of all such public staff - that I've had the pleasure to work with in my 42 years as an architect	1
Communicated issue to Town Council on risks to residents from large cranes. A lot of immediate interest, then no followup and no return communications.	1
Decisions are made before the public hearings. We've heard it again and again from council members who have made their decisions prior to all evidence being presented. Council is walking a very fine line and could be in trouble if the right people had all of the information.	1
Development in East Vail - all information not available from the start Good cancelling the town meeting at Donovan Pavilion, but I think it took a few strong phone calls to get you to see that a gathering of that size with a good many of your older citizens was probably not well thought out	1
Did not like the way the decision was reached on the new East Vail Employee housing project. Not enough emphasis placed on the environment and wildlife in my opinion. Also, didn't make sense to have such a close vote being decided by members who had a business interest in the project being approved.	1
Directors, department managers, and town manager should have followed Vail resorts in shutting down operations immediately and didn't. Ran busses for almost another week with no passengers and required all other facilities to be full staffed with absolutely no guests to justify it.	1
Disregarding public outcry and disapproval of Booth Creek housing proposal	1
Don't really see much support toward local government (first responders) from Town Council.	1
Don't know the process of contacting a town council member.	1
don't live in Vail	1
Dropped the ball on communications re the bighorn sheep, but stopping the busses and opening the parking lots were good social distancing measure	1
Every local resident should be able to be tested at a drive up testing facility!	1
First time user of this. If it makes a difference then my ratings might change. Thanks	1
For the most part, I feel that the Council has it's mind make up and any input from the citizens is taken with a grain of salt. I'm so sick of seeing some of the same people on council for term after term when they are eligible for election. Also, time given to citizen input is very limited and almost laughable.	1
Frustrated at times that as a VAIL business owner, living in Eagle County for 40 yrs. I can't vote on issues in the Town that affect my business.	1
Great	1
Great job DC!	1

Having lived here for 46 years, this group that now leads Vail is great.	1
Housing at the East Vail exit could have been handled better Not all info available from the start - I don't think	1
I am not even sure what public engagement opportunities means.	1
I am not sure I ever receive info from Town of Vail gov about ongoing issues or topics.	1
I am unhappy about the decision to allow mountain lions to be culled/hunted. The meeting was held in Gypsum, in the evening on a bad snow day, therefore inaccessible.	1
I answered don't know on the second question because I am staying inside and don't have a chance to meet them.	1
I applaud the dedication of the council members but they are also promoting the extreme high end nature of Vail. Bigger and more expensive is not better. The economic divide is just too extreme.	1
I believe the town is open to listen to the people however when decisions are made, their decisions ALWAYS favor the money people—rich real estate companies, people with their own agenda. Decisions are not necessarily for the integrity of VAIL.	1
I do not know where to access information re: the TOV	1
I feel the town of Vail makes decisions that are not looking at the community as a whole. Vail is a major destination in terms of employment and recreational activities for the community and some decisions seem single focused on the town and not the community as a whole.	1
I have not reached out to Town Council members.	1
I hear stuff on the radio sometimes	1
I interviewed to get on a committee and it appeared the decision had already been made of who to add; seems like you want insiders and want to hand-pick people even tho you have a public process, also there are no term limits so some of the people serving on these committees have been on FOREVER - you lose new perspectives by doing that	1
I just wanna say thank you to our front liners who are doing the best they can to keep our community safe. I hope that we continue to do our part to fight this virus. I pray that we will win this. Gob bless everyone	1
I like receiving the parking update e-newsletter. It has been helpful to me.	1
I live in Mexico and I would like to have a newsletter send to my email every time you have a new communication	1
I only have received information about the possible re-development in the library area rather than other Vail issues.	1
I think life has become busy. So the people that are truly interested will seek out what's going on. I'd say less is more in terms of reaching out. As I don't have a job where I have to check my email, we are in overload information-wise so that our brains just get fried and we can't process reading a lot of correspondence.	1
I think the initial approval of the Booth Heights housing development showed that the decision making process is not as collaborative as it should be. Although that proposal was later rejected, I think that the town government needs to honestly listen to input if it wants to be collaborative.	1
I think the town is doing its best in a difficult situation.	1
I think there has been improvement with the recent election of Council members, AND the addition of Town Manager. Prior to that I had concerns about decision-making/transparency and issues due to not addressing Conflicts of Interest	1
I think ToV gov't is very transparent on what they do. We hear the differing perspectives and get context on decision was made. I think everyone wants to do what is best for town.	1
i think you can be too collaborative. At some point you need to act. With another recession lets act and get things done.	1
I work in Denver so tough to get up there for week day meetings. The Town council is full of development pro money grabbers.	1
I would hope that our community leaders come forward with their 'best guess' given the fact that the virus was spread within the community during Burton as to how many of us have or have had the virus. Now that testing is not an option unless you have extreme symptoms and are 'at risk' there is no way to determine how wide spread the virus was other than following existing infection models which would indicate that at least 50% of our population was infected.	1
I wrote in the above box.	1
I'm at fault for not taking advantage of opportunities to get to know the council. I work too much	1
I'm hopeful about the new makeup of the town council, but I've seen meetings open to the public that seemed to be something the council had to 'endure' before going ahead with a pre planned agenda.	1
I'm not actively involved, but feel the opportunities to collaborate are available.	1
I'm not aware of opportunities to react to plans and provide input...I learned of this site from the signs posted around town...that was helpful	1
I'm the kitchen manager at Yellowbelly and meet a lot of people from town if Vail, I maid friends with some of them and they all are approachable	1

Immediate action needs to be taken in rental relief for FTYR residents at Timber Ridge. The property continually is very poorly managed.	1
In bed with Vail Resorts is always the wrong path if truly interested in citizens welfare	1
In the beginning of the Big Horn sheep parcel it was clear Vail Resorts had already aligned the support with out following proper steps with several officials - thanks for, to date bring the project under control	1
Information regarding voting in the Town is sparse. I don't feel I have a say in the decision-making process regarding events, the use of surplus funds, etc.	1
Initially I enjoyed working with the Town's local government, but over a period of time it became very confrontational. Seemed the Town was mostly worried about litigation and rule enforcement. I felt there was little trust or respect. Vail began feeling really really uptight.	1
Issues with VA not paying its workers appropriately. It really showed this year. The topic of employee housing has been there for 40+ years without real good plans.	1
it feels like w/some issues the public is not fully aware until the ball is already rolling.....case in point Booth Heights	1
It is easy to email the entire town council but I have rarely heard back from them. Recently I sent them all an email and got one response from Mayor Chapin that he was acknowledging receipt.	1
It's too commercialized.	1
I've lived in the Vail Valley for over 40yrs + care alot about our community Of course I think we're growing out of control, but that's progress. One of the main problem is parking. With all of the COVID situation hopefully we'll return to the neighborly kindness + slow down + appreciate our valley	1
Just take more severe action, don't wait, there are people who will not be chosen because they are not from USA, and I know you don't care.	1
Just to say town of vail employees are very hard workers year round	1
Keep doing the good job.	1
Keep doing what you're doing. Keep believing in science.	1
Keep up the good work informing people.	1
Love the vail police	1
Maybe offer some means for people that don't live in the area, but who pay taxes and have businesses there, to have a platform to share thoughts and concerns.	1
More public info. You got my email some how so why not a daily update of where we are tracking and what plans are.	1
More than enough info.	1
MOst directors have no interaction with the employees they supervise. Stay away so they don't have to deal with their concerns.	1
My family is unemployed. SBA loans and PPP not happening. How do we pay our rent.	1
My neighborhood has been involved in the PEC meetings regarding the Doubletree Expansion. We have submitted multiple letters and spoke at the meetings. We truly do not feel we were adequately heard. Very small concessions were made by the developer to appease us and we felt that the town planning department were being pressured to push this through as soon as possible.	1
n/a	2
Need to make local parking more affordable for permanent locals.	1
Newspaper updates are very informative.	1
No	14
No info on how many residents have been tested. No info on how many are sick.	1
No public engagements of any type Bravo should be cancelled Other Ford Theater concert.	1
No, this is unprecedented situation and the TOV is handling it very well.	1
Other than I want to spend more time in Vail in the future so that I feel a part of the community	1
Our TOV council members are hiding - plus TOV is not providing any format now to be in contact with them.	1
Overall I have a positive view of everyone at TOV	1
Overall, I think the Town does a very good job in the daily functioning of a great small town. However, I think that Vail Resorts has shown undue influence on the decisions of increasing the housing within the town limits. I question how much natural resources can we expend to add housing that can be built further down valley. When will it be enough? We are already paying a high price for overbuilding in Vail which I don't think is necessary. I love Vail and it bothers me greatly to see the town overbuilt due to greed as I don't think we need to add employee housing in the town. If the overgrowth continues, I have been contemplating other towns that may be better suited for me with less urban sprawl.	1
Parking is a joke. I buy a parking pass in the Ford Lot and you close it down for a concert?? Did u ask? Was there a 'forum'? Where is the community in that?? Just keep catering to the 10%ers!!	1
Perhaps I am just not aware of the ways info provided. I admit I do not read Vail Daily more than a Couple of times/week	1

Please consider making Red Sandstone K-8; so many concerns with junior high in our valley - that is why people go to charter and VMS. Red Sandstone is a beautiful, small local school. Housing isn't the only issue. Please consider all issues when making decisions and don't lose the character, views, natural light of our town.	1
Please do not OK projects, such as the wasteful Red Sandstone parking structure without a vote from Vail residents!!!!	1
Pushing through the new East Vail employee housing.	1
Relatively good job so far! Keep it up!	1
Satisfied	1
See above	1
See above comments regarding Booth Falls employee housing.	1
see box above about civic center plan	1
Seems above average	1
Several months ago I would have rated these as 1-2 and now it is 3-4. Time will tell where it goes from here	1
shelter in place order should be implemented	1
Some members are swayed by the pressures of the older Vail community to vote certain ways. Creating a deeper divide between the older and younger generations in Vail.	1
Sometimes information is hard to find. Unified communication on everything from events to public information needs to more easily found.	1
Staff approachability and Council approachability are different in my eyes. Staff - 5 Council - 2	1
Staff needs to find ways to communicate and obtain feedback in a different venue than going to meetings at town hall. Go out to the people.	1
Stay at home order.	1
Thank you for all the COVID updates. Be well.	1
Thanks for the great work- see above for suggestions on first responder/and business support, local businesses as much as they will and want to shouldn't be pressed into giving out charity at this time. They need us to pay a reasonable price for service so they can cash flow and keep paying employees	1
The council is not leading by example. They don't seem to know how to work collaboratively.	1
The decision making process occasionally raises some eyebrows as transparency is not always at the forefront of discussions or decisions.	1
The development at the east Vail exit	1
The fact that a resort town can trash all It's hard workers with no help Or rent control will hurt you in the future.	1
The handling of the bighorn sheep and other development issues are a giant problem. Town council needs to increase the minimum wage for large employers (more than 200) to \$20 per hour. VR isn't going to move the mountain. If they paid a living wage, most of the problems and housing issues would go away.	1
The limiting of public comment on Booth Heights was disappointing. The public should have been given the same amount of time as the applicant. The fix was in for the project from the beginning.	1
The previous council should not have forced the decision on Booth Heights on the eve of an election. It should have been left for the new council, which does seem more open.	1
The Town and particularly need to realize that while VR is the largest employer they continually push the TOV beyond acceptable limits of our capacity.	1
The town council's handling of the Covid-19 situation and the town's communication has been fantastic.	1
The Town of Vail asks for feedback. The Town has a very informative website and reaches out to those who provide their email addresses.	1
The Town of Vail has become better over the years at informing people about what is going on. The publications, email alerts and the efficiency of review processes, i.e. building permit reviews, have been greatly improved.	1
The town seems to make decisions on development project without any thought to the town residents input.	1
The Vail InDeed Program does not require communication to owners of property within the Homeowner's Association, before they put a Vail InDeed restriction on property within an HOA. After the Vail InDeed restriction is placed, owners within the HOA are not notified that this has happened. This information should be readily available to homeowners while it is happening, and after the fact as well. It seems like a lot of secrecy regarding Vail InDeed restrictions being placed.	1
There is always room for improvement and as a part time resident I really cannot comment on the decision-making process	1
There is no collaboration in decision making. YOU are doing it... the community has no say.	1
There needs to be an easier way for families to participate in board meetings. It's hard to leave work to attend a meeting and comment. More effort should be made to get the public's opinion on projects and developments electronically.	1

There seem to be plenty of attempts to get the opinion of people who are already here to come to a place and give their opinion. Doesn't seem like a lot of proactive effort to grow a diverse culture across generations of attract business.	1
There seems to be a great deal of self-serving going on. The 'sense of community' is gone.	1
There's a need for transparency.	1
There's always room for improvement and I think there just has to be a lot more participation with more people	1
They way they handle covid -19	1
Those that are critical of the Town in these areas either chose not to participate or didn't get their way	1
Times have changed. My experience with Community Development staff has been disappointing. Folks don't seem to care or be vested in what happens with the Town of Vail. Different Vail.	1
Total waste of money to build Red Sandstone school parking. I was unaware of that project being ok'd. Don't remember a town vote??	1
Town Council is an untouchable group that has no engagement with people who actually live here, they only care about their own interests.	1
Town council is approachable and meetings are open to public. The Booth project seems to be a fiasco waiting to happen.	1
Town council is out of touch. Real estate is not the driving force for Town business.	1
Town council members are arrogant	1
Town staff always available and quick response. General programs that town has for the dissemination of information are productive and useful - also timely, not too many, not too few.	1
Ultimately the decisions for Chamonix were made regardless of collaboration from the local community.	1
Vail Resorts rules this faux 'Town'	1
Very poor experiences as there is a person in the government who wields more power than the mayor and causes unnecessary changes and hoops to be jumped through which increase my costs for even simple things.	1
We are in vail but outside town limits. We would like to be more involved but can't vote in the town or serve on committees or boards	1
We are totally upset with the plans for 'employee housing' in East Vail. The Sheep are our most important community asset and 2 have been killed on I-70	1
We could have been faster but we most likely were hampered by the current incompetent administration in DC	1
We need updated specific data collection to know how many people are positive, their conditions and symptoms ... and how full the hospital is, and how we can get tested sooner for both the virus and antibodies	1
We were very dissapointed in the way the process of the Booth Heights project was handled.	1
When I lived in Vail I was offered to attend all of the meetings, given notes after each one I didnt attend. I love that we are informative I just feel the rich in this town who dont even live here have far too much say in how its run.	1
Where can we find information about what is going on in and around town during this time! I'm sure where to access the info!	1
Wish we had more intel on Covid-19 locally	1
Workers in the parking pass office are especially friendly and helpful .	1
Would like to know how I can help.	1
YOU DID NOTHING VAIL! 1 POST CONFIRMING THE MAYOR HAD...HE HAD SYPTOMS TWO WEEKS AGO WHICH IS WHEN YOU SHOUD HAVE REACTED	1
<b>Q 6: Do you have any suggestions on how Public Works can improve its services?</b>	<b>397</b>
<b>Invite Sample</b>	<b>209</b>
1. The snow plows should not plow walls of snow across private driveways making it impossible to get out. 2. The frontage roads should be re-striped (white and yellow lines) more often and/or more durably.	1
1. Out by Manor Vail the path to the Riva Bahn is always icy until you get to the bus stop. One day someone will fall and sue for millions, as this has been reported before. The bricks on the public path to Ford Park through the Manor Vail site is falling apart. Someone is likely to trip in a hole there. Does anyone inspect this? .	1
'Appearance and condition of Town owned buildings is listed TWICE. Town hall is beyond its useful life and is beyond repairs to make it function into the future	1
Appreciate the need for bear-proof garbage cans but often find the handle to very dirty. Anyway to keep those clean and/or alternative opening mechanisms?	1
be a bit more sensitive to blocking driveway access when plowing streets. I realize this may not be feasible but in a perfect world this would be appreciated.	1
Best towns staff as a group	1
Better led or solar street lighting in East vail	1
Better road marking for turn lanes in the West Vail commercial area.	1
Better snow removal on secondary (not bus routes)streets	1

Bury utility boxes, telephone boxes. DO NOT GIVE COMCAST, ATT, VERIZON, HOLY CROSS, XCEL ABILITY TO PROVIDE SERVICE TO THE TOWN UNLESS THEY BURY LINES AND PEDESTALS.	1
Bus drivers need to announce each stop or have a video screen that shows the next stop. You can not see where you are when you ride the bus and the lights are on inside and it's dark outside.	1
But the smells in some bathrooms (like the Lionshead bathroom by the ice rink) are awful. Due to (I'm guessing) flooring maybe that is slip-proof, but odor-retaining. Not sure there's a solution, but it's awful.	1
Carbon negative operations. Or neutral at the very least	1
Charlie Turnbull should get a raise (and his guys too). Take the money out of Greg Hall's salary.	1
Clean up the parking structures	1
Congrats on Herculean efforts this winter. Stay safe out there. Give em the best equipment available.	1
consider sidewalks in more areas particularly in the connecting areas between lions head and Vail Village as well as on the frontage road.	1
Could we get the speed bumps back on Chamonix Lane near the two bus stops? The amount of pedestrian traffic on Chamonix be hind Safeway deserves a 15 mph speed limit like the other parts of Chamonix. The speed limit is 25 mph in front of Safeway and there are sidewalks. Either put sidewalks on Chamonix or lower the speed limit. The white lines on the sides of the road are ineffective .	1
Could we go back to speed bumps on Chamonix behind the grocery stores. Placing them in a place that the buses stop or start. By commons and behind holiday inn.	1
Do a better job of maintaining and cleaning public restrooms.	1
Doing a great job	1
Doing a great job!	1
don't know yet, i'll have more next year	1
Don't know, I can't get to my home there because I am following the stay at home and social distancing.	1
Don't smoke. No loud music from the vehicle. Wear pants at waist level.	1
Drainage is blocked all over. They don't clear the gravel and debris so water piles up. Example is West Vail bus stop on Gore Creek drive	1
Eliminate using grader for snow removal. Makes the frontage road too icy	1
Every interaction with a PW employee has been positive. The only thing I can think of is Deep Cleaning the Village & LH Parking Structures. Maybe Painting now that no one is here. They are icky.	1
Everything is good.	1
Fix the nasty sewer smell at the 'bridge'	1
FIX THE POTHOLES!	1
FIX the potholes, come on!!!	1
Fix the slope of Sandstone Drive in front of our condo 1116 Sandstone drive. The entire road width drains on our driveway. this causes ice build up in the winter time. Patty, Greg Hall and Charlie Turnbull are aware and I think working on this with the next repaving. thanks	1
Floors in parking structure need to be cleaned better, especiall after big events.	1
For a town that has a high number of weekenders who love this town and help support it, there should be a public trash location to drop off our trash. There is a place for recyclables, but we need one for trash.	1
Garage is leaking and needs paint	1
Generally a bright spot for Vail.	1
Generally very satisfied with public works, but they haven't been responsive about removing sand pushed by the plow onto our front yard	1
good job!	1
great job on this	1
Great job!	1
Great job.	2
Gutters and curbs on both sides of the roads in Intermountain (especially on Kinnikinnick Rd) to improve drainage, snow removal and pedestrian safety	1
Have been VERY impressed with street snow removal this winter especially in view of abnormal snowfall...	1
Have snow plowers try not to bury driveway entrances.	1
Have the town contract with one trash collection company and put fee in our taxes. It is a nuisance to have several different trash collection companies with thier loud trash trucks running thru our neighborhoods. And the towns buses run too fast and the new eco-friendly buses are louder and the old gas buses!	1
Hire a leader!	1
I love our recycling efforts but could we also have bins for compost ? Also labels so guests know what to put where. I have noticed many visitors do not recycle nor understand the importance of it.	1
I am REALLY impressed by our snow removal.	1
I don't have any suggestions on the services can improve because I am satisfied.	1

I enjoy walking through Bridge Street early in the morning going to work and seeing how the Public Works staff are cleaning up the streets by 'hand sweeping'. I try to greet them with a 'Good Morning and thank you' and often get a smile back, I really dislike the dirty roads. Snowbanks this time of the year. Totally understand the cost of getting the 'sweeping trucks' out more often, although it would certainly make it look much cleaner and prettier. Is it possible to reuse the 'sand' more than once.	1
I have seen a lot more trash lately on the ground in the village, more than usual.	1
I know a lot of people can not be working right now, but it would be nice to get the gravel swept up. The mag chloride dust on the roads can be a big allergen.	1
I know Stephen's Park is sore spot, but it really is a dog park first and foremost now. I wouldn't take my kids there to play. Not just bc of dogs, but it's a sewer. We jokingly call it the 'poop & pee park'.	1
I live on Forest Rd and it is dangerous and ice covered most of the winter. Also, speed limits should be strictly enforced. Speeding cars and trucks are very dangerous!	1
I love our flowers and the snowplows always plow my street before I leave in the morning. I know we pay our Town Employees well. I am very happy.	1
I realize side streets aren't a priority for plowing, but sometimes we can go a day or two without plowing and it makes it difficult to drive on our street.	1
I realize that the town is investing in upgrades to their buildings, but the main municipal building is so old and appears its age. It does not represent the 'elite' resort Vail wants as their image. We could use waste cans along the Gore Creek rec path through Matterhorn. Dog waste bags and trash accumulate along the path. Locals are the ones that clean up after those that are not inclined to clean up after themselves or their dogs. Dog waste bags are only located at one spot at the Donavon Park fence, a steep climb, from the path or at the Grand Hyatt. The only waste can along the path is at the Grand Hyatt. If you are not from the neighborhood, you would not know that there are waste cans at Donavon Pavilion or the Matterhorn bus stop. None of which are convenient.	1
I think Public Works is always doing a wonderful and thorough job. We see how hard and diligently they work when we winter in Vail and when we revisit Vail during the month of July.	1
I think PW is doing an excellent job,	1
I think Vail does a terrific job of this compared to pretty much anywhere else in the state. Certainly better than Boulder County.	1
I use the parks all summer. They need to be constantly inspected and maintained and do not appear to be. The wood chips, or other materials, should be checked and raked daily. As should the actual climber. The restrooms attached to the parks should have child sized facilities, it's a park for children. And they need to be cleaned more frequently.	1
I would like to personally thank the Public Works crews for all they do!	1
If possible, have even more people cleaning main traffic areas, particularly after major events and weekends. Sidewalks near Golden peak after the burton were pretty gross. In general we do a great job.	1
im on the Lionsridge loop bus line. I pay taxes but dont see why the bus STOPS in the summer. Even 2 busses a day would give something.	1
Improve the safety on the bike path from East Vail to Vail Village by removing snow on a regular basis and putting sand on the path.	1
Improved snow removal after we asked but all the snow this winter made it difficult. Called so room made for our limited private parking. Live at end of culdesac	1
In a dry summer, cut down those grasses and weeds along the road. A fire hazard. especially in front of the fire station in West Vail!!!	1
In general the crew does a great job. Management is not always great however. Time for some managers to move on.	1
It seemed this winter that several snow storms the roads were plowed after the snow stopped making the roads very slippery.	1
It would be nice for the town to fix the roads when needed.	1
It would be nice if they could shovel the kids playgrounds in the winter. Donovan park, pirate park. Maybe we could have park volunteers. It is very hazardous climbing with my 4 yr old niece when it is all ice.	1
It's great.	1
Just stay the course, you are doing fine.	1
Just think you are trying to do the best you can and we can tell, we are grateful	1
Keep doing what you're doing	1
keep it up	1
Keep up the good work	1
Keep up the good work!!	1
kudos for real-time info on parking availability during ski season	1



Let private snowplowers move snow to storage areas along town streets. Cut snowbanks farther back and more frequently. Don't block driveways and private streets with mounds of snow.	1
Lots of rocks after snow melts and check more often on our streets for drainage as it's covered full of rocks	1
Make bar owners pick up the cigarette butts in front of their doorways.	1
Make sure projects are necessary and not pursued just because you can get subsidized funding. The new underpass and E Vail interchange are overdone and E Vail is not in keeping with Vail 'look'	1
Make sure the street sweeper removes rocks used for traction (Matterhorn/S. Frontage Rd.). Also, there should be a sign on the area where (Matterhorn Rd./ S. Frontage Rd) meet - we reside on the corner of the street and see many cars thinking the path leading up to the park is a road and its dangerous during high season to see cars turning right thinking that is S. Frontage Rd. when its a path leading to the park. Not sure what sign to put there (maybe) no access for vehicles?	1
Maybe focusing more of it's clean up efforts on the outskirts of i70 were trash tends to build up daily.	1
More availability of trash collection services where you can get rid of trash on days other then specific collection days, even if at a fee.	1
more heated sidewalks on both sides of west meadow	1
More public trash and recycling cans!	1
more snow plow trucks please	1
No	18
No suggestions, but a big THANK YOU for keeping the roads clear out the in the deep freeze of East Vail. We appreciate it!	1
No, I think you guys do a really good job.	1
no, I'm pleased with the services provided	1
NO, they are doing an incredible JOB!	1
No. In general, excellent work across the board.	1
None	3
none is always looking great, and is nice to visit	1
None.	1
None. You guys are awesome!	1
Not at this time	1
not too many public restrooms...	1
noticed this year that road maintenance needs attention	1
on city streets where individuals walk, and are hilly, increase non slip materials	1
open your eyes more to what is reality that is why they get paid	1
Overall well done. As noted above, additional trash stations would be a welcome upgrade in the public works area.	1
Perhaps be more able to remove dead or dying trees on TOV property adjoining private home both for structure safety and future fire concerns.	1
Plant and maintain flowers in road dividers in East Vail; something low and colorful- petunias?	1
Please ask plow drivers to be careful of people's lawns and the bridges found in a number of neighborhoods. We watched a private plow service push mounds of snow well into our yard, digging into our yard, and pushing snow and dirt up against our trees. We will have to work on the yard this summer.	1
Please do a better and more timely job of cleaning up around the bus stops. I see trash and cigarette butts all the time. Those areas should be immaculate, despite their high usage. Per snow removal, please knock down snow berms that block sightlines at intersections. Why don't you see what myself and every other driver encounters at particular intersections? Anticipate and get 'er done. On a plus side, Public Works has always been quick to respond to any of my concerns. Bravo and Kudos, Charlie and Crew!	1
plow/sand Buffehr Creek earlier and more frequently. Seems like the past few years many more spinouts, trouble getting up hill and down and dangerous walking conditions	1
Pot hole patrol and a number to call or website to report potholes	1
problem with heated sidewalks not being repaired.	1
provide tools to help keep dog parks clean in the spring. shovels and buckets, pooper scoopers would help with the spring time dog poop blooms where disintegrated months old previously buried poop is surfacing and bags can't effectively help dispose of the problem.	1
public restroom near Arrabelle Ice Rink is always dirty. public restrooms in pocket parks are very clean.	1
public restrooms need help	1
Public Works did an excellent job of keeping the snow banks knocked down so traffic could see around corners. I am very pleased with how quickly the main roads are clear of snow, and the drivers always seem aware of oncoming traffic and do a wonderful job.	1
Public Works does a great job.	1

Public works is one of Vail's best characteristics.	1
put less gravel down or try to pick up more. Would like to see monitoring of mount dropped and amount reclaimed with goal to reduce gravel that is left.Start measuring it. We should have snow tires so not that necessary.	1
really like street sweeoging on frontage in front of golf course so i can ride my bike	1
Re-pipe the vent that produces the sewage smell between the structure and the covered bridge. It is very unwelcoming (for locals and guests) to walk down those stairs and get punched in the nose with that smell. Replace the wood on the covered bridge with something that will allow snowmelt. There is snowmelt on either side of it which gives a false sense of security/traction. In the winter, on a daily basis I see people slipping. These result in either a near miss or going down completely. I've seen the near misses cause the most damage. When one person carrying skis slips and in trying to regain their balance swings their skis or poles and strikes someone else. It happens more than it should.	1
Replace the men's urinal in the Town Hall bathroom! It is wasteful and shines a bad light on Vail. Public Works does a good job with the roads but maybe they should identify some areas to remove slush on warm days on back streets. (Basingdale)	1
Restroom in Lionshead by the ice rink is disgusting by Noon. Are there enough employees hired to make routine rounds to the rest rooms?	1
Roads seem to be falling behind. Especially at east Vail interchange where all the recent construction really did a number on Bighorn Road.	1
Roads should be maintained better (potholes etc)	1
Saw the street crew blow garbage into the drain. I know that goes right into the river. Couldn't/ didn't approach the man. Probably should have and that is on me.	1
seems good	1
Several Town owned buildings are becoming dated and worn, ie Town Hal and Community Development	1
Snow plow drivers drive too fast	1
Snow removal has been outstanding	1
Snow removal is a safety issue. Surprised at the one lane situation in neighborhoods during the last big storm.	1
Snow removal is amazing. I ride the bike path from West Vail all winter and it is almost always clear. When the Roost is finally redeveloped it would be good to extend the separate bike path. Pigeons in the village core are an increasing problem . Better to deal with it now before it is major.	1
Snow removal is excellent. I never saw such much equipment being used. Great job. Early mornings, vail village is swept and picked up everyday.	1
Snow removal is unbelievably good	1
snow removal on Sandstone Drive is sparse.	1
Snowberry Drive in Intermountain was left as a 1-lane road for over 2 weeks after a heavy snow. We appreciate that the roads were cleared, but so much snow on the side of the road, reduced it to a 1-lane road, causing many people to get stuck in the snow banks.	1
Some of the buildings are quite dated and I think the Public Works Department should be moved down valley	1
some sort of ordinance on dog owners that do not pick up after their dogs in parks and on trails. I realize hard to inforce but something needs to be done about that. It's a health hazard!	1
start street sweeping now to accommodate bikers who should not travel to recreate	1
Stop putting so many rocks on the road	1
Stop using Salt and Gravel...sand is better	1
Street sweepers - too often - too early in the morning!	1
Street sweeping in spring will be essential this year as people will be getting on their bikes early for something to do outside while maintaining social distancing.	1
Streets and walkways in the neighborhoods seem to be cluttered with trash and debris.	1
Sweep more in the spring so cinders don't end up in the creeks	1
Sweep streets earlier. Add sidewalks in sandstone neighborhood. More asphalt work.	1
Thank you public works for keeping town beautiful	1
The I-70 underpass between Aspen Lane and Bald Mtn. Road gets very icy and impassable during winter months.	1
The bathroom in the Village underneath Vandettas frequently isn't as clean as I would expect - paper on the floors, toilets not flushed, etc. Also, it would be nice to have bins installed in the bathrooms to hold gloves and other accessories that can't hang on the hooks.	1
The biggest issue is the terrible condition of I-70 but that's CDOT	1
The gravel side of streets needs to be removed	1

The huge snow removal machine that the city uses in March damages the brand new road they just put in this summer There are now new snowplow scars in the brand new road we just paid for this summer and it seems like the stupid new layer they placed around Burrher Creek & Lions Ridge Loop was entirely too thin and did not even seem to last one year. Worthless waste of money. It got washed away in one rainstorm.	1
The municipal building is hardly one of Vail's more attractive structures.	1
The Public Works team is awesome!	1
The snow plow drivers on my street help me out everytime it snows and I appreciate their help. Some of the drivers dump snow in driveways when it is not necessary. Carry the snow when going past a driveway and perhaps slow down.	1
The snow removal is ridiculous, I regularly witness plows with the blade down plowing dry pavement or a 'dusting' of snow, after the plows go by in these circumstances the pavement has both fresh chunks missing as well as a layer of the surface scraped off. This is a mountain town, some snow on the road is ok and is better than road damage.	1
The spring/summer flowers in and around the Village are wonderful. Please keeping doing the same.	1
The town looks clean every time we are in.	1
The town-owned buildings need an update to make them aesthetically more pleasing.	1
There are some roads in vail that get repaved almost every year. Black gore dr in east vail is pitiful can we get a repave?! Most people on the road actually live here unlike forest drive that get repaved it a little dirt gets on it.	1
These members do a great job, keep it up	1
They are doing a great job!	1
They are doing a great job.	1
They are doing a very good job!	1
They do a great job	1
They do a great job. The Village looks amazing every morning. Staff is always friendly. The streets are plowed well. We should monitor and enforce sidewalks being cleared. Plow companies often plow snow on the sidewalks causing people to have to walk on the streets in those sections. This is dangerous and discourages people to use their care instead of walking, busing or biking.	1
They make it look so easy to clear roads on stormy days. I've never noticed anything that wasn't completely clean and maintained.	1
They try and it shows!	1
they've been great Mr Burnett would be proud.	1
Tired of having to clear snow from snowplow at my driveway entrance several times a day	1
Tony is a great plow driver, very aware of his surroundings. Nick is awesome in the loader. Gail is great as she patrols the neighborhood and is great with my dog	1
Too many lava rocks this year.	1
Too many rocks strewn on the roads. This black rock gets in tires, garages and homes. Also chips windshields and is just plain unsightly. Sand, as Aspen uses, is better environmentally. Between storms it would be nice if some attempt was made to sweep it up.	1
TOV public works does a grade A job.	1
Town does little to nothing ot protect pedestrians and cyclists. Patrolling of speed limits and putting speed humps, sidewalks, protected bike paths on the roads are necessary to protect cyclists and pedestrians. Town seems much more concerned with not annoying out of town drivers by stopping them for speeding than protecting vulnerable users of the road.	1
Town doesn't need to use big snow removal machinery on small streets as often. We don't need 'super highways' in west Vail. Gravel and big dirty snow piles result. Sometimes they come when the streets are mostly melted and a waste of time on the machinery.	1
Town hall and Community Development Building are not up to community standards.	1
Vail view drive north side parking. 'Maintenance' Monday and Friday mornings year round, what exactly is being done?	1
We live on a tough to maintain street with steep grades...Sandy Lane. It can readily get impassible in snow storms/icy conditions/snow build-up. Extra attention is appreciated!!	1
We live up Buffher crk rd and have no bus service, which I'm sure all of our tax \$ pay for, so our snow plowing seems to be low on the priority list! There are a lot of full time residents that live up there, how about bus service for us?	1
We need a new police department building.	1
We would love to see quicker clean up of cinders from sidewalks and streets as taking out girls for a walk in their stroller which is difficult when the road sides and sidewalks are covered in cinders.	1

When I take my dog for a walk in the winter mornings, I usually bring a flashlight because it can be dusk/ dark. The streets are curvy on Potato Patch and they drive so fast. They don't really slow down when they see me and my dog. I know it sounds ridiculous, but it can be scary. I wish they would slow down a little when they see pedestrians/ dogs.	1
When PW does major snow removal in North West Vail neighborhood, they frequently block off entire lanes with piles of snow that sit for days. I know it is hard to find a place for all the snow, but in some areas visibility is impaired due to the piles they leave.	1
Workers are outstanding!	1
Yes! Please put sidewalks in East Vail. Drivers RARELY obey the speed limit of 15mph. Someone is going to get injured--it is an accident waiting to happen as there is nowhere for pedestrians to walk but in the street. I have called the police many times.	1
You have the same question twice.	1
You're doing a great job.	1
<b>Open Link</b>	<b>188</b>
*Just want to say that for YEARS I have always noted how clean the TOV parking structure bathrooms are!	1
All involved do a great job. Pleasant early in the morning keeping the Town pristine!	1
Another trash can (maybe near Aspen Lane?) or two along the bike path from VGC to East Vail where you can service it/them. We are frequently picking up left dog poop and bikers' trash.	1
As always kudos & high praise go out to the snow removal/disposal crews - they are wonderful. we live on a very steep street & feel very safe in winter	1
Assistance with dog poop clean up. Many of us do but not enough to out number the amount that doesn't.	1
At the bridge over Gore Creek on Aspen Lane there. Is a guy who goes out of his room (rents) and uses that area to smoke - does this about 10 times a day when not working in his Vail Run Salon. Smoking is not allowed on Vail Trails and yet this guy is always sitting on the fence - smoking	1
Better leadership	1
Call in group gatherings to law enforcement so they can be broken up.	1
Charlie and his crew are second to none. When we had the storm that put down approx 3"/hour, my little street had one pass of the plow before 9 am, and was sufficiently clean and usable by the afternoon. They all deserve a raise.	1
Charlie Turnbull is a very competent caring person and I'm sure he does an outstanding job. I have full confidence in him and his decision making and I'm sure he will do everything in his power to keep his employees safe!	1
Clean the parking garage throughout the winter season. The ground is dirty with lots of mud. It's gross to walk. Clean the elevator waiting area on P1 more frequently. Walls are dirty and also with foot prints. Cleaning the ground too	1
comment regarding plowing already given Lionshead still looks like the ugly step sister and is left out of major town events	1
Concerns are not about appearances.	1
Condition of town buildings (old buildings need new systems if they are not going to be updated/rebuild) (i.e hvac modernization)	1
Continue in present course	1
Continue the customer service training for all of the community. That was great.	1
Convert public restrooms to pull out/push out entry and exit doors. Have motion sensor water faucets and soap dispensers to help improve cleanliness and stop future spreads of germs and virus.	1
Create some new banners for the entry and egress to town thanking our community for doing their part and reassuring everyone we will get through this!	1
Cut down one or two remaining pine trees on Gore Creek in vicinity of The Wren. Also it would be a great benefit to have the path along Gore Creek plowed all the way to Ford Park? Presently the plowing stops at The Apollo.	1
Department seems to do a great job. The only input I'd have is scaling back somehow from a financial perspective. Like the flowers beds are beautiful, but in a time of crisis, how can that be curtailed? As we go through this crisis some are recognizing essentials in their lives. Can we do that as a town? Is it a necessity to have the most beautiful flowers? That comes at a price,	1
Do something!! About the freeway noise. Please/ all you all do is talk,	1
Dog waste. Some Owners walk their dogs, put the dog feces in the green bags and then LEAVE THE BAGS ON THE SIDE OF THE ROAD OR WORSE. Who do they think should pick them up? Dogs need to have dna on file. If feces us on road, test it and fine the owner. You'd make enough money to pay for the process.	1
Doing a great job!	2
Doing a great job, with restrictions	1

Doing a great job.	1
Doing a great job. TOV did a great job with the bus system and getting a handle on limiting bus capacity. Overall, I'm satisfied.	1
Doing great overall	1
Doing great.	1
East Vail better road (winter) maintenance	1
Expand Public Works facilities	1
Fill pot holes people !	1
Find a way top get the bubble gum off the village brick roads	1
Fix the slope/drainage issues on Sandstone drive. safety hazard in the winter time	1
good job!	1
Great crews, good people!	1
Have employees not be on cellphones while on duty.	1
Hirer nicer snow plow drivers	1
I am especially impressed with the snow removable crews and the great job they do on our roads. No need for improvement, only praise!	1
I broke my leg because Vail town didn't clean the ice on the roads .....	1
I don't think these questions have much to do with Covid 19	1
I get grossed out when the snow melts and the amount of dog poop.	1
I have always thought that the Public Works department has done an excellent job throughout Vail	1
I have lived in several places all over the country but my childhood home is Hermosa Beach, CA. It is a tiny beach town in southern CA and I always tell people that we settled on Vail because it feels like Hermosa did when I was little, the only difference is instead of the ocean, we have the mountains. The community is friendly and everyone smiles and waves and you can tell that everyone who lives here appreciates and loves it and it shows from programming that the Symposium offers, to the arts and music events all the way down to the care the public works employees put into everything they do. They also always smile and wave, seems like they enjoy their jobs and that makes a huge difference. Living in DC when I am not here, the vibe is about as opposite as you can imagine. We love Vail and look forward to making it our permanent residence when we retire... and hope we can afford to buy a house here ... but for now, our tiny condo is heaven.	1
I have not been to any of these areas in some time so I have no idea what they look like. Seems to me these areas should be closed and scaling back staff.	1
I hope they are financially compensated for their constant efforts	1
I know the Post Office is not town owned! But we need to make sure this building looks the part of Vail! It is a DISGRACE how it looks... especially in summer. We are a world known and visited destination... and if ever a visitor went there they would think they were in the hood of inner city! I feel the town of Vail needs to make this a known eye sore and rally to change... either through volunteer or work or funding or pressure for them to figure it out!!	1
I left messages for the snow plow supervisor this winter. Never even got a return call. Bad. At least respond.	1
I look forward to spring!	1
I love this community.....I want to take action/do my part to help us come out of this stronger....I would appreciate info on things I can do to help.	1
I only want to compliment the people who are still out there working, keeping the people who are able, because of the nature of their jobs and economic stability, to sequester themselves from all of this ( I am one of those and a bit ashamed of it).	1
I think Public Works does an amazing job. Our streets are cleared right away after a storm, the parks and pedestrian areas are always clean, too.	1
I think that public works goes over the top on much of the maintenance including street sweeping, plowing, park maintenance and village maintenance. Small reductions in these areas will not have major impacts on the overall community. While I understand the towns desire to maintain a world class level of service the services provided are way over the top in many cases.	1
I wish that the town would stop plowing snow into our parking lot and onto our sidewalk on Red Sandstone Rd. I also wish that the town would insist that the Solaris bathroom was kept in better condition. Every weekend it is filthy.	1
I would happily double the taxes that go to TOV if we could double the number of plow divers and have them take their time to not plow in my driveway.	1
I would like to see more roadside trash pick up.	1
Increase hand sanitizers in public places and have water bottle fill stations increase	1

Increasing the frequency of snow removal on Bellflower drive during the winter would be really necessary to keep our street safe. Many times the frontage road and kinickinick are cleared, and i noticed we get neglected. I wish our street did not have to be reduced to a one lane street because of snow accumulation. one question : what am i supposed to do with the snow from the road that is being plowed in my driveway by the city trucks ? I cant put it anywhere and end up having to shovel it back on the side of the street. Does not make sense and it kills my back, because once it is plowed it is like cement..... Maybe the snow could be pushed to the sides of the street between the properties instead of our driveways..... And then hauled away, because being northfacing, that snow will not melt otherwise.... Having said that, you have improved the frequencies of this service in the past 5 yrs, so thank you, but a little bit more would really help us tremendously. Thank you	1
Install a diaper changing table in the men's bathrooms! What is this, 1945?!	1
It would really help if they could get the recreation paths and streets swept up for people to use. Now that most of the trails are closed for migration and calving, there will be more and more people placed in a smaller area to recreate. Townhall, the Police Department, and Community Development could all use a facelift.	1
Keep doing what you're doing	1
Keep doing what you're doing.	1
keep it up	1
Keep parks and playgrounds closed until the pandemic ceases.	1
Keep the bathrooms clean around the clock!	1
Keep up on the maintenance but PW is doing a great job of that. They also need to put the hammer down on VR to keep up on their maintenance and safety on the sidewalks and stuff the town does not control. GoldPeak would be a great example of what VR has done very little maintenance to the sidewalks	1
Keep up the Good work these are hard times for everyone especially those Essential workers who more pressure on them now then ever, We thank You!	1
Light the walkways in the Village better. Sometimes it feels like walking in the dark.	1
Love hearing the plows out! That means it's a great day in our community. Thanks for continuing to plow sidewalks during COVID-19. Helps us keep exercising.	1
Lower Taxes	1
Make sure people are using masks and gloves	1
Make the parking garages look much better. They are a disgrace.	1
Many ToV buildings are dated, with COVID, until town gets back on feet economically, now is not right time to address buildings. Work w Vail Health to provide COVID-19 and immunity testing at strategic spots and when it comes vaccines	1
Maybe disinfect the street,bus.	1
More Jeremy's	1
More no smoking signs at bus stops	1
more speed signs and perhaps speed bumps	1
More sweeping and cleaning while there are few vehicles on the roads.	1
My favorite part about Vail is all the flowers, cleanliness, fresh air, decorations and just the general care and attention that is given to the surroundings.	1
my local Stephens park has had dog owner efforts to begin spring poop pickup. I hope it's an improvement from 2019.	1
n/a	1
Na	1
need for sand on some icy surfaces along rec path near ford park	1
need more litter pickup from the streets, amazing how much trash tourists discard	1
No	11
No suggestions about improvements but wat to alert to a concern. There is a strange drain like cover that is open and looks like it could cause damage to a kid on the west side of the I70 overpass about half way down the path from the top of the north side of the overpass to the frontage road.	1
No they are doing great	1
No, they do a great job.	1
No. public works is great	1
No. They are terrific, especially with plowing, and very responsive to minor issues when called.	1
No. They do a great job.	1
None	2
None, they seem to be doing a terrific job!!	1
None. Great job.	1
Not at this time.	1
Not at this time. Satisfied with good job they are doing	1

Oh I think maybe surveys that are done more often and also a customer comments that could be handed in and just dropped in a box to some people like to write right away instead of getting online doing it..	1
Old holiday decorations need to be removed more timely.	1
Only a first world problems here, the route the snowplows go when it snows at night the plows come but between 4:30 and 5:00 am and wake me up. Yes first world problems, and I know need to plow roads is a certain order.	1
Open bathrooms earlier in off season.	1
Originally from Michigan where roads are a mess and schools called off due to snow. Your roads are great and so is snow removal. The county has been out already with street cleaner machines. Excellent!	1
Our daughter is the Supervising Accountant for the Santa Barbara County Public Works Department. She and others are 'essential workers' and I know the efforts they are putting in during this crisis. Thus, I appreciate the efforts of the TOV and Eagle County Public Works employees. So they just need to keeo up the great work.	1
Our parks are amazing - kudos to Gregg Barrie and staff. Please keep park bathrooms open year-round; kids have to use the facilities all of the time and the porta-john next to a bathroom does not make sense. Heat them, clean them, keep them all open - Donovan is the only one open year round. It's not just kids using them, people on walks use them too. Turn trail from Donovan to town into nordic track - grade the trail for nordic skiing.	1
Our snowplow drivers are the best! Cigarette butts and ash are dirty and disgusting, especially at the transportation center. Town employees work hard to keep everything clean and shouldn't have to fight that losing battle.	1
Overall, Public Works does an outstanding job. Ideally, I would like to see more snow removal during intense snow storms so that the roads are safer when so many people need to travel through this valley for work.	1
Pay more attention to the West Vail, commercial strip. It is often a mess while Vail Village is pristine. Public restrooms in winter are noticeably less clean than VR counterparts. Town could do a better job.	1
Please open bike paths	1
please partner with CDOT to fix potholes and damage on I-70.	1
Plot earlier in the day so roads are cleared at school drop off time.	1
Plow the snow a little earlier meaning before it stops and get all packed down	1
Plowing of alleys had to be requested only after people fell.	1
Plowing quality has gone down.	1
Pot holes always remains a struggle	1
potato patch is extremely slippery from the cinders/gravel from snowstorms. It would be great to get it cleared off as their are many people using the road now to exercise	1
Potholes are not well graded to match the level of the rest of the street. This needs to be improved	1
Praise for all the efforts!!	1
Probably don't need the snow removal so much, it's excessive	1
Provide a covered bus stop at the Spruce Creek stop.	1
Provide more parking spaces.	1
Provide training for PW Employees both on the job and off the job. One in particular, Alex Fritton is angry all the time, barks and is always aggressive, believes he owns the property he rents and barks at the owner.	1
Public restrooms were a nightmare during the ski season. They were filthy and not serviced as much as needed. Restrooms need to be serviced more than 1x day and at minimum should be serviced 2x day.	1
Public works does a good job. Even with the heavy January and February snowfalls; my neighborhood was regularly cleared in an expedient manner.	1
Recreational paths and road shoulders could use a good sweep-up. With a lot of the trails closing around town for calving and migration, there will be a lot of use very soon.	1
Restrooms need attending more often...2-3 times a day they need cleaning. The one in Lionshead by the skating rink needs the floor and walls redone.	1
Reward Charlie and his team for the job they did on our roads this winter. Amazing work everywhere in Intermountain and beyond.	1
Right of way permits and related should not be like getting a prison sentence.	1
roads could always use work but its tough I get it. otherwise TOV does pretty well with maintenence of this area.	1
Roads well maintained	1
sidewalks with snow removal on on all town of Vail streets	1
So far, so good...	1
Some extra surveillance to keep the people out of the restricted areas.	1
Start street sweeping early in the spring and put out trash cans/dog poop bags	1
Sweep pedestrian pathways of winter debris between snowstorms. Many people are walking in the parks.	1

Take care of and improve what we already have. Stop building more!	1
thank you for your diligence and hard work	1
Thank you for your service.	1
Thank you! They do a great job!	1
The landscaping, parks, and village are PERFECT!! Thanks for maintaining them. I love seeing crews in the roundabout planting and pruning. The flags change according to events, the signage is very good for structures, road closures, and info.	1
The parking along the Frontage Rd. has grown into a problem. Someday when money is flowing again, another parking structure would be nice. Maybe an underground structure east of the Ford Amphitheater would be nice.	1
The restroom by the Arabelle Ice Rink is consistently filthy and in disrepair. The floor is buckling, and toilet paper dispensers broken, and water faucet leaks. This has been like this since at least July 2019.	1
The sidewalk areas under the I70 underpass (the circle near Simba Run) could use more attention in the winter. Water drips from the bridge and cause an awful ice patch. The ice was not maintained this winter as in previous winters and was extremely dangerous.	1
The town always looks great!	1
The Vail parking structure is super dirty, the walls near all entrances are seriously in need of help. Public bathrooms in the parking structure are never stocked with napkins or toilet paper.	1
The vv parking structure is disgusting!	1
The walkway under I70 between Aspen Lane and Bald Mountain road is a Disaster! Snow melts, runs down, freezes and causes a slicked over ice rink. Water runs into the road so even a bigger HUGE ice ink. I've seen tire tracks up on the walkway and fear the someone could be taken out by a skidding vehicle. It's VERY dangerous, so only use that walkway when I have to.	1
There doing a fine job.	1
There is always room for improvement. However, I feel so blessed to live in a town that takes pride in making our public spaces clean and beautiful.	1
There is no pedestrian connection in WINTER between East Lionshead Circle and the access to Lionshead Village. This needs addressing and the speed of vehicles reduced. People can slip and injure themselves or get run over by vehicles	1
There needs to be paper towels in public toilets. We have been told for years that the air dry machines for hands SPREAD disease and germs around the room. They should be disconnected at a time like this. Vail Resorts is the worst offender.	1
These guys are very friendly! Thanks to them!	1
These guys do an unbelievable, consistently great job!	1
They are awesome, town hall is just past its lifespan.	1
They are doing a great job. Let's open up more bike paths. But now it is snowing again.	1
They are ggreat	1
They are simply amazing	1
They do a great job.	2
They do amazing work.	1
They do an amazing job.	1
They do an excellent job. Bathrooms need to be cleaner and updated. I'm ambivalent about the Town-owned buildings.	1
This needs not to be a family fan establishment. Too many couples running one department.	1
THIS SHOULD NOT BE ON THIS SURVEY	1
To many locals walk their dogs on the frontage road and parks and do not pick up their poop. Town should enforce this better, it is a mess.	1
TOV does a great job but there is always room for improvement here. More springtime street sweeping for sure!!	1
Town buildings are in need of updating.	1
Town owned buildings are not the image that the Town should want to convey. Run down, smelly, crap heating systems, crap cooling systems.	1
Truck traffic / delivery vehicles in the village and lionshead are damaging the streetscape and overall aesthetics.	1
Trying not to let ice accumulate on side roads	1
Unfortunately,it is probably lack of staff as we all have that issue	1
Using the sidewalk from Middle Creek to Red Sandstone Garage is a death wish because it is frequently covered in ice and snow, even days after a snow event. I'm afraid I will be injured one of these times slipping & falling on it.	1
Vail always looks fantastic!	1
Very satisfied	1



we could probably relax on the snow removal trucks not. The snow will melt and the address extra activity is not healthy for the environment	1
We have some dated buildings. Require remodels when the town has the funds again	1
When loading trucks with loaders for snow haul off, flaggers are required, even at 6am. If the situation would require construction crews to use flaggers, then TOV should be using flaggers. Roundabouts look nice, but 80% of the summer there are trucks, cones, & workers in them. I HIGHLY encourage more xeriscape in the roundabouts. Parks also look nice, but maintenance is sometimes excessive. For several hours EVERY day, they have mowers running, leaf blowers, weed whackers, etc that cause air & noise pollution and make the park less pleasant. Decreasing the frequency of this maintenance could save the Town money, minimize the noise and disturbance, and not sacrifice cleanliness and upkeep.	1
Who Cares right now!!!	1
You guys are always awesome	1
<b>Q 9: Do you have any suggestions on how the Fire Department can improve its services?</b>	<b>269</b>
<b>Invite Sample</b>	<b>146</b>
a person in our development was having a charcoal fire on a wood covered deck with a wood overhang. fire department would not come out to talk with the person. This is a violation of the fire code.	1
All my interactions with the fire department have been positive. They are always willing to take a moment to make local kids feel special.	1
Am only aware of requirement for fire resistant roof material for new build and renovation of older properties. Not sure what ignition-resistant landscaping is and would welcome a leaflet on that.	1
Am very concerned about impact of a major fire in town and the local area (e.g. forest fire sweeping through the Valley); have no background in this respect (e.g. knowledge if our Fire Department responses to a high-rise/hotel fire would be adequate...). Would strongly support issues the Council and Fire Department feel are necessary and indicated to promote fire-related safety issues (e.g. more fire trucks, staff, etc.)	1
As president of the homeowners association in my building I am quite aware and often in contact with the fire safety folks.	1
Ban all fireworks all year round.	1
Be more public facing with helpful messaging about mitigation and fire systems.	1
Being proactive on recommending tree removal on overgrown properties.	1
Bring back Captain Bensen!	1
Check high occupancy areas	1
Communicate more, I don't see the materials with FD as I do with TOV updates.	1
Communicate the policies on trees. I have heard we can not cut down a tree in our yard without replacing a tree of similar size... would like to trim back some trees from near our house and near our shake roof. I would like to replace our shake roof, but need my duplex neighbor to do the same (he is not in favor, I am), so TOV regulations are holding me hostage. I want to change to a fire-resistant plastic slate-look roof (the same exact product TOV used on the Golf Course Shelters on the TOV Golf Course. Who do I talk to? Steve Booren. 303-521-5268 (c)	1
Does anyone know what to do if there is a fire....?	1
Doing great job	1
Doing OK	1
Don't be too intrusive for new landscaping we already have enough rules and bureaucrats t deal with.	1
East Vail forest fire mitigation near residences bordering forest	1
Education on fire mitigation would be helpful. Combining fire mitigation with aesthetic appeal would be great.	1
Enforce more fire mitigation around homes and offer some financial incentives since it's so expensive and the wait lists are long right now.	1
Enforcement of new Code on at risk older properties in the town. Too many very large trees have grown as the town ages, Allow more of these trees to be cut down, with the replacement by smaller foliage further from older structures	1
Existing small lots are already over on site coverage. Now the recommendations are to have hard surfaces 5' around the building perimeter, which seems like a good idea. What are people supposed to do to protect their property, tear up their driveway and on grade decks to transfer site coverage to hard surfaces around homes? Community Development needs to get a clue that the site coverage requirements do not reflect any reality on developed lots seeking to provide wildfire mitigation.	1
Faster inspections/more staff	1
Fire dept overreaches the needs and expectations of the community. It seems they always want more. We should negotiate a better plan with Eagle County for fire work on Vail Pass. Departments send different messages - Com Dep want landscaping and Fire Dept wants is all taken out.	1
Fire guys are the best	1

Free removal of fire-hazardous trees	1
Get an electric car	1
Get to know the weird home numbering system on roads associated with Buffehr Creek Road .	1
Great guys.	1
Great team, stay safe	1
Hats off to our fire dept! Great job and communication of wildfire mitigation efforts. The process of approval for tree removal for fire prevention was easy and professional	1
Have a booth at the Farmers Market (maybe share with Police). Have give aways for kids as well as hand out info and answer questions.	1
Have a fire extinguisher inspection	1
Have town rated for wildfire mitigation so we can get reduction in our insurance bill. Other towns in the Vail valley are rated why not Vail.	1
Having just remodeled a home, I think the new sprinkler requirements will make it very difficult for the middle class to live in Vail. Had we known about the requirement, we would not have purchased our duplex in East Vail and would have stayed in Homestead.	1
Help more in elimination of dead limbs on hillside.	1
How about considering a once-a-year pancake breakfast accepting donations to the local fire department. The donations should more than cover the costs of the breakfast.	1
I am not familiar with any of the above. I luckily haven't had to call the fire department.	1
I do not really think about the Fire Department.	1
I don't have any suggestions for the Fire Department.	1
I have had no interaction with Fire department	1
I have had one experience. I cannot speak highly enough of their response!	1
I have not had any interaction with the fire department in Vail	1
I hear from contractors about challenges with plan review with the fire department. I want to make sure they are collaborative with their engagement with the community and recognize that there are significant costs associated with some fire codes and that our community also has a wonderful fire department that can respond quickly to issues we have.	1
I hope you now allow Hardie Board and vinyl siding. The stuff looks great and has come a long way from when the ordinances prohibiting were written. Just like the opinion of shake shingle roofing. Get into the 20th century!	1
I know we could and should do much more. Please talk to my husband and convince him.	1
I love the fire department! there was truck in the village when our grandkids were visiting. They had just responded to an alarm. There were no issues, and they let my three grandkids sit behind the wheel of the truck before heading back to the station. Ages 6,5, and 3	1
I think the fire dept. is doing a good job. Nothing has burned down and no loss of life!	1
I think we can do more to help mitigate wildfire risks.	1
I think we need to spend more efforts on reducing wildfire issues.	1
I was disappointed to recently find out that if my car battery is dead across the street from the Vail Fire Department, they will no longer jump my car. I asked for it 2x in 5 years but it was SO nice that they did it! I thought it was such a great small town gesture. Now I'm told it's a liability! Really??? That's ridiculous. It's helping someone in the community. I have a new car so I doubt I will need it but my friend's battery was dead the other day and the guy refused. It was 10' away. Outside. Next to the park. They were not busy. Is he so inept that he can not use jumper cables without blowing up the car????	1
I'm excited to take the Real Fire course tomorrow, as a real estate broker and would, be better to answer this question tomorrow.	1
Increase staffing to meet NFPA standards. Provide two sets of PPE per firefighter. Require automatic sprinkler protection for all new construction and for major remodels both commercial and residential.	1
I've been told they are very difficult to work with...	1
I've had 4 places in vail fire and other regulations are while i will not build in Vail again	1
I've heard that if the fire department puts out a fire in your house or property you get billed. If this is true this is very sad and wrong.	1
Just understand that everyone does not have the money to surround their houses with 6' of stone	1
Keep up the good work	1
Keep up the great work!	1
Kkudos to the fire dept. -- they came out on New Years night to deal with a flood on Buffehr Creek Rd. and were amazing!	1
Kudos to EMS as they responded very quickly to our emergency a year ago and took good care.	1

Landscape requirements are silly. Need more fuel reduction on forest service land. Need more sprinkler/alarm inspectors.	1
Luckily haven't had to call them!	1
Maybe mandatory fire safety programs ?	1
Maybe neighborhood meetings on a smaller scale to put a face on you and us	1
More communication through social media and partnership with Vail Daily. I know waaaaay more about restore the gore than fire protection initiatives. Do some marketing/branding and a targeted communication strategy.	1
more inspections at condo complexes that have illegal grills on their decks. Fire hazard	1
More proactive outreach to the community. I don't remember there being much in the way of proactive comms during the fire season in 2018 and no one from the FD has ever reached out to me as a homeowner.	1
More public awareness.	1
n/a	1
Need a larger boot for fund raising	1
Need additional people to conduct inspections, etc.	1
No	21
No - but the guys are all pretty hot! Is there a 2020 calendar?	1
no because my experience with them has been first rate.	1
no they are great.	1
No, the fire department seems to be doing what it should be.	1
No, they are superb	1
No.	2
No. We're not there to see most of their services.	1
None right now.	1
nope, better hot dogs	1
Not at this time	2
not really, they do a good job.	1
Not sure	1
Not well enough informed.	1
Nothing but good things to say about the crew that serves E Vail. I work at the Racquet club and have seen them at all hours of the night. Incredibly professional and helpful.	1
Once again I don't have first hand interaction with the fire dept staff to see if they are friendly but I have never met a non friendly fire fighter. Maybe they can be out and about more like at certain events so the public can have interaction with them as PSA	1
Overzealous enforcement of maximum occupancy in town venues before any codes had been violated.	1
Pay them more!	1
Per the latter question, I have not seen any information about the code amendments. How about informational notices in the Vail Daily so residents know of about these particular changes? It's all about communication and getting your message out.	1
Please note, every fire official I have met other than Mike Vaughn is very polite and helpful. Mike Vaughn is a condescending jerk who manipulates fire code to suite whatever he sees fit.	1
Provide a bigger presence	1
provide a source for real-time updates on area and state wild fires in progress	1
Reduce its size. Wow are we over prepared and staffed for basic fire needs	1
Respond to alarms in less than 15 minutes if they are less than a mile away,	1
respond to emails requesting correction related to a mitigation report sent that wasn't for our address	1
Send out more communications pertinent to homeowners.	1
Send out the info you mention above	1
start the brush pick up earlier as easiest and for bush right time to prune to chop bushes down in april[spring] before growth has started	1
Thank you fire department	1
The department needs to work on the attitude and customer service exhibited by the Fire Marshal. It is appalling how he treats customers and development projects. The Fire Chief is a better example of attitude and professionalism.	1
The extensive Vail urban wilderness interface is a serious risk and management challenge. If there is a wildfire, Got water?	1
The fire department has been great working with Bald Mountain Townhomes on fire mitigation.	1
The Fire Department is one of Vail's greatest assets. I love seeing the Fire Trucks parked in front of the Vail Athletic Club and seeing the Fireman working out. Nice to see the emphasis the place on physical fitness in a very demanding occupation. Now if we can get the police to do the same, that would be great.	1

The grass on the frontage roads needs to be cut at the most twice a season. It is a big fire hazard when it gets high and very dry. Other towns down valley do it.	1
The new buildings don't have enough landscaping (because of the Fire Dept's rules) and they stick out like sore thumbs. Over regulating, I think.	1
The new fire restrictions cause at least one fire alarm each month after it was initiated in our building causing the fire department to come out every month at least once to turn it off. My 900 square-foot place has 12 fire detectors in it, which seems like a little excessive considering if I burn a sandwich the fire department shows up.	1
The new landscaping regulations will change the look of Vail and destroys the mature treed look we sell..It ignores the value of trees to our community and sanity and climate change impacts.	1
The town should not charge for fire department responses outside of town limits. These costs should be covered through an arrangement with Eagle County.	1
There are still some tree teepee like piles from trees cut many years ago on the north facing hill above Buffehr Creek Rd. They need to be burned yesterday.	1
There needs to be a balance between fire safety and attractive. Landscaping	1
they are doing a fine job	1
They are GREAT!	1
They do a good job. I don't know answers to your specific questions.	1
they seem alright	1
Timeliness of inspections and reviews	1
Vaughn and Novak are good. Many places in Vail do not have AEDs.... like the Double Tree...is this something that is on Fire Marshalls radar?	1
We are lucky to have such a great Fire Department.	1
We drove up to Vail a few years ago in November (my husband, 2 daughters and I was pregnant) and realized we didn't have any working carbon monoxide detectors. We just replaced the boiler, so it was important to have a CO2 detector. I called the fire department around 11pm and they were so nice. they let us borrow carbon monoxide detectors for the night until we could buy some. I was so appreciative.	1
We were sent a letter from the town/fire commission concerning what type of landscape is recommended and also stated that a review would be done on our property to suggest 'fire safe'changes but we never heard from them again.	1
We've never had to use their emergency services, but are very happy they are a stone's throw from us on Lupine.	1
When I tried calling about the wildfire mitigation, I could never get in touch with a person.	1
When we built our home in 2013, the fire department was not timely on inspection and lengthened our building process by 6 months.	1
When we reached out to the fire department to ask for assistance in mulching debris we had collected on our hillside in order to protect our home from the potential for fire we were originally told the pictures we'd sent of what we had bundled was perfectly fine for them. When the staff arrived to mulch they complained and nearly left the site claiming it was not appropriately done for them.	1
<b>Open Link</b>	<b>123</b>
-	1
A little better PR with the public. A couple of times I have asked to speak with someone at the fire department in West Vail and have not had the best customer experience - almost like I'm bothering them by asking questions or needing advice.	1
Allow residents to adhere to the fire prevention code without having to submit excessive planning and permitting via Jonathan Spence who causes undue headaches and frustration.	1
Be a little more flexible. These guys are like despots when it comes to the rules.	1
Be careful to balance wildfire mitigation with habitat needs.	1
Be patient with the alarm and ansul inspection field workers. They want nothing to do with coming to Vail right now in my experience	1
Better inspection scheduling	1
Clear fire hydrants in the winter (shovel, plow etc.) instead of going to the gym. The Vail Fire Department should own the clearance of ALL fire hydrants to improve safety during the winter - impossible to keep up on in the winter when they get plowed or shoveled in. They have capacity and this should be a priority with public works snow removal services.	1
Cocky! Unapproachable.	1
Continue to announce what actions are being taken by VFD on the wildland front. Be progressive and aggressive in prescribed burns and methods to reduce risk for the town.	1
Continue to clear fuel near town residences and buildings.	1

Continue to support the community	1
Do not allow a renter to smoke on the Bridge over Gore Creek on Aspen Lane	1
Doing fine	1
Educate and inspect	1
Educate local builders, siding contractors, etc. about specific fire-resistant materials that can be used in our environment. I talked to a local siding contractor last summer, and they did not seem to have much knowledge about that aspect.	1
Fantastic leadership and staff.	1
Figure out something for when alarms go off in building so we dont have to wait forever for the truck to get there. Clears out all business.	1
Fire dept is great.	1
Fire Marshall is great when I worked with him regarding a property in Lionshead	1
Great Job!!	1
Have never had a need for the fire department but grateful they are here and available!	1
I do not know enough about the Dept	1
I do think we need more information on current rules,etc. I have a few questions that have never been answered	1
I don't know much about their going ons truthfully. But as I'm answering this question I'm thinking, what is the towns method of communicating this? Are there monthly updates online?	1
I have been fortunate to not have to deal with the TOV fire department	1
i have no awareness of any fire safety awareness programs. I've lived here 16 years and find the fire department staff VERY unapproachable leaning to snotty and stuffy. They should take the 'smile class' or be involved in Prima Vail to learn how to say hello.	1
I have no issues	1
I LOVE our fire dudes	1
I think that Vail Fire does a great job	1
I would like to see more communication, for example, on ignition-resistant landscaping/building materials and similar fire safety topics and include more awareness of forest fire prevention and emergency plans.	1
If we see that our FD is not as busy due to decrease in volume of guests / employees we should ask for volunteers from the FD to help at our hospitals.	1
I'll have to look up the code amendments requiring ignition-resistant landscaping and building materials. I'm not sure how recent these were adopted and how much public outreach there was so I am not critical, just curious.	1
I'm not at all aware of what the FD does, which may be the first step in improvement!	1
In the summer time I believe we as a town need to explain in the big complex building why is not 'fine' to have gas or mix gas in the stairways, on the back of the trucks in the middle of the sunny day.	1
Infuriated at the decision by Dept of Wildlife to allow hunting licenses for bighorn sheep	1
issue a news letter with recommendations and rules	1
Items built to code 20 years ago no longer comply with respect to trees. If the town wants to change landscaping rules, they should pay for it since the owner paid the first time.	1
Keep doing what you're doing.	1
Keep talking to people about it.	1
Keep up the good work	1
Keep up the good work and Thanks!	1
Keep up the great work guys!	1
Make sure FD knows where every subdivision is located and has them in their GPS.	1
More community engagements, awareness, education	1
more information/inspection/fines for landscaping mitigation. we saved our home in santa rosa in 2017 due to fire mitigation. work with vail resorts on beetle kill mitigation in our forests	1
More information/inspections/fines for fire mitigation of landscaping. This saves lives & destruction of property if ALL owners take it seriously. we saved our house in Santa Rosa in 2017 because we were prepared ahead of time	1
More inspection capacity	1
n/a	1
Na	1
No	17
no So far so good. Seems like it has always been up to par and better	1
No- but I will now look at the new code amendments	1
No experience with them so I do not at this time.	1

No need to improve	1
No suggestions at this point	1
No, but in general first responders in vail and eagle county are excellent.	1
No.	2
No. They too have my great respect.	1
None	2
nope	2
Nope all of them are awesome too	1
Not at this time.	1
nothing to add	1
Our downstairs neighbors had a smoker up close to our wooden house for over a year before it was brought to the fire department's attention and the rules were murky that our neighbor understood and what the writing was.	1
Outstanding department. Professional. Also, appreciate support of Vail Veterans.	1
Pardon the sports analogy, but the fire department are like linemen in football. When they are good you don't think about them much. Like ours, they just get the job done. When they are bad it causes huge issues. Ours seem to be very good.	1
Please thank them for keeping us safe!	1
Post fire conditions during dry periods via electronic signs	1
Provide Ed on fire meditating around homes	1
Public emergency trainings	1
Public seminars reviewing the Fire Code issues.	1
push out communications via emails like this.	1
put a few info ads in the paper	1
Put articles in the Vail Daily about this.	1
Reach out to visitors, not only residents	1
Require removal of evergreens to close to buildings	1
response time is important but vehicles sometimes go too fast	1
Staying in touch with the public and obviously listen to what they're saying not waiting till I vote has to come up at election time.	1
Stop telling folks 'what to do' with their Private Property.	1
Take the dead trees out	1
thank you for all you do	1
Thank you for their service	1
The fire department is understaffed in plan review and inspection. Additional staffing needs to be provided to decrease review and inspection timelines. This will be essential to ensure the construction industry is supported in the recovery phase of this situation.	1
The interstate can require a lot of their resources at the least opportune times. Keep working at having personnel available for citizens during these times.	1
The valley needs to do a better job with education on wildland urban interfaces. What mitigation looks like and how it is performed. I would suggest a wildland fire specialist that could help locals determine safe vegetation, building materials, defensible space and mitigation practices. Just as we have a local highway cleanup communities should have a local fire mitigation day. Resources and incentives also can help just like walking mountains or holy cross offer rebates. As our WUI increases with and the likelihood of a human caused wildfire is ever so prominent measures need to be taken. I believe the the vail valley has the social capital to pull together through adverse times and with the proper education can decrease WUI wildfire possibilities.	1
The VFD should be more diligent in working with HOA's to be more responsive and compliant with wildfire mitigation. Many open areas within HOA's are overgrown and not properly maintained.	1
Their doing a great Job	1
There doing fine.	1
These guys are awesome!!!!	1
They are amazing.	1
They are brave and doing everything great.	1
They are doing a great job!	1
They are doing an awesome job.	1
They do a great job!	1
They do a great job. Last summer I had a wildfire representative come analyze my house and I made almost every improvement he suggested	1

They do a great job. I love to see the firefighters driving around in their truck. I also love seeing them doing community service acts on Instagram!	1
They seem to be doing a great job	1
They seem well trained and in shape. They go on hikes in full gear carrying their axes. Impressive!	1
THIS SHOULD NOT BE ON THIS SURVEY	1
Town of Vail needs to get on board. I have a duplex and wanted to reside with fire resistant materials and I wasn't able because it didn't look identical to the rotting wood siding of my neighbors. Put some pressure on people to make their properties fire resistant!	1
Town required me to plant new trees on property. Then 2-3 years later Fire Department required me to remove trees, several of them the same trees. Town Council worries more about looks than being practical. Building underpass on North Frontage road was not a good use of money.	1
Trim conifers branches higher off the ground and remove wooden mulch. Vail is not a Firewise community.	1
Unfortunately, or I guess fortunately, I've never seen your fire department in action or had any contact with them so I can't be of much help here.	1

**Q11: Do you have any suggestions on how the Police Department can improve its services? 315**  
**Invite Sample 163**

*during big events, they are short staffed and can't even help with a robbery because they are tending to all the drunks and fights..	1
A bit clearer differentiation between code enforcement officers and police officers.	1
Again more formal and informal interactions with residents in their neighborhoods	1
Auto traffic in the vail do not pay attention to speed limits. Very dangerous with all the people walking and some on streets.	1
Speed limits should be enforced on such roads as Forest, Beaver Dam, Vail Valley Drive	1
Be as visible and approachable as the fire dept.	1
Be more friendly	1
Bring back the patrol car dummy. Had only 1 bad interaction with a police officer here and he had newly transferred from VA. Only the best to say about how they patrol and keep the community safe.	1
Build a new Police facility	1
Can not say that I have ever seen Vail police on foot patrol.	1
Can't stand the speed traps. And no I don't have any speeding tickets. Not very neighborly.	1
Continue the great work, and thank you for all your efforts!	1
continue to explore interaction opportunities with residents. Coffee with a cop...etc are great programs. Love love the shop with a cop for Xmas	1
Do all officers know where East Vail is??	1
Doing a great job	1
Doing OK	1
Don't wait for a tragedy to happen to do something about it. nightclubs, bars, and concert events like at the Ford Amphitheater should have police or security personnel checking hand bags, purses, patting people down and using metal detectors checking for knives, guns and drugs.	1
Enforce speeders in the West Vail neighborhoods. Start giving tickets.	1
Enforcement of 15 MPH zones. Speeding is out of control.	1
For their own safety & to reduce winter accidents: collaborate with the Colorado Department of Transportation and sate patrol on automatic speed limit signs during inclement weather with steep fines for speeding, enforced by camera.	1
Get several electric cars	1
Give a guy/girl a badge and a walkie talkie and look out! Some of our CEOs lack common sense and seem to just make life hard on people, especially small businesses in the Village.	1
good cops/bad cops a solution is difficult because of the sociopathic nature it takes to want to be a cop in the US. Study the paradigm of the successful first world european police systems	1
Great that the police now available near the bus stop in vail village reminding people this is not a skiers drop off.	1
Had an excellent personal encounter with an officer during a call to our neighbors residence this year! I don't like the presence of a police vehicle on Bridge Street (near Pepi's). I contrast this to the presence of the Cowboy, horse and carriage from years ago and am sad that we feel this show of force is necessary. It really spoils the atmosphere.	1
Have a booth at Farmers Market with the Fire Department	1
Have more of a walking presence in Vail Village. Enforce parking restrictions on Mill Creek Circle and Gore Creek Dr.	1
Have not had an occasion to personally interact with the department but do see them often.	1

Haven't had to interact w/ them either. I have heard that they are totally over the top w/ DUI and patrolling on I-70.	1
I actually had encounters with the police twice this year so far; which is twice more than I ever have! They were beyond friendly, down-to-earth, and comforting regarding the situation (one being an attempted break-in) and they responded very quickly and were very professional.	1
I always feel safe in Vail.	1
I don't see CEO's walking the village like I used to - maybe I'm just not out enough. I think the bicycle volunteer program is great and helps with visibility.	1
I hadn't thought of it before, but I never see a police officer in the village.	1
I have concerns about the physical abilities of the police department should they have to use physical strength conditioning to do their job.	1
I have seen a few police officers around, but I'm not really looking for them, so they are probably around more than I notice. They seem very active on snowy days controlling the roads and truckers. I always feel safe in Vail, but grew up in San Francisco, so I still lock my doors and am aware of my immediate surroundings.	1
I haven't had a bad experience with the police in this town, any that I have encountered have been courteous, upstanding individuals.	1
I haven't had many interactions with local police and I am glad to live in what I think is a very safe community. When I have had interactions with police they seem to be unnecessarily officious and not very effective. (I had to call 911 when I was assaulted by a drunk when I was riding my bike and they made little effort to follow up or find the person who fled when the officers got confused about where he was.)	1
I live in an area with no sidewalks and a lot of traffic. Lots of seasonal residents that may not pay attention to walking traffic/small children. I'd like to see a greater code enforcement in the area. Speed limit is 15, average speed I'd say is about 25-30	1
I never see Police on Bellflower Drive, one of the narrowest streets in town, no sidewalks, drivers exceeding the speed limit by 10-20 mph, especially at night, or on north frontage rd at west vail mall with cars going 45 mph next to free skier parking on the shoulder.	1
I recommend more training to correct racism and other type of biases rampant among the law enforcement	1
I see people speeding up and down the North Frontage Road all the time but I rarely see any cops. I regularly drive West Beaver Creek Blvd in Avon where the speed limit is 25 mph. No one speeds there because Avon PD is present and happy to hand out a ticket. The latter is how Vail PD should operate. Give tickets, increase revenue, and you will have people slowing down.	1
I think our police dept is a bit heavy handed especially with the local population. We are not a big city. Most of the cops in town now are not very friendly at all.	1
I wish they would spend more time enforcing noise regulations thru town west of MM182 for semi trucks without both Jake brake and regular engine mufflers and less on petty speed traps	1
I would like to see more vehicles driving around. the bigger the presence the more citizens are on better behavior. Possibly having them standing around more in the village on evening nights. there are a lot of people going to bars and then driving. I would like to see DUI checkpoints set up randomly. That would def curb irresponsible drivers	1
I would like to see speed enforcements on our public streets.	1
I'd like them to be more visible. We visited Aspen a few summers ago & police officers are everywhere. We rarely see officers in Vail	1
I'd like to see much more police visibility on N Frontage Rd,, especially in the 25mph zone at the west end of town. The new radar sign seems like a speed challenge to some.	1
I'll add that Police vehicles are much more prevalent than foot patrols in my experience.	1
I'm confident they can give dui as you see them all the time. We need to address marijuana in public areas etc	1
Incident about 2 years ago at a bar in Vail and police officers were not capable of handling the situation. They decided to take a very aggressive and threatening approach when they could have diffused the situation very easily	1
Increase the number of code enforcement officers during busy months.	1
It seem like a VERY hard job, so no.	1
It seems there are more & more cars in Vail Village, especially by Solaris & International Bridge. I would like more gates & signage to stop unauthorized vehicles in the Village.	1
It still feels like a police state. The enforcement is overbearing and egregious for locals.	1
Keep assisting the State Patrol in speed enforcement on I-70. Aggressive high speed driving is getting worse and worse. Even now with the present 60% reduction in traffic it is still a problem.	1
Keep going strong, and thank you!	1
Keep up the great work	1
Less time in vehicles and more time on foot in the village.	1



like to see more police presence in village during summer. Could have bikers dismount in walking area and have dogs more under control.	1
Maybe I have missed the police/ foot vehicle patrols?	1
Megan murretta has no idea how to define the codes she is enforcing and trespasses on private property without probably cause to harrass citizens	1
More foot patrol visibility	1
more friendly contact with residents	1
more patrols in east vail.	1
More speed control along the north frontage road, the south frontage road between east vail and vail village, and on Lionsridge loop between buffer creek and the bus stop on Glacier Court.	1
more traffic enforcement, in particular speeding on I-70 and Bighorn Rd	1
More vehicle patrols in neighborhoods.	1
more visibility in east vail	1
More visibility of police and code enforcement when town parking is full, both summer and winter and alternate street parking is being used by out of town guests.	1
Most of your officers are great. A couple of years ago there were a couple of nasty women on the force.	1
My brother was former Chief of Police (Greg Morrison) so I have followed the Department for many years and an have always been impressed with their 'presence' (e.g. parking a vehicle at ends of the Market to prevent someone driving into the crowd...).	1
My interaction with the police dept has been very limited.	1
My neighborhood has a 15mph speed limit. I appreciate this because we have quite a few kids on our street. However residents rarely follow the speed limit. They often drive 2+ the limit. We have complained often, but there is never a police car in our neighborhood. You could post up in our driveway and stop plenty of people speeding by and then maybe people would slow down	1
Need a policeman to stop people from being dropped off at the Lionshead bus stop	1
Need better enforcement of noise ordinances on I-70, especially in East Vail.	1
New police department building and a program that allows police to generate tickets from the laptop, we need printers in the cars (this all reduces time on a traffic stop), license scanners or a program where you can run a license plate on the laptop and it generates in your ticket program, etc.	1
No	16
No they are excellent	1
No, I don't have any suggestions on how the police department can improve its services.	1
NO, I think they are great!	1
No.	1
No. Good job!	1
No. I'm very impressed with what I've seen.	1
No. Doing a great job. I do like seeing police cars around and police on foot.	1
None	1
None.	1
nope	1
not really - its just that seeing police always makes you wonder what you are doing wrong? speeding? parking illegally? jaywalking?	1
Over reacting in several situations I have been involved in.	1
Place police cars in the area of roundabouts and give tickets to the reckless drivers	1
Please contact us if the police or fire departments are called to our home when we are out of town.	1
Police are available to assist when needed.	1
Police are very visible at check point charlie but not are the east end of gore creek dr	1
police are well trained, almost like social workers	1
Police do nothing to protect safety of pedestrians/cyclists on the side/residential roads. Pulling people over on I-70 provides no safety or benefit to residents. Police should be constantly patrolling speeds on the side/residential streets that are unsafe for pedestrians due to speeding vehicles.	1
Police don't go the speed limit - 15mph, nor slow neighborhood traffic, and you NEVER see them in East Vail or on I-70 giving tickets to fast and loud trucks.	1
Police don't think east gore creek drive exists, people going the wrong way, people parking on street, never see a policeman	1
police presence in downtown vail at night is overwhelming intrusive and over the top It does NOT make me feel safe. It makes me feel paranoid and not want to go put.	1

Police presence seems to be located mostly in the center of town. Very rarely do we see code enforcement or police in our neighborhood. Police presence will up tick during slow times. Here in Matterhorn as short term rentals are growing, we have increased traffic and speeding through a neighborhood with narrow streets. Many residents walk the road with their kids and dogs. Visitors do as well. It is a dangerous place to walk with no sidewalk and people that speed.	1
quality over quantity	1
Regularly patrol the North Frontage Road for speeders. Code Enforcement could also make sure people are following the rules for trash. Please make sure the cans are latched and trash isn't scattered and also that the cans are not left on the street when it is not trash day.	1
remember that they are there to serve the people not lord over them	1
Require the chief to take classes about treating people with respect. Remind ALL police staff that THEY are not above the law and should treat everyone respectfully and not treat people like criminals. Not a good feel for guests and locals.	1
seems good	1
shave the beards. Makes officers more approachable	1
Since covid19 I have noticed more patrol cars in our Chamonix neighborhood but this past week we have had a bike stolen out of a car and two packages stolen off a front porch. So we might need more police presence .	1
Slightly increase visibility of drive troughs both day and night	1
Some good officers have left and some of the new ones are not very good. Wish we could keep the best around. Seems odd considering how much we pay.	1
Stay safe out there	1
Stop patrolling the Vail parking garage for drunk drivers	1
Thank you	1
Thank you for having a prescription drug recycling drop.	1
Thank you for your service!	1
Thank you police department for keeping us safe	1
The 25mph on the outer portions of the Frontage Road seem to be designed more for police revenues than public safety.	1
The chief does a great job with his department very friendly very approachable	1
The Police Department is very professional and friendly. Great leadership in the department.	1
the police have a very stern attitude in Vail that is unnecessary. Kind of a 'chip on their shoulders' I would like them to be friendlier and reach out to the community more. Have a better 'customer service' approach in talking with residents	1
There is a young man that works at check point charlie who is always rude. Not sure if he is part of the police force.	1
They are doing a great job, all very approachable and have the right enforcement attitude!	1
They are great	1
They are GREAT!	1
They could address 'pan handling' and aggressive sales behavior of 2 specific shops on Wall Street and Bridge Street.	1
They need more beds in the Vail Jail. Please give them a larger drunk tank. Vail PD brings drunks to hotels when their own occupancy is at the limit, usually during the holidays.	1
This is a resort. Police should be friendlier. People are complaining about getting tickets for doing 28 in a 25 zone. Give the tourists a break.	1
too invisible	1
Too many officers around. What are they doing?	1
too many people speeding on frontage roads, bust them	1
too much presence in the village. nobody wants to be on vacation and out at night and see police officers everywhere and walking into bars. why not properly train bar and restaurant staff and trust they can do a good job and call you if there is an issue. it is intimidating and uncomfortable.	1
Tough to strike a balance with appropriate amount of visibility. We just walked through concert areas during Burton and it seemed like police presence was a bit too much.	1
Treat Range Rovers the same as old Toyota's for violating laws!	1
use e-bikes	1
Very friendly and helpful	1

Very small thing but irritating. When ever we have friends over, we call the police and ask for a permit to park in the street. First we to talk somebody who ask who we are , address and more. Then they say we will forward you to the Police department. Again you are asked Name address, reason. Some time you are asked to call again. The whole procedure will have to be repeated. It takes long time each time. This is a joke and a topic for many dinner conversations. Why does this have to be so complicated each time?	1
WE are SO lucky with the amazing people on the force. Thank You!	1
We could possibly have too many officers.	1
We deeply appreciate the care, skill and availability of the Police Department when we have needed their help.	1
We have far too many cops. I'm sure we spend way too much on them. My kid is at red sandstone. I see a cop there occasionally and they are not nice, explanatory nor do they make me feel safer.	1
We have few police in East Vail. The traffic problem, i.e. people who don't obey speed limits, is a problem.	1
We have had several problems locally that have required police response. While they are timely to arrive on site, follow up calls and emails have not been returned, and we have been left without support. I would demand that staff return calls and emails and follow up with aggrieved parties, particularly those that call for information.	1
We have had several village burglary where especially at night there could have been more protection.	1
We need more police presence for speed control in West Vail. It is dangerous for children and bikers just trying to walk home or to the park on residential streets due to the lack of sidewalks and unregulated speeding.	1
When I first moved to Vail 30 years ago, the police were extremely freindly and professional. That is no longer the case. I do not trust Vail police or the chief. I personally have called the chief twice in the last few years with concerns about rude police. He didn't call me back either time. It is obvious from that fact alone that he could care less about the citizens he is paid to protect.	1
When the interstate's closed prevent people from speeding down Chamonix Ln.	1
White male police officers tend to oppress disabled and POC- bully behavior need to stop. Not feel safe with them.	1
Wish they would patrol the side streets more now that people are 'walking'. Since we don't have sidewalks, there are work vehicles that seem to be speeding/not paying attention. Also, there are groups of bikers that take over the width of the road. I have had to jump on the side of the road!	1
Would like more enforcement of the speed limit on the south frontage road from where it goes under the freeway through the Village in both directions. I use this a lot and there are a lot of people speeding, especially through the 25 mph limit. Either enforce the limit or raise it.	1
Would like to see more monitoring / enforcement of Bighorn Rd. in east vail. Lots of cars going WAY too fast. Would also like to see more enforcement of the noise ordinance on i70 for trucks going UP and down the hill near the east vail exit.	1
You said that speeding in neighborhoods would be addresssed, yet I have only seen a patrol car in East Vail once. Speeding is a huge problem that needs to be fixed!	1
<b>Open Link</b>	<b>152</b>
Again have them reach out to visitors, not just residents. Perhaps also be on the mountain	1
again I've been isolated so the above satisfaction is before isolation and assume it's still the same	1
An example of the police need to be more intune with violation s is the Meadows Dr. in front of the library. In the AM and throughout the day, private vehicles 'zoom' through this BUS only corridor with no respect for the 'Do Not Enter' signage. Vehicle have no regard for the 16 MPH speed limit in this stretch of Meadows Dr. between the hospital and Fire Station.	1
Appreciate seeing them around	1
Appreciate the Vail police department hosting seminars on different subjects.	1
As a patron of the town I am always delighted to see our police men and women throughout the village.	1
At this time Police everywhere controlling groups of people. Are around Minturn Mile Stay Home!!!!!!	1
Ban all Pot possession in Vail.	1
Based on my experience with the town's dispatch service & cops, I know that calling 911 would be pointless because no one will respond to my call and I'm going to have to remedy my own emergency.	1
Be fair	1
Be more visible and friendly looking. Pretty unapproachable at present.	1
Be safe out there	1
Being better listening on us. Fit on our shoes before to make any decisions.	1
Bring back the Saabs.	1
Cannot comment on the services since they are great but you may want to look at having law enforcement riding on bikes more to cut down on pollution	1
checkpoint charlie staff can be friendlier	1

Chief & high level officers are extremely arrogant and conceited. Most patrol are down to earth and grounded and don't act like they're better than others.	1
Chief Henninger is doing a great job	1
Concerned about only 1 egress from East Vail if there was ever an event that warranted a rapid evacuation. There needs to be a more efficient way to allow local owners to use the frontage road and access to East Vail when the highway is closed.	1
Constant speeders on Frontage Rd., very seldom see patrol cars stopping anyone for speeding.	1
Construction abuses on Gore Creek Drive for the past 3 years have been outrageous and it has been detrimental to the guest experience as well as residents and NOTHING is done about it. In addition, the stop signs at the intersection of the South Frontage Road and Vail Valley Drive (Tyrolean) are CONSTANTLY being violated and have never witnessed a ticket being issued or police monitoring.	1
Convert vehicles to electric. Town is roughly 10 x 2 miles wide. Lets save money on gas, vehicle maintenance, and reach sustainability goals. Entire TOV fleet should become electric	1
Crime seems to be rising and an increased police presence is needed to stop it before it's out of control. Economic woes and drug use will drive more crime.	1
Decrease off season speed traps	1
Doing great.	2
Don't allow smoking on Bike Trails	1
Don't give nurses tickets after work	1
Don't see the police out in public as often as we used to. It would be great if they increased their community presence again.	1
Encourage high-traffic residence and business areas to install cameras in parking areas to mitigate un-certainty in regards to 'hit and run' vehicle accidents.	1
Enforce 6' rule. Can we have something like Yellow Jacket on Vail Mtn on the streets?	1
Enforce the law. If there is supposed to be no overnight - or long term - camping in certain parking lots and trail heads enforce that. Ticket them, tow them, collect that as revenue for the town. That's not the kind of tourist we need to coddle.	1
every officer I have had contact with is polite, professional and knowledgeable	1
expedite the 'return to normal' before the public begins protesting	1
Fantastic leadership/staff and employees!!!!	1
Fire Dwight H.	1
focus on community interaction as peace officers not police officers. I would also like to see the budget for vehicles, weapons, etc, reduced.	1
Good job never felt unsafe at any of the large crowded events	1
Gore Creek Dr. by Mill Creek Circle is a very high traffic area for illegal parking, delivery services, hotel valets, transportation services and the general public (not to mention the TOV vehicles) constantly park on the sidewalk or behind the parking spaces for the Row Houses, making it extremely difficult or impossible to get in and out of the parking spots. There needs to be more police presence to direct these people to appropriate parking spots and drop off zones. Maybe some signage as well to indicate where they should be parking/dropping off/waiting would help? It seems like a never-ending constant everyday dilemma. Is there any way to put in a drop off/waiting zones like in the Lionshead Parking structure somewhere in the Vail Parking Structure or GP?	1
Graffiti seems to be more prevalent these days. VPD should use town cameras to find the vandals and expose them via all media and use strong penalties as part of their enforcement.	1
Great response time and approachability	1
Happy to see police in East more often lately. Driving down my road now and then is a good thing. Also watching for speeding in East Vail has been good to see	1
Have employees that are more approachable without attitude of being superior.	1
have extra patrol during the pandemic to ensure businesses and homes are not looted.	1
Have the officers more friendly.	1
I am all for the police. Honest hard work police are what make the difference between the U.S. and Mexico but we need more neighborhood interaction and less sitting on the highway	1
I appreciate all that they do.	1
I appreciate Vail PD and all the hard work that they put in as first responders.	1
I believe the police personnel are SWAT Team wannabes. Rather than always looking to arrest people for minor incidents they need to be allowed to use their judgement depending on the situation. Most people are good by nature and not hardened criminals. They have a hard job due to the party nature of a ski town. They need training on how to defuse a situation without arresting everyone.	1
I come in contact with the police a lot due to work and they are always helpful.	1
I don't know about this	1

I feel that our police officers in avail truly do protect and SERVE. I've heard stories of them driving my friends home at night if they get off work too late to catch the last bus. They do a good job of socializing and creating a sense of friendship with the community.	1
I find most Code enforcement employees more friendly than Police officers.	1
I just am not out and about enough to see them either in my neighborhood or in Town villages. I'm sure they are doing a great job.	1
I know a few of them and they go to Yellowbelly a lot, they so cool thank you guys for hard work and I mean it 😊	1
I prefer peace force over police force	1
I quit dealing with police when there standard answer was to make it a civil issues and not make a report - Merchants still feel Lionshead is left out of patrols As grandmother said nice to look but not to cook	1
I spent 38 years in Law Enforcement in Michigan. 25 of those years with the Michigan State Police. I know it's tough but visibility is a key factor in police work. The more people see you the better impression they have of the PD. I don't feel I can have an opinion but in all of the times we have visited Vail I've only seen a patrol car twice and have never seen an officer on foot. Now that said I and we didn't spend much time in an area where they would have been visible to us. Me, I was skiing and away from the main parts of town most of the day. In our other visits we weren't in town all that long so actually seeing 2 patrol cars is probably indicative of the PD's efforts to work with the community. Without a good community relationship LE is a difficult thing to achieve effectively. I've never heard anyone complaint about the PD or read any articles reflecting on the PD either positively or negatively. Given this day an age when so little respect is given to authority not hearing anything tells me the PD has good personnel and work well with the community.	1
I think that the code enforcement department could be a little better about allowing for on street parking when requested and necessary. We had a remodel project and they were very difficult about letting the workers have their needed work vehicles at the site and were very rude to our foreman even though we had a permit to do this work and just wanted to get it done, they made it very very difficult	1
I would have given a 5 but survey wouldn't let me. Police Department is very friendly, helpful and approachable.	1
I would like to see more police presence given the rise in crime over the last few years.	1
I'd like to see more foot patrols in the village and Lionshead especially since there isn't much pedestrian traffic. I fear considering the economy that could lead to more muggings, crimes-against-persons in less-traffic areas.	1
Id say lay off 1/2 the officers, but then where would the town get all its money if speed traps were gone. That's the ONLY time you see them. Such a friendly and welcoming reputation the town must have with our guests as they get pulled over doing 30 in a 25	1
Increase visual presence of both foot and vehicle patrol. Better enforcement of Frontage road speed limits!!	1
Just being in touch with the public and letting them know that they're listening and getting information all the time so that things can be changed if they need me	1
Keep being a presence to be seen.	1
Keep doing what you doing.	1
Keep on smiling! I do think businesses and locals need to be more aware of the difference between Town of Vail code enforcement and the police department.	1
Keep the small town feel.	1
Keep up the good work and Thanks!	1
Keep up the good work. Maybe get yourself better video cameras for the Village where people get drunk and do stupid things.	1
Luckily I don't have a lot of interaction but when I do I've found police to be reasonable, helpful and responsive.	1
Make sure cars are not driving down the bus paths in vail village. Or illegally parking in the village!!!!!!!!!!!!	1
Maybe a little more personable engagement with the public.	1
Monitor for Corona parties and politely disband them while educating the participants.	1
More foot and vehicle patrols!! Strict enforcement of speed limit on I-70 and frontage roads!!!!!!!!!! Strict enforcement of noise ordinance and Jake Brake use!!!!!!!!	1
More foot/vehicle patrols!! Please please please we need to issue more speeding tickets to slow the traffic on Frontage roads and I-70. Enforce the Jake Brake noise ordinance!!!!	1
More presence in/about town. Especially patrolling parking garages late at night.	1
more visibility	1
My son's bike was stolen a few days ago from inside our car in our driveway - that made us feel violated - might be nice to have a sign that the streets are patrolled to deter thieves; also the drivers along Chamonix Rd and Chamonix Lane drive way to fast and tons of people are on their phones, you need more signage for speed limits (in fact you have 15 mph in one part of that street and 25 in another - makes NO sense; sidewalks would make me feel safer when I walk my dog which is daily	1
n/a	1

Na	1
Need more foot patrols in the Village and during events. Why are there so many Vail police for such a small town?	1
Need to do more speeding enforcement on roads in vail not just out on the interstate. That's the only place you see them enforcing speeding.	1
No	12
No all the patrol are friends, some act pretty arrogant	1
no complaints	1
No experience with them so I do not at this time.	1
No Great force	1
No suggestions at this point	1
No.	1
No. Ditto on the respect thing for them too.	1
None	1
Not at this time.	1
Not friendly, no presence. Call about speeding, they come out for 20 minutes and that is it.	1
Not really, which is a really good thing!	1
Not really. Overall great. Can tell when a few new hires start every fall, takes a bit to get adjusted. But, that's true in any position or job.	1
nothing to add	1
On Gore Creek Dr. by Mill Creek Circle, there are CONSTANT illegally parked vehicles (sometimes it's TOV vehicles). A lot of hotel valets, driving services, delivery trucks all use this area to park. This makes it extremely difficult for owners of the Row Houses to get in and out of their parking spaces (and sometimes impossible). It would be good to have police visibility there and direct people to the appropriate waiting zone, across from the Christiania, the top of the parking structure or the Lionshead parking garage drop off and pick up. Could the Vail Parking garage get something like the Lionshead parking garage's 15/30minute parking/drop off zones? This is a situation that happens every day, regardless of the time of year or day.	1
Please give out more warning tickets or actual speeding tickets. We also need more digital speed limit signs.	1
Police Department does a good job	1
Police department has been A++ in the few instances we've interacted with them.	1
Police do not have to be rude in order to do their job. The attitude from our police force comes from the chief. He needs to go.	1
Provide self defense classes	1
Put the stop sign back at vail village drive and west ptarmigan going into town. Or set up radar there. Big speeding problem.	1
Rarely see the police and when I do almost always see them harassing someone about something minor. They must be bored to be jumping on folks about a leashed dog or bicycling through town. They sure don't seem happy or friendly. Again, 'smile class' needed. Gruff and angry.	1
Rude dispatchers need to be removed.	1
See fire department suggestion.	1
slow down with vehicles for most responses	1
Stay Safe!!!	1
Stop giving locals tickets	1
stop picking on the young workers	1
Switch to electric patrol vehicles to reduce carbon footprint and reach the town sustainability goals	1
thank you for job well done	1
Thank you for your service!	1
Thanks for offering to support local businesses that are still open.	1
The tenured officers, that know our community and are raising families here, are extraordinary and should be better rewarded for length of service. There is ample turnover in this valley and Vail PD has also seen that over the years. Invest more in those that have stayed the course and who remain as pillars of our valley communities.	1
There doing fine.	1
These guys do a consistently good job, a job I would not want. We can never train enough to discourage overzealous behavior, especially in a resort environment.	1
They are amazing.	1
They are by far the friendliest and polite police force i have ever met.	1
They are keeping us safe.	1

They are the best in the business. They are always visible and always look willing to help if needed. I appreciate them so much!	1
They need to monitor parks and playgrounds to encourage social distancing especially the kids on the playgrounds and the dog parks.	1
They seem more worried about stopping speeders than interacting with the public. When calling them, they are not the friendliest staff. They are rarely walking around, almost always in their cars. It feels like they are not a part of the community. They treat members of the community with the same attitude as a drunk tourist.	1
They should check more on groups gathering and people doing activities together and not practicing social distancing	1
They should take citizen complaints against their staff a bit more seriously. They should also note the person offering the complaint shouldn't be treated like they did something wrong. This is especially true when one deals with one member of the Public Safety department and Check Point Charlie.	1
they're fine	1
This is a well run police dept.good training, good public relations. Great managers/ sgts and supervisors. We are very lucky to have a Chief of Police that is a national figure, soon to be Pres. of IACP .	1
THIS SHOULD NOT BE ON THIS SURVEY	1
Too self satisfied	1
Use bikes more often.	1
Use other resources in the event of larger crimes. Our community feels very safe. Violence is not a high concern. However, when it occurs, Vail needs to acknowledge their lack of experience and utilize other resources from the start of the investigation.	1
Vail Valley is known around the State, Nation and World as a 'Police State' with over zealous ambitious officers. This must stop.	1
Very rude. You need help and they act as if your the criminal.	1
Walk around more just being a friendly presence	1
We have a great police department	1
We need a complete overhaul of the police dept. starting with the chief. The way the police interact with the public has gone from friendly to adversarial.	1
We're a tourist town, police need to be oriented so they don't over-react. There is no major crime here; just a few drunks and punks.	1
When parking is full and you are trying to work in town and you have to load in to a venue, the parking ticket people need to try and contact people that are working and not just give out tickets quickly. Businesses are usually loading in or out for a period of 15 minutes or less. Getting a parking ticket during this time is not good policy. The police need to at least ask around and try to solve the situation before giving a quick ticket. And having the police drive up and down bridge street doesn't help our tourist business. Nobody wants to see that.	1
Wonder too many dogs not on a leash and no one says anything to them 2.Tired smelling all the pot when you walk around town! I feel the please just ignore it instead of trying to really deal with the problem in town	1
<b>Q15: Do you have any suggestions on how the Community Development Department can improve its services?</b>	<b>204</b>
<b>Invite Sample</b>	<b>116</b>
a few more smiles	1
Again, no interaction with this dept	1
Be a bit more visual in areas that are under examination and approach residents rather than wait for us to uncover anything that might directly affect us.	1
Be more transparent with the public.	1
Be predictable.	1
Been helping a home owner at VRC work through his permits and Ashley Brown has went above and beyond in helping out. Incredibly patient and responsive.	1
Building Permits need to be handled in a more timely manner and with more cohesive explanations.	1
Can be confusing and frustrating to get a permit.	1
Caroline is always helpful and patient.	1
Citizen participation in the decision making process and a much stronger conflict of interest regulation.	1
Clarity and uniformity on short-term rental AirBnb, etc.	1
Confer with HOA requests for opinions related to owner's requests about which the HOA needs further input.	1
continue to reach out for insight from residents...i.e. the bighorn sheep concerns. Be bold and represent the residents. Be creative in your vision and purpose to protect our environment. That is truly our product!	1
Don't know what they do other than building permits.	1

DRB and PEC way to cumbersome. Just look at the PEC agenda most cases are tabled to a later date just endless minutiae. A year or more to get anything that's even slightly out of the box approved. 'Eagle County housing group report cites difficulties in creating more units Local government processes often hinder attempts to build workforce housing The report shows that 'sometimes we're our own worst enemy,' Lindstrom said. 'Talk to any developer and they'll grouse about the gauntlet to get things approved.' Lindstrom added that 'resident housing' doesn't have the kind of profit margins to justify lengthy, expensive journeys through local government approval processes.' This isn't just for resident housing it is the same for all housing.	1
expand the property owners spring shrub/tree free pick-up offering and volume	1
Explain why building permits are so expensive?????	1
Faster response.	1
Felt like we live in communist China having to deal with our overloads	1
From observing staff at PEC & DRB meetings, they seem to always support the developers and rarely challenge them to do better or come back with a better plan. Staff appears to disregard or ignore the history behind zoning that protects open spaces.	1
George Ruther yields too much power. Napoleon	1
Get rid of short term rentals	1
Girl at office was incredibly rude to me! Remind them they are in customer service!	1
good to know information is available	1
Great overall. Specifically - the ratio of ceilings removed to overall scope of residential renovation projects triggering fire sprinkler requirement, in my experience can be a deterrent to providing an otherwise improved living space.	1
Have not used	1
Have people available for walk in help	1
I am not even sure what it does so I can't comment on it but do a better way of getting the public to be aware of it.	1
I appreciate their patience when I call!	1
I did not experience personally but my contractor did.	1
I do not even know what they do, so maybe more community outreach.	1
I haven't used them but will do so now. Thanks for the information.	1
Id suggest disbanding	1
I'm not sure when I would use this.	1
Improve building requests.	1
It seemed that quick responses were initially provided yet the last few times neither my husband or I received any response.	1
It would be nice for first time contractors, if there were a list of All items needed for a permit.	1
Keep up the good work!	1
Less concern with appearances and more with practical, environmental concerns.	1
Less is more	1
like the meetings and surveys - they help to keep me informed	1
Make it more visible as I am not aware	1
Make sure announcements are posted several times in the Vail Daily.	1
Make the system less complicated with getting building permits	1
Maybe be little more open to square footage requirements. I want to add a small room to my house and I cannot even though it would not change anything to the property as it would be on an existing porch. Basically i just want to enclose a porch and they said no.	1
More public awareness of the resources, user-friendly guides.	1
more tickets for leash law abuse. why were the cameras taken off the Vail site. It was great too see real time conditions etc.	1
my building permit this year took 8 WEEKS. I would hope that the economic development dept and the building dept could work together to ensure that businesses open in a timely manner to generate the most sales tax dollars during our busy time. also a lot of the code requirements were ridiculous - for example, a full size ADA bathroom was required that is down a set of stairs with NO ramp or elevator. how does that make any sense? I lost seating capacity because of this decision.	1
My son did an internship for the city of vail Xmas of 2018. It was a fantastic experience for him. I would encourage the city to develop this program. He learned so much about different aspects of city government and the associated business of running a town.	1
n/a	1
No	15
No, I don't have any suggestions for how the community can improve its services.	1



No, not used.	1
No.	2
No. I am extremely worried about what is happening with the attempt to build ANYTHING on the Booth Creek property. Please don't ruin that beautiful piece of land, and push our wonderful herd of sheep off of their home!	1
None	2
None.	1
Not at this time	1
Not sure what Community Development Department does	1
Notifying neighbors ahead of time about proposed building changes next to them should be a routine part of their duty.	1
Of course more employee housing	1
online is good in the age of the covid	1
Online process is NOT user-friendly.	1
Our local architect interacts directly with the department and has never expressed anything but a good feeling about his ability to get things done.	1
Overall excellent!	1
Permit system is very hard to navigate but front desk support staff very helpful.	1
Please don't build employee housing in Booth Heights. Let's mess with the forrest as least as possible. Instead build second or third floors on top of the City Market, Safeway, May Palace, and many of the shops in Eagle-Vail. In making those buildings more valuable for the owners of them you won't have any disagreements from their part, plus give them a cut of the rent. No cars or pets allowed as to not create more traffic jams, require more parking space, and have tons of dog shit everywhere.	1
Please keep in mind a homeowner acting along on a once-in-5-years permit or request is not familiar with the town's current procedures. A little patience is appreciated.	1
Please review fee requirements for small projects - citizens are not encouraged to follow the process when they know they will be charged a \$250+ fee for something as simple as removing a tree or painting trim.	1
Possibly could revisit some zoning regulations so people don't try to maximize their profit with complete disregard for the site and neighborhood. Try to keep massive excavations into hillsides to a minimum.	1
Provide a questionnaire for the online system, guiding people to the appropriate application, or at least narrowing down the choices. The number of different types of applications is pretty overwhelming	1
Provide consistency. 10 years ago we underwent a home renovation. At the time, 'chimney caps' were not permitted. 2 years prior, they were, and now they are again. What's that about? Not a big change, but how are those decisions made?	1
Rather than putting notices in doors of surrounding community members that need to be notified of potential projects that might affect their property value they are physically notified or direct mail.	1
rather than truck garbage to be buried I would suggest a waste management program that converts waste into usable products look into WastAway	1
Realize that resident housing is a community goal and not a detriment. Do your part to help not hinder this goal	1
Regulation changes over last 15 years need to be reviewed..There is no understanding of the purpose of specific regulations. The 'handbook' should not replace the 'law'. Large projects are too easily approved. Small home projects are raked over the coals as though larger projects are not understandable. Impacts of larger projects are not carefully investigated and not mitigated.	1
Remember that development does not mean more.	1
Require zero energy ready homes. Push hard for building efficiency. Penalize carbon emissions.	1
See question above on replacing a shake roof.	1
Staff is quite unfriendly.	1
Surely it has improved since building our house 22 years.	1
Thank god that I have never had to deal with this dreaded, money grabbing bureaucracy!	1
The general attitude of the Planners is poor and unhelpful. Jonathan is extremely confrontational.	1
the overall process in Vail to get a project approved is over the top, part of the reason housing is so unobtainable that there is so much cost just in the approval process, the DRB and PEC are completely out of control and randomly impose requirements that are not found in the town code.	1
The policies adopted for touching up paint seem heavy handed and stupid. We are not seeing outbreaks of lime green and purple houses. Deal with real issues, not stupid issues. Does anyone at the end of their career want to opine that their career was well spent and had meaning because they kept orange trim off homes in East Vail?	1
The process is too slow and resident unfriendly.	1
The review board needs to be more collaborative with residents in discussing home renovations. This should be an opportunity for suggestions and and compromise on the side of the review board, not just the residents.	1

there are far too many hoops and restrictions for home owners to do renovations. This process should not be an expenditure or come with substantial rules. As a home owner I would like to make improvements to my property that would ultimately benefit our community but find the additional cost on top of inflated constructions costs prohibitive. Possibly removing the exorbitant restrictions will allow property owners to improve homes which will benefit the overall aesthetic of the town.	1
Think you still have to go in to pick up a permit. Absolutely no reason for this.	1
This was a high usage year for this department and timeliness suffered a bit. Seems like this is probably a cyclical problem, so not much to do except be highly aware that delays create lots of frustration and costs for construction projects. There were times when response was surprisingly good!!	1
Too developer oriented	1
Town of Vail has always had a 'bad reputation' for getting permits, etc. My only personal experience was changing from wood-burning to natural gas fireplace which was efficient and pleasant.	1
Town planning staff works with developers, does not enforce Vail Master Plan fairly, but bends the criteria to the development project. Material on projects are sprung on public days b4 PEC and and Council Meetings, no time for review. Plans are withdrawn, reset - all making it hard for public to engage. Planning department officials are rude and difficult to deal with.	1
Understand that not everyone is as digital savvy as they are and may need some coaching on how to use the TOV systems.	1
very helpful when I needed a permit	1
very helpful. building inspectors call back within 24 hours. really responsive and willing to explain code.	1
we need friendlier staff at the desk.	1
We need more sidewalks!	1
Why were permits so expensive for Vail Commons new roofs? Since the complex is town owned it would have helped with a bit of a discount.	1
YouTube video for first timers filling out the correct permit and paperwork. It can be very confusing.	1
<b>Open Link</b>	<b>88</b>
-	1
2 small points I have brought to the attention of CDD in the past couple of years, to no avail. 1 - the dumpster at Homestake Condominiums should be turned to face the East, that way the trash truck can empty it without 'off-roading' in the dirt and mud (as it does now, being emptied from the West) and dragging the dirt all down the street and making a mess. 2- The sign by the recycling bins behind the CDD says to drop off items at the Rummage Sale Maloit Park in Minturn. The Rummage Sale hasn't been in Minturn for a number of years. I hope no one is dumping items there!	1
A newsletter with code updates and such would be nice to see.	1
Actually work with homeowners instead of directing them to the internet.	1
again a newsletter	1
Allow people to make improvements on their houses and lots without having to jump through hoops with DRB.	1
Be consistent and work with owners. The current staff is not approachable or uses common sense. This is creating acrimony.	1
Become a mediator between tenants and landlords. Vail Resorts asking everyone to leave, instead of sheltering in place, directly led to widespread infection of COvid19.	1
Before retirement, I worked in Community Development (mostly affordable housing). Affordable housing is one of the largest problems in the Vally (much different then north east Ohio), The housing authority should consider going county wide. I would volunteer to be part of a study or ?? if that becomes a consideration. If that becomes a consideration	1
Best all round! Keep up the great work!!!	1
Construction has a very diverse language and sometimes it is challenging to understand language of professionals when interacting with them on a project.	1
Continue to offer support and processes besides just forcing all community members to use online processes. Simple projects or permit requests still need simple processes.	1
Create a new town code requiring all businesses have motion sensor faucets and soap dispensers. Require the Vail Mall in West Vail to have bathroom faculties and remove the porter potties there. All bathroom doors should further be pull out to enter and push out to exit,	1
Do more planning for future vision of Vail with plans for each neighborhood.	1
Do not allow the town to charge for summer parking. This is huge.	1
Do not give any special considerations ( size, height, footprint ) for new construction in return for tax breaks, employee housing or deed restricted housing developments!!!!!!!!!!!!	1
Do not have enough info for a suggestion	1
Don't use it.	1

Don't work with Peter Nobel.	1
Force some of the dilapidated residential units on Red Sandstone Rd to update and fix their buildings.	1
Get the word out to the community of your resources.	1
Great department, very accommodating and eager to assist.	1
Great staff!	1
Have a tremendous amount of respect for this department on how they deal with all the NIMBY's and complainers we have in Eagle County.	1
Have to question how this department actually works - do the wealthy who want 'special' deals pay they off???????	1
I can't really say. I feel they are a bit hard to reach but I haven't tried in the last 12 months. I plan to reach out this summer.	1
I have brought it to their attention a number of times, with no results: (I know small items). Homestead Condominiums trash container located on Sandstone Dr, when it gets emptied, the trash truck drags the mud from beside the container all over the road and it is really unsightly. If they would turn the container to be loaded from the East, rather than the West, it would take care of the problem, because they would stay on the road and not 'off-road' it into the dirt. The sign in the back of the CDD by the recycle bin, still says to drop off items in Minturn at the Rummage Sale. The Rummage Sale has not been at that location for a number of years. I hope no one is dropping off items there!!!	1
I have not personally used the Community Development Dept, but several contractors working for me have done so, and the service has been helpful & timely.	1
I have to say the TOV building department including everyone from CJ to the inspectors to the receptionists have been super helpful, courteous, informative and basically excellent.	1
I hope it is easier to deal with now then two decades ago!	1
I sound like a broken record but keeping in touch with the community and always getting a new information before it comes into play for an election every 6 months reviewing things maybe even every four months just depending on what needs to be fixed or what seems to be an issue	1
I suppose I would know about these updates if I tuned into meeting bi-weekly. Again if I wanted to well-educated in all this, I imagine the town web site would provide this information.	1
I would love to have easy to access information about sustainability provisions related to buildings/zoning. Highlights of what you can expect to be checked on	1
It would be nice if the office would pro-actively email the police report to me about my son's bike being stolen; instead I have to seek it out and ask for it	1
It's important that the planners continue to reach out to adjacent home / property owners for all building permits / approvals. they must continue to identify 'right of ways' and contact impacted parties to ensure planning doesn't get to far ahead of violations	1
Jonathan Spence is a bottle neck, hinderance and causes undue headaches, with too many hoops to be jumped through. Then he uses one set of code, the building department another set and there is no real communication between him other than pointing to a code book without explanation of why.	1
Less is more	1
Let community development know that they work for the citizens of the community.	1
Make it more accessible.	1
Matt Gennett is an asset to TOV. Has had a difficult agenda since taking the helm. Be cautious with direction from outside consultants that don't know Vail and our community.	1
more pr in Vail Daily	1
more public bathrooms	1
More timely inspections	1
n/a	2
No	15
No interaction so no input to provide.	1
no opinion	1
No.	3
None	2
nope	1
Not at this time.	1
One of the ladies (don't recall name) in the front office is not particularly friendly or helpful, in fact she's been downright rude to us in the past. Feel like everyone else does a good job, though.	1
Open meetings and citizen vote on new developments on open land. The planning and zoning committee is corrupt.	1

Planning and Building Departments needs to take how do we get this done attitude rather that how do we prevent this. Ordinances and Planning Policies were made by us and should be able to be changed when times and circumstances change. The elimination of density limits in Lionshead was a great example of how this should be done	1
Publicize Vail InDeed restrictions being implemented in real time.	1
Respond to building permit requests faster	1
simplify the process for one time user.	1
Thank you	1
The staff is great, the regulations are in need of an overhaul. We are making it more likely for residents to do work without permits. The process is too expensive and onerous. I blame the council.	1
They utterly mishandled Booth Heights, and looked like near servants to the interests of the developer and Vail Resorts. It was shameful.	1
Think about employee housing.	1
THIS SHOULD NOT BE ON THIS SURVEY	1
to much felling of righteous power They need a broader view	1
too many rules on remodelling	1
TOV should have as-built records on file for all TOV buildings (public buildings, and employee built housing). They do not.	1
Trying to move hottub in backyard to safer location, site visit might have been helpful due to 50 foot middle of stream rule.	1
Unfamiliar unfortunatly	1
Very difficult to work with, too much red tape. Need to use common sense and make things easier for our residents to improve their homes, not more difficult. Planning is notorious for being difficult to work with - especially for the working class that aren't hiring consultants and don't have endless funds. Work with us, be responsive and reasonable.	1
We applied for a permit to remove some trees and we had to call to be walked through the permit online because it was confusing as to which permit to apply and how to complete it.	1
When working with information on building requirements and other development issues, I have found it difficult and go to the front desk to get what I want. People working their have always complied, but it is clear they would much rather you go on line. Person to person works better for me and I always come away with additional helpful information. I do hope you will continue to have humans available	1
<b>Q17: How can the Town improve the parking pass/value card program?</b>	<b>185</b>
<b>Invite Sample</b>	<b>98</b>
??	1
Are the value cards available to part time residents as well?	1
Assign a parking spot to coincide with the pass.	1
Better dissemination of this information	1
can I get a parking pass as a part time resident/owner?	1
Charge for Frontage Rd parking	1
Cheaper	1
Cheaper for locals that cannot take the bus. (Hospital employees 6a-630p) I know that they are building a parking structure but there are going to be limited spots and I would consider buying one so I also have a place to park when skiing.	1
continue to make this cost effective for locals and residents. You want them to be able to stay in town and generate sales tax.	1
Cut back as much as possible on the length of time lots are closed for special events and their perceived needs.	1
decrease the cost	1
Didn't know it existed	1
Distribute info on the parking pass program to same people receiving this survey!	1
Do a better job letting residents know it exists	1
Don't know	2
Don't need.	1
Don't own a vehicle. never will	1
Don't use it so don't know how to improve it	1
Email notice and guidelines. More frequently as I must have missed prior communications	1
Email or send out a postcard like you did for this survey to let us know it is available and how to sign up.	1
encourage sign up online	1
Even with a discount I cant imagine it would ever be affordable.	1

Figure out how to remove cars from side of road	1
Free summer parking forever.	1
Free Summer Parking.	1
Give the people who live in this town a much more affordable option for parking aside for your usual 500 dollar pass. That is robbery especially when it come to the thousands that we invest in your ski pass each year. Start catering to your locals!!!!	1
Without us you would not have a town, or employees to make all of your money!!	1
have on-line renewals	1
have them not restricted on the weekends, Friday - Sunday. these are the days the local workers work the most and need parking	1
I am a VR emp and have had a Pink pass over the last 6yrs until this yr. The price keeps going up and then the Ford lot or soccer lot get closed down for music or Burton. I finally said NOT gonna pay for it!	1
I am not family rep with the program other then I know it exists	1
I cannot comment as I have never investigated the program.	1
I didn't even know about it.	1
I do not know much about the program so hard to give feedback. Maybe quantity depending on how many are given out.	1
I dont even know what that is. I did learn that town of vail employees receive a local bus pass which is nice - thank you.	1
I don't know how the Town can improve the parking pass or value card program.	1
I don't need access to this.	1
I had no idea, so maybe getting the info out there.	1
I know about the discounted parking pass, but I would prefer to take the bus around town.	1
I prefer to use bus service But do use the Free after '3' parking and short term at times	1
I take the bus!!	1
I think the Town can reduce the number of parking passes that it issues and instead promote the use of value cards to give locals more flexibility in their travel patterns. The price of parking with the value card can vary depending on the day and parking location to limit the number of days that the parking structures fill up.	1
I was unaware of the program - please make it more visible.	1
I would appreciate the ability to submit proof on-line and purchase on-line.	1
Information about a residential parking pass would have been nice to know about.	1
It has just not been something that we have needed to take advantage of in our household; I have no complaints with the current program	1
I've had one in the past but they made it difficult to have to re-apply every year	1
Less expensive - still out of price range of many individuals.	1
Let everyone know about it	1
Let those of us who have homes there know about this option	1
Lower the price, make it easier for the locals. It's all about the locals.	1
Lower the prices or make parking free for Vail employees. We are not millionaires, some of us live paycheck to paycheck.	1
Mail information on this.	1
Make it cheaper? I'm never going to buy one and just continue to use the bus.	1
make it easier for homeowners to purchase. online perhaps.	1
make it more advertised	1
make it more affordable	1
Make it more affordable for full-time residents and workers.	1
Make it more well known?	1
Make residents more aware of program	1
Maybe offering it to residents at the parking decks to get more people in the program.	1
Monitor illegal parking on west meadow	1
More free busses in and out of the valley.	1
More information	1
More information on this please.	1
More information to residents about these sorts of programs would be appreciated	1
n/a- I take the bus.	1
N/A. I have a parking space with my property.	1
Na	1
Never park in the town during days in the Winter	1
Never seen a way to purchase (no signs in garage, advertising. Only know because Ive see signs when the pass is restricted and one friend has purchased in the past.	1

No	2
No comment	1
no opinion	1
No suggestions.	1
no way I know of	1
Not needed for me. Love the free bus.	1
offer to Eagle Vail residents	1
Perhaps advertise it more.	1
provide more information on how part time residents can obtain parking passes and/or value cards.	1
public announcements	1
Publicize and explain the program.	1
reduce price	1
Respondent has year round access to private parking space in the Town and rarely uses the public parking structure	1
Seems to be good as it is	1
Send mailing to all homeowners	1
Send me a card in the mail and I will probably be sparked into initiating purchase. Mailers work, that's why I'm doing this survey.	1
Significant cost reduction for town residents	1
slash the cost	1
Still expensive!	1
still relatively expensive. also need to find a way to incorporate the new parking structure	1
Tell me more and invite me to the program as a full time resident	1
The buses work just fine.	1
Unsure. We do not use the program	1
We are happy Vail brought back the free two hour parking.	1
We use the bus rather than pay for parking	1
Wow, how do I obtain a parking pass? That's awesome?	1
<b>Open Link</b>	<b>87</b>
A few more short term spots for quick trips to town	1
Are the passes only available to full time residents. All property owners support this program with tax dollars but may not get the benefits.	1
Automated online renewal	1
better affordability for locals	1
Better reach out to visitors	1
Communicate this service to Town of Vail business HR departments, to share with their employees	1
Consider dropping prices for locals so we can get back on our feet, financially speaking.	1
Depending the hours of use and the number of days use	1
Do not use. Take the bus.	1
Does not apply	1
Don't charge for parking this summer or have a summer parking pass	1
Don't know	1
Don't know what this is.	1
Don't since we don't have a pass or value card.	1
Eliminate passes because they just confuse people.	1
Free parking with customers that spend more than a certain amount in town limits.	1
Give all year round residents a free parking pass.	1
give better discounts to line level employees where employers do not provide parking	1
Give one free pass to each business in the village. We pay extremely high rents to run businesses that add value to our guests.	1
Having a complimentary pass would be helpful.	1
Greater discounts	1
Have parking from my employer	1
I am familiar enough with the program to offer suggestions at this time.	1
I do not use this.	1
I don't know	1

I have a few friends that use it. But personally I don't and don't know how it could be improved. I do know there are some workers that have to be at work at 3pm. It would be nice if somehow these workers could have an exception if they parked at 2:50 let's say.	1
I have parking so don't use the Town's.	1
I just learned about discounted parking this year.	1
I know that your parking facilities are second to none as this is one of the places I visited each time I've come to Vail. I am of the belief that the amount to park in one of your parking structures is a little on the high side especially for someone like me of limited means. But that's not for me to decide for you. It is what it is and I have been happy to pay.	1
I live in East Vail and use the bus system all the time!	1
I only knew about the value card because my landlord mentioned it. Maybe advertise it more	1
I try not to use the paid parking in Vail, preferring to use the bus or park for short-duration only.	1
I would be interested in finding out about discount parking. Especially with the buses not in service.	1
Idk	1
If you are a tax payer you should receive a parking pass regardless if you are full time resident or part time or STR investor.	1
If you can show proof of work in the town a discount should be provided on the monthly basis. especially if you are line level employee	1
I'm not sure, we have parking with our residence.	1
Increase prices to force people to use the great transit systems we have in the valley. We don't need to keep building parking when we have great transit, invest in transit!	1
it has--- with the hour and a half going to 2 hours	1
It would be great to have a parking pass for locals who don't necessarily work at Vail mountain when it gets busy during the ski season. We have often tried to spend the day at Vail and been unable to due to parking.	1
It would be nice if there was a designated area for the Gold pass parking or assigned parking. I had to go to a private lot as I could not find parking spots when needed, or the spots had cars parking over the line so you couldn't fit.	1
its all great because you have an awesome Bus schedule	1
It's not very affordable for hourly workers.	1
Keep oof season parking free. Keep in season rates stable.	1
Less expensive.	1
Let employees park for free when they are working.	1
Locals shouldn't have to pay to park go to work. This community needs to do more for its year round workers who support the tourism industry.	1
Locals who live & work in Eagle County year round need better parking solutions & need to be better informed. \$10 is a lot of \$ for a local to pay to go ski a few ours especially when we are the ones on the ground doing this hard work to make this a great destination resort.	1
Lower price	1
Lower prices	2
Lower rates for people living in the Village with no parking spots at their complex.	1
Lower the cost and quit charging the locals so much to park. Rates are too high.	1
Lower the price or maybe just give better a different situation for parking passes meaning different pricing ranges..	1
Luckily I live in the village and have parking.	1
Make it cheaper. how much money do you make off parking for visitors? you cant offer more discount for people who work in the village? how about free remote lots for workers?	1
Make it even less expensive for residents who are town or mountain hosts	1
Make it less expensive for full time residents :)	1
Make it less expensive.	1
Make it more simple and known	1
make it more widely available	1
Make sure that disabled spots are not being abused by people who had their knees replaced five years ago and ski for 3 hours.	1
Make the part time residents aware of the program.	1
Market the plan better	1
My son parked in West Vail and rode the bus into town for work but often I had to follow him and bring him from West Vail to Vail as he could not park there until 7AM but some days had to be at work at 7AM. Maybe you could change the parking time to start at 6:30AM to accommodate those that need to be to work by 7AM. The cost of any of the parking passes were too expensive for him.	1

n/a	1
No comment	1
No suggestions	1
None	1
Not applicable	1
Not sure	2
Not sure.	1
Offer a discount for seniors1	1
Offer discount/free parking for carpooling. HOV parking.	1
Offer it to all employers in the village.	1
Parking in the summer should be lower cost	1
Perhaps, full time year round employees who fall within a certain income bracket could apply for a parking pass at a reduced amount	1
Preferential or cheaper parking rates for carpoolers	1
Promote more discount parking 4 locals.	1
Start charging for parking on the roads.	1
Tell me about it	1
Tell me how we could get one	1
The doing okay.	1
they are very expensive for the average local to actually purchase	1
To provide more information on everything!!	1
Town should provide some better eco bus incentives for us to come into vail to relieve parking stress	1
We need in vail like a spot that can be used for the employees of the town , with a different rate of payment	1

**Q19: Other than adjusting parking fees, what could the Town of Vail do to improve your satisfaction with parking in the Town?** 477

**Invite Sample** 243

Actually ticket cars in the structure that are obviously taking more than 1 space. In 15 years I have never seen any ticketing going on	1
Add another parking structure or enlarge existing structures.	1
add garage space on North side of I-70 and eliminate/reduce street overflow parking	1
Address the open marijuana smoking in garages.	1
Adjusting parking fees would be it.	1
Again I would like to see free year round parking. This year we noticed a parking attendant walking the Vail Structure and issuing tickets to cars taking up more than one space. I think this is a good idea...but perhaps the first notice should be a warning? Also I don't think that large trucks with protruding snowmobiles or racks should be allowed in the structure. Difficult to see sometimes.	1
Allow free overnight parking (24hr or less) in the summer, why are you making it expensive for drunk people to do the right thing and bus home?	1
allow more on street parking in the residence areas. I live off of sandstone and have easy access to the only overnight on street parking allowed in the valley. But my parking lot only has enough spaces for one car per unit and no guest spaces. this makes it very tough to have company. There must be some streets with very little traffic that people can park on overnight.	1
Allow value cards to be reloaded AT the booth!!!!!!!!!!!!!!	1
Alter the number of weekend events in the summer.	1
As a local resident there should be a waived fee for leaving your car overnight instead of promoting drunk driving.	1
As in Cherry Creek Shopping Mall, have lights, green or red, that indicate availability and location of spaces.	1
As you know the parking on the frontage road does not meet any safety standards. It is not if a pedestrian fatality happens but when.	1
Assist with finding parking for employees who have to work in the village	1
Be less restrictive on who can use various town-owned lots such as Donovan park and the golf course lot.	1
Be understanding if a local was working out at the Athletic Club and came out 5 minutes late and had to pay \$10	1
Believe it is an ongoing issue of too many cars Perhaps have a more aggressive transit system to and from 'Denver' and Eagle airport or for workers that choose or can better afford down Valley living	1
Better disclosure of when parking structure is full, and better management when it's no longer full. It really sucks to get there & have to use Solaris for big \$\$	1
better opportunities and communication for transport to those parking on frontage road and have a long walk to the village	1



Build another parking lot	1
Build more parking structures	1
can't think of anything.	1
Charge for summer parking. People should use the bus!!	1
Charge for summer parking. Structures are not free to maintain	1
Charge to park in the summer will just be another reason to not go to the Village or Lionshead.	1
Clarify when the overflow parking can be used.	1
Clean the parking structures. They get very dirty during ski season.	1
consider more bus service to other areas for people who come to vail, more parking structures	1
Consider options for low cost remote parking lots / areas with dedicated bus service at specified times to and from transportation center	1
Considering what the situation would be like without the parking structures, I think everything is fine. In a small valley with a huge ski area, of course there are going to be parking issues.	1
Consistently either be able to park on the frontage road or not. It's confusing if you can park on the road one day but not the next. If you need to fill the structures before you park on the street them fill Solaris and Cascade and all the other private lots before allowing street parking.	1
Continue to provide additional parking areas. Make the parking spaces large enough to hold a full size truck or SUV. Enforce parking within the lines so that no spaces are wasted.	1
Continue to work on capacity. I saw one council member thought that autonomous vehicles would soon take pressure off of parking. I think planning on this is dangerous, as the technology has more serious problems for broad usage then people think. Mountain enviroments are no good for safe autonomous vehicle operation, and the technical solutions required are a ways off.	1
Crazy that I pay all local taxes but only get a few dollars off of parking.	1
Create more capacity to reduce the amount of times cars are parking on the frontage road instead of the structures. And, never charge for parking in the summer!	1
designated crossing areas, crossing guards, etc. for overflow Vail Frontage Rd parking	1
Develop cheap outlying lots (maybe at Dowd's Junction) with shuttle service.	1
Discounted rates for Vail Residents.	1
discounts for car pooling	1
Do not charge in the summer and drop the rates in the winter.	1
DO NOT START CHARGING FOR SUMMER PARKING!!! If you do, give 'homestead' exemptions to people who live here year round. I know it might be tough but JFK said 'we're going to the moon' and we did. Don't let staff roll over on anything that the citizens want and feel if important. This is not rocket surgery. DO NOT STOP PARKING ON THE FRONTAGE ROAD. Get over it. It's cheaper than building a new structure. Make sure VA enforces the 22 or 23 or 20 whatever thousand people on the hill. It is NOT a safety issue (if we have a little more PD presence when we do it). I have heard the 'not if but when' bs for 35 years. Or buy it and install meters. It is not rocket surgery.	1
DON'T KNOW	1
Don't drive but a larger window to get your vehicle the next day after imbibing after work.	1
Don't know	1
Don't put a chain across the lower entrance to the Lionshead parking structure when it is 'full' there are always open parking spaces available, even when it is 'full'	1
Driving on the Frontage Road when cars are parked on it is terrifying. I'm dumbfounded that there aren't more pedestrian/car accidents.	1
During peak times you are sometimes required to drive into the village because the busses are overloaded.	1
during the winter season instruct and check that the snowplow drivers don't 'shrink' the already limited pool of free all day parking spaces available by not completely plowing all the marked spaces all season long. redsandstone playground parking lot is an example as well as the north trail parking lot, the spraddle creek lot to name three	1
Eliminate Frontage Road parking	1
Eliminate frontage road parking. This is a major safety concern and it is also impacting everyone's experience both in town and on the mountain. Look into providing more park and ride options or encourage carpooling or the use of public transportation.	1
Eliminate parking on the Frontage Roads.	1
Encourage VR to limit Epic Pass sales - ha !	1
Enforce over the line parking in structures. Any way to get Frontage Road parkers to close ranks? Friendly note on cars?	1
Enforce tickets for vehicles that take more than 2 spaces and for large vehicles that park in compact car spaces.	1
Enlarge lots. Create more lots.	1

expand existing parking lots vertically if possible	1
Expand the parking structures.	1
Figure out a way to charge people who park on the frontage road when the parking garages are full. Allow parking on Vail Valley Drive adjacent to the soccer field when the parking lot that services the fields are full.	1
find a way to provide more spots, rather than depending on 'street parking' on the frontage road.	1
find other non utilized parking garages/lots and make use of them	1
Fix the location of the damn ticket machine!!!! It is set so far back. I literally have to get out of my car to take a ticket. Only in the Village. Lionshead seem better situated. But it is horrible!!!!	1
Free parking to residences	1
Free summer parking	1
Frontage rd parking is very unsafe. When the structures are full, no parking should be allowed on the frontage rd.	1
Frontage road parking East to West Vail is very unsafe. Tourists walk in the road as if they're in a parking lot. I don't know what the solution is but it's dangerous. Widening for angled parking and/or curb barriers? Please look into solutions.	1
Frontage Road parking in busy times can be dangerous-due to carelessness of drivers.	1
Frontage road parking is a mess. Is there a regulation in place that limits how many cars can park on the frontage road? People parking are putting on equipment and walking in the road without regard to regular traffic passing by.	1
Garage dirty. Garage crowded. It seems like cars are parked for extended periods still in violation of the rules	1
Generally, we only park in town in the evening which is fine for us. We take the town buses during the day	1
Get people off the frontage roads	1
Get rid of frontage parking. It's dangerous and TOV is just waiting for a major accident to happen.	1
get Vail Health construction staff parking out of Lionshead structure	1
give locals better fees you dont need to make a bunch of money off locals	1
Give tickets in the structure to those who park wrongly (take more than one space)	1
give tickets to large pickups that use 2 spaces	1
Give us more parking, either by building up or down. Please enforce the one parking space per car. I have never once seen a ticket on a car that made no attempt to use only one space per car!	1
good luck with this one	1
Great job!	1
Handicap/ADA parking is limited if you can not walk far or don't have a wheelchair. Information on where ADA parking is located is also difficult to find.	1
hard to deal with but overflow parking on Frontage roads is shaky solution	1
have a condo in Vail therefore don't use the garages in the winter	1
Have better parking plans for summer construction projects. bus workers from satellite parking areas.	1
Have discussions to IMPROVE safety and convenience for overflow parking person: lighting at night, signs, crossover places, short term area bus service more apparent	1
have more clear signage when frontage road parking is available and for how long	1
have more parking	1
have more parking.	1
Have parking structure/lots to allow enough parking for a limited number of people and do not allow on street parking - no overcrowding!	1
Have someone patrol the parking structures consistently and ticket or even tow people not parked properly. It is a problem in the winter and summer.	1
Having an app to tell you where spots are open so we don't waste gas driving around the garage.	1
I am overall satisfied with the parking structure currently	1
I believe we will need to try to limit the large events that clog the town's ability to accommodate. The U turns and open doors along the frontage road are less than ideal from a safety standpoint.	1
I dont know	1
I don't know how the Town of Vail can improve the overall satisfaction of the parking in the town.	1
I don't like overflow parking and think that the carrying capacity of the town / mountain needs to reflect the capacity of parking.	1
I don't park in town but overlook the full areas on busy days. Better parking for these times.	1
I don't think frontage road should be used as overflow. Make an offsite lot where there is a shuttle to bus you into town.	1
I know the TOV has spent considerable efforts to maintain the markings for vehicle parking spots. I think you could take another stab at it.	1
I live in the village so parking is not an issue for me.	1

I love the Express Bus!	1
I love the parking to be free after 3 PM.	1
I thought the structure of the prices this winter was good. Free after three si still important. Please don't charge for parking in the Summer	1
I was involved with one booth attendant issue where a friend of mine and I had lunch and were in for less than 2 hours and my friend lost her ticket and it wasn't the best interaction.	1
I worry about the snowplow efforts in front of safeway, they don't plow the sidewalk or enough of the road and it pushes the parked cars and people into the driving lane. too many people wandering in the street, especially at dusk when it is hard to see them.	1
I would not raise the prices!	1
If you really have photo of license plate, let's go paperless. If we have to pull tickets please move the totems. They are very far from the car. The necessity of each vehicle pushing the same button is probably ill advised at this time.	1
I'm never sure when it's ok to park on the frontage roads or not. Could you post signs seasonally?	1
I'm not so sure about the frontage road parking. Once it gets dark, people getting in/out of their cars on the road are pretty tough to see.	1
I'm not sure what the deal is with the new structure in red sandstone. Can anyone park there at the same rates as in Vail and lionshead? Do you need a pass? Parking is always a problem in the winter.	1
I'm pretty satisfied	1
In light of the stress on the Lionshead structure with construction parking in the winter(it routinely fills first now) Blue pass holders should be able to use the Village on Friday's at least. Also, pass holders should be allowed in to search for spaces when the structure is full. In my experience there are ALWAYS spaces available. If it's full it's full and no harm is done to the pass holder.	1
In the parking structure have designated areas for these gigantic trucks that nearly block the lanes as you are trying to find a space. One space per vehicle should be strictly enforced.	1
In winter we ALWAYS take the bus to/from town or 'drop-off' grandkids for DEVO on Sunday mornings; this is primarily because of frequency/abundance of buses! Summers we usually bike into town and either ride or take bikes on buses (weather related) back to East Vail. Parking conditions during the Sunday Market are frustrating, but LOVE the tax dollars being generated! :-)	1
Frontage Road parking 'policiy' has always seemed illogical: it is 'illegal' to park there most of the time, yet perfectly 'appropriate' if garages are full - obviously there are NO safety issues or the latter would not be condoned; hence it only a 'generating money' issue...	1
Increase number of parking spots	1
It is DANGEROUS to park on the road and then walk to ski access. THE PROBLEM IS CAUSED BY VAIL RESORTS NOT TAKING THEIR RESPONSIBILITY FOR PROVIDED PARKING. THE TOWN HAS BEEN A SUCKER TO VAIL RESORTS.	1
It is hard to leave out the most important aspect of the parking questions. That parking fees are ridiculously high.	1
It is OK we cannot build parking for the maximum days I am satisfied with frontage Road parking	1
It seems the overflow Vail Frontage Road parking is used more and more frequently and safety is a concern.	1
It will be nice when the hospital finishes their new parking structure and will alleviate some of our current problems.	1
It would be easier to park in the garages if the lines were more visible. If someone parks over the line and you are parking next to that car you don't even know it....	1
It would be nice if there were 2 or 3 surface areas that were for 15 minute parking only. So I could pick up something or return my skis to my locker at Pepi's if I have spent the day skiing at Beaver Creek. I know I can park in the structure for 2 hours, but something closer to the center of town like the area in front of the Christiania. You cannot leave you car there for 5 minutes!	1
It would be nice to have instructions printed on the blue pass. I got mine from my employer without any. There aren't any when you pull in. My first day I was charged \$30 and the guy at the booth was not going to give me a break. That was a third of what I made that day at work. :(	1
Its good - doing best you can with the variation in demand.	1
Its to expensive for locals	1
I've felt for years and years that the frontage road parking overflow situation is dangerous and unsafe; I know efforts have been made to help (e.g. the new Sandstone structure) but I still feel much more can be done to get cars off the frontage roads during busy times	1
Keep free summer parking	1
Keep structure clean, maybe it is snow slush but looks and feels dirty	1
Keep summer parking free	1
Keep the garages cleaner.	1
keep the 2 hour free parking during the winter and free parking in the summer!!	1
Let people come in for free at 2:00 to boost customer shopping in vail	1

Lighting	1
Limit construction parking; set up park-and-rides. On-street park-and-rides, especially in West Vail from West Vail roundabout to Safeway are just as bad as the South Frontage Road on-street parking everyone complains about.	1
Limit construction vehicle parking at peak times during season.	1
Living in West Vail I used the bus and do not pay for parking. I do understand the relevancy of the fees but after the resort charges \$209 a day to ski here it seems a little brutal that visitors have to pay an additional \$40 a day to park. I do very much enjoy the summer free parking and I use that as a resident. But I use the bus exclusively in the winter which is fantastic.	1
Local should not pay for parking fees, we pay our taxes is enough.	1
Longer grace periods for property owners.	1
Love the 2 hour free- perfect for lunch, errands, library, yoga. Maybe a few library only 2 hour spots in Lionshead.	1
Love the EV Charging locations! Please enforce/ticket non-EVs that park in those spots	1
Make frontage roads more safe.	1
Make it less for local vail residences. It's not really fair.	1
Make parking on the Frontage roads consistent, confusing when one day you can park on the street and then the next you get a ticket. Maybe let people park on the street if it's a weekend or snows, and the people who don't want to walk can pay.	1
Make sure that if someone leaves their car overnight to avoid drunk driving that they are not penalized for this!! Drunk driving is a large problem in the valley and promoting a way for people to get home safe while not getting hit with parking fees at the parking structures is a great way to help that. Keep summer parking free.	1
Make the renewal process capable of being done online. In this day and age, there's no reason renewals can't be done via a portal. We can upload a utility bill and an ID. If a face needs to be seen, appointments could be made via a teleconference (such as Zoom).	1
Make vail resorts build parking. Also, provide a convenient drop-off for handicapped people.	1
Monitor for those that double park in the garage	1
More attention to vehicles, especially large ones, parking in 2 spaces or across the lines or too close to the vehicles next to them. Bad parking, no consideration of other parked cars. More warning tickets	1
More non-skier guest parking availability throughout the neighborhoods.	1
more parking during events would be helpful	1
More parking is needed. Parking structure is not adequate. Fees are too high.	1
More parking structures	1
More parking. Frontage road parking is far too dangerous!!	1
More reduction for residents	1
more spaces	1
nc	1
Need to add another deck to each garage.	1
No comment	1
None it is good	1
Not sure	1
Not sure how but have more parking. I do like that after hours parking is free under 2 hours I think. This is so that you can buzz into town to have dinner but not have to pay to park in addition, so please continue that.	1
Nothing	1
nothing to note	1
Nothing. I mostly take the bus	1
Nothing. I spoke to one of the gate attendants, a Mr. O'Donohue (spelling) one day after watching from behind an angry motorist yelling at him over fees. Feel bad for the gate people. He handled the situation well.	1
Nothing. Parking structure is a huge amenity to residents and guests. It's hidden nature (the berming) is an amazing thing.	1
Offer more frequent bus service so people are encouraged not to drive and park their cars	1
Other than fees, parking is good.	1
Outrageously expensive	1
Overflow on Frontage Road is unsafe when people are crossing the road not in crosswalks. I think that it is a bad idea. Also Structures are dirty.	1
Overflow parking should NOT be permitted on South Frontage Road. New parking structures and better busing options must be made a priority.	1
Parking appears to be getting much worse and with the parking structure on north frontage had been bigger and was used to address more parking than the streets	1

Parking costs in winter deter people from parking. Free Parking in summer is great except for when they fill up with cars due to the number of construction jobs going on in town. Maybe there could be a better solution with on-site parking or shuttling of crews to jobs so that people can park to shop and lunch in town.	1
Parking fees are expensive	1
parking fees are so high its insulting!	1
Parking in the garage just keeps getting more and more expensive.	1
Parking in the winter is outrageous!	1
Parking is a consistent issue for Vail during ski season as well peak summer weekends. If you don't go early I often won't go at all due to no parking available. Having Devo drop off is a nightmare Saturday mornings on top of the Vail Village structure. Traffic backs up past the Four Seasons. That needs to be moved back to Gold Peak or over to Lionshead.	1
Parking is the whole deal. I'm very lucky to have a friend that lives in town and lets me park to come ski. My hm up Buffher Crk has no bus service, as mentioned earlier, which is bogus! Ive never had to pk on frontage rd. But obviously there is not enough parking around!	1
Parking is too expensive in the winter for me, so I try to take the bus, which I love. But the most convenient bus for me is Lionsridge Loop and it doesn't run as frequently as I would like in the winter. (compared to the other buses) And NOT AT ALL in the summer. :(	1
Parking lights that show availability of a space on each floor as you enter the parking structure.	1
Patrol and penalize vehicles that park so inefficiently that they take up two spaces. My biggest pet peeve about the parking structure.	1
Penalize those who do not park between the lines and end up taking two spaces.	1
people don't want to work in vail because they have no parking or have to pay for parking. They rather work down valley	1
people park in town office lots during the week. no one patrols the parking lot. parking for volunteers should be free.	1
People will complain, but if we charge more, then there will be less frontage road parking and less crowds.	1
Perhaps enlarge the Lionshead structure, or build another structure to the west near the Ritz.	1
place temporary speed bumps on the busy days when we have Frontage Road parking to allow people to safely cross the road.	1
Preferential or reserved parking for locals, particularly on weekends.	1
pricing is a bit high in the winter.	1
Provide incentive for carpools, free or reduced parking.	1
Provide more accessible and working charging stations. I very often find the existing spaces occupied by non electric vehicles.	1
Provide more!	1
Provide some places to park for residents when they need a spot away from their residence. For example; if guests stay over.	1
Rarely can find a place to park in the summer. As a resident this is very frustrating. I just don't go to town on the weekends and I miss out on events like the farmers market, when I want to do shopping that is too difficult to take back to east vail on the bus	1
Reconfigure internal traffic flow in Villiage Structure.	1
Reduce frontage road parking	1
Rehabilitate the Lionshead and Vail Village car parks. These are outdated and do not provide enough spaces. Car parking not the frontage road is unsafe at all times.	1
Restrict summer parking of construction employees	1
Return to carpool incentives.	1
Right, lower fees for tax paying residents.	1
safe parking not on frontage roads	1
Shovel the 200 feet of walkway around the right field corner of the Western softball field.	1
slightly larger spots, and also more compact spots. Have you ever seen the size of a parking spot at COSTCO? Now that's a generous space. Remember, we all have gear and kids... give our parked cars some more protection. Motorcycle and scooter parking would be cool.	1
Soccer field and Ford Park closed too much for special events	1
Special events and busy Saturdays and other 'spikes' in occupancy should be reduced. Vail Resorts should be monitored and forced to turn off ticket sales and reduce crowding that makes the experience so unpleasant that long term guests are giving up.	1
Staff is always awesome	1
Stop frontage rd parking, its dangerous i am fearful of someone getting run over!	1
Stop frontage road parking	1

Stop having people park on Frontage Rd.	1
Structures could be cleaner and have better lighting.	1
Supply satellite parking with bus access	1
Sweep the garage more in winter. It's gross. Enforce over the line parking strictly in the structure and top deck.	1
Thank you again for returning free two hour parking and making it so that people can leave their car overnight if they drink too much.	1
The bus service is tremendous; we need to help visitors and residents make better use of it.	1
The Frontage Rd is a fine place to park for overflow. In the summer have day laborers and as many construction people as possible park offsite and be bused in.	1
The garage gets pretty nasty in the winter with mud and grit dropping off vehicles, but I doubt there's a realistic way of dealing with the muck on the floors of the garage.	1
The overflow parking can be an issue; right to solve but often when the lots are 'full' there are plenty of spaces for us to park in the structure. Also when people park on the frontage road toward the golf course they are dangerously close to traffic and slow things down. Avoiding people who are changing nearby in the street or absent mindedly walking into the street is nerve wracking for people going to or from work.	1
The overflow parking on Vail's Frontage Roads is very unsafe. Parkers think they are in a parking lot. Drivers think they are driving down a street. Perhaps angled parking (yes this would entail reengineering the roads) would mitigate these problems. A car parked at an angle does not expose opening left-side doors and people exiting these doors to traffic. Angled parking is easier to pull into, eliminating inevitable bad-parallel parker situation. Finally, drivers of cars parked at an angle would have to wait until it was safe to back onto the road to proceed.	1
The parking on the frontage road is a HAZARD. People walk back to the cars in the car travel lane. Car doors are open as people are putting on/taking off ski boots. Pedestrians move into the lane of traffic without looking. It's scary.	1
The parking structures could be brighter and cleaner.	1
The parking structures could be much much cleaner	1
The pedestrians trying to cross South Frontage Road West to get to and from the overflow parking is completely dangerous. There needs to be someone implementing the speed limit there, and helping citizens cross.... if not a stoplight and crosswalk,	1
The pot smoke smell in the parking structure is unbearable. I feel terrible knowing my children are exposed to that atmosphere with regularity.	1
The town buses should run full time once parking is paid. I dislike it when the buses only run part time but yet you have to pay to park	1
The value card is now full price during holidays, no break whatsoever. How is this a value? I need to use this when I have to be at work very early, and it has increased so much in price and not at all in value. I need to park because I have several jobs in places all over the valley. I take advantage of the amazing bus system whenever I get a chance. We need to ticket people that park poorly taking up more than one spot.	1
The Village parking structure needs an aesthetic overhaul (assuming you aren't just going to tear it down and start over). Everything from lighting to whether/where to have advertising, to the dated murals, etc., needs to be re-invented in some coherent, hopefully pleasing (even if minimalist) way. The Beaver Creek parking structure could be one source of inspiration - very simple, but clean, well lit, coherent, welcoming, visually inoffensive. Even the Lionshead structure, while not great, is better than the Village structure.	1
There is a Need more parking options	1
There is no free overnight winter parking. I have 3 parking spaces when I have company- an extra car, there is nowhere to park without a fee. There should be somewhere to park at night for free, doesn't even need to be in town.	1
Though financially it does not make sense, would love to see the free 3 hour parking program in place	1
Time for the TOV to start charging for overflow parking on the frontage road. I know that the road is controlled by CDOT, but let's get some kiosks up and capture this revenue. This is a problem directly related to VR's Epic Pass, but I have no confidence in VR assisting with a solution to the parking on the Frontage Rd. Pay to park will encourage carpooling with all the associated benefits - less carbon footprint, less traffic on I-70, etc.	1
Too many cars. There is public parking and private. People should have to use lots where they are available. Cascade has a private lot. It's always empty.	1
Too expensive in the winter for visitors and pass holders both. Perhaps the town can collaborate with Uber or Lift to solve transportation problems. Add or extend bus stops, especially in the Bald Mountain road areas.	1
Too expensive.	1
Too many handicapped spots	1
Too much of summer parking is taken up by construction workers vehicles - require developers to provide parking or shuttle service from off site parking.	1

Too much traffic in vail village on Hanson Ranch Rd. Cars park on pedestrian walkway in front of Tivoli, cars / vans idle dropping off skiers. Need a checkpoint booth like on the otherside of vail village.	1
TOV should charge a small fee for summer parking. The overnight fee structure has been very successful. The West Vail frontage road parking is a nightmare and an accident waiting to happen. It is a winter obstetrical course.	1
Town should disallow frontage road parking, Makes no sense to make people provide on site parking for new structures and then allow frontage road parking when these spaces are empty	1
update facade	1
Usually use the parking structures after 3:00pm. Parking is good.	1
Vail Mountain School needs Parking garage - it would still benefit the town and school mutually.	1
We obviously need more to avoid safety issues	1
With partner VR provide more.	1
you need more off road parking	1
<b>Open Link</b>	<b>234</b>
A. Stop putting fees in the general slush fund. B. Take all parking revenue and use it toward a new BIGGER structure	1
Abolish parking on Frontage Road. It's incredibly dangerous. You have apres skiers crossing the street at dusk and not totally sober. I avoid the Transportation Center at all costs--it is so poorly designed. This keeps me from shopping in the Village or dining (if I could afford these things!). But I totally appreciate the free after 3:00pm parking.	1
Add more parking, as well. There's just not enough.	1
Add more spaces	1
Adjust Parking fees even more for locals.	1
All property tax payers should receive a pass	1
Allow frontage road parking for Bravo	1
Allow parking of contractor employee trucks and vans on Frontage road in summer to free up space in structures. Maybe not so critical during CV summer 2020 upcoming. But might still be	1
Allow value pass use on weekend	1
And seeing that the town of Vail makes 9% of its gross revenue from parking my feeling it's too expensive. I feel the parking structure could market free after three in the winter much harder? Summer you to see a problem with construction vehicles.	1
Another area where local workforce gets hit too hard financially. My wife has to be at work at 8 am, until 6 pm, and leave to do school or childcare pickup when i'm out of town for work. even with the value card, she pays up to \$50 for a weekend day to park twice, so she can be at work in the village, while Denver drive up skiers park for free on the frontage road. There has got to be a better way to support the diminishing local workforce trying to raise children in the Valley, or there will not be any around in the future.	1
As far as the frontage road parking goes, many people tend to just walk across the road wherever they please with no regard to on-coming traffic and it can be difficult to see them in low lit areas.	1
Assign officers to ticket street parking & enforce parking tickets.	1
Be more proactive in dealing with parking violations, ie warnings or tickets for poor parking (taking up more than one space, and parking in front of exit doors to stairs). It appears that the employees in the parking office do not really care about how, when and where people park. It can not be that hard to patrol the structures on a regular basis for violators.	1
better monitoring of parkers taking up more than 1 space in order to accommodate everyone. Too often a car is parked incorrectly, prohibiting the use of an adjacent space which limits full usage of structure	1
better signage , especially on S Frontage rd. directing to Vail Village parking structure, so people do NOT go to Solaris!	1
Better skier drop off	1
Both Structures are awful. No maintenance to them it seems. Filthy, old and falling apart. Not a good or proper representation for the Town at all. Its kind of a first impression, before you actually walk into the Villages....First impressions are everything.	1
Build another parking structure at the softball fields and put the fields on top of the structure.	1
Build more structures!	1
built another underground parking structure!!!!	1
Buses are great. However, too crowded in light of COVID-19 risks. Need to triple busses more or less.	1
Can it be fixed??	1
charge for parking in the summer. encourage use of bus system.	1
clean the parking garages more often.	1

Clean the structures more	1
Clean the TRC and LTRC on a more frequent basis.	1
Consider some summer parking fees. Paid parking is common throughout the US.	1
Construction workers should not be allowed to park in the structures during peak summer periods. Large projects should bus workers in.	1
Continue with 2 hours for free. More pedestrian crossings when there is overflow on the Frontage Rd. Or consider a 15 mph in that stretch.	1
create a program for employee winter parking, or incentives for people to not drive in. More late night public transportation	1
create drop off and pick-up closer to the villages.	1
Create more:)	1
Designated crossing areas on the frontage road during overflow parking.	1
Dig out the hillside between Solar Vail and Middle Creek and install a HUGE parking garage there	1
Do not charge for summer parking. I sound like a broken record but this is a biggie for my retired husband and me.	1
Don't close parking I paid for for 1) concerts or VR events	1
Don't increase prices	1
Don't know	2
During ski season, you might want to encourage a little more leniency with regard to people who ski all day, grab a few drinks at apres, and decide not to drive home. Last winter I did that exact thing only once, and was shocked that I still had to pay the full overnight price. You're inadvertently encouraging people to drive drunk. Just request a receipt of some kind from any bar or restaurant from the previous night for proof that the person might have made the safe decision.	1
Either let people park on the street or not.	1
Eliminate frontage road parking. Build a new parking garage	1
Employee parking at Vail is a mess. I paid at least 120 dollars to park in the structure and I work at Vail. Absurd.	1
Encourage more participation by empty private parking facilities	1
end frontage rd. parking for safety reasons its hard to see people at night walking along fr. rd.	1
Enforce double parked cars and law violations.	1
Enforce the rules in the structure such as the one space per vehicle rule that is often overlooked.	1
Enforcing space compliance within the garage to ensure users park correctly	1
everything is perfect	1
Expand offsite parking with shuttle service.	1
expanded parking facilities. Have pay parking for the overflow	1
Fewer pass options. We make it harder than it needs to be.	1
Fine the people that take up 2 spaces.	1
Frankly, it's too crowded. The Town and VR have marketed too much and the parking is a huge issue. We have parking passes and can never use them because the structures are too full. Not only that, we can't use other town amenities like Dobson, the Library, restaurants, etc because there is no place to park. We end up driving to Edwards for dinner most of the time. It's too bad.	1
Free parking for TOV Employees	1
Free parking to employees (without abusing it)	1
Full time residents should get a break when using the town lots during paid parking	1
Get the additional structure built or renovate current structures to accommodate the real parking numbers.	1
Get the vehicles off the frontage road. Very dangerous	1
gift residence/locals discounts.	1
Give a rebate to people who bought since it was open to the public for the last month of use.	1
Give discounts for car pooling etc	1
Give the locals more options.	1
Give TOV residence a larger discount.	1
Given you limited space Vail has done a tremendous job with the parking situation there.	1
Go back to free summer parking	1
Good question. I try to take the bus when I can	1
Hard to say there's not enough areas to parking so I would say just keeping people updated about the parking situation and creating more parking where ever need be..	1
have a reserved section for oversized vehicles such as the rental Suburbans that take up multiple parking spots	1
Have better options for local workers	1
Have bus shuttle service on Frontage Road to slopes on over-flow days.	1
Have cameras on all levels of parking for SAFTY and to catch people who might have caused an accident then left	1



Have locals levels in the structure. Provide shuttle for free from other lots to. Base area	1
Having a free Park and Ride area outside of Town for people to use. Not sure if this is feasible.	1
Having staff walking inside structures to avoid having to witness guys peeing in the corners of the structure with no repercussions. People parking badly (not inside lines) wasting spaces for other with no repercussions. People driving too fast inside of structures-unsafe for pedestrians. Pedestrians sauntering in the middle of the parking lanes oblivious to cars. Generally unsafe conditions in a very expensive parking structure.	1
Hospital employees are burdened by overflow parking	1
How often are the indoor parking structures cleaned? Perhaps increase the frequency of cleaning.	1
I don't understand why parking is not allowed on any streets in Vail. My neighborhood is strictly residential and we have visitors at times (as do my neighbors). Why can't those visitors park on the street? I understand you wouldn't want to allow it in high traffic places like Hanson Ranch Road for example, but Matterhorn cir is just houses and low traffic.	1
I don't use the parking services, I utilize transportation services so am really not familiar with the services.	1
I found they had increased winter block out dates for Value cards. Fees were excessive when I had little other option to park.	1
I hate that people park on the frontage road. It's extremely dangerous. That being said I do realize that there is no other parking...	1
I have adjusted my behavior. The bus system allows me to drive less.	1
I have an electric car and I am frequently unable to park in electric spots because regular gas cars are parked there. If you are serious about this program you need to start ticketing those people. Your head of parking told me you can't ticket because you don't have signs saying you'll do so. GET THE SIGNS AND START TICKETING. On more than one occasion this winter I was unable to get a spot because they were all full, which is great as it says more people are driving electric cars but it also dictates that you need more spots.	1
I have been coming to Vail for 22 years, been an owner for 3 and this is the first year I noticed really bad parking on the top deck of the Village lot during ski season. I did hear that cars have been ticketed but it didn't seem to make a difference. I have a Tahoe so I always like to part on the top if there is space and I wonder if making the top for Large SUV's and Sprinters only might alleviate some of the bad parking that happens both inside and on the top.	1
I know the town restrips the structure regularly and they have tried different ways to maintain the parking lines. Something more needs to be done. Keep trying!	1
I think that Eagle county residents should get a discount within the parking structures (Lionshead and Vail Village). Then show drivers license when checking out to attendant to get discount.	1
I think the both attendants have one of the most difficult jobs and I just want to recognize them for the great job they do	1
I think the parking on Frontage road is just waiting for a bad accident/death before they shut that down. I know we need the parking but am afraid that will go away w/the amount of weekend use.	1
I think you guys are always trying to improve this and find ways to make it better	1
I try to ride the bus. Once paid parking is in place, then the full bus schedule should be in place. Silly to leave it in off season mode but you are already charging for parking. As to cleanliness - ugh! The parking garage is disgusting - so filthy	1
I use the village deck occasionally and it is filthy. I understand that the cars drag in a lot during the winter, but it is pretty bad year round.	1
I wish I had a solution. It's been an ongoing struggle and I do think the town is trying. They are creating more parking areas and that is probably the best answer	1
I wish I had more alternative places to park in my neighborhood to avoid tickets when I cannot move my car on the Mondays and Fridays for snow plowing. Also wish Frontage Road allowed overnight parking for any guests I invite.	1
I won't be renewing my pink parking pass. Too expensive. However, I am pleased with amount of free parking and bus transportation to and from these areas.	1
I worry about hitting pedestrians exiting their cars on the frontage road. More signage and police presence to warn of pedestrians on Saturdays/Sundays.	1
I would have given 5 but doesn't show on the screen. I think pricing is too high.	1
I would suggest building more underground parking and provide additional off-site shuttles to go along with it. Work with Minturn to build off-site parking/shuttle service. It could be a win-win arrangement.	1
IDK, I have been taking the bus a lot to avoid the parking situation	1
If the Solaris is 6 stories high, you may as well make the parking structure 6 stories high	1
If Vail Resorts will not provide the Town with skier numbers in near real time, use Frontage Road parking to control them. Massive skier crowds may be good for VR, but they are bad for the town's economic interests.	1
Improve Bluecow shoot . Perhaps put a permanently green light at the top. Most people can't read the two signs already in place	1

In Summer months, hospital staff and construction crews should not be allowed to overflow the amount of parking in Lionshead. I've had customers tell me on some of the quietest of days that they can't find parking. This deters our visitors from coming into the village.	1
in the winter, provide convenient free parking for locals in Eagle County in the structures.	1
incentives for carpooling	1
Increase prices to force people to use the great transit systems we have in the valley. We don't need to keep building parking when we have great transit, invest in transit! This would eliminate parking issues! Provide more code enforcement at the transportation center in the winter to help buses deal with traffic! This is created by parking issues...	1
Inform the people where the spaces are available. Particularly in Lionshead, when often I have to go 'round and 'round to find a place to park. It's frustrating.	1
It appears arbitrary that the frontage road can be used for parking when the lot is full , but otherwise a violation. How can frontage road parking be a safety issue and not just a money grab?	1
It is what it is.	1
It works well	1
It would be great to have designated parking for locals at Vail mountain when it gets busy during the ski season. We have often tried to spend the day at Vail and been unable to due to parking.	1
It's too expensive for locals to park in Vail. The free after 3 rule is great, but sucks when you work in town and don't have anywhere to park..	1
JACKING PRICES UP ON VALUE CARDS DURING BUSY TIMES IS BS...TALK ABOUT NOT TAKING CARE OF YOUR OWN PEOPLE	1
Just fees	2
Just keep the app working on how full the parking structures are. I always check it in winter before driving into the village.	1
Keep parking for day visitors for going to businesses and restaurants and not for overnight guests in hotels or AirBnBs that should be offering parking to their guests. I have come to Vail on a few occasions to go to a restaurant for lunch or dinner and had to leave and go somewhere else because the parking was full.	1
Keep parking structure cleaner in the winter. Enforce parking within the lines to keep more spaces available in the garage.	1
keep summer free and free after 3 how about free after 1?! Would love that!	1
Keep the summer free please	1
Lack of competent parking lot management on heavy traffic days. On-site Personnel is not equipped to make good decisions or provide meaningful help.	1
Lionshead lot typically filled with hospital employees Hopefully that will change when their lot is open	1
Live count online has been excellent.	1
local pricing	1
Long term sollution would be to build another deck. Where I don't know	1
Lower fees for locals should be considered	1
Lower prices	1
Luckily we are on bus route.	1
maintenance and cleanliness of structures	1
Make a better employee parking area	1
Make full lot closure notification available online.	1
Make it easier/ less expensive for for year round residents to park. Often the structure is full now.	1
Make it free or at least 4-5 hours free at any time for anyone who lives & works in Eagle County. We could show proof of last paycheck & a piece of mail.	1
Make parking on the frontage road allowable for Bravo events.	1
Make spots bigger for larger vehicles. Suburban only parking spots would be nice.	1
make summer parking a little less 'free' to improve parking availability to people coming into town to spend money/eat in restaurants Maybe a 4hour free window for summer use? (to discourage VVH employees and connstruction workers from filling up Lionshead)	1
Make the Vail Structure HOV only.	1
Monitor parking during busy times to ensure people aren't double parking in the garage and or charge a higher fee for really large pickup trucks. Install temporary crossing areas on the Frontage Rd when overflow parking happens.	1
More	1
More cameras needed. NY husbands brand new car in 2018 was backed into and we had bumper damage. No cameras=hit and run	1
more enforcement of over sized vehicles taking multiple spots	1

More neighborhood lots with tags and fees near bus stops	1
More parking	1
More of it	1
More parking options...	1
more spaces	1
need more parking garages with shuttles	1
Need staff to be present in the garage where cars are parking as many cars park in such a way to take up two spaces. Also large pick-up trucks should not be allowed or should be directed to park in designated areas--they are too large and often take up two spaces. Also garage gets pretty dirty in the winter --do we have vacuum cleaning trucks go through the garage each night?	1
Needs to be, if any locals still exist next winter, some kind of pricing offset that is better than currently offered. Particularly on weekends, when most locals work service jobs in the village/lions head.	1
No overnight parking was tough in the summer when we hiked out of Vail overnight.	1
NO PARKING ON THE FRONTAGE ROAD	1
NO PARKING ON THE FRONTAGE ROAD!!!!!! Park down Valley and bus them in.	1
NO PARKING ON THE FRONTAGE ROADS!!!!!!	1
None	2
Not a fan of the summer rate. Would prefer 48 hour fee so that people can leave a car overnight.	1
Not allow people to take up more than one spot, Light the road between Vail Village and Ford Park. It is pitch black and dangerous at after dark.	1
Not sure	1
Nothing	1
Nothing - the free parking after 3 is a major great part of Vail	1
Offer free or cheaper parking to all full time employees that work in the village.	1
offer small businesses free parking	1
OK...when there are special events at Ford Park eliminating parking there, pass holders should be allowed to park in the parking structures for free. Many travel from outlying areas where they have no other option than to drive and parking in the structure is too expensive for hourly/seasonal employees	1
Online \$\$ addition to parking cards	1
Only let locals park on the Frontage Road	1
Overflow parking on Frontage Rd is a problem, especially after the first car parks there. Then anyone else coming parks on the road for free! This impacts the money taken in. Two times we were going to the library, and Frontage Rd we filling up with cars. At 10AM on one day there were at least 88 spaces open, when we stopped counting. On another occasion at around 10:30 there were at least 92 spaces open. AND, there needs to be some solution to the construction people parking in the structure in Lionshead. This time it's the hospital, before it was all the new buildings a few years ago. It isn't fair to the residents that they have to put up with searching for a parking spot because so many spaces are taken up by the hospital construction crews.	1
Overflow parking on frontage road is unsafe. People will walk down the middle of the road and also leave the the door open which sticks out in the street making it hard for vehicles to get by.	1
Overflow parking on the frontage road needs to be expanded. A greater distance from the car to the white line. The possibility of hitting someone is very likely	1
Parking has been no problem the way the Town has it currently.	1
Parking in the winter is hard and expensive. All lots including Beaver Creek should have 2 hours free to allow for shopping and dining.	1
Parking is just a problem that I wish I had an answer to. Our bus system is great in the winter.	1
Parking is still too expensive for TOV residents	1
Parking should be one of the easiest aspects of visiting Vail rather than a major issue for the visitor.	1
Please continue to offer free parking at the structures during the summer.	1
please do not start charging in the summer. this is cutting off the nose to spite the face. our summer visitors need to come and walk around vail and feel the freedom to spend as much time as they can in the village, supporting our local shops and restaurants	1
Please do not take away free summer parking	1
Please don't raise the parking fees. Thanks.	1
Power wash both structures.	1
Provide an app that informs you as to availability remaining at each location versus having to drive from one location to another without knowing availability.	1
Provide more consistent express service from Ford Parking Lot. Build an under-ground Parking Structure at Ford Park and put a park or public use above it.....	1
Provide more free parking for the locals who work here.	1

Provide more parking structures, it seems the money lost on free over flow parking would pay for new structures.	1
Provide reduced cost parking for carpoolers or low income county residents	1
Redesign the main Vail parking. Add parking by Golden Peak	1
reduce the number of people trying to park	1
Residents should not have to pay for parking. Let out-of-towners pay to support parking. We do it through taxes.	1
Return people pass money since we lost a month of parking. Example if you have a blue pass return 250 dollars for the lack of use of 1 month.	1
Run a shuttle to pick up people who park on the road	1
Run bus service to Lionsridge Loop in the summertime. You can make it part of the West Vail Route or just a weekend route. It is very difficult to park during the Farmers Market or special events.	1
See my previous comments on building another parking structure.	1
See previous answer.	1
Silver Pass	1
Some sort of limited overnight parking pass for locals who can't have guest vehicles at their homes.	1
Special parking areas for construction vehicles. They need an established area for pickups and vans.	1
Spruce up the look of the underground garage at village. Provide better snow/ice removal in the lionshead Garage - my wife fell on black ice in the garage in November.	1
Still very expensive and during events you should offer workers to go into main parking structure.	1
Stop closing down employee parking, which employees have to purchase, for public events!	1
Summer must be free again to get guests up here...paramount! Can't wait for the hospital to finish parking structure should open up a lot to guests on overflow days.	1
Thank you for adjusting time this year - more reasonable. Still challenging.	1
Thanks for keeping the parking essentially free in the summer.	1
The blue pass is tricky when Lionshead fills up first yet Vail is still open. It's an expensive pass to not have a parking spot on those days. Then it's waiting for the frontage road to be allowed which creates a delay in work arrival. A blue pass 'credit' for those days would be greatly appreciated to be applied on the particular days.	1
The overflow parking on the Frontage Rd does create a bit of a driving hazard, our residence in on the S Frontage Rd and at times the number of cars and foot traffic is daunting. Perhaps crosswalks for the pedestrian traffic to use at designated spots.	1
the overflow parking on the Frontage road does not serve those people well and is not the sign of a world class resort. Maybe too many people allowed on the ski mountain on a given day?	1
The safety of people walking on the streets with no marked crosswalks or sidewalks is completely ludicrous!! It's a total shit show on the weekends and holidays.	1
The spaces within the parking garages are tight. Would be nice to give each car a little more space.	1
The town should stop allowing Frontage Road parking because it is unsafe.	1
The Village structure is filthy and smells bad. Can value card holders PLEASE have a way to add money to their card that doesn't involve going to the kiosk? It is very inconvenient, we should be able to do it from a phone app or something! The value card is also too expensive.	1
There is very poor public access to Ford Park, especially in winter when the parking lot is only for permit parking. There is simply not enough public parking available in TOV.	1
There should be a discount applied for people who carpool. Vail is one of the only resort towns in the West (out of locations such as Snowbird, Alta, Jackson, Big Sky, etc) that do not have carpool incentives built into the parking fee structure. There should be a locals only overflow lot for cars. Spots set aside for when TOV residents who have visitors in their homes can park without being penalized.	1
they seem fine to us but we do use the VERY convenient bus most of the time and if we need to go to the library we can use the free parking for an hour	1
This is an area of concern. I think parking should not be allowed on frontage road, or severely limited. If we have that many people in town, the slopes are dangerously crowded	1
This really isn't the Town's problem. It is Vail Resorts that either has to limit skier visits to the Mountain or somehow figure out what the mountains' feasible skier capacity is and cut it off. Some days are just ridiculous with the crowds. I'm surprised the town has tolerated the extraordinary demand that Vail Resorts has pushed on them for parking so VR can make more \$\$ and keep their stock price up..at least before the virus appeared.	1
Too often, there are too many double parked cars.	1
TOV residents should get cheaper rates than those from other towns.	1
Town of Vail has been built with add-ons since 1962. Rather than so many parking structures scattered throughout the city limits.	1
Why not build large structure outside of limits, bus customers in	1
Update the app - hard to tell when the parking is overflowing	1
Usually ride the bus or bike or go in early ie farmers market	1

Vail Residents Value Card needs more Value.	1
Village structure needs 10-15 minute free parking with easy in/out access like in Lionshead. To pick up a pizza at Pazzos or Vendettas, or to simply pick up someone from the Village.	1
Way to expensive	1
way too expensive	1
We all know that the existing structures need to be expanded or another one added to get the cars off the road.	1
We can work with the paint inside	1
We clearly need more parking.	1
We don't have enough parking. This may really be no ones fault and it will be a challenge for valley residents probably forever.	1
We have to take those early am free parking areas and get them permitted to local business employees. There are plenty of employees down valley that we can not obtain because parking is either too difficult or expensive.	1
We need more. Period.	1
We need to utilize our available parking, both public and private far more than we do. The lionshead structure is one example in the public arena but Vail Cascade and Vail commons in West Vail both have availability on a regular basis.	1
We rarely use the parking structure because we ride the free bus system almost all the time.	1
We use overflow/frontage road parking when Sandstone sits virtually empty. Push more parking there!	1
Well I believe the Frontage Road could have meters. That can add up to a large loss of revenue, which could offset if prices came down in the structure. Another gripe I have is people park like idiots in the structure. They need to be given warnings and then citations. It's ridiculous how thoughtless some Parkers are. Some if the parking attendants are wonderful. Some seem so absorbed in whatever movie they are watching. I typically don't pay to park but if I did I'd be pissed at some of the workers quickness to dismiss you to what seems like get back to their movie,	1
When I bring family/ visitors to the Vail Village parking structure I don't want them to see people smoking weed, drinking fireball shots, and urinating in places that are not restrooms.	1
Winter parking fee adjustment when using Village or Lionshead merchants if exceed two hours.	1
Winter parking problems occur when Epic Local Day Passes are blacked out. Saturday's of MLK and President's. Encourage VR to take Vail days out of Epic Local package	1
<b>Q22.1: On which routes would you like to see more frequent service?</b>	<b>233</b>
<b>Invite Sample</b>	<b>131</b>
All	1
All of them. Unless bus service approaches the convenience of driving or riding a bike, I will continue to not utilize this service.	1
Booth creek/bald mountain road needs more stops, especially in the winter on steep roads	1
Both West Vail routes	1
Chamonix should have a stop up higher to service residence behind the fire station.	1
E Vail	1
Early Winter	1
east and west vail	1
East Vail	22
East Vail bus was regularly maxed out during commuter hours 630-8am going into town and 3-430pm leaving town. I would like to see more frequent service during this time.	1
East vail in summer	2
East vail offseason	1
East Vail summer	2
East Vail summer - but parking is free so on non-crowded days we drive	1
east vail summer routes	1
East Vail summer. Would be nice for more frequent service in the winter during the evening.	1
East Vail to Ford Park or Transportation Center during the summer months.	1
East Vail to town	1
East Vail.	3
East vail. Also access to Supermarket without having to go into town and change buses	1
East Vail. It becomes difficult to plan for bus use when there is one hour between bus service	1
East Vail. Schedule is fine in the winter, but too infrequent in the summer.	1
East Vail. Busses should start the busy season earlier and go later especially when there are more locals still around	1
East Vail.... we are packed in that bus from 3:00PM to 5:00PM in winter	1

East vail-summer. The winter routes could be more frequent only because they buses get so crowded.	1
Easy Vail, in town.	1
Eat Vail in the Summer please!	1
Express	1
Express all day for once an hour between the normally closed hours 10-2.	1
express from west vail continuous	1
Golf Course	2
Green	1
half hour service as in winter for West Vail.	1
I think the frequency of service for the route I use - East Vail - is fine.	1
I use West Vail and it would benefit from a higher frequency at peak times.	1
I would like to see the express bus available in the summer. Is there enough tourist activity to have that?	1
It would be great if the East Vail summer daytime frequency was extended past 6:00. This is a time when many employees are getting off work and missing the 6 bus means a long wait.	1
It would be nice if the bus came all the way up Buffehr	1
It would be nice to have one more green in the morning and one more red in the afternoon, every 20 minutes at peak times.	1
The express is a GREAT addition.	1
Later times to East Vail during summer so could use after concerts	1
lionridge loop	1
Lions Ridge Loop	2
Lionsridge Loop	2
Lionsridge loop - summer service Its unfair that the service is STOPPED in the summer !!	1
Lionsridge Loop bus We don't have any service in the summer. Perhaps we could have a bus on Friday-Sunday? Also, during the winter once an hour isn't enough.	1
Lionsridge Loop bus. I've talked to other neighbors at the Grand Traverse bus stop and we all would love this bus to run more frequently. I think the neighbors have gotten use to using other modes of transportation, since they can't count on the Lionsridge Loop bus to arrive when they need it. If it ran more frequently, I really believe more people would use it. OR can the Sandstone bus just make one extra loop around Lionsridge Loop which would only add an extra 5 minutes? :)	1
Lionsridge Loop. It really needs to be more than once an hour during the peak periods. And we should have summer service.	1
Minturn, Beaver Creek and Avon with limited stops	1
More red and green in the off seasons. I use to year round to get to work.	1
n/a - none	1
Non 'peak' hours	1
None	1
Occasionally use to airport in Eagle	1
off-peak-season WV Green & Red	1
Outlying neighborhoods.	1
Potato patch Sandstone	1
Ptarmagan Matterhorn	1
Red and Green	2
Sandstone	5
Sandstone early winter	1
Sandstone in the summer	1
Sandstone in the summer especially	1
Sandstone line	1
Sandstone summer	1
Sandstone- the increase last summer was great. Thanks!	1
Summer: More buses after 6pm to East Vail	1
The east vail route is often a problem on the weekend. As the last stop (Manns Ranch) headed into town, I am frequently left watching a full bus or TWO pass me by on the way into town.	1
Three laps on hour on Sandstone. Two laps an hour for Lionsridgeloop.	1
To beaver creek and markets in West Vail	1
to SafeWay	1
to surround communities	1
Transportation center to City Market route	1
Vail to Avon	3

Vail-Avon (Beaver Creek)	1
Vail-Beaver Creek Express	1
We had some problems over the winter with cancellation of Green service	1
We live close enough to walk and so we seldom take the bus. Once in a while we might take the bus skiing.	1
We use the buses almost every day in the winter but rarely in summer.	1
West & East Vail at busy times to alleviate crowding	1
West Vail	6
West Vail area.	1
west vail express	2
West vail green and red	1
West Vail Green and Red.	1
West Vail red and green	2
West vail red and gren	1
West vail Red; I work at a restaurant in town so the dropping off of stops after 950 pm makes it tough for me to get home. As well as the lessened frequency at night means often I have to wait an additional hour to get to my family after work. subsequently the lessened service means the later busses are often full of drunk/rowdy seasonal employees.	1
west vail routes - I rarely use the bus in summer because it comes so infrequently. Even in winter once every 1/2 hour is a pretty long time. I do like the new west vail express though that is nice and runs more often.	1
Winter every 15 minutes is perfect. Would Like to see better frequency in si,,Ed and thanksgiving	1
<b>Open Link</b>	<b>102</b>
All	2
All of them!	1
All West Vail routes	1
Avon	1
Beaver Creek	1
Between Avon/Edwards and Vail if there is more offsite parking in Avon/Edwards	1
Chamonix, West Vail, Donovans, East Vail, the new parking structure on north side frontage.	1
Dowd Junction	1
Eagle to Vail	1
Early E. Vail even at 15 minutes, on a powder day the drivers sometimes just blow past a stop as they are over full	1
East Vail	9
East Vail routes	1
East Vail summer should be every 30 minutes	1
East Vail....	1
East/ west	1
Edwards	3
Edwards to Vail	1
Edwards to Vail & Avon to Vail	1
Express bus in the summer	1
Ford Park in evening. I understand the East Vail bus is available but it is often very crowded. So, potentially, the East Vail service as well.	1
From the Villages to the larger grocery shopping areas.	1
Glacier Ct 30 minutes	1
Going to and from Edwards	1
Golf Course	1
Golf course inbound in the winter- I would love them to extend the inbound time by at least 1 hour.	1
Golf course route	1
I can walk faster than the in-town bus. I can leave the covered bridge and almost always get at least to Dobson before a bus reaches me. Silly! Buses are over crowded and bus drivers rude. Heard them yelling at guests this winter. they are overworked and under paid so crabby	1
I live in West Vail and the service is excellent. More is always better	1
I would like to see service to the end of Bellflower.	1
I would use the East Vail bus more in the Summer if it was more frequent. In the winter, I think the frequency is very good, especially with the extra-bus system used to cope with crowding.	1
In town and from Minturn and back.	1

Intown	1
Intown bus, West Vail routes	1
Is there service from base of Beaver Creek to Vail?	1
It is fine.	1
Its tuff I know but early morning the bus passed me up at my stop because it was full a few times	1
Leadville to Vail Eagle to Vail West Vail to Vail Edwards to Vail I feel people would take public transportation if we had more frequent bus services and late night	1
lions ridge changing to at least 2 per hour (from 1)	1
Lionsridge Loop	2
Pitkin Creek bus stop	1
Red	1
Red & Green	1
Red and Green	1
red to bed	1
Red/green	1
run the west vail express in the summer time	1
Sandstone	2
Sandstone & W Vail in summer. Winter frequency is perfect!	1
Sandstone!	1
Sandstone, lionsridge	1
Service from Edwards, Arrowhead, Beaver Creek and Avon to VAIL!	1
Summer Routes, we love the Express Bus in the winter. Would love to even have more frequent busses in the summer.	1
The bus that comes up Chamonix Lane (Pine Ridge, etc.) can often get full during the early mornings or late afternoons on a powder day so we need more buses then. Also, on that same route, they stop the buses early evening in the winter so it would be nice to see them extended until 11 pm.	1
the west vail express after 9pm. Most Vail Resorts stores do not close until then during the busy seasons.	1
The West Vail Express has been great!! Continue through the summer, please and consider more frequent service during November and early Dec	1
To Beaver Creek. To Avon Rec. center.	1
To down valley locations Edwards and eagle .	1
Unfortunately, I don't live in VAIL and have to drive in. I don't use outlying parking as I'm often bring groceries etc. But, I have employees that have to arrive to work too early or too late because of the frequency of the buses or that they are over crowded at peak times	1
Vail Golf Course	1
Vail to Beave Creek/Avon	1
VAIL to Edwards	1
Valley East - later departure times for the last bus in the Eagle/Gypsum area.	1
Well anything from Edwards or even Eagle into Vail would be better on a more regular basis.	1
West Vail	8
West Vail Avon / BC Breckenridge express	1
west vail / east vail to the village, up to 2 x more	1
West Vail and East Vail.	1
west vail express	1
West Vail Express / increase the hours	1
West Vail Express on weekend afternoons into the evening	1
West vail express to extend later in the day	1
west vail green & red - avon to vail	1
West vail green and red	1
West vail green in the summer	1
West Vail line - red-/green	1
West Vail Red & Green. Use a smaller bus.	1
West Vail red and green	3
West Vail routes	1
West Vail, the 40 minutes for a large part of the year doesn't work with work hours	1
You have improved Sandstone route, thanks	1

Q22.2: Do you have other suggestions on how bus services can be improved in the Vail area?

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<b>Invite Sample</b>	<b>103</b>
a simple app - showing closest stop to get you to the VTC	1
Add a Lionshead stop on Sandstone. Should be easy with the new roundabout.	1
add a stop at the end of Buffehr Creek Rd where there is the opportunity for the bus to turn around the circular area before the road becomes private.	1
All good I think. Maybe more electric buses	1
Allow dogs on the busses. So many times I would take the bus but drive because I want to bring my dog.	1
An earlier bus for those that have to work at 6:30 year round	1
Best part of living in Vail is having a reliable and timely source of alternate transportation.	1
Better communication when a scheduled bus service is cancelled	1
better schedules in early winter for mountain employees	1
Better snow removal at bus stops in West Vail. We have a few neighbors with disabilities. It is very hard for them to get off /on the bus with a foot high and wide snow/ice in their way. The bus drivers do a great job of trying to get close to the curb, but sometimes that cannot happen because of the build up.	1
bus drivers are fantastic. very knowledgable.	1
Bus service is great. Occasionally, there is crowding on the East Vail route but the Town adds extra busses on those busy days. Someone anticipates the increased usage and adds service. Bus drivers are wonderful, every one of them (E. Vail)	1
Buses work great and extra buses have been put into place on a regular basis. Happy that my tax dollars help the bus system.	1
Clean the buses more thouroughly	1
Create a stop in Lionshead on the sandstone bus route.	1
DAILY CLEAN THE BUSES.	1
Dave and Will are great drivers	1
Drivers should announce every single stop.I know them all, but visitors don't. And they miss their stops because of it.	1
East Vail is WELL served by the bus system and is our primary mode of transportation in the winter season and frequently during 'off-season' and summers. Bus schedules being 'on the hour' or every 15 minutes makes it very easy to 'know schedule'... In winter our system is to listen for bus around '15' then gear up and be at Racquet Club bus stop shortly before next bus arrives - really nice in miserable weather!	1
East Vail routes are overcrowded during the morning, despite the 15 minute frequency. This route needs extra buses only during the morning crunch.	1
Electric buses. I know these are coming.	1
electrify	1
Every once in a while the bus will come a few minutes early, which can really suck, especially when they're running less frequently. A minute late is infinitely better than a minute early.	1
Extending the summer high frequency service earlier and later for the benefit of folks who work downtown.	1
Generally another bright spot for town of Vail--bu service is pretty good, just need to do a better job of dealing with the occupancy 'spikes'	1
Get rid of the Lionshead Loop route, it has no real use. The town can't provide bus service to every block of the town.	1
Great bus service.	1
Happy with it	1
Have more buses or do double buses on East Vail routes during peak winter times.	1
Have more in-town buses early in the morning. From 7am - 8am	1
I have seen off-season buses run ahead of schedule because of no pickups, and I have missed bus because they were too early because not many people getting on. Someone needs to occasionally go out to different bus stops and check them(red team) to make sure they do not run ahead of schedule, because it does still happen.	1
I live on Sandstone route - normally walk to town	1
I think it's great you have them. So Green!!	1
I work in West Vail and I have parking, so I don't use the buses much.	1
If respondent did not have access to private parking in the town I would definitely use the bus service more frequently - both in summer and winter	1
I'm generally happy with the bus service. The drivers are courteous and they tend to run onetime. The next bus system rarely works though	1

in town (golden peak to lionshead) bus frequency could be increased on ski days. seems to drop off a lot after 9 am golden peak bus pick up around the end of the ski day is overcrowded and often delayed due to traffic / cars lining up to pick up skiers at the end of the day. a new arrangement should be developed for non-bus traffic make in-town bus schedules (golden peak to lionshead) available on line and keep them updated to help with first point above	1
in town routes frustrating when they stop for long times at covered bridge for driver turnover.	1
Increase buses at peak times in the winter. From 8:00 to 10:00 and 2:00 to 5:00. Off peak is fine.	1
Increase frequency of service and possibly and add service to Avon through a one stop the Avon hub	1
Increase frequency on high use routes	1
intown shuttles do not stay on their posted schedule. have learned to ignore them	1
It would be nice to have a smaller bus run intown early in the morning. I am sure there is not enough demand for a big bus, but when you need to have a store open by 8 a.m. I usually wind up walking from Lionshead to the Village.	1
It's a great town amenity!	1
It's already perfect.	1
It's fine the way it is	1
Keep it free!! huge selling point for renters	1
Keep people like Sam driving. He is lovely.	1
Later bus service!	1
Let more people know about the bus to Denver. Very convenient and never full.	1
LOVE the bus!	1
Mainly more stops to reduce short distance driving, thus fewer cars in need of parking spaces. Frequency is OK as long as the buses stay on schedule. If uses are increased, will need to increase frequency	1
Maybe increase frequency in West Vail in the winter to every 15 minutes during the 8-10:30 time period and 2:30 to 4:30 rush hours.	1
more accurate 'Next Bus' read-outs at In-Town bus stops	1
More bus service down valley for employees	1
More extra buses at peak times East Vail can be packed	1
More frequency via summer buses during non-peak hours	1
more of those digital ETA signs at the bus stops. Next bus app sucks in comparison to the bus stop signs that you have in town that tell you how many minutes until the next bus.	1
more outside racks for skis so the bus is not as crowded inside.	1
n/a - none	1
No	9
nope	1
Now that I have a car, I rarely use the buses anymore. But I used to on a daily basis. The summer is hard with one per hour in East Vail, but I always planned accordingly. Every 30 mins may be easier and more convenient to get into town, especially for guests to town. With free parking, it doesn't matter. But if parking in summer ever costs money, increasing bus routes will likely be necessary.	1
Our bus service is very good. Drivers could pay more attention to people who need help entering and exiting the buses. Lower the buses when needed. Perhaps better signage for the front seating for handicap and older folks. Unfortunately with phones people are less considerate than ever. Sad, the world we now live in.	1
Parking in east vail by non-residents who don't want to pay for parking is part of the problem. There are at least 12 vehicles that park illegally in the VMS lot on weekends, and I did not see any parking enforcement there this winter (no tickets for non-VMS cars). Again, this is a Vail Resorts problem. We are over capacity when it comes to weekend visitors.	1
Plan for full busses - send another @ peak hours	1
Please extend the Sandstone bus route to include Lionsridge Loop. If you do that, then you don't even need the Lionsridge Loop bus! Voila! Easy! Or please run Lionsridge Loop more frequently. I along with all my neighbors will thank you!	1
rebuild the bus shelter in East Vail that was taken down	1
Recent events of personal space that are/have been implemented deserve a thank you! Glad to see local involvement in keeping us all safe from our emergency situation.	1
Red and green buses could stop at sandstone road	1
Run a Sml service up Buffher Crk!	1
Sandstone and Red shouldn't leave the transportation center at the same time. they should leave some minutes apart so that people going to Middle Creek, Sandstone, And local joe's area can catch one if they've missed the other.	1
Share to the public on disinfecting standards for the buses.	1

Should start the season on a weekend instead of on the Monday after	1
Smaller buses during times when it's not crowded.	1
Stagger the Sandstone and WVRed departures from VTC by 10-15 minutes	1
The BUS IS GREAT!	1
The bus service must become all-electric ASAP. The pollution from the buses is significant and unnecessary given the currently available technologies.	1
The bus services are fantastic. I utilized them practically every day that the mountain was open	1
The current schedule is fine to me. More services will cause more cost and environmental damages.	1
The NextBus timing screen at the stops are not always accurate.	1
The tov bus schedules need to ramp up as soon as the parking structures aren't free, i.e. we need more frequent busses when we can't park free in the fall.	1
There are a lot of times in the winter when the buses (including the piggy-back bus) is full. Bald Mountain is the last stop and we often end up waiting 45-60 minutes to finally get a bus. Maybe the East Vail route needs to be broken into a couple of routes when it is busy rather than running a piggy-back that starts at the top of Big Horn road.	1
There's been quite a few times that the in-town bus did not matched what the screen said. It was early winter, but it should still be accurate.	1
Traveling with our stroller (which is for two and is larger obviously) a driver recently told us he was trained to tell parents to collapse the strollers and have the children taken out. It seems to us that the children would be safer in the stroller, with harnesses and brakes applied, and the driver should assist in asking people to vacate the handicapped seat as to put the bench up and allow for space.	1
try continuing service up buffehr creek road to the crossview/aspen ridge lane turnaround and see how it would work. the garbage trucks have negotiated it and there never seems to be an issue getting d-9 cattapillars delivered anywhere up here	1
Vail to Boulder service, or Vail to Mammoth Lot service every half hour on weekends.	1
We are 76 and 77 years old, and live up a very steep hill. Walking in ski boots and carrying our ski equipment up the hill is not possible.	1
We can't use the bus often because it doesn't go up Potato Patch	1
We constantly use EAsst Vail bus. My children say the last bus needs to run at 2:15 after the bars close.	1
We love the bus service and use it on a regular basis. We do not like when dogs come on even though they are not allowed.	1
We seem to have great bus service.	1
Where we board the bus we can always get on the bus during the winter but other stops closer to town get closed out because bus is overfilled.	1
why does sandstone bus have to stop at meadow ? coming and going	1
Yes - I think at least when the bus starts at the transportation center, the driver should ask that all young people who are seated get off their phones and take a look around. If there is someone standing - someone older, someone with children or someone who just looks like they need a seat, please offer your seat to that person. Make your mother proud!	1
<b>Open Link</b>	<b>83</b>
-	1
A bus stop closer to Black Gore Drive would be great.	1
Add an additional stop on Gore Creek Drive...maybe by Alta Cirlce. Lots of cars driving on the road and not always tons of safe place for families to walk due to snow removal at times	1
Again the underlying issues is more employees, more buses and drivers. Something we may not be able to fix	1
Alliance with the Resort so that visitors are more aware of the bus service to outlying neighborhoods and to other resorts	1
Allow dogs	2
Allow dogs on the buses. Most of the people with dogs are on the Intown route and would only be on for 5 - 10 minutes anyway so it's not a big deal.	1
Better connectivity with Eco bus	1
Better shuttle service from Transportation Center to Amphitheater in summer.	1
Bring back the exterior ski racks	1
Bring back the Ginklevans!	1
Bus drivers need to drive more safely and be more professionally courteous.	1
buses great in east vail!	1
Clean buses more frequently	1
Consider clear guidelines to keep passengers and drivers safe as we reopen.	1

COVID-19 risk reduction is needed.	1
Critical to get busses running again. How ? Cloth or better masks REQUIRED to get on	1
dedicated out lying routes that then go direct to the station instead of all the stops	1
Direct service between Vail & BC Ski area.	1
Don't know	1
Eco is just a money suck	1
Enforce short-term rental taxes to decrease crowding on both buses and the mountain.	1
Extend Express hrs. in the winter to include lunch hour. Reconfigure West Vail Green route to eliminate extra loop around Chamonix before going out past Firestation.	1
Get the bus drivers to pull off of the road at bus stops. They stop right in the driving lane a lot of times	1
Give the drivers the tools to tell the people with fake service dogs to get off.	1
Have bus shuttle service on Frontage Road to slopes on over-flow days.	1
I answered no to above since I think the frequency of 20 minutes is idea. More service means more traffic and maintenance to buses, possible pollution, etc.	1
I know the bus drivers are put in bad situation when its busy in town... but the amount of peeps squished aboard is quite frightening at times... especially if there is an accident? That will never change I am sure... but does come to my attention on busier days...	1
I wish people wouldn't put their feet in the seats but you can't fix stupid. Also, we have infant twins so our stroller is kind of big. The bus driver suggested we take out the babies and fold up the stroller (!) saying that's how he was trained. Please adjust your training to have the drivers help load the stroller and ask the people on the handicap bench to move so it can be folded up to make space for the stroller. Moms deserve to leave the house too.	1
I would like to have bus service all the way to the west end of Belflower.	1
I would look at increasing express routes	1
I'd like to see more frequency in the winter around town. In the summer, I can walk or ride my bike so it's okay.	1
If possible, operate smaller busses for outlining routes during off season and continue to explore / invest in electric public transportation	1
If the Town allowed dogs on the bus, I would use the buses more often.	1
In town route is not frequent enough in the early morning and evening	1
In winter, the 1st time I got West Vail Express bus, I thought it was like Green but skipped Lionshead. Didn't make that mistake again - I go to Matterhorn. I like that drivers play their favorite music.	1
Increase access and frequency to all for more ease of transportation outside the town of vail to decrease need for a personal vehicle particularly during these trying economic times and decrease incidences of driving under the influence.	1
Just keeping on top of changes and what people need for their services and letting them know that there could be some changes if they voiced their opinion	1
Last mile connections to bus stops. I'd take the bus every day rather than a few times/year if I could easily access the nearest bus stop. As it is, I drive every day, contesting parking, and paying to park while my neighbors have easy access to great public transportation.	1
Limit number of passengers on buses, especially in winter.	1
Make a year round bus schedule to save paper even if we have to fill in dates or print out ourselves, even if it's just for one route	1
Make more colors and do less stops into the village	1
More awareness marketing	1
More Bus service to Gulf Couse	1
More collaboration with ECO Transit so that we can have more frequency to Avon and Beaver Creek from Vail. Better communication, collaboration with other transit agencies in the valley to ride from Vail to other areas and know which buses I should take. This would make it easier for more to utilize transit.	1
More frequency so they aren't so packed.	1
more routes	1
No	10
No, it's pretty amazing.	1
No, you're doing a great job.	1
No.	1
Overall a good job!	1
Peak time hourly small bus in Buffehr Creek.	1
Please consider going to the full winter schedule on the same day in November that you start charging full price for parking in the VV and LH garages. Conversely, if you're only going to run the busses on a half schedule, the parking garage pricing for local discount card holders should have a corresponding lower price.	1

Put a bus stop on Hwy 6 in Edwards for all the people that live on the St. Clare of Assissi property where there are also 4 schools in the same location!!	1
Put some extra non-slip grit on the bus floors	1
Run the express route full time rather than during limited 'peak' hours only. A 'sidecountry' express shuttle (to go from Matterhorn to Lionshead and East Vail water tank to Golden Peak) would be cool!	1
Schedule is poorly written - give the times and not say 15 minutes before this or that	1
See public works suggestion	1
skis on the buses is a bit scary...people don't always hold on to them well. liked it better when they were outside the bus	1
snow slush on bus	1
STOP HONKING jeeze, I have never heard so many bus honks. Yup, I get it, they have a schedule, but this is not NY city	1
The bus is too far from my house, in winter, because the roads are snow/icy. I don't want to fall. Sandstone Drive has no service.	1
The bus stop at Lower Buffehr Creek is dangerous. Getting off the bus on N Frontage Rd heading West, sometimes there's no place to go if there's snow or raining. You have to walk Frontage Rd to Buffehr Creek and that's DANGEROUS!	1
The East Vail bus line is the best!	1
the 'next bus' signs seem to have gotten less accurate over the past winter season (might some of the transmitters in buses be malfunctioning?)	1
The out of service buses in East Vail should not sit on Gore Circle or even travel that street. There are no stops there. They should all sit on Bighorn Rd. Thank you!	1
The TOWN of Vail bus service for East Vail is very good. I understand the timing of the early season schedule.	1
The Town of Vail bus system is tremendous!!!	1
the wait time from lions head to vail village was unacceptable this winter. Many times I saw 140 minute wait?! Ridiculous. For those going between the two it should not be a guess of when a bus is coming. It should be consistent and reasonable. If that is the goal in mind it was an absolute disaster this winter. The amount of busses i saw Vail to Lionshead vs Lionshead to Vail was 5 to 1. Rubbish. It should be equal, orderly and reliable.	1
This winter, it seemed that the East Vail route was using in-town buses with fewer seats. This caused unnecessary crowding and people having to stand which was not very safe on this route as the bus reaches higher speeds than in-town.	1
We love the bus	1
We love the shuttle just as it is	1
<b>Q24: Other (specify): What are the primary reasons you do not use ECO?</b>	<b>9</b>
<b>Invite Sample</b>	<b>1</b>
I would love to commute to my job in Eagle but it would take 4 different buses to get there and the waiting times are up to 45 minutes between buses.	1
<b>Open Link</b>	<b>8</b>
Have car, but otherwise it is excellent for trip fromEGE	1
Haven't had the right reason to use it yet	1
I have a car and parking pass	1
I live in vail and drive I'd need to go down valley	1
I use my car for my work and need to transport a lot of gear	1
I usually have a carload of musical equipment.	1
If I live in West Vail I have to move in the wrong direction on a TOV bus to catch an ECO bus down-valley. It makes zero sense for me to do that. A park n ride or bus stop on the N & S side of West Vail would fix the problem.	1
Limited parking in Avon to leave a car to catch the bus.	1
<b>Q25: What improvements would you suggest to ECO Transit to better meet the needs of you and your household?</b>	<b>123</b>
<b>Invite Sample</b>	<b>62</b>
Access to West Vail from sandstone area. Also seems pointless for the sandstone route to double back to Vail village when it could possibly utilize the middle roundabout to service into LH first, then hit VV.. I'm sure there's good reason I'm not seeing but just a suggestion	1
ask the users	1
Bring back the 2am ECO bus.	1

Consider Express Bus Service to and from Airport	1
continue to have schedule need the needs of residents. More stops available and if necessary use a smaller bus to save resources if capacity doesn't justify	1
direct service to/from Vail Transportation Center to Eagle Airport would be great.	1
do you mean the bustang? it is a great idea	1
Don't have a clue.	1
Don't use it	1
easier notice of schedule	1
Eliminate over crowding - unpleasant and unhealthy!	1
Email published route map to residents so more aware of what it offers.	1
free between Avon and Vail on a very regular schedule	1
Frequent, direct transport from airport to Vail.	1
From past experience, ECO Transit sucks! The bus drivers suck! It's what you would expect from any county operation. Conversely, TOV bus drivers and service rock! They are their to help, not to drive away like an ECO Transit driver who 'must stay on schedule' as a poor worker runs to catch the bus.	1
Gypsum to Vail direct express. Minimize or zero any stops in between	1
Have not used.	1
Having to take a bus into two to transfer to ECO makes it take too long for the bus to be feasible.	1
I have a car so do not need the bus service.	1
I haven't relied on it enough to be able to comment. My experiences have been fine.	1
I think I would use ECO more often if the Valley ran more frequently.	1
It's not Eco, but wouldlike to see better transport efforts with summit county and summit county resort areas.	1
Keep in mind that you may not be able to increase usage of ECO Transit. With few exceptions, the public nationwide does not want/like/use public transit as much as the government planners would like. People like (and workers typically benefit economically from) the freedom of using cars.	1
Lions ridge loop bus could start when the paid parking starts and add 1 more loop after 9pm. I would be not need to purchase a \$2000. silver pass and could rely on the bus. Also go out to dinners with out rushing.	1
Make sure buses look like public buses and not band buses	1
More availability to Eagle airport	1
More buses from Edwards etc to alleviate parking issues	1
More direct buses from Vail to Eagle without stopping and better hours for 9-5 ers.	1
More ECO routes down valley to alleviate some of the housing issues we seem to have. Seems like a much better plan than trying to fabricate cheap housing that simply doesn't exist.	1
more frequency	1
More frequent direct transport form EGE to Vail transit center.	1
More frequent east Vail service. On call bus system doesn't work, more frequency please	1
More scheduled routes to Vail, TOV pays for this and doesnt seem like we are getting fair representation	1
More stops on north frontage road. There are multiple stops on s. Frontage road and only 1 on n frontage road	1
n/a	1
Na	1
Never used the service	1
No comment	1
no opinion	1
No suggestion	1
None	2
none that I can think of.	1
None. Have used the Bustang service both east and west. Wish there were more times for that service.	1
Okay, the bus service was a mess this winter. The lighted signs at the bus stop that tell you when the next bus is coming were either totally wrong or not working at all. What happened??? I depend on the Town bus to get to my work at Golden Peak and I could not depend on it at all this winter. Sometimes it said the next bus would be in 10 minutes, so I just started to walk. And 2 minutes later the bus would pass me! Something was seriously messed up with that system this winter. Also it always annoys me that the the bus has to wait the the Transportation Center for 5+ minutes. Why??? I understand if they are changing drivers, but many times that is not the case. I thought the buses were on a GPS system to they could accurately arrive when they say they will. PLEASE fix that this summer!!	1
Our household on a regular goes from north west vail to cascade village and although the area is five minutes away there is no way to take a bus that is under 45 minutes. It would be nice if there was a bus that catered to cascade and the residents a little bit more, Lots of people work there, lots of people would ride it especially hotel guests and town home owners or renters in the village who want to get to the grocery stores!!	1

prefer to drive down valley	1
Since I live in town I never use the ECO service. My business relocated to a down valley location years ago due to the lower cost of rents and business fees. My employees appreciated the move as well because it is easier for them to commute to work now too.	1
Some drivers have been cranking the heat on the East Vail bus even when all of the users are dressed in ski clothes.	1
The punctuality of the buses is very spotty this winter season (in contrast to previous years). This creates a myriad of problems, including financial ones.	1
The TOV should do a better job of coordinating the TOV schedule with the Bustang at 6:30 AM. Have 5 mins of extra time in the schedule between end of TOV route and start of Bustang route. I do like the West Vail Express in the Winter.	1
there should be a direct bus or more buses to drive employees into vail. There should be more in town buses because it's faster to walk.	1
They keep their busses WAY TOO HOT and the drivers are not at all friendly.	1
This is a comment for in-town outlying bus routes. It would be nice to have summer bus service for the Sandstone/Lionsridge Loop.	1
TOV Bus West Vail Green. During rush hour 3 - 5 pm often there are two busses at the same time. Is there any way instead of two buses leaving Transportation center 015 and 0 45 ( 30 minute intervals ) could we have ONE bus every 15 minutes? i understand that there are logistic questions but perhaps that could be solved.	1
TOV busses need to observe pedestrian crosswalks between Tivoli and Ramshorn and between GP and Manor Vail. Those signs are hidden and the busses are often too fast	1
Town of Vail Bus Comments: Love the Nextbus App (when it works). Thanks for overflow buses on busy days	1
unfamiliar with it	1
Vail TRC to Beaver Creek was super easy, plus there were accessible employees to speak with - much more difficult on the return.	1
We try to use in town Vail buses for skiing on occasion, but if we have to go down valley, we drive	1
We'd have to move out of town to need this service, but it is necessary for those who do.	1
Your bus drivers are SOOOO cranky, never a smile.	1
<b>Open Link</b>	<b>61</b>
A designated lot mid-valley to leave a car in order to catch the bus. the forest service lot is often too crowded and Avon doesn't have a lot to accommodate bus riders.	1
Add a 5:30pm or later route to Leadville. 7 days a week	1
Add Expanded service to Ellefon Park West Vail.	1
Additional departure times between 7:00 and 8:00 am from the Eagle/down valley area in the mornings.	1
Better advertising about express routes and park and rides. They are a great option and not well known. Better Leadville service timing doesn't match up with hospitality workforce.	1
Buses can be on time instead leaving 5 minutes early or 15 minutes late	1
Come up to Red Cliff lots of Students, middle schoolers and High schoolers	1
Debit card bus pass to eliminate having to have single bills or cash at all	1
dont use it enough to comment	1
ECO drivers are friendlier than in town drivers.	1
Free bus from Edwards to vail.	1
Have a designated skier only bus to avoid crowded situations	1
I am pretty satisfied with ECO Transit	1
I don't leave Vail much because I work here, live here, buy groceries here...	1
I have used the bus a couple of times in the past year- all in the summer. We usually have our dog with us when we are town so can't use the bus.	1
i hope that local people can have discounted rate. \$4 is pretty high.	1
I wish you had not canceled local buses during this time. I understand the desire to do so, but I found it most inconvenient when I had to walk miles somewhere.	1
I'd love an app so you can track where the busses are. Those bus drivers are often rude and do not explain the route very well. Most of the bus route are named something similar which is confusing. Overall, I refuse to use ECO bus.	1
If a bus went directly from East Vail to Edwards I would use it.	1
In terms of The Town of Vail Bus service- space out the routes so that busses do not come/leave consecutively one minute apart on routes that have a lot of overlap in stops.	1
In winter service to and from Minturn to vail not just morning and evening.	1
Is good like this	1

It would be nice if they ran to Eagle Vail until 2am. The 12am cut off is usually before a lot of people get off work.	1
Love this service	1
Make it cheaper and more service to Vail. More service between Vail and Edwards.	1
Miss the outside bus ski racks. East Vail bus is a Zoo in the winter	1
More buses.	1
More commuter service - better times for commuter service and higher frequency of buses	1
more frequency of express routes	1
More frequency. Later routes for workers. Stable funding to accomplish more.	1
More frequent airport service. Allow dogs.	1
More frequent routes to outlying neighborhoods and areas.	1
More frequent routes, affordability	1
More frequent service	1
More frequent. More stops. Less costly. It's honestly cheaper to just pay for parking in beaver creek than to take the bus.	1
More people live in west vail. Why do buses for East Vail run every 15 minutes?	1
More service, lower fares.	1
More stops in Minturn.....	1
More times for Minturn local bus	1
More trips to minturn.	1
Most big and many small towns in America provide a Discounted Fare schedules for Honorably Discharged Veterans, Disabled Veterans and Seniors. This would include Fares of 50% or even free for disabled Vets with 30% or more disability.	1
n/a	1
Need better cleaning & upkeep. Regularly get sick due to fumes coming into bus.	1
No comment	1
None	2
Not sure, I think it is a wonderful service and that it helps many.	1
on time service consistently would be a huge improvement!	1
perhaps keep same schedule in winter and summer. Summer schedules are a bit limiting	1
Provide earlier service so people can get to work on time.	1
Return the request stop at wolcott	1
Take the Ambulance Chaser adds out of the buses	1
They ok, just take precautions these times when it comes to both driver and passenger safety	1
timeliness, cleanliness	1
TOV BUSES SHOULD HAVE BEEN SHUT DOWN ASAP TO PREVENT THE SPREAD	1
Transportation in the Valley, as a whole , needs some work - and should be a focus for the entire Valley	1
Use a laser scanner for faster reading code bars	1
Why is this service so expensive? It seems ridiculous. Also, it would be helpful if the ECO had an additional pickup spot within Vail aside from the transportation center.	1
Work with ECO and BC to make it as affordable as possible and make the Vail-BC ECO bus ride free or \$5/pp to encourage guests to ride it vs. driving or taking a vehicle over and parking in Vail. Right now if you're a family of 4, it's easier to just drive to Vail. Seems like a small step to assist in getting a few cars off of the road ea. day and free up parking in the structure	1
would like to see Lionsriidge Loop service more frequently in Winter and some service yr round	1
Your bus stop clocks showing next bus many times are not accurate and usually understate the arrival of the next bus. Many times I start walking from our condo in Lionshead to Vail Village and I end up walking the entire way and not see a bus. Then all of a sudden 2 or 3 busses go by in just 1 or 2 minutes. Some bus drivers do not announce stops and are not very helpful with some of the tourist.	1
<b>Q31: What kind of new or different events would you like to see Vail host?</b>	<b>190</b>
<b>Invite Sample</b>	<b>102</b>
?	1
A musical or theater production at Ford	1
AAOS NFL draft	1
All kinds. There are never enough.	1
Amateur- enough 'World Class' and expensive	1
An indoor venue for small concerts and recitals. A larger space for business meetings and community meetings.	1



any event that brings awareness to climate change, sustainability, and wildlife protection	1
Any event/concert held on the streets in Vail should be family oriented! The Friday night concerts during the Burton open was the only family oriented concerts that week! The foul language and drug use during the venue was not family friendly!	1
Anything but bicycle events.	1
Aspen has a live music venue called Belly Up and they have really fun bands play, some popular, but some 70s or 80s bands that are so fun to dance and sing together. I would love a venue like that. I'll have to look at bands that play at Shakedown, but I haven't heard of bands that I am interested in seeing yet. I also love anything to do with celebrating Food and Wine and am looking forward to attending that event. It's nice to have big events so I can invite out of town guests. I really like costume events also, like Pink Vail. It would be fun to have more of these events, maybe even at Halloween.	1
Auto/Motorcycle Racing . No more bicycles parades.	1
Beaver Creek has stolen your thunder, and their parking is bad. But I'm not sure the area can support two indoor event centers.	1
Before covid, I really enjoyed all the concert series! Who really knows if more or less is what we should be doing right now. Vail gets really crowded for farmers markets and really every event fills the structures.	1
better concerts. We get big names but they are mostly pop artist. I remember a time when Vail would get classics like Toots and the Maytals, John Popper with Blues Traveler, Thievery Corporation, G Love... now we get garbage like Big Wild and Spearhead.	1
Between the town and the foundation seems to be plenty going on all year long. For indoor facilities use Dobson!	1
Bring back weekly torchlight ski parades in Golden Peak. Bring back Mardi Gras parade.	1
Build a recreation center if you really want to create community, spending a bunch of money on concerts for twenty-somethings to from the front range to come attend does NOTHING for the town.	1
Community Gym	1
concerts for older residents. 20 somethings do not pay taxes, we do	1
Concerts other then rap	1
Conventions, additional sheet of ice, additional indoor recreational facilities for locals and visitors alike,	1
Don't know	1
enough is enough	1
Events are great, however if they take away from local businesses whether it's retail or food that is not good for Vail.	1
Events will get funding whether public or private...housing should be the concern.	1
facilities to encourage destination conventions/meetings	1
Fewer mob-scene noisy events for the younger folks.	1
Food, wine, beer festivals more often. More music.	1
For over 50 years in Vail I have always felt the kids/teenagers have been a bit 'left out'. We regularly take our 3yo grandchild to the library and Imagination Center when babysitting but the 8-12 year olds still are a challenge, especially in the winter and off-season.	1
Hard to say. Summer weekends are too crowded. Burton seems like a waste. A lot of energy and expense for day people from the front range.	1
Hockey tournaments, climbing competitions	1
I don't know	1
I prefer free concert venues back in town center.	1
I think there is a good mix. I believe the town should continually be looking for opportunities to support new events and experiences in our community. As our population fluctuates it's important to remember that we need to appeal to a broad clientele of locals and guests and that while a younger demo might not have a ton of money to spend we want them to come to vail and fall in love with the town and continue to come back in the future.	1
I think they should be enhanced. Have planners think of the 'instagramable' aspect of their events to use our guests social media to make their friends jealous and want to come to visit (and spend money). More for teenagers there is nothing to do for 12-18 year olds. I think the VRD should do a night camp for teenagers on Fridays and Saturdays.	1
I went to a mixer at Donovan park for locals thatI really enjoyed.	1
I would like a fitness center and equipment.	1
I would like to see a special event to honor our Mexican workforce.....it should be a Hispanic food and entertainment party.	1
I would like to see much more theater such as a summer theater festival.	1
I would like to see performance arts shows, perhaps a 'broadway' style show once in a while.	1

I'd like the town to spend time considering the type of people the events attract; some of the concerts and sporting events attract a specific crowd of people and usually during those times theft and fights and overall non 'Vail' actions are heightened.	1
I'm not much of an event attendee, so really don't have an opinion. I do know that that my husband and his riding friends LOVE watching the summer bike classic when it comes through Vail.	1
Improve the Dobson ice arena, and hold more events like the Burton US Open closing day party. that's the only party in Vail that's great. better known names for the Free Summer concerts and Whistepig series.	1
It would be nice to see the ice area spiffed up a bit and possibility of community meeting space above it or something.	1
Large music festival	1
LESS events. there are too many at this point. Keep the main cultural ones and call it a day.	1
Like the variety now.	1
Like the Villar Center in Beaver Creek..	1
maybe a ProAM golf Tournament, compliment it with free concert at Ford amphitheater.	1
more Arts & Cultural events	1
more bathrooms	1
More bigger concerts	1
More concert venues at Betty Ford and additional indoor concert/festival events at Dobson area.	1
more concerts	1
More during historically slower weekends, but even a few during the busiest times. Those guests that come at the busy times will be your best advertisers through word of mouth about what an amazing time they had.	1
More events that people can participate in similar to the mountain bike race series, running races and events like the Mountain Games.	1
More events where dogs can participate, like dock diving dogs in the go pro games	1
More family events...	1
More family friendly events, or events where there is a children section where kids can play and enjoy safely.	1
More intellectual guest speakers.	1
More music and performing arts will attract even more summer visitors; sports/athletic events too (i.e. cycling); speaker series is much needed. It should be free, high quality, and doesn't need to be elite to compete with Aspen. Book authors, newspaper columnists, thinkers, politicians, artists are all great attention-getters.	1
more music events. although the events at GRFA are wonderful, we can add more. Whistle Pig shows have been great. My favorite town event is the Burton US Open, always a win win.	1
more music, and art events. something the locals can get more involved in. a real farmers market with real local artist.	1
More ski comps. feel like its just the burton event	1
More speaking engagements - I don't feel we should have to go up to the Villar Center. We should have an opportunity for seminars here in the valley. TED talks, speakers on the environment in particular would be welcome.	1
more Ted talks	1
More theatre/plays. Also, we have enough white people here let's get our entertainment from a more diverse population.	1
More/better golf, gym access for part-time residents	1
Mountain bike events. Would require the creation of more single track trails which Vail has been very deficient in providing,(unlike Beaver Creek, Eagle and Edwards). Eagle is currently known as a mountain bike destination over the country.	1
Mud wrestling.	1
music brings people together.	1
music we dont have a music club why is that aspen and breck have top notch music clubs we have a fancy bowling ally	1
nc	1
Need a multi-use indoor facility for music performances	1
None	2
None that I can think of	1
None, there are too many particularly in the summer.	1
Not a fan of town spending a lot on Burton Open, because we seem to already be packed most weekends that time of year without it.	1
Not sure	1
Nothing comes to mind	1
nothing to add	1

Professional level high caliber events.	1
Quality rather than Quantity	1
See what telluride does all summer. Their events draw huge crowds and dollars.	1
Ski/ snowboard races and competitions	1
Small to medium size concerts from all genres.	1
Something other than bluegrass, please	1
Sporting events in the summer Loved the Pickleball event ...maybe more tennis if players will come.	1
The concert series are great, but the bands that came for the world alpine championships (Cee-lo, barenaked ladies, etc) were great. This year, dispatch and counting crows were exciting, but there should be bigger bands that are currently on pop charts playing in Vail for free concerts.	1
The events are an excuse to drink alcohol in the street/public esp. the October Fest. Do a 2 year stop on adding anything else.	1
Ratio of 1/4 alcohol to 3/4 food at any event.	1
The Grand Opening of a Magic Carpet on Bridge Street for Seniors and handicap accessible	1
The Solaris is getting too crowded for events. The Betty Ford parking lot is much better organized.	1
THE TOWN SHOULD NOT PROVIDE LONG TERM FINANCIAL SUPPORT TO CORPORATE SPECIAL EVENTS LIKE BURTON.	1
Theater, mainstream popular music,	1
Vail is nice. We don't need all these events that make it crowded. Don't need events that attract drunken young people	1
We need fewer special events.	1
We need to invest in a 1st class music venue. We could have many high end acts in our town as they are driving through from Denver to Aspen. Instead of just having twice a year ie: snow daze and spring back.. we could be a hub for great live music for locals and visitors alike.	1
We should only build indoor facilities if the hoteliers want them.	1
While I do not agree that Vail needs a Performing arts center or congress hall, it does need a community rec center similar to what Gypsum has.	1
Would like to see more inexpensive cultural events. Those at the performing arts center sound fabulous but are really expensive for a family of five to attend.	1
You are giving way too much to Burton, Spring Back and Snow Days. Burton (and VA) need us more than we need them. Spring Back is not doing what it was intended to do. Seems like it did its thing just like the NYE curfew did. Put the money into other events. Snow Days is okay but they don't need more money.	1
<b>Open Link</b>	<b>88</b>
A multi-day music concert.	1
An idea that I have had for a while is a high end car event(with super cars), that could be coupled with dealers bringing their regular vehicles(Audi, BMW, Volvo, Cadlillac, Aston Martin, Porsche, etc.) so people can sign up for test drive and place orders. We have no dealers and need to drive to Denver or Glenwood Springs to take a test drive. Lots of other lifestyle sponsors that could be brought in, watches, high end liquor and wine, golf, other adventure activities.	1
Anything that is outdoors ..	1
Business conferences, but we need an appropriate venue first.	1
CHSSA events - Vail is centrally located so western slope schools and metro schools can get there easily. Convention center-attract bigger events	1
Comedy festival	1
Conferences and entertainment.	1
Dances with lessons (country, swing, salsa)	1
Educational events (ie. TEDx), sober events (our community drinks WAY too much and that leads to mental health problems (we have a suicide epidemic)	1
Electronics shows or competitions (e-gaming).	1
Events for children. Children's theater events, family sports with all family members participate	1
Events that appeal to 25-35 year olds; concerts by artists that people have actually heard of.	1
Facility for small concerts or presentations. Something like the Vilar Center would be great, not just another big room.	1
Family activities, such as crafting, & more kid-friendly competitions.	1
Fewer. Event Fatigue too high.	1
high level classical music and and theater	1
Hold the events at Solaris and not at the Ford Park Parking lot.	1
Home and Garden events. With local vendors would be fun and great for the vendors.	1
I don't know.	1

I love concerts, but Vail has been booking terrible concerts for the past few years. I'm not including Bravo in this. Bravo is great. But the big concerts have been terrible and have very little ROI. Time to find a new concert promoter. It is embarrassing.	1
I think Spring Back to Vail and other events draw the wrong crowd to Vail. We need events that bring revenue to the whole town, not just to the concert without spending in retail and restaurants. Some of the concerts just create filth, litter, noise and violence. Bad image for Vail. But Vail's image has been going downhill for years. Unfortunately, the bad press about VR has a trickle down effect for the town as well.	1
I think the Town should build an event/recreation center at the Dobson arena site. An event center will allow businesses to do retreats here in the summer and shoulder seasons. A recreation center would give another place for citizens to workout and gather. If we add in an Olympic size pool can host events and promote a healthy recreation activity for our aging populace.	1
I wish there were less expensive venues to rent in the summer.	1
I would like to see more corporate events that utilize multiple venues and spend money. May be a tall ask given impact of Covid19	1
I would like Vail to create/promote more events for locals. Silverthorne, Breckenridge & Eagle have many events that are more community based. Building the community will provide long term economic gains for the TOV.	1
I would love to see more diversity in athletic events (ultimate frisbee tournaments, local sporting events, etc.) It would also be really cool to see Vail host culturally relevant festivals/gatherings like a Pride Week event, Chinese New Year celebrations, cultural heritage beyond just the white european guys who founded Vail.	1
In collaboration with state; winter olympics, more sanctioned ski races, snowboard events. Mountain bike events; Downhill and cross country. Broadway shows. Ice rink with two hockey rinks.	1
increase events aimed at local community	1
Indoor Pickleball	1
indoor tennis	1
Indy films, and a permanent venue for the Symposium.	1
Invest in your existing cultural facilities - I think there are only 3	1
Let that stay private... town should not run those types of facilities...	1
Love the idea of making Dobson a two floor structure for both ice skating and local community activities for those under 21.	1
Maybe outdoor movies at Ford Park for families	1
More attainable musical opportunities at Vilar. Pricing is ridiculous and insulting and does not coincide with locals at all. NHL hockey special games would be cool. Better on mountain events. Food Trucks!	1
More community art events that are free or affordable, a wider variety of events that focus on all cultures and income levels	1
More community events like the potluck last summer. And invest in a public swimming pool/ rec center!!!	1
more concerts	2
more conferences about art, culture, personal improvements	1
More cooking classes from Angela, that was fun. I've enjoyed the painting and adult craft events. More local family events.	1
More cultural. Ford Theatre does a fabulous job. All of the sporting events get tiresome: Burton Open, Go-Pro, etc...	1
More diversity, from a cultural and demographic perspective.	1
more educational and arts events.	1
More events like the Vail Social. It wasn't advertised very well but filled up fast. Obviously a very popular event that showcased Vail DOES have a community. It'd be cool to do that kind of thing along Meadow Drive during the day... our kids are young and go to sleep early.	1
More events that would lure the richer clientele to come to Vail - gourmet food events, Wine events, more outside venue events in the summer - not flea markets or outdoor art shows	1
more free or lower fee events	1
More kids' events.	1
more local/regional artists in farmers markets and art festivals	1
More music	2
More music/art activities.	1
More nature-themed events.	1
more pop, current music. Make more use of Ford Amphitheater. Too much old music being played.	1
More smaller events,	1
More sporting events.	1
more sports related events (but no more street concerts)	1

more TEDX talks	1
More upbeat bands	1
Move events to ford park- the Burton concert in the village were uncomfortably crowded. I was yelled at for using the restroom and returning to my group. Bigger area needed	1
Mushroom festivals	1
Musical theater Popular music concert or series with artists of the Pop/rock genre	1
No comment since I think TOV is doing a good job in providing a good mix o events.	1
No new events until lack of parking is addressed.	1
None	2
None. I believe our annual lineup is adequate.	1
Not sure	2
Not sure. However hosting the same events make it stagnate and lack of interest of attending year after year going down.	1
Nothing comes to mind	1
olympics	1
One thing from more sporting events to more people but can come here and use the town at a discounted rate	1
Performing arts and community events (like roller skating etc.)	1
Retreats and conventions geared toward millenias	1
Some more youthful younger generation geared events. We have to reforest our visitor base. Its getting old.	1
The number and variety of events is currently fine. Please don't schedule more unless it's during off-peak times. Town is busy enough during the summer and most winter months that we don't need to artificially inflate the number of travelers with events. Make sure events that are planned are events that draw out-of-town visitors. Drawing mostly daytrippers from the Front Range (especially if they're younger) barely helps the local hotels and retail establishments.	1
The only events that Vail should host are those that do not allow for retail shopping. Art festivals, the 'farmers' market, etc must go. Hosting events that compete with businesses in Vail is a terrible strategy. Concerts are ok, though much of the music selected is at odds with the tastes of Vail's key demographic (aged 50+). Some events just overcrowd the village and make for a poor visitor and local experience (GoPro games for example). I'd suggest no new events. Vail does not need events to drive traffic. They are overwhelmingly a waste of time and money.	1
The recreational events are not helpful to town enjoyment and the overall quality of people	1
Theater?	1
There is already a good variety.	1
to many events means to many people there all the time. We used to go to Vail to get away from it all. Now it they have brought it all to Vail. If you don't enjoy the open outdoors and need concerts etc stay in Denver	1
TOV & VR many times have to many events planned for the same weekend plus to many events for the younger generations that really don't spend money in town	1
We have it pretty well covered	1
When there are large music events in Vail the sound is terrible and there needs to be more speakers or have the events held at Ford Park, or the amphitheater where you are not in a parking lot right next to the highway.	1
Will events even happen given social distancing?	1
World Cup races. Nordic races. Bike races	1
<b>Q33: Do you have any comments on PrimaVail and improving customer service in Vail?</b>	<b>99</b>
<b>Invite Sample</b>	<b>41</b>
Any guest service training would be appreciated and there should be a section on the local laws maybe by the police dept to set straight acceptable behaviors!	1
Better marketing.	1
By allowing locals to experience activities they wouldn't otherwise do, they can then first hand promote to visiting guests. Tubing was so fun and prior to the PrimaVail experience, it was never on my recommendations list.	1
Don't know enough to comment.	1

East Vail dining has been a conundrum for years and our hopes have been elevated and dashed repeatedly (i.e. Racquet Club). Good restaurant 'groups' (when it was high-end Italian, Blues and 'West-side Cafe/Heirloom) have not been able to 'make a go of it'... After a 'bad drive' up from Denver in winter arriving 8:45pm it is WONDERFUL to be able to stay in East Vail/walk over for a quick dinner and not have to pay over \$100 for dinner for two in town... Perhaps the Town might consider some 'arrangement' with the Racquet Club on concerning that restaurant (have heard RC requirements for lunch poolside, etc., as being prerequisites for getting a contract, etc.). It's a 'tough' situation: should it be low-end family oriented, high-end gourmet focused, 'strictly seasonal' (closed when uneconomical during off-seasons ala the golf course facility)...	1
For all of those that work in hospitality and the service industry have us be informed through work just what it's about.	1
Get more info out on it.	1
give volunteers free parking	1
Good idea.	1
Great! This is what we need to elevate the service levels in town across the Board.	1
Hard to say. A lot of effort has gone in to the program but not sure the results are seen. Give it another year and if not a large increase it is time to move on.	1
haven't a clue about this	1
I am interested in learning more about this. When I looked at the website, all events have been canceled.	1
I didn't take the training but I did think the old 'smile' classes were good for new seasonal employees. We need to be welcoming to our guests the seasonals don't always get that. Actually some of the old ski bum locals don't always get it either 😊	1
I don't know	1
I don't. they do a great job	1
I had not heard of PrimaVail	1
I'm interested to see where it goes. Its really for everyone	1
In its first year they have made great strides and provided great programs, especially for the youngsters!	1
Is it available online?	1
it is a waste of money and will create cookie-cut culture versus individual businesses having their own culture. Vail Resorts does enough of that for us.	1
I've only heard of it	1
Less is more	1
More materials for families and older children.	1
n/a	1
need more info	1
No	7
nope	1
not sure what it is	1
Promote sustainability practices and why they're important	1
Remind people again that everyone is an ambassador of this community and to comport yourself thus. Say Hello, get involved, we are a real town!	1
So far so good.	1
Throughout the town, we are generally no longer providing the level of service that we once did. Staff is tired, stretched thin, ill-trained. This is particularly an issue during special events--since we do a generally poor job handling them, and impact, in a negative way, the general quality of life here, we should do fewer events and spend more time on sustainable, daily programs eg the library, ice rink, sport fields, rec path, etc.	1
Waste of money, employees in Vail, understand the that Vail is all about the experience.	1
Would appreciate to know how to get info on the program.	1
<b>Open Link</b>	<b>58</b>
Change the name. We used to emphasize 'ambassador'. One was always representing Vail - no matter where you were or what you are doing.	1
Continue to work on this program. Keep our employees educated	1
Good effort!	1
Good idea	1
Good idea, would like to hear how it has gone so far.	1
great idea!	1
Great. I'd add an online course.	1
Has mandatory attendance to 'smile school' or voluntary participation in PrimaVail improved guest services? How is it measured? What's the ROI?	1

I did not notice real impact from this program.	1
I don't so I will have to look into it..	1
I have attended many of the PrimaVail events and social gatherings. I think it is a smart way to help promote the type of culture we want in Vail! More businesses should push their employees to attend and be PrimaVail ambassadors.	1
I have heard about it, but do not know any specifics of the program.	1
I haven't heard about it	1
I really enjoyed the PrimaVail program, I hope to see it grow in the future.	1
I think it's an outstanding idea! Customer service is everything. I pay higher prices to shop places where I am greeted warmly.	1
I think it's off to a good start. I wish I could get employees to attend more. I probably should offer incentives but at times they are just too tired. I think it needs to become a regular thing and more people will start attending	1
I think that working hard to maintain the pretty high level of good customer service is very important, so PrimaVail sounds like a good idea. As it gets ever-harder to hire workers due to low unemployment and visa restrictions, all employers need to treat their workers better and do creative things to get them to treat customers well.	1
It is a fine promotion	1
It is too much.	1
It needs more funding to reach more people.	1
Make it mandatory for every single person employed in the Town of Vail.	1
My personal mission in Life is NOT to engage in personal behavior that results in more Sales Tax revenue for the Town of Vail...	1
n/a	1
Needed and has helped	1
Never heard of it	1
No	10
No, need to research it	1
No.	1
No/Don't know about this	1
Not a big fan. You can't teach people skills, you either have them or you don't	1
On a January visit to Santa Fe I skied their little mountain Angle Fire and I have to say their attitude towards their guest put us to shame.	1
One local said to me what in it for them to participate I personally do not how the program works	1
PrimaVail did a good job of reminding us all that we are a tourist driven economy (Coronavirus has reminded us of the same thing, but in a bad way) PrimaVail reminded us all to be open and helpful and inviting (inclusive)	1
PrimaVail should be 100% employee housing.	1
See above comments on events. Get rid of them. People will be much happier if you strip it down to the experiences the Village provides every day. Events are an emotional and physical drain on local businesses and tourists alike.	1
Seems to be working. Everyone is very nice, approachable and respectful to guests.	1
Sounds great keep it up	1
Sounds like a GREAT idea	1
sounds like good idea	1
spread the news of the program	1
stop stop stop	1
The customer should be the focus, with the amount they invest on coming to this amazing area.	1
The only thing I noticed was the bell-ringing...	1
Though I don't know what PrimaVail is all about, I think that's on the employers to create a great work environment which then fosters happy employees providing great customer service. Keep employees happy and they will be loyal to you. I think many employers cower to employees because employees are in high demand. But I think each establishment should set a high bar for what they do and do not allow.	1
What is it exactly.	1
What's that?	1

Won't buy into it! Solve the real problems and frustrations at hand first and then maybe this might come into play.... What needs to be understood about reaching any decent level of Customer Service in this Valley is FIRST, taking care of your workforce FAIRLY. Plain and simple. If your workforce is not confident or comfortable with their living situation or lifestyle thereof, you will never reach that almighty 'World class service' everyone loves to chat up around here. It's not close and never will be if the workforce is not payed fairly, treated as though they actually matter, and are able to have decent and attainable housing. When you have to constantly wonder how you'll pay the rent for the next month, wish you were able to go out to a restaurant every once in a while, or not have to live with 3-5 other people to just get by; your essentially not happy and that gets conveyed through to the workplace, and always will. Its just too expensive here anymore! The days of these kids coming to achieve the ski bum dream for a season is gone. They can't swing it any longer and neither can a lot of long time locals. Therefore, its now becoming increasing difficult to hire a decent workforce at all, let alone one that's going to convey that 'World class service'..... You all need to focus on the real task at hand first.	1
Ya really think it worked?	1
You need to get the word out more. none of the staff at the front desk of my building had ever heard of it. I went to Donovan, tubing & broom ball. not well attended. Like the concept but need to have representatives stop by lodging, retail & restaurants and spread the word. I would help.	1
<b>Q36: What do you like best about Vail Public Library?</b>	<b>554</b>
<b>Invite Sample</b>	<b>306</b>
A very pleasant surprise when I first visited about a year ago. Have not used as much as I would like. Beautiful spot; very helpful staff. Asset to the community.	1
A well appointed, clean, friendly facility. The library was a very important part of my children's upbringing. We don't go as much now but I am still a big supporter of the Vail Public Library	1
access	1
Access to DVD collection and new book selections	1
access to ebooks and audio	1
access to Internet library resources (online books etc), visiting musician performances, ability to request books available from other cities. community engagement with art shows and speakers, used book sale.	1
Accessibility	1
Accessibility	2
Accessibility and helpfulness of librarians.	1
Accessible, clean, nice people, good service. A++	1
Always helpful and courteous employees clean and a lovely place	1
amazing amount of information available, and the setting	1
ambiance	1
atmosphere	4
Atmosphere and selection. Ease of interlibrary loan.	1
atmosphere and setting variety of offerings and programs friendliness / helpfulness of staff	1
Atmosphere and staff	1
atmosphere, friendliness, selection.	1
Atmosphere, helpful staff, ebooks	1
Availability of materials	1
available movies	1
Beautiful building and large selection of books.	1
Beautiful location, atmosphere & online books.	1
Beautiful setting	1
beautyl and location	1
Beutiful located and athmosphere	1
Books and movies	2
Books are readily available	1
breadth of materials and convenience	1
Breadth of offerings. Ease of access.	1
Calm, quiet, cozy, fireplace, yoga	1
Checking out movies and using the printer.	1
children's programs	1
Clean, many resources available, courteous staff	1
close by ice rink so i can check it out while my boys pay hockey kids library room	1
collection, service	1



comfort	1
Comfortable atmosphere, good magazines	1
Comfortable place to study	1
constantly adding new material, good selection of relevant info and books	1
Convenience	2
convenient	1
Cozy atmosphere Easily accessible	1
Cricket	1
dont go	1
Don't use it	1
DVD selection	1
dvds	1
DVDs. The new bags are nice, and easy to return upon check-in.	1
ease of use. Friendliness of staff.	1
Essentially everything... It is as 'cosmopolitan' as Denver/Arapahoe County facilities, selection(s) are extensive and support staff/volunteers are helpful and available. The ambiance is lovely and having an area for kids is helpful (one grandparent can be with children while other gets to browse the library, etc.).	1
Everything	2
Everything!	1
Everything! From the ease of use, the selection, to the friendliness of the staff...its great!	1
Everything! There's nothing I don't like about the Library!	1
Everything...atmosphere, setting, organization, staff and collection.	1
Excellent Library, friendly people, can get almost any book you want.	1
Excellent selection for a small library, membership in Marmot expands the selection; Staff; programming - from arts to tech.	1
Extraordinary staff!	1
Facilities, staff and availability of media	1
Feel important as a town service and for guests	1
Fire place seating	1
free adult programs	1
Free meeting area for HOA's etc	1
Free Yoga! Great staff! Variety of programs for all ages	1
Friend ness and helpfulness of staff	1
Friendliness and open spaces to read	1
friendliness of employees--eagerness to help sponsorship of yoga--best thing Vail has going for it	1
Friendliness of staff and always willing to assist in finding what you are looking for. Also ability to access computer.	1
Friendliness, location, selection and outreach.	1
friendly and knowledgeable staff. layout of the library. Also new books and new videos displayed and easy to choose.	1
Friendly helpful staff	1
Friendly people.	1
Friendly personnel, very accommodating	1
Friendly staff	1
friendly staff warm atmosphere printing/fax services video loaning	1
friendly staff and beautiful setting	1
Friendly staff and nice building after remodel	1
friendly staff.good resources	1
friendly, helpful staff, books	1
Glad that it's there!	1
Good collection.	1
good quiet place to relax in town while killing time.	1
good selection travel books	1
Good supply of best seller books.	1
Good venue, well organized. Good staff	1
great atmosphere, nice facility	1
Great books, resources. Friendly staff.	1
Great place to do some work when in Vail	1

Great quit place, comfy.	1
Great resources, welcome environment, friendly staff, ease of use, helpful staff.	1
Great selection of books and DVDs.	1
Great selection of new books	1
Great space/setting	1
great staff	1
Happy it's available for locals.	1
have current good books and the front desk always happy to help.	1
Haven't used its services	1
Helpful staff	1
Helpful staff and comfortable atmosphere. Art and special exhibits	1
Helpfulness	1
Helpfulness of staff. Ease of requesting books. Comfortable and hospitable all around.	1
Hours and location	1
How easy the website is to use.	1
How you can reserve books online and easily pick them up at your preferred location.	1
I am thrilled we have a library great videos good audio selection	1
i do like the atmosphere there.	1
I don't use but my mom does.	1
i enjoy being able to have staff pull books for me so that i can run in and get them.	1
I had planned to go to the library to get a library card and begin using it before the pandemic.	1
I have not yet visited the library, but plan to when I can!	1
I have used it more frequently in the past, I like the community feel and resources	1
I like everything about the library, including the beautiful building.	1
I like everything the Vail Public Library has to offer.	1
I like the collection of materials. I access the online databases on a regular basis. I like the summer reading programs for my daughter.	1
I love the atmosphere and ease of use. Business can get pretty hectic in the typical Vail workday and the library helps ease the stress. I also appreciate the print options that the library offers.	1
I love the location; it's a beautiful peaceful setting. They have a good selection of books, magazines, movies etc	1
I LOVE the Vail library. I have taken my grandson to story hour with Cricket. The book selection is very good and all the services offered are wonderful.	1
I love their online check-out program... I used overdrive & libby & hoopla often.	1
I often use the library and like the book selection and friendly	1
I tend to bring my own reading material with me when we come to Vail.	1
I'm going to join the public library.	1
Incredible ski movie selection! Good selection of material pertinent to this amazing place we call home!	1
Inter-library loans, helpfulness of staff.	1
It feels very welcoming and everyone of the employees and volunteers are very helpful.	1
It has a very welcoming environment.	1
It is a beautiful space. Very up to date in materials.	1
It is a beautiful, first class facility.	1
It is a short walk for me, it is always clean and an interesting place to visit	1
It is beautiful and unique!. hate everything being digital	1
It is close and available if I need it nothing	1
It is conveniently located, the staff is knowledgeable and friendly, and it has great selections.	1
It is quiet and well stocked for my needs.	1
It is very reliable, friendly, relaxing, helpful. The library is one of town of Vail's best assets.	1
It is well located, well designed, has good selection and friendly employees.	1
It's a beautiful facility with a fireplace!	1
It's a great asset	1
It's a nice quiet spot. The community room is great.	1
It's accessibility-online and in person.	1
its availability	1
Its beautiful setting. A great place to sit down, read and unwind.	1
its charming	1
It's close and convenient. Reminds me of when I was a young child.	1
It's existence and quietness	1

It's existence, the fact that it is there.	1
Its free...	1
It's in an easy to get to location and has a wide variety of items to look through.	1
its just a pleasant place	1
Its just lovely for a quiet place, for kids, and all ages. Nice programs run. I love to send my mom to that yoga class too....	1
its location and atmosphere	1
It's location, I should start visiting it again after the virus leaves town	1
It's quiet and I can find what I'm looking for.	1
It's quite lovely and cozy. The location is discrete as well.	1
It's small and not crowded	1
I've never been	1
Kids room, location on creek, and free printing	1
Knowledgeable and helpful staff.	1
Location	6
Location and ease of use.	1
Location and staff.	1
location is beautiful	1
location, atmosphere, ease of use	1
Location, convenient, and the seats by the fire place to read. My daughter uses the library regularly to study.	1
Location, organization, staff, yoga program	1
Location, resource	1
Location.	3
Location. Children's section.	1
Lots of selection and its beautiful	1
Love the library	1
Love the library programs especially the musicians	1
love the library they do great job	1
Lovely facility, great amenities, helpful staff, good programming. Everything	1
Lovely relaxing space; great activities for kids.	1
Movies and reading area in front. Also like the Art showings.	1
Ms. Cricket	1
My Mom and Aunt use the library all the time. The staff is wonderful!	1
my wife likes it , uses it, says it is good!	1
n/a	1
Na	2
nc	1
new books and specials subjects collections displays	1
NICE	1
Nice facility with courteous staff and a wide range of products. I also used the computers and printers a lot when I first moved here and didn't have a printer.	1
Nice location	1
Nice location and room	1
Nice staff and good selection.	1
Nothing	1
on line capabilities borrowing books	1
once a week in the summer. It is great!	1
Online content - very comfortable atmosphere	1
Online e-book/audio book rental	1
On-line historical archives	1
online magazine availability. And movies	1
peaceful	1
people use and like it	1
pleasant atmosphere, friendly clerks	1
pleasant space and has books	1
plenty of books and movies	1
printing capability	1
Question answer influenced as I am currently part time resident	1

Quiet and clean. Good wifi.	1
Quiet place to go and relax, Catchup on publications.	1
Quiet, DVD's, ability to get books from other libraries.	1
Quiet, good location	1
Quiet, lots of materials, pleasant/knowledgeable staff	1
Quiet. Free printing. Made my will for free. Great employees.	1
quiet. well maintained. great resource.	1
Reading area	1
Relaxing atmosphere, media, fireplace, leather chairs, staff.	1
Selection, vibe, courtesy of guests. Don't touch the library. I fell in love with this community because of the library.	1
Small, quiet, magazine and newspaper range, number, quality	1
Staff	1
staff is great, very friendly & helpful. it's a comfortable atmosphere, cozy. the resources available are awesome.	1
Staff, collection of Audio books and being able to get almost any book.	1
that betty ford donated to build it	1
That it's a fairly large library providing great services for our town	1
That they have more than books, like a 3D printer(not that Ive used it but its cool)	1
That they take book donations :)	1
That we have one - its a great educational and learning resource. The difference between and ski town and real town to me.	1
that you offer classes for families and you offer cards to part time residents	1
the sitting area	1
The ambiance	1
The ambiance, the staff, the books, and interlibrary loan for accessibility to chosen titles.	1
The atmosphere is great	1
The atmosphere of the library is great. The view is wonderful and the windows create a cozy environment.	1
the books	2
the building	1
The building is beautiful and historic	1
The building, the site on the creek, the fireplace and of course, the ease in getting a book on site or through the joint collaboration with other libraries. The staff is great, friendly and knowledgeable.	1
The Children's area. A great place to take my grandchildren any time of the year.	1
The cozy chairs and fireplace. And inter-library loan.	1
the extent of your resources and the people who work there	1
The fact that they readily accept book donations.	1
The fireplace	1
the friendliness of the librarians, and quality of the literature.	1
the friendly staff	2
The friendly staff and ease of access from the parking structure.	1
The friendly, helpful staff. Beautiful views and comfortable setting.	1
The large selection of materials.	1
The librarians are awesome, it's nice and quiet and the books are FREE!	1
The library is an amazing, peaceful and useful asset and reward to being a Vail resident. I think the library services are above and beyond.	1
The link with prospector so that I may access books from libraries across the state.	1
The magazines and books	1
The Marmot system so if the book is not in the collection at the library, I can still order it and read it	1
The movies and TV shows	1
The people are helpful!	1
The programs for the kids.	1
The programs they offer from yoga to children reading room. Love ebooks online. Love the cozy atmosphere to sit and read..	1
The relaxing atmosphere.	1
The selection of movies. All but 1 of the employees are very friendly. I also love the constant book sale area.	1
the setting	1
The site itself	1

The space, staff and the amount of materials you can access. LOVE IT!!!! We love women in charge of children's activities, she ROCKS! Sorry I can't remember her name....	1
The space, the staff, ease of access to computers to print, email, etc. The staff is very respectful.	1
the staff	1
The staff - they are helpful and friendly!	1
The staff are wonderful! Good selection of books both physical and online.	1
The staff is friendly, knowledgeable, and the atmosphere is welcoming.	1
the staff is welcoming, knowledgeable....always ready to help!	1
The staff!!	1
The use of the website . The librarians. The comfortable chairs to sit in while researching books to read.	1
the variety of books tapes cd's movies etc. the fact that you can reserve a book and be notified when it is available.	1
The vibe	1
The warm inviting reading area, the friendliness of the staff, AND THE BOOKS	1
Their friendly employees	1
Use only during ski season, am a annual financial contributor. It's a wonderful library.	1
used book sale	1
Used it much more frequently when kids were small. Friends staying with us recently used it and thought it was a gem	1
Used it when my kids were young	1
Vail has great libraries	1
Variety of offerings	1
variety of ways to access literature.	1
Very comprehensive and staff are very helpful	1
Very courteous and helpful.	1
Very friendly & helpful service. A quiet & relaxing place to spend time. Good for reading magazines that one does not subscribe to.	1
Very helpful staff	1
Very nice staff, good selection and ease-of-use.	1
Very well staffed. Great organization. Love the fireplace and comfortable places to read.	1
we are a town when we have a library and a school	1
We use it mostly for printing and dvd renting	1
Welcoming	1
Well organized with helpful staff.	1
Well run, lots of options, extensive movies library, very helpful, knowledgeable staff	1
Well stocked	1
when our kids were little we used the library and it was great we now use Denver Public Library as we live here much of the time.	1
wide availability of resources, helpful staff, lovely space.	1
WIFI and a quiet place to work next to the fire!	1
Yoga classes	1
Yoga, meditation, cheap printing, and the quality of the library. Always bright and clean.	1
<b>Open Link</b>	<b>248</b>
A perfect resource in a perfect setting.	1
Accessibility, movie selection, book selection	1
All of it. It is pretty, cosy, great staff, available online books, cute childrens' area. My grandson used to love our trips to the library on his visits. The library is a very necessary place.	1
Although I don't utilize this service I am a huge proponent of the service and believe it is critical to maintaining a sense of community	1
atmosphere	1
Atmosphere is perfect for a library. Friendly assistance when needed. Appreciate the drop off box at Safeway.	1
Atmosphere, fireplace, location	1
Atmosphere, location,	1
Atmosphere. It's clean. Great place to escape.	1
Atmosphere. I love the fireplace and the views. The amount of quiet, private work space is nice.	1
availability and variety	1
Beautiful facility Exceptional staff	1

Beautiful facility, nice people.	1
Beautiful place. Best in the country	1
Beautiful space.	1
Beautiful.Friendly. Great Service. The best.	1
children's events	1
Children's offerings	1
children's programs AND it's a beautifully kept bldg	1
Children's programs.	1
Children's story hour	1
Children's story time with Cricket.	1
Clean facilities and friendly staff	1
Comfortable	1
Comfortable. Great place to study.	1
comfy armchairs and cozy space.	1
convenient	1
convenient location with nice staff	1
Cricket she's so great with all the kids	1
Cricket and the friendly, helpful staff. The events for adults, children & families are great	1
Cricket Pylman	1
Cricket!!!	1
Customer service and services offered	1
Dance programs	1
don't use it enough to comment but honestly the library is beautiful as is. We don't need to reconstruct more buildings in the Town	1
dvds	1
DVDs Atmosphere	1
E books yoga	1
Ease of access, location, pleasant environment.	1
Eases chairs	1
Easy, nice, good colleciton	1
Ebook resources	1
Ebooks!	1
evening programs	1
Everything	2
Everything!	2
Everything!!	1
Everything. Location, atmosphere, programming, services, staff, content, it is all superb.	1
Everything....I love the Library	1
Excellent service and resources	1
Excellent variety of media and books. Quiet, professional staff, clean and comfortable facility	1
Feels away from the crowds, quiet, peaceful.	1
Free assets.	1
Free use of computers. Great ability to obtain books from other libraries if they are not in the Vail library.	1
Free yoga program	1
Friendly and helpful staff. The children's programs for my grandchildren.	1
Friendly atmosphere, community events, accessibility to materials. Great location!	1
Friendly atmosphere.	1
Friendly staff and great offerings.	1
Friendly staff and great programs. And love the building!	1
Friendly staff; good selection of books and DVDs. Excellent overall! Don't use computers, but it's nice there are so many for those needing them. Appreciate the area where you can purchase 'used' books and DVDs that have been donated or are out of circulation.	1
friendly staff; great children's room, good collection of books and materials	1
Friendly, good new book selection, atmosphere	1
Good atmosphere, Helpful staff and now you can get books on line	1
good selection and availability to get from other library systems	1
Good selection of news and periodicals, quiet, ease of use.	1

Great atmosphere, friendly staff	1
great building and ambiance	1
great building; great people, great programs, I keep wanting to do the knitting class; I did a house plant class a couple of years ago and a couple of other classes and really enjoyed them	1
Great location and nice building.	1
Great place to gather my fathers catch up on Fox	1
Great place to work, research, & study.	1
Great selection of reading material, tons of up to date magazines Free pages to print from computer. Use of computers	1
great venue. Have a eagle county library card for Avon and Eagle	1
Has a lot to offer.	1
Having it as an option for people.	1
helpful librarians help in getting books from other libraries	1
Helpful staff	1
helpful, pleasant employees love Jackie!	1
Honor book shelf	1
Hoopla and hold requests	1
I am happy with the Vail library. It is a very attractive venue with nice helpful staff. I enjoy the art exhibitions. I think it is important to Vail.	1
I am sure it is nice for the locals but I don't come to Vail to read a book	1
I can use the printer. I like the oversize chairs and fireplace. Library is very cozy. Summer it can get a bit too warm.	1
I don't use it	1
I don't use the library but think it is very important to many people	1
I don't use the library very often as I travel a lot for work. I didn't realize you could access it remotely but I may look into that.	1
I find Avon more convenient and more able to access materials.	1
I have a Avon Library Card	1
I have an Avon Public library card and have visited the Vail Public Library. The atmosphere at the Vail library is very nice. I like that you can look out onto Gore Creek while inside	1
I just moved here in January so I have been unable to utilize the library yet.	1
I like libraries. I like books. I like the small intimate gatherings there. And I like the children's library.	1
I live in Gypsum.	1
I love love love the Vail Public Library. The service, the location, the computers, the reading areas/nooks, the meeting spaces are all wonderful. I would not change a thing.	1
I love the free classes it holds like zumba. The librarians are very kind and helpful.	1
I love the musical performances they sponsor in the late afternoons on Wednesdays.	1
I read a lot and thank goodness if is open during the lock down.	1
I really enjoy the free events that the library offers such as yoga	1
I recall a handful of years ago I tried to get library cards for my kids there but was denied because they had an Eagle County card. Hoping you have changed that. That was discouraging.	1
I support the Vail Public Library but use the Eagle Valley Library Branches	1
I use Avon	1
I use the Avon library because that's where I live. I have used the Vail library with my children and it's great.	1
I utilize and LOVE the Avon Library!!	1
Idk	1
Internet	1
It has a cozy layout and fireplace.	1
it is a nice plac ei go there maybe once every other year. information is so readily available these days.	1
it is a quiet space. everyone respects personal space. a solace of sorts.	1
It is beautiful, and staff are great	1
It is comfortable and inviting	1
It is open and welcoming. It has programs for all ages.	1
It seems to be run pretty professionally.	1
It was a great place when my girls were growing up . Went weekly! I honestly don't have a need for the library much anymore. But, my dad goes often, loves being able to read his magazines without paying for subscriptions. Keep caring scientific magazines	1
It's a beautiful building and setting.	1
It's a very nice facility and nice location for events, such as art shows.	1

It's beautiful and it has beautiful views. Also, I like the displays in the front hallway (of local artists and their creations.)	1
It's beauty!	1
It's 'free'.	1
It's location and views, and the fireplace	1
It's location.	1
It's location. I love the green roof with plants. I think it is a great asset of the Village.	1
It's location. It's a nice place to go and sit on a summer day.	1
It's quiet!	1
Kids area	1
Kids programs	1
Kids Programs.	1
large amt of books and other media materials	1
Large collection Friendly staff Nice kids area	1
Location	6
Location Story time for kids	1
Location and atmosphere is building	1
Location and friendliness of CRICKET!!! She's AMAZING with the children & adults alike!!!! WE LOVE HER!!!!!!!	1
Location and hours. Friendly and helpful staff. Drop off box at Safeway.	1
Location and quiet	1
Location and selection	1
Location and the people who work there.	1
Location, building design, availability of books/DVDs.	1
Location, organization spare Art Exhibit space. Great for kids and grandkids	1
Location, selection, website for e-books	1
Location.	1
Location. It sits on the best piece of land in Vail.	1
Location. We use the Vail Library for the Vail Skating Festival for the conference room for speeches. The staff is extremely accommodating there!	1
Lori & Sandy	1
Love everything about the library from its staff to the books they carry to the events they put on for children.	1
LOVE our Library. Great staff! Wonderful access to books, online resources, etc.	1
Love that they offer children's programming. While I do not have kids myself, friends who have gone to the various programs are very satisfied.	1
Love the fireplace. The variety of books is really good, librarians are wonderful, children's area and events are great. Love it,	1
Love the physical space and design. Extremely friendly and knowledgeable staff	1
LOVE the Vail Library....fantastic	1
Magazines	1
Magazines Dvds	1
minimal use.	1
Movies	1
My son takes his children there at times. It has been great for them.	1
n/a	2
No comment	1
not	1
On the bus route; good community events; helpful librarians; good information resource.	1
Online access to Prospector	1
Online lending and children's programing	1
Peaceful. Great staff.	1
pretty spot	1
Quality and variety of content. Tenants use it a lot. (We did also when we were full summer residents prior to becoming down valley full time residents)	1
Quiet, good periodicals and newspapers	1
Quiet, good priodicals	1
Quietude, staff, and environment.	1
Reading area	1
Remote access and fireplace area.	1



Selection	1
Selection, convenience, atmosphere, interacting with the staff.	1
setting, beauty, collection, the fact that everybody and anybody uses it	1
Staff	2
staff and beautiful spot	1
Staff and facilities	1
Staff are great. Love the library.	1
Staff is great as is the location. Programs are well organized and attended.	1
Staff is very helpful & courteous. Love the frequent evening programs that are available.	1
Staff Support	1
Staff willingness to help customers.	1
Staff, location and selection.	1
Story time for my grand children	1
Super friendly staff. A great selection of books and they seem to come quickly when you request them.	1
That I can access it remotely. I read several books a month and it's great. I don't go to the actual library often but when I do, I enjoy it. It's a beautiful facility and the staff have always been helpful.	1
That it is available.	1
That we have one	1
The access to books and movies	1
The access to current books	1
The access to many books online through overdrive, the ability to print on community computers, and the comfortable space that is conducive to spending time at the library.	1
the atmosphere and location	1
The atmosphere, DVD's, Librarians helpfulness. The artists they display.	1
The best thing I like about the Library is that it is a great space and a great resource. I'll go there when I need a quiet space to get things done. It's a serene and lovely setting.	1
The Books Collections.	1
The building is unique..do not change it	1
The closeness to town! It's location is wonderful.	1
The comfortable chairs and couches	1
The friendliness and accommodation of the staff, as well as the lovely environment.	1
the friendly staff, the ambiance	1
The Frozen event was a hit with my daughter.	1
the helpful staff	1
The hoopla app	1
The librarians are great and those Eames chairs!	1
The library itself	1
the location	1
The location is so beautiful and it's a great way to spend time in such beauty.	1
The lounge area near the periodicals.	1
The movie selection and their free-to-use computers, along with the EXTREMELY helpful staff!	1
The new book section	1
The online resource, particularly ebooks	1
The peace but they really need to clean that area smell really bad inside the library	1
The people	1
The selection of magazines	1
The setting and the nice librarians.	1
the staff	1
The staff is super helpful	1
The staff is wonderful, and just knowing that we live in a town that invests in such a great library is a source of pride.	1
The staff supports our school and staff.	1
The staff, atmosphere and ease of picking up books.	1
The staff, the building	1
The staff, the comfortable chairs and fair place. It's a beautiful building with a great view	1
the warm feeling and comfy chairs	1
They do great activities for kids. We wish there were more for middle-high school aged kids, and during the weekends... although we know that might be hard during ski season...	1

They space is beautiful specially the kids area.	1
Unknown	1
Use the Avon Public Library.	1
Variety of programs and events, including physically active events like yoga, dancing, excercise.	1
Very cozy atmosphere and helpful staff.	1
Very knowledgeable staff, innovative programming, a great place to be.	1
Very nice place to work	1
Views	2
We love the children's room. I also love the programming that they do for kids and the availability to get books on hold from other libraries.	1
We use library in Avon. They are friendlier and easier to access.	1
Wednesday night free music	1
weekends	1
Welcoming staff & atmosphere. Wide range of books and resources. The feeling that it is there to serve many different parts of the community.	1
when my grandkids are in town	1
wide variety of materials; comfortable space to relax, research, read	1
You can get books via inter-library loans.	1
<b>Q37: What would you like added or changed about Vail Public Library?</b>	<b>235</b>
<b>Invite Sample</b>	<b>123</b>
?	1
5min parking option to do a quick return or pickup reserved books	1
A geneology department?	1
A little more cozy atmosphere like it once had.	1
ACCESS!	1
ADA accommodations for access to library buildings and services for library programs and events such as ASL interpretation, assistive listening devices and other accommodations	1
Add tea and cookies?	1
additional programs, continually growing the collection, keep up the good work	1
All good.	1
All OK	1
Better instructions,help to access remotely	1
better selections of movies on kanopy	1
Bring in more and different children's books and work on truly organizing all of the children's books. Many times they are available in the system but then you get to the library and they are not there.	1
Change some of the relaxing areas to business and private areas. Small offices for teleconferences or teleworking would be great	1
Change the weekend library hours so that they open at 10 am instead of 11 am.	1
Children's section could be better equipped/looks dilapidated: the little 'railroad' looks like it needs some attention; the bigger plastic play trucks ditto...). I realize there is 'competition' with the Imagination Center resources (we use both) but this part of the Library seems a 'poor cousin' to the rest of the facility...	1
coffee shop	1
community events for employees	1
Continued free events	1
Don't know	2
Don't know enough to comment.	1
Don't make permanent residents of Vail renew their library card each year	1
Don't use it	1
Easier access. The street from the parking structure to the library is the most dangerous street in the winter.	1
easier access	1
Expand it. Carbon negative.	1
Expanded.	1
Fine the way it is	1
fireplace - great in winter but not needed in summer.	1
Give more free computer printing	1
Hire men to work there. Sex discrimination against men is the basic personnel organizing principle.	1
Honestly, I kind of feel like libraries are dead. There are better uses of Town funds.	1

I don't know	1
I hope the buildings uniqueness is not destroyed by the Civic Center lofty plans	1
I love our library. Don't change it.	1
I LOVE the library!	1
I will explore to see if I can access Vail library remotely. I borrow books on e-reader app such as Libby	1
I will need to stop in.	1
I wish it was a tad easier to get to. The Lionshead parking structure is usually either too busy, closed due to volume, or too inconvenient to get to the library. I've parked illegally a few times to run in and get my stuff and I wish I didn't have to resort to that.	1
I would love if the library opened earlier than 10am. That is an inconvenient time since I am usually on the mountain by then.	1
If it 'ain't' broke, don't fix it	1
I'm happy how it is	1
I'm planning to do some puppetry when this health crisis passes!!! Already in discussion.	1
Improvement in parking	1
In the past library some employees could be very unpleasant. I have been present when there was screaming and yelling.	1
Increase the number of e-books I can check out each month	1
Interested to see more design plans for the redevelopment plan, but I like how its tucked away from other places, with the Gore Creek Trail behind it there.	1
It serves my needs.	1
It would be nice if there was available short-time parking (less than 10 minutes) near the library.	1
It's fine the way it is	1
It's pretty good the way it is	1
It's terrific	1
keep getting more audiobooks, please!	1
Keep up the good work!	1
Later hours on Fridays and Saturdays	1
Let locals place holds on DVDs	1
Librarians are not very nice	1
Library cards that are regularly used should not 'expire' forcing a visit to the library to renew it.	1
Longer hours during winter	1
marketing / events / publicity	1
minor ventilate the entrance hall, gets way too hot during the summer.	1
Monitor the level of noise in the hallway after Toddler story times while Yoga is going on. Remind the parents as they are leaving storytime that the hallway is a quiet zone, not a playground while yoga is going on. Thank you!	1
More books!	1
More computer based learning? Maybe they have it and I just don't know about it.	1
More copies of the current top selling books. I have seen 100's of reservation for these boos.	1
More cultural or lectures	1
More graphic novels	1
More online books	1
More online copies of books	1
more readings, lectures	1
More Relaxing seating areas inside and outside	1
more space.	1
More streaming and ebook information and availability	1
more yoga classes	1
n/a	1
Na	1
nc	1
new leadership/employees	1
No	1
No comment	1
no opinion	1
No suggestions.	1
Not much	1

Not sure I don't use it much	1
not to have to bring the library card for visits	1
Nothing	8
Nothing I love it	1
nothing is a library and looks great.	1
nothing to add	1
Nothing.	4
Nothing. Don't mess with perfection.	1
Nothing. The library is great!	1
On the down side the furniture is too comfortable. Lots of sleepers and snoring.	1
Parking and access, particularly in winter	1
Parking in Lionshead for library only	1
Parking validation if at the library for more than two hours, verified by librarians of course.	1
Past librarians kept library cards only for homeowners- tried to discourage seasonal employees from getting a card. I assume it's been made easier now that library use is in decline.	1
Promote it more.	1
Renewing my card remotely would be great	1
That fact that I haven't used it.	1
the art installments are very interesting - an expansion of the program with more speakers would be great.	1
The computers aren't as up to date as I would like	1
The new fancy lights/chandelier over the fireplace area is too bright and so ugly compared to what was there before. Change it!!	1
The new plan for Dobson seems great but it's a good idea to keep Bravo out of any new performing arts center. Vail needs more contemporary performing arts for a younger demographic.	1
The Vail Library is the poster child for mission creep, get rid of all the functions that are not related to a library (e.g. yoga, etc.).	1
They are doing a great job	1
Turn off the fire place in summertime! What a pathetic waste of energy and lame environmental example! Smiling should be mandatory for the dour librarians.	1
Use the site for a better use	1
Website doesn't work well, trying to renew items online rarely works	1
'weekly' learning sessions with different types of experts. i.e. how to get into the stock market, holocaust survivors's stories, how to cook.	1
Where to start. The only library I have been a member of that doesn't alphabetize the movies. Drives me crazy. I have to look through the selection three times to find the movies I am looking for. Also I don't understand why we can't check out magazines. Every other library also that I have belonged to you could check out all issues except for the current issue. It's pretty rare when I actually see somebody sitting in the library reading a magazine. I am in there 2 to 3 times a week. Other libraries have also sold or given away the old issues instead of just recycling them. In Minneapolis I would buy the old bundle of the past year for 1 to 2 dollars. I wish we would also have a place outside the main doors where we could bring magazines and other people could take them. Maybe the bottom shelf of the paper back giveaway area. There is usually one employee sitting at the computer so don't say they are too busy to alphabetize movies it does not take that long.	1
With more info, research etc being doing in a virtual environment we should consider investing less in a physical facility	1
<b>Open Link</b>	<b>112</b>
?	1
Ability to access despite living in Avon.	1
above	1
Adding more meditation classes !	1
allow closed beverages (water bottles, travel mugs) - would make it a lot easier for me to work there.	1
Be a real part of the Eagle county library network, i.e. ONE library card serves all the county libraries.	1
Book Clubs More relevant social things	1
Book signing events, extended hours.	1
Bring back BOOKS... less digital	1
Dedicated parking to make visiting the library in winter a possibility	1
Do not year it down!! It is perfect!!!!	1
Don't change a thing!	1
Don't change it	1

Exhibit space. Great for kids and grandkids.	1
For us, the library is perfect!	1
Get rid of children's story hour	1
Glass wall between front desk and reading area to reduce noise	1
Hard to improve on perfection	1
Have a better outside patio or garden where kids and adults could enjoy reading and/or playing in a safe environment. Also this way the kids wouldn't disturb other patrons inside with their voices. ;)	1
Have better access to books not in stock	1
Heated sidewalks all the way down from Lionshead to village	1
Hours - should be open earlier for families.	1
I am very much still hands on paper person. Please keep actual books and magazines. I like the no overdue charges.	1
I don't know	1
I don't use it enough to have an opinion. And that may be the problem. I'm not sure what it could offer me that would draw me there more often.	1
I like it the way it is.	1
I like that they use it for More arts and for entertainment value for children and families so that they can use it and come in and feel that it's part of the community instead of it just being a book orientated situation where people get books or movies or audio and just use that for their own preferences.	1
I participate in the monthly book club and I think it could be better advertised and get more attendance. The only way people find out about it if they go to the website and know to click on books and bites. Otherwise, there's no information anywhere.	1
I think is a great asset to our town.	1
I wish it wasn't right in the middle of town. I wish it was in a quiet corner on either end. Other than that the library is great	1
I'd like to see a satellite location in West Vail	1
improve the building to make it 'green' (use the roof for solar panels )...and update the HVAC to heat and cool the entire building (including the galleria)	1
It's great	1
It's great how it is	1
Later hours on Friday Evening	1
local music presentations	1
Longer hours, both morning and evening.	1
Lower the noise level. Too loud from the talking and crying kids.	1
Make it bigger, keep books, don't go digital.	1
Make it smaller. use the land / location for some other higher use by more people. The location is iconic	1
Maybe a small food and beverage addition for eating and gathering. Similar to the Book Worm in Edwards. Profits could go back to the Library!	1
More books esp newly published	1
More children's programs for birth to 3yrs	1
More digital audiobooks	1
more e-books.	1
more educational programs such as for 3-d printing, robotics, and programs like film series. programs for kids that are STEM based	1
More events. Utilize more local peoples travel, work, life experiences in lectures and presentations Have an afternoon tea	1
More events/programs free to the community.	1
More family events	1
More hours. It would be nice if it was quieter. It is one of the loudest libraries I've ever been to.	1
More info about upcoming events	1
More magazines	1
More money for cultural programs.	1
More of those awesome Eames Armchairs	1
More outside events	1
More parking	1
More reading activities.	1
More seating	1
more space and more interaction	1
More virtual stuff, and a upgrade	1

Much bigger building with additional floors for additional community events and more kids' events.	1
n/a	3
Na	1
No	1
no love it	1
None	2
not	1
Not for me to say.	1
Not sure	1
Not sure. I'd ask the staff at the library	1
Nothing	15
Nothing, it's awesome. Please keep it there.	1
Part of EVLD	1
Skylights	1
Specific Vail Library parking in structure when you just want to pick up or return a book. 15 minutes max	1
Staff often talking too loud. Please quiet down	1
The attitude of the staff. NEVER friendly	1
The Avon Library suits my needs perfectly.	1
The J1s go there to sleep. Maybe being conscious should be a requirement to use the library.	1
The librarians are noisy! They need training in keeping their voices down.	1
The librarians are not very friendly, and talk super loud.	1
The staff has a tendency to talk loudly.	1
There is nowhere to park during the winter for free.	1
Tie into other libraries in the valley	1
To be able to renew books multiple times unless they are requested by another user. Avon you can renew multiple times	1
Tool rentals!	1
Unknown	1
Updated	1
Use air space above building to add indoor facilities for Vail	1
walk from parking not safe due to snow	1
We like the Vail Library, but living in Edwards use the Avon Library a lot.	1
We should reduce library hours and services and utilize more on line access	1
While I grew up with real books unfortunately these next generations won't use the library since they'll have everything in the palm of their hand	1
WiFi cards for check out	1
Would love to see the community room get more use.	1
<b>Q39: How can the library improve its services?</b>	<b>153</b>
<b>Invite Sample</b>	<b>78</b>
?	3
Add more books for borrowing.	1
Again more varied lectures	1
Again, I feel like all the advertising and media I see is all white washed. I hope they can figure out a way to target those that don't have access to library resources and help them become part of the community. Where is the Mexican voice?	1
Allow you to put more than 5 books on hold if you are a teacher.	1
Become carbon negative	1
Better education of accessing it's services online!	1
Bring in REI programs to Vail so I don't have to drive to Silverthorne	1
Cafe and hot spot.	1
coffee shop	1
Community rooms? Like for groups to play board games or something	1
Continue adapting to changes in technology.	1
Don't change	1
Don't know	3
Don't know enough to comment.	1
Don't know	1

Dont thinks there's more, or probably waving fees	1
Don't use it	1
During COVID period, it would be nice to be able to pick-up materials curbside, as other Eagle county libraries are doing.	1
Earlier hours on Saturday & Sunday	1
e-books for longer sessions	1
Educate people on how to access items digitally (ie; Kindle borrowing)	1
Free Printing with 5 pages or less	1
great service	1
Have more current books and audio on Hoopla.	1
Hours	1
I do t know	1
I don't believe that it needs to be expanded.	1
I don't know	1
I think the Library offer a lot of services as well as music, exhibitions etc. And I should use much more!!!	1
Im happy with present services.	1
It's great!	1
it's really outstanding!	1
I've NEVER had an issue with the library...	1
longer hours	1
longer hours of operation	1
Longer weekend hours	1
marketing / events / publicity	1
Maybe more programming for kids and adults	1
more copies	1
more drop off locations so that we don't return books late.	1
More movies	1
More online books	1
More programming that appeals to middle school age.	1
more yoga classes--they are great	1
Much better now when we can get inter library requests.	1
n/a	3
Na	1
nc	1
new personel	1
Nicer people	1
No comment	1
no opinion	1
No suggestions	1
No suggestions.	2
None	1
nothing to add	1
Open earlier - 9am	1
parking is always seemingly an issue	1
Please see above.	1
Possibly opening earlier. Am a morning person and would enjoy going at 8 AM	1
See above	2
service is outstanding	1
stamp your parking pass if you are there longer than the 2 hours.	1
Stay open an hour later in the early evening.	1
Stop trying to be everything and be a library	1
The \$1/day overdue fee is ridiculous. It actually discourages me from checking items out. I got burned with four items out for and extra three days and it cost me \$20! In Aspen, the Pitkin County Library charges \$0.10 a day per item. Throughout the country, libraries are even doing away with overdue fees. There has to be a better fee structure out there.	1
The library is doing a good job. The hours of operation are much improved since earlier days. I would urge the town to keep up the staffing and keep up the convenient hours.	1
This was a good reminder that I need to get a library card. I've heard great things about it.	1

Up to date computers	1
<b>Open Link</b>	<b>75</b>
A lot more quiet.	1
Add a coffee bar to the atrium	1
Add more books, cd's, and more remote return boxes.	1
Add to EVLD	1
Again, not for me to say.	1
Allow payment of fines online.	1
Be inclusive of down valley residents.	1
Be nice to kids	1
Can't think of a thing. They're great!	1
cute little library serves locals and visitors more evening programs	1
Doing great already	1
Don't know..it's really an excellent service	1
Dont. We have google	1
Expand the Marmot e-book collection	1
Expanded hours on weekends. More kids programing.	1
Extended hours at least a day or two in the week	1
fine	1
Give them more money.	1
have designated free parking spots, maybe if you can't have a satellite location, offer a mobile bus (like MIRA) for outlying neighborhoods	1
Hours. Childrens events/services.	1
I don't know	2
I don't use enough.	1
I have been very satisfied when I do use it and I like that I can give them books I have bought and am finished with	1
I have not used the library in the last few years	1
I know the library implementing some tracking software Not sure if the \$ spent it was necessary	1
I think they stay very relevant and up to date with their offerings.	1
I'd like to see more events held there. I did attend something a year ago and really enjoyed it. They may have more then I know about and I apologize if they do. But, adult book clubs, author talks, etc. would be great.	1
increase access to digital products. Library decreased monthly check outs of hoopla and kanopy last year because their budget did not cover the actual useage by patrons	1
It would be nice when you have to renew a book you currently have at home, to be able to renew it for 3 weeks. Now it is only 2 weeks.	1
It's good the way it is.	1
Its great	1
It's great!	1
It's great.	1
It's the best it can be.	1
Just keep updating people on what it has and how they can be involved in using it.	1
Keep doing all of it	1
Keep doing the great job!!!	1
keep it local and small	1
Later hours	1
Live in Edwards not involved as much as before	1
Lockers to pick up books on reserve after hours.	1
Longer hours and quieter	1
More bilingual staff.	1
More book club activities, such as virtual book clubs, especially during winter months, or times like these	1
More new materials readily available to local cardholders	1
More online resources and outreach about events and services	1
More parking	1
More social events?	1
n/a	3
Na	1



No comment	1
None needed	1
not	1
Not sure	1
Nothing at this time	1
Open hours in the morning - at 8 or 9 am.	1
Parking is an issue	1
satisfied with services as they are now	1
See above	3
Should review usage at current hours and adjust accordingly	1
Stop allowing the incredibly disruptive story hour	1
The head Librarian is never there -	1
The librarians already do a superb job. Online resources are readily available. If you want a book they don't have they get it from another library. The story hour is well-attended. Bravo!!	1
There fine.	1
They are awesome in every way.	1
They can do more activities that motivated the people to read and the benefit that gives you	1
Tool rentals!	1
Training in customer service.	1
Unknown	1
Work with Eagle Valley library card	1

**Q41: Do you have any specific comments on your ratings of information or the sources of information you find useful?** 153

**Invite Sample** 82

A bulletin area at the transportation center. Info about current events in the bus and bus stops as information not advertising	1
A lot of Vail businesses send mailings on events and activities. Vail magazine is a good source of information about Vail businesses.	1
All has been well represented. While morbid I wish the names of those that have passed were included in the announcements. I am always wondering if I had any interaction recently with those individuals.	1
an app....	1
Appreciate getting regular emails about TOV Wish one could be offered variety of topics or town issues and receive updates from all town related boards on those relevant to choices I request to be informed about in more detail and any time issues when votes or decisions are to be made	1
As a part time resident unless there is a news release it's difficult to stay on top of the day to day workings of the town government.	1
Didn't know about e-services for meetings and announcements	1
Eagle County Alerts are also very useful.	1
Email is useful	1
Good job!!	1
Great job communicating with the public!	1
i am signed up and you guys send me emails	1
I don't use Twitter or Facebook for messaging.	1
I go on line for activities and make use of the guide books when there. Also, I use the Daily.	1
I have used the service once each month and am satisfied	1
I hear some news through the grapevine.	1
I learn a lot from the physical mailings sent out by the town like the recent Year In Review 2019 report. I read the Vail Daily and listen to KZYR.	1
I love the newsletters and wish there was more information in them. This is the main way I stay on top of what's happening in Vail.	1
I read the Vail Daily online when I am not in Vail	1
I sometimes find out about something after it's happened.	1
I think it's great to see the positive side in everything, but I feel like some of the video reporting, in particular the video at Vail Health with Chris Lindley seemed a little laissez faire and although (thank goodness!) our hospital isn't overwhelmed, we should still portray the seriousness of COVID-19 so that we can help stop the spread.	1
I think that The Vail Daily does a great job getting Information to the public.	1
I wish council meetings were available in an easier format than twitter.	1

Information seems to controlled by Vail Resorts	1
Just habit	1
LOVE the Vail Daily and the updates!!	1
mail	1
Major issues are the ones the effect the long term and should be the most transparent.	1
Manor Vail sends out info periodically.	1
Maybe mire if virus inDaiky	1
Maybe set up communications with e-mail services to Homeowners	1
My biggest criticism is the lack of information about I-70 road status/closures on Friday/Sunday afternoons/evenings. The TV channels are little or no help and CDOT is more often NOT helpful than helpful (incorrect/outdated information, etc.). We are often sitting in a condo with several children trying to decide when to return to Denver (leave quickly or stay for a while; make dinner or do snacks, etc.) and the PAUCITY of GOOD information is atrocious... In this 'high tech' age this is a GLARING abnormality... My 'background' concern, aside from horrible travels almost every weekend in January/February, is that as out-of-state visitors encounter 5-7 hour drives from Denver/DIA they will NOT continue coming to spend time in Vail and our property values will deteriorate; restaurants, etc., will disappear and the overall quality of life of 'Vail Resort' will dissolve...	1
My townhome manager gives us updates	1
nc	1
Neighborhood announcements are too complicated to figure out what the TOV wants us to know. Just tell us, don't make us fill out anything.	1
Newsletter would be great	1
No	14
No comment	1
None	3
our newspaper is the best.	1
Postal mailers	1
road closures, etc could be more specific. . .often too general to enable much 'planning' to avoid choke points. . .	1
Short updates from individual Council members as to what they are specifically doing so we get to know them better on an individual level.	1
So happy for EC text alerts!	1
social media postings are helpful	1
Sometimes you send me emails or regular mail.	1
Suzanne does a good job.	1
Thank you for Council meeting summaries that are much easier to read than Twitter comments	1
The glossy paper newsletter is great. Really lets you know what is happening in the valley.	1
The town seems to do a good job disseminating information.	1
the Vail Daily does a great job with the daily activities	1
The Vail Daily seems to cover town information well.	1
Too many executive sessions and not enough public discussion Subjects not scheduled to encourage input If we could spend all day trying to be informed we would run for council. Most council members clearly resent public input	1
Town council twitter feed is goofy. Proper Meeting minutes should be made available on the website in a timely fashion.	1
Town guest service people are a great resource. they currently meeting daily with the Vail guest services volunteers and share information. This has been effective to get Guests the correct information.	1
TV feed from town council is unreliable at times.	1
use of online library resources (i.e. consumer reports) very helpful	1
Vail Daily also supplies info	1
Vail Daily does a great job of covering Council and other Boards, etc.	1
vail homeowners association news letter	1
Vail Homeowners notifications are a good source of information	1
Vail Reality is a big help letting know about events.	1
Very good especially at the moment	1
We love the Vail Daily, and get most of our information from it.	1
When I'm in Vail, I read the local paper, and turn on Channel 8 to get local info. Otherwise, I see friends post events on Facebook.	1
Your e-mail is good.	1

Your services are well served by your Town of Vail website.	1
<b>Open Link</b>	<b>71</b>
Amanda Zinn (and Suzanne Silverthorn) have done an amazing job of getting the word out as covid-19 changed the face of services in town.	1
Amanda Zinn from the welcome center is a wonderful resource for information dissemination.	1
ECEmergency is helpful for road closures.	1
emails from Amanda Zinn Mrk Christie	1
Get the parking spots on the vail app to show the % for in the vail village not just the outside parking. You can get it through the website but not the app anymore.	1
Good	1
Good job getting out info	1
Great information dissemination!	1
Great information.	1
I am accustomed to looking for information that I want. As long as it is easy to find I am happy..	1
I don't	1
I enjoy the Town Council meeting updates via Twitter. It's very difficult to see council agendas and minutes via a smart phone.	1
I like that emails are frequent and keep me up to date with what is happening in the town.	1
I love the ecalerts for town situations... very helpful and informative I think!!	1
I read the Vail Daily digital version quite frequently and get some information through that venue.	1
I receive the Vail Daily on line and read the actual paper daily when in town. I also receive the Vail Home Owners letter which is incredibly informative about several issues. Many of which take the town and the council to task!	1
I receive updates from my employer on the Town of Vail as we have a company that operates in Vail	1
I see notices on NextDoor. Also get emails from the TOV. All are helpful.	1
I support 99% of communications being electronic. For elections, I think mail in ballots are needed.	1
I think among the variety of media sources the town uses I stay somewhat informed. If I was super interested in staying very informed I would know all the portals to receive information.	1
I think TV 8 could be improved. They repeat a lot of the same videos.	1
I thought the emergency COVID cell phone messages were really effective.	1
I try to validate info by cross referencing it to other sources.	1
I would view my ratings as being genera in nature because I do not live in the Town anymore, however, I hope my ratings have been useful to your survey.	1
Keep up live parking counts, very helpful. Webcams are nice too.	1
Love the 8150 reports that Tony Mauro does on the radio.	1
make a suscription program in order to receive periodic newsletter about the issues we are interest to receive	1
More emails with the Town Council agendas	1
n/a	2
No	13
No comments.	1
No overalls just keeping people updated and obviously keeping in touch with what should be changed to make it better.	1
No,I believe if you want to know, the info is out there	1
None	3
not	1
Not really, I think TOV and the valley municipalities in general do a very good Job disseminating information.	1
Obsessed with watching the covid numbers. Check that site daily.	1
Organizations emails and publications	1
Parking open vs closed in winter is hardly accurate. Increase updates	1
Postal mail is best.	1
Social media content and website UI/EX could be vastly improved. I can help: embuzi.com	1
Thanks	1
The Communication from the Town is excellent	1
The only thing... about the concerts: it would be great if there wouldn't be as many 'crazy music' types of concerts that bring just a younger &/or undisciplined crowd, who doesn't respect our Town and Valley, leave trash behind, smoke or do pot in other ways, and doesn't bring much economic value (leaving \$ to local businesses). Why do we do those types of concerts????	1

The town does not communicate as effectively as it should. The Vail Daily is a useless and severely edited form of anything. Poorly written. I don't use it.	1
The town is now much more transparent	1
the website can be difficult to navigate, but I always find what I'm looking for eventually.	1
TOV Information Centers! Wonderful REAL people to help you with a myriad of questions!	1
Unified communications across all platforms. Town of Vail, Vail resorts, Vail daily all have different info. Have to check all sources to find out what is going on.	1
Vail Daily and emails are my primary methods of being aware	1
Vail does good job with the Vail app.	1
VRD should be included in this survey	1
We frequent Vail probably 8 times a year. The first thing we do when we arrive into town is pick up a Vail Daily and turn on TV8.	1
We need to make them even more accessible.	1
We should have been given more information when the first case was found.	1
Weekly Vail Daily ad for info on Vail and council agendas.	1
<b>Q44: For each action listed below, indicate the level of priority you believe is appropriate. Any comments on your responses?</b>	<b>236</b>
<b>Invite Sample</b>	<b>122</b>
\$700,000 is NOT affordable housing. We need another area like the commons. The condo buildings, that are 8 units, is a great use of space.	1
Add composting stations in West and East Vail. LOVE this program! Enforce trail closures with fines.	1
Affordable rentals, not necessarily deed restrictions	1
Again, there is no way for TOV to significantly influence affordable housing in Vail itself. Stop pretending that there is or creating new fake solutions like a \$400,000 condo as part of a new construction. The only solutions are large housing projects down valley with frequent mass transit (Avon or further away where land is more affordable).	1
Although development and affordable housing are important (especially affordable housing) this should not be at the expense of the environment that make this valley special. Case in point, I am very much against the proposed development in East Vail that will interfere with seasonal bighorn habitat.	1
Although I feel recycling and an economic development focus are important I truly believe that the well being of our environment, including wildlife is absolutely paramount to the community.	1
Any funding for Deed Restricted Housing should come out of the General Fund.	1
Better ways for transit solutions for visitors will solve a host of challenges from environmental concerns to parking issues to even protection of wildlife. The notion of a rail system has been bouncing around for years. The reduction of waste is my own personal goal, but could help balance what I see Vail being as a place to celebrate nature.	1
Bring more conventions etc to Vail outside of the winter ski season	1
Carbon Negative! Become leaders.	1
Civic area should only be built if the hoteliers think it is a good idea.	1
clean water and nature is why Vail is so special	1
Cleaning up the creek and protecting the wildlife habitat are the same thing. Employee housing should not be at the expense of our mountain environment or the town's aesthetic beauty. Adding solar to buildings should be Building Integrated, i.e. solar shingles, etc and not just slapping panels on the roofs.	1
Consistent with renewable energy projects, I suggest a year-round greenhouse project, where local residents could grow and harvest organic food based on principles of regenerative agriculture.	1
Do not increase density in Civic Area. CREATE A HISTORICAL DISTRICT IN THE COMMERCIAL CORE SO THERE IS NOT AN INCREASE IN DENSITY OR HEIGHT.	1
Don't build employee housing in the bighorn sheep habitat. To do so would really show that Vail Resorts has the town wrapped around its finger. The biologists hired to give advice said build it elsewhere. You should listen to those you hire.	1
Don't kill any more wild animals to increase land for any further development including wild goats.	1
Eliminate 50% of newspaper and magazine distribution around town. Maybe only at transportation, library, hospital, etc.	1
Employee and additional resident housing should be central to the valley, i.e. Avon area	1

Feel town has been overly focused on housing issues ( should explore options down valley where there are available areas and not cram so much into and already over developed town, be realistic and realize perhaps too late and move forward in other areas) Also wildlife has been overly ignored or made scapegoat for towns desire to allow more concentrated development over the years for the sake of tax dollars development brings. Forgetting why many live and want to visit an area thAt should still allow animals to exist and thrive!	1
Focus on noise reduction from East to West Vail - cars, trucks, motorcycles, buses...	1
For the neighborhoods on Lionsridge Loop, we would love to either extend the Sandstone bus to do an extra loop, or have the Lionsridge Loop bus run more frequently all year long.	1
Gore Creek needs to remain a primary focus until it fully recovers	1
Hard to limit it to just 2 items.	1
Housing and parking priorities are important but not at the risk of losing the natural resources that brought most people here in the first place. Gore Creek must be protected and implementing renewable energy projects will hopefully influence private homeowners to do the same	1
Housing in non deed restricted places.	1
Housing is NOT a TOV problem. It is a Vail Resorts problem. No more deed restricted housing. Are you trying to turn Vail in to Summit or Steamboat? Have you visited these communities recently? They are some of the ugliest communities in Colorado. I hope you heard the residents of Vail in the last election.	1
Housing is NOT an appropriate focus for the Town and tax revenue should not be used to subsidize housing.	1
Housing is the major problem facing the town for decades. Deed restricted housing allowed me to purchase a place and stay in Vail after multiple sales of rentals I was living in. Vail Resorts needs to be a more active partner.	1
I am 'technically' a senior but I think the key to Vail's future is retaining/enhancing it's appeal to younger people. One of our favorite nights this season was during the Burton open -- the excitement and vitality in town were refreshing and contagious.	1
I believe that your Civic Area Master Plan is unneeded in the idea of needing a conference area. There are many conference areas in the hotels that are constantly vacant. Maybe use them first and then look at what additional space is needed.	1
I believe we need some sort of large civic center to drive business to Vail I do hear that another sheet of ice is also needed	1
I didn't really want to pick a second choice	1
I don't feel that I know enough to say. Other people will.	1
I firmly believe the viability and sustainability of VAil relies on having affordable housing for its employees including seasonal. I am not one of these but understand the need to keep costs down so we can hire people who can live and work here.	1
I love the land and how we use it ranks very highly, otherwise who is going to come?	1
I think doing our part to protect the environment and mother earth is number one priority.	1
I think regional transit connections should focus on areas Vail towards Gypsum. I don't think these routes should be free, but I think an expansion of the current service both in frequency and duration of hours would be beneficial.	1
i think the civic plan is the least priority as items your looking to build in that area already exist. do we really need more pedestrian friendly walk ways. affordable housing is crucial bc without the support workers who need affordable housing Vail cant run successfully	1
If we don't protect our natural surroundings now, we can't get them back.	1
If we protect wildlife habitat, we protect everything else in the long term	1
Increase minimum wage so employees can live closer to work to improve traffic and air quality	1
Increased affordable housing does not have to come at the expense of wildlife habitat	1
Increased frequency in public transportation would encourage greater overall community fabric for dining, shopping, etc and assist in eliminating parking for rental vehicles which are not particularly necessary but would be unnecessary with better mass transit.	1
Increasing regional transit frequency would allow workers, who live outside of the village, easier and more reliable access to and from job locations.	1
Invest in Environment!!	1
Issue update on Booth Heights, so we know that horrible and destructive project has been terminated.... not our Bighorns!!	1
It is difficult to only be able to identify the top 2 as the list is robust and includes more-than-two high priorities. Thankfully TOV is able to do several things and address multiple priorities. Prior efforts and progress in better East Vail Bus schedules and expanded recycling and waste reduction efforts is applauded == progress in these areas allows me to reduce the going forward priority.	1
It's the environment, baby!	1
Leave our Bighorns alone	1

Let's mandate that the empty mansions on the valley floor have natural landscaping instead of lawns. There is very little that's good about a manicured lawn in Vail.	1
More than two of these action require highest priorities, protect wildlife and waste reduction efforts are also high. I think the mast plan for public spaces also should have high priority. Dobson, Library area is kind of dead and unattractive	1
Most hotels in town have inconveniently located recycling bins that are emptied by staff into the regular trash. These housekeepers are not trained for this.	1
nature is our greatest asset!	1
need code enforcement officers out in the community meeting homeowners. like the learn at lunch seminars	1
Need employee housing!	1
No	10
NO Booth Heights Development	1
No building in the wildlife corridor in East Vail!!	1
No comment	1
None	2
nope	1
On deed restricted accommodations- what happens to the employed when no longer employed??? Should it be understood that the accommodations are only for our work force?	1
Only obvious way to get more deed restricted households is to allow higher density.	1
Our recycling was taken away by our landlord, PBK, and we would like to see it come back. We live close to nature and we should be promoting a good relationship with nature since that is what we all love and why the town of vail exists with skiing, hiking, camping, biking, etc. Housing for locals and employees needs to be affordable for the town to succeed. We need the staff to run the town and we already saw a departments suffering from lack of affordable housing this year.	1
Pedestrian/cyclist safety is more important than any of those issues. If the town doesn't focus on this issue first, I'm very concerned about a tragic outcome.	1
people come here to appreciate and immerse in the natural beauty of the area, this must be protected	1
Pitkin Creek Park and the City Market housing projects are great examples of projects that kept working families in Vail. Families that live and WORK in Vail keep our community vital. Please no more seasonal rental, public supported housing in the Town of Vail. The last few publicly supported projects have missed this mark.	1
Please help take care of those who have chosen Vail for their home and future. Give them a chance to have a home and future in Vail that is not tainted with discouragement and failure.	1
Please say NO to Booth Heights...thank you	1
Preserve the environment.	1
Preserve the few scraps of open space in town and along the creek, around the bike path -	1
Protect open space. We have realestate transfer tax for that. Protect our wildlife, they are a wonderful part of our community. Gore Creek is a top priority.	1
Protect the bighorn sheep in E Vail. What we do to help them survive defines who we are.	1
Recycling. Composting	1
Regarding restoring Gore Creek, there seems to be a disconnect pertaining the amount of human activity on the lawns outside Up The Creek and The Standard restaurants. While I see active mitigation, that patch of the Gore is an absolute playground during the summer. Is it the opinion of the Town of Vail to defer to tourist dollars rather than full restoration along the entire creek?	1
Restoring Gore Creek is already underway. The TOV has not done enough toward protecting wildlife and habitat although new efforts will hopefully create a plan and create positive results.	1
Save and protect the bighorn sheep habitat	1
Shelve the Master Plan for the time being	1
Since Vail is a mountain town, it should protect its nature first. In order to do so, recycling and waste reduction are important issues as well. In the name of money, people waste so much food and stuff in town. Everybody should be more environmentally conscious.	1
Smart employee housing — don't ruin the feel of Vail for it!	1
Some free overnight parking somewhere.	1
Stop taking a shotgun approach on Gore Creek and habitat, need to base these decisions on science not just a 'doing something is better than nothing attitude'. Until wildlife fence is built, than it is hard to take seriously that wildlife protection is really a priority. Only fund events that make a economic difference and do not degrade the experience that make Vail special. Spring back/Powabunga etc. belong in Nederland, not Vail.	1
Take care of the people before you bring in more guests. Staffing shortages are real here and you have to have enough people to take care of the guests.	1
Tax second homes at a higher rate to provide more funds for housing and deed-restricted housing.	1

The amount of parking on the frontage roads often seems poorly organized	1
The bus only road should be moved to the north side of Dobson and Dobson should be expanded and connected to the Library	1
The environment should always be a priority as it affects everything else. The Civic Area is misrepresented, the process results are 100% pushed. Housing solutions are down valley as our Gore Valley is out of land and enforcement is terrible. Some events are for locals but our events promoted for tourists have to have a valid financial impact (positive and negatives) report. Most reports are not accurate. Too much money is handed out to events that could be self supporting because it is Vail.	1
The sheep in East Vail are declining for a reason. People over sheep! Ban ALL plastic bags. Some plastics bags are no better than the rest, regardless where they come from. Both of these topics paint us as idiots.	1
The town needs to focus on specific issues. We spend to much time trying to solve everything, and therefore solve nothing. If we actually limited events and economic development a bit, the need for more employee housing would decrease.	1
The town needs to have a clearer message about housing for residents versus subsidizing Vail Resort's employees.	1
The town that a recession is possible and should wait and see how the economy is next fall before funding	1
The Vail Vally is such a beautiful area. Please don't desecrate this place by overbuilding.	1
These are all very important topics to our community!	1
They are all very important. It is hard to prioritize.	1
Too much foot traffic with low end events cheapens the TOV quality and specialness.	1
Town of Vail should oppose Berlaimont development even if not in town. The elk share the valley.	1
trash recycling and compost should be options at every waste center through town. restaurants and hotels should be forced to recycle and compost and it should be enforced by the Environmental Health Dept in the annual health inspection.	1
Vail is special because of the Creek. Without it, not much else matters. I do wish Vail would more aggressively regulate landowners adjacent to the creek to protect it.	1
Vail will run out of employees if housing is not provided. The library & ice rink are crucial.	1
we need more affordable housing! can't say it enough	1
We need to be a leader in protecting Colorado's environment. Don't be a follower....walk the talk, don't sell out for the immediate return...think about 20 years out. Do you think where we are today is what the pioneers envisioned? If we are cookie cutter like other towns...where is the appeal for anyone to stay or return?	1
We need to care for all residents, including low income families.	1
We need to encourage Eco Transit to increase their services.	1
We recently lost the ability to recycle at my intermountain home. We only have trash cans and the landlord (Vail Pbk) has no intention of bringing recycling back to the neighborhood, we would love to support and lessen our carbon foot print if given the option.	1
We should have nothing to do with deed restrictions on housing.	1
We should NOT be using Vail resident taxpayer dollars to subsidize housing. This is a county and private employer issue. We pay enough to live in Vail and our taxpayer dollars should be used for Vail projects. Enough of the sheep stuff already.	1
wildlife habitat is that distinguishes vail from other tourist destinations	1
Wildlife should be our top priority. We choose to live in the mountains. They die if they are pushed out. We need to be stewards of the land and protect and promote wildlife.	1
With the highway plowing right through the town, the environment and animals are already deeply impacted. If we ignore them we will not sustain this town.	1
Without protection for our wildlife and environment we become so much less of what we are. People come here to enjoy our natural wonders. If we don't protect them, we won't continue to thrive as a vibrant mountain community. Our reputation is at stake when we start looking like a suburb of Denver.	1
without resident housing we have no community	1
<b>Open Link</b>	<b>114</b>
80+ % of trash at my condo qualifies as recyclable it isn't correctly distributed in bins. Individual units should be required to have 3 bins to properly sort waste. Typical condo has one bin therefore no sorting	1
Actions to protect and enhance Gore Creek: Stop the lawn watering!	1
Affordable housing in this valley is an absolute joke & there is not enough being done to help the workers that make the valley run. If staff cannot afford to live out here, how is the valley supposed to operate?	1
affordable housing in town seems to be insufficient .	1
all the above are important	1
And making Vail more affordable. You're pricing yourself out of the market and getting a poor PR image as well. Lift tickets should not cost \$209 per day.	1

animal habitat protection is my #3	1
as a seasonal person i would not put workforce housing as high. but that is critical for year round employed persons	1
At this time, Vail needs events to help drive the recovery of the economy. The Civic Areas are part of the 'magic' of Vail and now they seem like afterthoughts. They need to be part of vision to bring back guests and to delight them while they are here.	1
Before implementation of Civic Area - focus on quality of life and housing for staff. The whole valley is under staffed. Why increase the Civic Area if we won't be able to staff it? The quality of experiences in this valley is so low now due to the stress of the staff. They are crabby and mean because they have to work 3 jobs and can't enjoy the quality of life up here (which is why we all moved here.)	1
Before structures are taken down to accommodate employee housing, Town Council should take into consideration of current residents who have children and the impact it has on the community before accommodations are prioritized for people who don't live here.	1
Christmas ended months ago. Time to turn off the holiday lights.	1
Climate action would be my #1, but not listed.	1
Composting is another important thing!	1
Continue efforts to develop a dedicated funding source for the Vail InDeed program. Encourage (demand) more reliance by the PEC & Council members who have limited if no professional experience in planning and housing matters to staff and professional consultants. Biggest complaint is with elected officials bending to the emotional and misplaced minority NIMBY voiced pounding the podium at these forums.	1
Do not let the NIMBY-minority steer decisions that benefit the community at large. Please focus on addressing the housing needs of the workforce that is the life-blood of Vail.	1
Do not put temporary employee housing on display. For example, keep it off the north frontage road near exit 182	1
Don't mess with the library. Winter parking is too expensive for locals. Summer parking should be free for Eagle County residents, at least.	1
Down valley but town-owned housing including transportation is a MUST. Anyone paying 500++ per night shouldn't have to make their own bed	1
Environmental and wildlife focus needs to be fact based and not about allowing wealthy residents to use it as an excuse to not allow other legitimate growth. Shame on Town Council for allowing squeaky wheels to persuade them without facts or legitimate review of Town laws.	1
For me, protecting and enhancing the Gore Creek is also tied for #2 Highest Priority.	1
Given our current health situation with Covid 19 it is hard for me to pick priorities that do not include health and well-being of our people.	1
Highest priorities would be implementing renewable energy projects and expanding recycling and waste reduction	1
hope I filled that out right	1
Housing AND protecting the wildlife, and why we live here in the first place,, are the highest priorities. Compromising wildlife habitat for housing is unacceptable, especially when huge multi million dollar single family houses are still popping up around us.	1
Housing for employees is important, however I am really not pleased with using the ultra valuable space within the Village(s) to construct. The public transportation is excellent and the employee housing should be in outlying areas. I have an employee housing building next door to our residence and am frequently unhappy with the noise level from the parties. I was young once too, however I did not live/party next door to million dollar residences.	1
Housing in town of Vail should focus on front line employees so businesses can operate in the event of road closures. The center of the community has moved west and Vail needs to be more part of the larger valley community from a housing action perspective. It is no longer a stand alone community.	1
Housing is costing the town millions each year...limited ROI. Stop giving away money to people that can afford to own a home and start building if it's that important to the Town.	1
Housing is very limited to residents in the county and I believe it would be valuable to require more leasing companies to institute that there should be at least one full-time resident living in a particular unit. (Similarly to Lions Ridge in Vail)	1
How could Avon, Vail and Minturn get connected with cable supported mass transportation like they do in Europe? Development of community at Dowd.	1



I believe if Vail does not begin to seriously care for the wildlife and surrounding habitat we will drive the wildlife that makes this place so special away. Next, we NEED to fix transportation in this valley. Vail provides excellent in town service, but regional services make it hard for people who live here in the various distributed neighborhoods to use the bus. The folks who work in vail and don't live here because there are only a few business centers they need to be transported to, where residents who are commuting down-valley don't have any good option since most of us don't live in Vail Village or Lionshead.	1
I dont believe the government should be subsidizing Vail Resorts, the hospital, and hotels for housing of their employees. Vail Resorts could ease the housing problem by building employee housing at the EverVail site.	1
I live on the Gore Creek and am a fly fisherman. I have seen the quality of the fishing go down over the years. I know improvements have been made; but, we are only part of the way there. I would love to get back to the Gold Medal designation. Economic development is my No. 2 pick, because without that engine, none of us can survive here. As soon as practical, I would love to see big quality events and lots of people fill our wonderful town.	1
I think everyone in Vail is in the same boat as me. This is a hard line to balance on.	1
I think they should make housing for employees a top priority. I know we have employee housing but they should really think about the rent rate. please give employees enough money to live not just pay rent with their checks.	1
I think while deed-restricted is great, it should also be focused on affordable housing. Also composting should be part of a waste diversion strategy. I applied for composting through Vail Honeywagon and I never heard back from them.	1
I would have also included Gore Creek, but the current program is excellent and I'd like to see that continue. I think more focus can go to waste reduction efforts due to events, tourists, and seasonality that produce a large volume of waste. Protecting wildlife habitat is #1 as we see more visitors enter the area and more development take place. These species (bighorn sheep and others) are critical to protect. If we do not have strict regulations and protections we will lose the very thing people come to Vail for - the beautiful scenery and nature.	1
I would like to be able to commute to work in the winter by bus but unfortunately the timetable of the twice an hour buses either gets me there 25 mins early or 5 mins late. Would like to see 3 buses per hour.	1
I would take the bus more and drive less in the summer and off season if the buses ran more frequently.	1
I'd like to one day live in Vail.	1
If there was expansion to Dobson Arena seating and an added practice facility, the youth programs could grow incredibly as well as a better venue for entertainment. There's no reason that Vail couldn't be one of the leading programs in Figure Skating and hockey with a better venue and program.	1
If you want to build more employee housing do not build it in the high traffic volume of the town. It is not the highest and best use of this type of property. Do not build employee housing next to high visitor rental condos as it reduces the owners value. Build these types of properties along the regional transit lines and increase bus frequency. Less impact on property values and helps reduce pedestrian and bike traffic in Lionshead and the Village.	1
I'm a teacher in Eagle County and have been for 13 years. Now married with 2 children, renting an 800 square foot apartment. We want to stay and quit throwing our money away on rent.	1
I'm tired repeating of the planing for Dobson and event center	1
Implementing renewable energy plans will help protect Gore Creek, wildlife habitat and recycling and waste reduction.	1
Is composting an impossibility in vail?	1
It's a mountain town and needs to be preserved as such.	1
Keep up the great work. I have lived from East Vail to Gypsum in 38 years. Grateful to have so much work in Vail.	1
Lack of employee housing has been a never ending problem and hopefully a solution can be found with the government and private businesses working together.	1
let's get back to what made Vail so great	1
Let's keep Vail as close as we can to the feel that has been here for 40 years. We can't stop growth but we can manage it the best we can to maintain the greatest parts of Vail.	1
Lets see what you can do to open up the road to the Davos radio towers and the road up to Benchmark and the road past the Vail Stables	1
Limit development so that Vail area does not become more congested. That's key to its attractiveness.	1
Local rivers drive so much of our summer tourism. We need to keep them - and the fish in them - healthy.	1
More free parking for employees. Current system with a tiny lot and no real discount in the garage is a joke.	1
more public access to composting	1
more regional transportation will cause more congestion	1
No	5
NO MORE DEED RESTRICTED HOUSEHOLDS	1

NO PARKING ON THE SOUTH FRONTAGE ROAD, EVER!!!!!!!!!!!!!!	1
None	4
Our environment is the driving force behind everything that makes Vail a leading destination.	1
Parking and regional transit are my top priorities.	1
Parking is such a wasteful option when we should be investing in transit to reduce carbon footprint and get those local cars off the road so that we have parking for people not from the area. Transit should be the number one option for all locals and tourists and should be promoted to this level.	1
Parking, parking, and more parking !	1
Please bring back the direct Vail to Beaver Creek and a direct to Arrowhead and a direct to the Eagle Airport	1
please keep open space open whenever possible and create more whenever the opportunity arises. guests come here to see our beautiful land, not employee housing units and development	1
Protect our wildlife!	1
Protect the natural beauty of Vail, Protect the Gore Creek, More free buses to completely rid of Frontage road parking!!!!	1
Provide recommended model amendments and a cost subsidy for condo associations to amend Declarations to permit deed restricted ownership	1
recycling and waste management is the place to start and will enhance wildlife habitat and protect the Gore by taking care of our environment	1
Regarding TOV bus service - there was no earlier spot for comments in this survey. On the West Vail routes this winter some buses had no seating on one side of the bus (front section). This is bad news for older/disabled people as with full seating it can be difficult to get a place to sit and these routes are 15-20 minutes long. Please do not send buses with Intown bus seating arrangements to West Vail.	1
Renewable energy is not cost effective. Payback is too long. Not a good use of public money.	1
Right now our focus is going to need to be on bringing guests back to town and the employees to service those guests. We can't build infrastructure for people we don't have.	1
Stop focusing on deed restricted housing and start concentrating on actual employee housing for low income residents who make up the bulk of our work force! Why isn't that even a question on this survey?!?!?!?	1
summer bus service would be nice too	1
The Dobson Ice Arena should be torn down and rebuilt to meet the community needs for the next 50 years. It should remain an ice arena that can host events and not a conference center that has a sheet of ice	1
The more year round residents, and especially families, we can get to live in the town of vail the better. Makes for a stronger, more vibrant and more committed community. I love the projects you have built in west vail for families to live in	1
The natural environment and nature is what brings our guests and residents to this area. We must protect it as much as possible.	1
The obstacle most frequently mentioned to me by my friends who would like to visit Vail is the lack of affordable parking.	1
The Town does not feel like a town at all - it feels like a resort only. The recreation opportunities are minimal (no rec center) and getting the Civic Area plan done will go a long way in giving Vail a more 'community' feel.	1
the wildlife were here first, so they should be first priority. Additional (and truly affordable) housing in the region is necessary, but maybe there is more space for it in adjoining towns if there really is no available building space in Vail. Higher density/ more stories in new buildings might help - expensive buildings go above 3 floors, why does worker-housing seem to stop at 3?	1
There are a lot of issues that need attention, but protecting the Gore and protecting wildlife are problems that money can't fix quickly. As a community we need to protect those natural gems. The others are a matter of investment, when the dollars are there, those issues can be addressed.	1
There is SO much money in this town. We MUST be leaders in environmentally & socially sustainable aspects. We need curbside composting. How can we get creative? How can we be better leaders? Can we work with the landfill on R&D for small scale on site recycling processing? ie- turn recycled bottles into 3D printer feedstock to 'print' new trash cans. So much of the waste diverted by residents and businesses is shipped to Denver, and still ends up in the trash. Let's be world leaders in innovative waste solutions. Lumber from Vail needs to be feeding the Gypsum biomass plant. Without affordable housing for locals, we have no community. Without a strong community, our resort is less desirable. Vail Mountain was unable to run many lifts this year due to a lack of lift operators. This is the result of the housing crisis. We need to diversify our employment options (full reliance on tourism leaves us vulnerable- like now!), but we cannot attract workers without affordable housing.	1
These don't have to be mutually exclusive efforts if we plan properly. Some housing on Vail Resorts property in east vail makes sense (don't take away other open areas, preschools etc.); there are new single family houses all around the east vail location. Keep investing in indeed program - seems to be working. Control VRBO - no more year-round renters in our communities. Always work on restoring the Gore.	1
Things are pretty good here	1

This is barely a community no one lives here. I work for a utility and have to commute some god awful long ways to get here. I won't stay here if things don't change. The whole Vail going green thing is real cute. Especially when there are people using helicopters to build mansions they don't live in. Meanwhile the locals who are packed in like rats are supposed to be more eco-friendly. the Hypocrisy is rampant. Being here has straight up made me militant...I can't wait for things to go to shit so I can start hunting all the stranded Texans.	1
This is very hard as I think all are priorities .the reason I chose the implementation of the civic areas is because I'm assuming the plan addresses transportation, environment and municipal owned space.	1
This page has a glitch and would not let me select a response. My choices would have been 1. To protect wildlife habitat. 2. Expand recycling and waste reduction efforts.	1
TOV does not need any more employee housing!! Plus should work county wide for this not just TOV. Create a egress on Alpine Dr. so the people who live in Highlands have a exit not thru TOV since they do not pay taxes for TOV!!	1
Town lags behind in many areas and does not have economic powerhouse besides VR, town economy is at the whim of VR.	1
Vail just needs to slow down, were ruining the integrity of what was. It's becoming to many condos and families. The nightlife use to be fun and believe it or not the Tourist would spend more \$ on the Town. Families stay in after a day of skiing	1
Vail needs to prioritize public private partnerships for workforce housing	1
Vail needs to protect the environment that made it a special place to live	1
We have too much housing being built to the West.. and w/Corona going on... I think we will feel the glut next season. Hopefully those projects can finish and not become eye sores for years? We need clean water and we all moved here to be AWAY from city life... which means animals are a priority for me and to preserve them amongst us and to live with them in our neighborhoods and not drive them away.	1
We need more affordable housing and employees parking	1
We need more affordable housing for local employees and frequent free transport for employees. Every business in town has employee shortage and inability to retain employees due to these factors.	1
We need more affordable housing! Preferably like miller ranch. Needs to be more 1 bedrooms available for people who'd like to live without roommates. Also, need more housing to purchase, not just rent, again Miller ranch neighborhoods.	1
we need more housing. The NIMBY's that protested the East Vail housing only seem to protest against worker housing. If you want to build another mansion, go right ahead. They will destroy this community if they are allowed to run this town.	1
We need to develop events that are focused on the high-end clients that come to Vail and support local businesses.	1
We need to prioritize the nature around us first as that is why tourism comes; summer is an escape, winter is a wonderland, fall is for season changing magic and spring is for locals to enjoy where we are! To follow is housing crisis we have here and how it impacts our employees and their long term lodging. Guests appreciate consistency and housing shouldn't be a reason that's not achievable.	1
We should be focusing on sustainable growth for housing so we do not have to compromise wildlife and environmental factors.	1
While housing is an issue I feel we are trying to push a rope uphill. While we want young families/seasonal workers to live in Vail, can they really afford to live here? Where do they eat/socialize at a price they can afford. Better to look down Valley, where resources and supports are reasonable. Our transit system is great, which can support living in those areas. We are here for our environment and the beauty of our local companions/wildlife. If we kill them off, what will be have but fancy building?	1
While I realize there is a great need for deed restricted housing, and housing for workers, it is beyond me why people who have been able to purchase deed restricted housing are allowed to rent their units when they no longer live or work in Vail. And, why isn't more pressure put on Vail Resorts to provide housing for their workers?	1
Wildlife is a high priority and is really tied with the other two I picked as top	1
Wildlife is basically on a par with Gore Creek is fish habitat.	1
Without protecting our environment we have nothing to offer for tourism.	1
<b>Q47: Do you have any specific comments on your responses concerning tax increases to support local housing funding needs?</b>	<b>386</b>
<b>Invite Sample</b>	<b>216</b>

1. I do not know if my assumption is true. If you have a LARGE NUMBER of people in favor of resident-occupied deed-restricted housing, yet they are the ones who pay the SMALLEST AMOUNT of taxes, should you listen to the voices of those many people or to the voices of those who pay more taxes. Is this a matter of voting for whatever give-away helps them? 2. If it is decided that it is appropriate to assist residents who work in Vail with housing, I disagree STRONGLY with the methodology of resident-occupied, deed-restricted housing. Just GIVE VOUCHERS FOR THE TOWN TO PAY PORTION (AMOUNT) OF RENT OR MORTGAGE PAYMENT on a 1 or 2 year basis to those who qualify according to your specifications: (I assume it is resident, working in Vail, low income) It requires MINIMUM oversight, does not get into problems of a) giving the deed-restricted housing to someone who qualifies initially but does not continue their status, b) monitoring the sale of the housing, c) future housing markets are messed up when comparable properties include some which are deed-restricted and some which are not, d) the deed-restriction properties pay lower taxes through the years thus shifting the burden to non-deed restricted properties, e) it can create a caste of town citizens who eventually feel entitled, and f) increased density in town can put a strain on parking and other logistical systems. Again, if the goal is to help those who need it, just give vouchers and be done with it, with re-application required annually or within whatever time-frame is decided. The voucher system could be responsive to a) the amount of money you have available, and b) the neediest and most essential of the workers who apply. Just give the money away and it will be more equitable.	1
8.4% sales tax is very low - it should be increased to fund events and housing.	1
A comprehensive analysis needs to be presented to answer the tax question: what is proposed, benefit to town, tax increase required. Best to have 2-3 options corresponding to various levels of tax revenue increase	1
A tax on full-time residents should NOT be an option. Over the past few years there have been various mill increases (VRD, Eagle County emergency services, etc.). Why not increase the hotel tax or start a restaurant tax for this? That way those who are using the services pay for it.	1
ABSOLUTELY NO NO NO This needs to be a county and private employer issue.	1
Again - I believe a greater effort should be placed on finding housing further west	1
Again, it is just unrealistic to think the TOV can make any significant dent in this problem. Rent control plans just make things worse.	1
All pay enough taxes for Vail. No tax increase supporting any needs.	1
Am a strong believer that lower taxes is a solid long term appeal for productive and positive residence wanting to live here. They can be more productive and afford to support the towns positive aspects. Retail, restaurants, etc.	1
Any sales tax should be collected from many different sectors - retail, restaurant, lodging, etc. If Vail Resorts really wants to participate in a solution to this problem, they should also agree to a significant increase in the Lift Tax.	1
Any tax increase should be borne by the businesses who benefit from more affordable housing.	1
As I am not a full time resident I do not have the right to vote even those who are neither legal Citizens of Colorado nor of the US legally or illegal can vote, while I pay taxes in Colorado but can't vote because while a U.S. Citizen, I am resident in another state.	1
As someone that currently lives in a deed restricted condo I am a proponent of this program. As someone who lives in deed restricted housing I am also leery of actions that further increase the cost of living in the valley.	1
Ask Vail Resorts todo their part!!!!	1
Been very disappointed and disillusioned by past actions of the town and in particular how it allows Vail Resorts so much influence regarding development. So I am just tired of the emotional drain of not being listened to. I am hoping the council takes a more critical look into what residents and guests want.	1
Both property tax and sales tax increases are appropriate.	1
Businesses who need those employees must pay. I would consider a tax only for some public employee that can't live down valley.	1
Buying deed restricted housing to help the employee housing shortage in town is justifiable. Also, taxing sales so visitors share in supporting the employees who serve them in stores, restaurants, and on the mountain is a good idea.	1
Can we tax second home owners? I suppose a property tax would work, but it would be nice if it didn't affect people who actually live here.	1
Charge the tourists, NOT the workers.	1
Consider a progressive property tax	1
Current price for deed-restricted are extremely high!	1
Deed restrictions artificially depress housing costs for those units which artificially increases the cost of other units. The Town of Vail would be better off relaxing zoning and allowing more construction. If housing costs are a concern private businesses should be paying their employees more and sharing that cost with their customers rather than forcing tax payers to foot the bill. These actions will enable the Free Market to work more efficiently.	1

Difficult to answer this question without knowing magnitude of tax increase and oversight of revenues raised	1
Difficult to say given I'm completing this during the Covid-19 lockdown. (Priorities and views change in such a time of crisis).	1
DO NOT INCREASE TAXES	1
Don't do it. You know, when I moved to the mountains-I didn't have this sense of entitlement 'because I work in the hospital in Vail, I deserve to live in Vail.' No, I worked my ass off and had roommates in Eagle Vail and Edwards.	1
dont need to pay anymore fkn taxes, seek endowments from the ridiculously wealthy, they're everywhere here	1
Don't punish the people that currently are paying taxes. While Vail is awesome, not the only game in the state, and more and more you are making people that have their 2nd homes up there feel like they are the enemy	1
Don't raise taxes	1
'Don't tax me, don't tax thee; tax that guy behind the tree...!' 'There are NO free lunches...!' Love taxing 'outsiders' to pay for bus service, snow clearing of roads, etc. Not sure at what point we 'Denver commuters' who are up frequently and year-round would be considered 'non-residents' when push comes to shove...	1
Employee housing needs to be done down valley with good bus service to the Villages, not in high value property which is the tax base of the county.	1
Employers should be financially responsible for their employees' housing.	1
employers should pay more so people can afford to live here	1
Everyone should pay a little, not just property owners.	1
Expand scope of metric to beyond Town of Vail!	1
focus the taxes on the tourists and non-full time residents	1
general interests should always prioritize special interests	1
Has to be a balance. Property taxes already increased significantly in 2020 so additional tax increases should come from sales tax and other use taxes from visitors. Given this we must recognize that we are dependent on people working in Vail that can not otherwise afford to live here.	1
Have developers provide it and not get any work arounds.	1
Have to look at the \$ and benefit	1
Hoping the Vaildaily publishes the names of the board members that support this, so I know who to vote against	1
Housing values have increased significantly the last few years along with property taxes which has provided increase revenue.	1
How much of an increase	1
I am happy to pay more in sales tax. Let tourists help pay for it too. :)	1
I am not sure what this is	1
I am wondering why the tax would fall upon individuals versus businesses who benefit most from lower wage employees.	1
I believe taxing the source of strain- second home owners and short term rental units is a better solution.	1
I believe that Vail should implement a tax on unoccupied housing as well as increase the occupancy tax for these items.	1
I believe we must do it.	1
I do not like the way that affordable housing is wiping out open spaces or protected wildlife areas. I think we can do netter.	1
I do not support locals paying for this. It should be a visitors tax or new purchasing real estate tax if any! Please tell me why the same locals you are trying to protect that have lived here since 1993 should be paying for buying new deed restricted units?	1
I don't know	1
I don't know how much is currently allocated to support local housing needs.	1
I don't like deed restrictions.	1
I DON'T WANT TO PAY FOR SOMEONE ELSE'S HOME! ABSOLUTELY NOOOOOOOOOOOOOOOOO on taxes for that! NO NO NO	1
I find it incredibly important to deed restrict housing so that people who work here have just as much of an opportunity to buy a house as a millionaire. BUT you don't need to raise taxes to accomplish this, the town already brings in so much money from tourism, use that money! Stop taxing low income individuals and paying your billionaires. THAT is the biggest problem with this town.	1
I have limited income and can't afford to buy property right now. I am willing to support this effort but that support will be contingent upon specifics of plans presented.	1
I have no information at all on this topic. I'd have to understand the impact before supporting.	1

I live in Fort Worth when not in Vail. There is an area of Ft Worth that is very expensive to live in. The workers, like gardeners, cooks, housekeepers, cannot afford to live there and have to live 15 to 20 miles away. Same in Houston. Same in Dallas. Traffic in those cities is much worse than in the Vail Valley. I do not see why we have to provide housing for workers when they can easily live 20 miles away.	1
I need to hear more about the options, but realize that everyone will have to pay some to come up with a good solution.	1
I support a second home owner/vacancy tax.	1
I support controlling the cost of housing to make it attractive for people to want to live and contribute here. It's got to make sense and be viable. Not just live pay check to pay check	1
I think at this point between federal, state, sales, property tax, payroll tax, we are taxed to death. Let's find another way.	1
I think it is a good way to raise money but there are smarter ways then others to do it. Can you add a tax to majiuana purchases?	1
I think that the local residents who benefit from this program are the same ones who don't have enough money to pay more in taxes. I also think it would be slightly unfair to tax residents who don't benefit from this program. Since this program is so new, I think it should be implemented for a few years to determine what's needed down the road.	1
I think the biggest risk of Vails long term success is improving the housing situation for lower/middle income people who protect us (fire, police, nurses, etc.) and provide the services we enjoy.	1
I think the employers (Vail Resorts, etc) should provide more housing and pay the costs,	1
I think the town has contributed sufficiently to local housing funding.	1
I think VAIL makes enough money to assist with providing some level of housing for workers	1
I think VRBO, Airbnb, and the others should be heavily taxed and regulated as other cities do. Or offer tax incentives to those who rent to seasonal/temp employees. Help resolve housing crisis.	1
I think we need to put pressure on employers (vail resorts being the prime offender) to pay their employees a living wage. I'm sick of putting my tax dollars towards financing housing for employees that get paid poorly by a publicly traded company. And make them finish current projects (expansion of the lionsridge apartment homes) before starting new ones.	1
I think we should restrict short term rentals. It detracts from the community feel of our neighborhoods. The town is becoming one giant hotel. The short term renters are not invested in our neighborhoods, community, or town.	1
I think you should aggressively tax short term rentals to fund local housing initiatives. Institute a system of fines to levy against short term renters & use those fines for funding as well	1
I was interested in turning my condo into deed restricted but the offering was not worth it. TOV needs to make the offers more enticing.	1
I will need to learn more about this before voting.	1
I would like not see us in a situation where we do not have enough employees like aspen. Also I'm tired if all the houses being dark...all second homeowners. Let's get more locals living in vail	1
I would need details, but it is certainly an issue to discuss and we need a solution.	1
I would prefer TOV use existing funds. Eliminate wasteful spending, like the bus stop built at lionshead parking structure. All the money wasted on building \$700,000 condo's in West Vail. If someone can afford a \$700,000 mortgage they do not need a subsidy from me.	1
I would support a REASONABLE increase!	1
I would support a tax that went to local housing needs. Perhaps if the tax rate was lower for people who lived here year round and higher for homeowners and residents who do not live here full-time.	1
If the Town wants higher taxes for this it should look into higher fees and taxing short term rentals with a Lodging Tax. Too many people do short term rentals without paying appropriate fees. Vail Resorts and Vail Health have created the greatest number of jobs but have done little to date with regard to housing. The Town should not be asked to bail them out. The Town, however, should work with them to try to find suitable locations for housing.	1
If we build housing for town employees that's OK. Building for profitable private business NO!	1
If you add an excise tax to STRs, it should be added to hotels/lodges too. Don't single out the little guy just because you have had a bad personal experience. Too many guests have had great experiences to out weight selfish personal issues.	1
If you want to start a business, expand a business, add a chair lift or an on mountain restaurant / lodge, build or sell an EverVail, build a hospital etc., then you need to step up and provide housing and associated impact fees. Don't tax local homeowners.	1
I'm concerned about housing availability for the people who work in Vail, but would observe that taxes are quite heavy already.	1

I'm getting taxed enough by the town, state and feds. Now that I may be out of a job for awhile, I don't need to lose anymore \$.	1
I'm not willing to pay much additional tax to support it, but Vail Resorts should.	1
Important objective! The devil is in the details.	1
Improve allocation of tax dollars that are already taken in.	1
Improvements should be self supported such as driving more business to Vail and paying for the improvements thru greater tax revenue	1
In addition to normal taxes, add more taxes for luxury housing and hotels.	1
In usual times I would be supportive of a tax increase to support local housing funding needs. However, given all of the uncertainty surrounding the fallout from the COVID-19 outbreak I think it would be prudent to wait until we know the final impacts of this event before moving forward with a tax increase.	1
Increase property tax on second homes and short term rentals.	1
Increase sales tax as we are a resort destination	1
Increased taxes would be a burden on retired people, such as ourselves, living on fixed incomes.	1
Increasing taxes makes the valley even more unaffordable	1
it is not a public matter to subsidize housing for private businesses. Take for example VR; they employ far more people than necessary. Go to Europe and you see no one standing around the lifts, just one operator at bottom and another at the top. And their lifts rarely stop. Here, with so many employees the lifts stop almost every ride.	1
it seems only right that those of us who have the financial wherewithal to afford to live in Vail should bear some of the burden for those who have been priced out of the market. The appreciation on our homes is what has forced so many people out. Property tax seems a fair way to fund housing that's affordable.	1
It won't work long term. Entitlement is not a good trait. The town encourages redevelopment which is a negative impact on affordable housing yet increases the employee need. No one is looking at all the pieces of the puzzle and how they fit together.	1
It would depend on the amount of a tax increase. Real Estate is very expensive in Vail. I would favor development outside of Vail with increased municipal transportation.	1
It would depend on the type of tax	1
It's not fair to put this burden on the current residents through a property tax. More contribution needs to come from VR.	1
It's out second home and the taxes have gone up quite a bit in the 12 years we've owned it already.	1
It's the mountain responsibility not the town's. They just tear up the property anyway.	1
Just because people work in Vail does not mean they MUST live in Vail. Most people around the globe commute to work...Vail does not have to try and be the exception to this.	1
Keep your hands off my money. TOV should not be in the business of finding housing for slaves who collect substandard wages from Vile Resorts or Romer's merchants.	1
Leave housing to the private sector	1
Local housing funds are NOT a town of Vail problem. Government must stay out of the housing market. Housing is an individual and business problem. Look at Summit county and how public housing has destroyed the quality of life of residents. There are now too many people and the housing has destroyed the environment and removed areas of recreation.	1
Local housing should be the responsibility of the private sector. Subsidizing housing for private employees is a tax on the general public and not warranted. The town should, if at all, restrict itself to town employees.	1
Lodgers tax	1
Make the rich pay. Sales taxes are weighted to hurt the poor	1
Many of the workers serving visitors need affordable housing. The people who visit should help pay for this via a sales tax.	1
my guess is business should pay for it and real estate sales as they have driven the shortage	1
My property taxes just increased and I expect more increases in the future. Would like to see the tax burden shared across a wider base. Village guests enjoy the benefits of a well-run and maintained community and should share some of the tax burden as well.	1
n/a	1
nc	1
need more of a fine line between great services and the amazing pay, benefits and retirement employees receive. Increasing taxes on people like me who already rent out rooms to the local workforce is not something I look to do. Get more out of all the Airbnb type places who have destroyed our local rental market.	1
Need to know more.	1
New businesses should have increased taxes to pay for more housing for their workers.	1
No	7
No comment	1

No comment.	1
no more taxes	1
NO MORE TAXES! !! ENOUGH WITH FLEECING US OUT OF MORE DOLLARS VIA TAXATION!!! STOP IT!!!	1
No one helped us. Theres tons of job and my husband and I have both worked 2 and 3 jobs at the same time many times.	1
None	1
Not every issue can be solved by a tax increase, nor are tax increases always appropriate.	1
Not if it's 'business as usual' where employee housing comes at the cost of wildlife habitat or more luxury condos so the developers can make more money.	1
Not interested in increased taxes. Housing is available down valley. If businesses need employees, they can pay more. If employees want to live in Vail, they will make that choice. If they want to make more money and live down valley, they should be free to do so.	1
Not my responsibility to pay for housing for others. No one pays for my housing. We will always have a housing issue. TOV has not done a good job of producing housing on redevelopment or new large commercial projects providing enough housing. Solarce is the best example. A total failure by the town.	1
Only if these residences have full time work in the area.	1
Our largest employers should be responsible for housing their own employees. It should not be the responsibility of the citizens to take on that burden nor to sacrifice open spaces or wildlife.	1
Our taxes are plenty high already.	1
pay enough as it is	1
perhaps an increased property tax for properties unoccupied for more than 6 months/yr.	1
Perhaps this tax would be better collected from property taxes of the second home owners and/or the short term rentals tax.	1
press vail resorts for substantial property/financial contribution before taxes	1
Probably a combination of several sources including construction use tax, possibly reallocation all or a portion of RETT funds, sales, lodging and property taxes should all be considered. Make sure it is a large enough total to make a significant impact over the long term.	1
Property taxes are artificially low because of the power of second home owners with high assessment properties. This means the Town relies too heavily on sales tax revenue which is too variable.	1
Property taxes should not be used for local housing projects.	1
Property taxes would be disproportionately paid by owners of expensive Vail real estate. This is a good thing; it would redistribute wealth while shoring up investments made in these properties. After all, multi million homes hold such incredible values in large part due to the workers who keep the lifts running, the parks maintained, the restaurants staffed, etc.	1
Public funds should not be used for housing- pay people a reasonable wage!	1
QUIT BEING MYOPIC ABOUT THE BORDERS OF THE TOWN OF VAIL. VAIL GOES FROM EAST VAIL TO EDWARDS	1
Sales and lodging tax seem like the most direct form of taxation as these business generate the most employees.	1
Sales tax allows visitors to pay their share of these costs. They shouldn't be solely the responsibility of existing property owners.	1
Sales tax increase would gain funds from out of towners, and not put all the burden on current homeowners	1
Sales tax is high enough. Let the trophy home owners pay a little more.	1
sales tax.	1
Scale this tax on value of property ie much higher taxes for higher prices properties/second homes that sit empty most of the year.	1
shouldn't require tax increase	1
Smart housing on existing high density zoned lands	1
Stay out of the housing market. You already control it through zoning. When ever tax payer dollars are spent on housing, it is in effect a subsidy to large corporations like VRI, Hyatt, Etc. We've been spending money on this for the 30 years I've lived here and still the problem exists. That's insanity. Let the private sector solve their problem with their money.	1
Stop talking about housing needs and start building. The town should pay additional costs to bring the units down in price to the \$300-\$400,000 range if you want to have a work force here in the next 10 years and beyond. \$1100 rent per room is not sustainable with wages in our town.	1
Support none with increased taxes/fees. Vail Resorts and big hotels should pay to fix the problems that they have created.	1
Tax revenue should not be used for public housing options of any kind. Housing is a county issue NOT a town matter. Employers need to be involved and take more responsibility for employee housing matters.	1
Tax the mansions.	1
Tax the tourist not the workers.	1



Taxation is theft, keep it to a minimum	1
Taxes are already very high in Vail. I do not support increases.	1
taxes are high, prioritize better where the money is going.	1
Taxes are high, time are hard,	1
The biggest beneficiary of improved housing for local workers is the Vail resort, and they absolutely have to step up their support for such effort. The town has to work to make them come to accept it.	1
The housing crisis in Vail is driven by 1. Vail Resorts and the visitation to the ski area 2. absentee second, third and fourth homeowners. Let's tax the visitors who come to ski Vail to address our local housing needs.	1
The money should come from somewhere else. People that actually live in Town of Vail struggle enough.	1
The need for more workers being housed in Vail is due to continued visitation growth. That's where this need should be funded.	1
The need for this housing is disproportionately due to the need for labor to support the sizable visitor population hence sales tax orientation	1
The occupancy drivers are Vail Resorts, and Vail Health. They should be held responsible for the housing impact they create. I am a hard working local, barely making it here and I do not feel I should be taxed so Vail Resorts can build out Ever Vail with inadequate employee housing, as they were allowed with Arabelle and other projects.	1
The only tax increase I'd support is an increase in the lodging tax and all future funding for special events will come solely from that fund. That would free up \$3.5 million dollars of general fund money for housing or other specific needs and ny point in time.	1
The only tax that I would vote for would be an increased lodging tax.	1
The seasonal employees are here to serve the guests. Therefore the burden of the housing cost should fall to them and not to the already financially stressed locals. Or, the new tax should apply only to incomes above \$100k or to properties whose valuation exceeds \$2m.	1
The town should limit/restrict short term rentals rather than trying to tax residents to fund deed restricted housing. Short term rentals are really the issue with housing in town.	1
the town shouldn't be in the real estate business	1
There are numerous areas for employee housing down valley. Vail is a tiny place limited by typography- don't spoil our beauty.	1
There is housing down valley.	1
This is of highest priority to me as the past 5 years this is our community's highest need.....more housing of all types including deed-restricted purchases by the town!	1
This should be a cost of developers and not of the community as a whole. Growth drives demand for this housing and, as such, should be funded by developers who are the greatest financial recipients of the growth.	1
This should not be financed by local taxpayers. Make building codes and costs more user friendly to developers. Make it easier for developers to have and incentive to build employee housing here. Why can't the exclusive and expensive community of Vail include affordable Tiny Homes?	1
This supports the concept of over development into our very limited open space.	1
This would be another business support. Businesses already receive enough. Housing availability has been undercut by allowing short term rentals. If no short term rentals and businesses paid a living wage, employees could find and afford housing	1
Though sacrifice I managed to buy in Vail, even though I am an hourly seasonal worker. it is achievable and feel like I am being asked to pay for others who aren't willing to make the sacrifices I had to make to own here. Rent is as much as a mortgage so why can't they afford a mortgage on their own?	1
Tourism should generate the tax to help the community grow. In my opinion to create a community in the town of Vail the financial aspect is one of the most difficult obstacles to overcome. The cost of house is on par to high priced real estate in some major cities. Increasing property taxes will make it that much more difficult for first time home buyers. Let's use the strength of tourism to help these first time home buyers.	1
town needs to be careful about getting too involved in real estate	1
Town should look into current owner occupied dwellings and see if they can purchase now and allow the owner to continue to live in the dwelling until a set date or death. This way the town would have a property eventually for it's use. This could be beneficial to the current home owner	1
Vail gets millions from the multi million dollar homes....no tax increase for any reason.	1
Vail has enough reserve funds to use. No tax please.	1
Vail Resorts and local businesses should pay the most. It is their problem primarily, no matter how you spin the self created, persistent problem	1
Vail Resorts and other employers in the area should fund, not homeowners. Plus, Town of Vail funded housing should require the residents of that housing to work in Vail and not surrounding areas (not our role to fund housing for employees who work down valley	1

Vail Resorts has pledged 30M for employee housing, yet the town has done nothing to hold them accountable for providing a meaningful contribution to the housing situation.	1
Vail resorts makes a fortune, its stock on the upswing (in normal times). This is in their interest!!! Let them pay. They fund their own hotels, transport fleet. This is their obligation.	1
Vail Resorts should be doing this, not the town,	1
Vail Resorts should be responsible for the housing needs of employees. VR owns the town--go to any shop/store and VR either owns it or controls it. VR stands back, gives a pittance to the issue, and expects the taxpayers to pick up the slack. VR is nothing but a public relations firm. VR has left Vail for Broomfield--this says it all	1
vail resorts should take initiative in funding as it is their employees that most lack housing.	1
Very concerned	1
We already have lots of taxes.	1
We are taxed enough for schools and some of this should be helped by Vail Resorts	1
we do not need to have a tax increase for local housing funding nor do we need it to justify the housing department - what we need in this valley is to provide dormitory style housing for all of the seasonal workers who are so necessary to this valley. This type of housing doesn't have to be in Vail, transportation could be provided to get them to their employment.	1
We have a tremendous number of high wealth individuals that own second homes. This is driving the cost of homes up and the reason people cannot purchase in Vail. Tax these homes at a higher rate to get funds to build employee and deed restricted housing.	1
We live in a deed restricted unit on Chamonix so this is an area we care about.	1
We must provide deed restricted housing to attract/maintain employees for the community. Both tax increases are encouraged.	1
We need more local housing as the Valley becomes too expensive for workers to live. But Vail Resorts should also pay a living wage and they don't. I think VR should be taxed more to support this effort.	1
We need to provide opportunities for housing but it seems deed restricted properties are not monitored for recertifications -	1
We paid for a special tax years ago when it was added to a construction permit fee. It was later rescinded.	1
we will never have enough affordable housing.	1
What income bracket would this funding support. Would it be financially viable for seasonal workers.	1
why are the taxes/ restrictions/ improvement prices so high for property owners? Not every property owner in this valley has a multimillion dollar home (or second home). I'm all for affordable housing for the people that keep this town running but The Town of Vail needs to find another way to fund this. And there needs to be less red-tape for those of us that want to take care of and maintain our properties who are not in a ridiculous tax bracket.	1
Would need to learn more about how these tax increases would be utilized and to what degree current homeowners would be asked to subsidize	1
would need to see a detailed proposal on how those taxes would be implemented and supported	1
You need a better, clearer description of deed restricted housing. What is it?	1
you should increase taxes on short term rentals to pay this increase	1
<b>Open Link</b>	<b>170</b>
1) The sales tax on groceries/household necessities is a regressive tax that hurts lower income employees. We should never tax nutrition (snack tax/junk food/restaurant food tax OK). I oppose any sales tax increase that further raises the tax on necessities.	1
2) Housing is so expensive because we are a resort town. As such, taxes to support local housing should be targeted to goods/services paid primarily by visitors to the degree possible. They will still come.	
A combination of sales tax along with property tax increase, but make any property under \$1M exempt from the property tax hike.	1
A lot of people live in their cars in Vail ! We should have some form of housing for them, or at least areas where they have facilities, toilets, showers,instead of random parking, where they get told to move on, by the police. It is a Problem.	1
a minimal sales tax increase would have the least impact on the locals with the biggest benefit.	1
A sales tax increase would be the most fair since it will capture both residents and visitors all of whom benefit by supporting local housing needs.	1
A sales tax increase would bring in more revenue from the many visitors.	1
A sales tax will more evenly spread the load across all visitors to Vail. If you increase property taxes, you inadvertently end up hurting the very same local homeowners you're trying to help.	1
After this shutdown things in Vail will never be the same. Vail Resorts really let down the community. We did not save our Big Horn Sheep. We have too many 10th Mountain Parades.	1

Again a county wide approach would have a greater impact	1
Already the taxes are really high, this ia not good for the workers	1
Always hate tax increases	1
Any construction needs to be aesthetically similar to other vail buildings	1
Any increased tax should come from 2nd home owners who have caused the housing shortage. The tax should not be levied on full-time residents. Tax the short-term rentals more (not lodging per say, but private short-term rentals via Airbnb, VRBO and Craigslist.) These people are creating the problem. I know because I live in an area that used to rent yearly to staff but now every weekend I get another short-term rental above me. They are loud and obnoxious and the owner NEVER responds to my text for help	1
Any tax increases should be directed towards the larger businesses, residential properties over \$500,000 value, or non-resident properties, or toward the tourists via sales taxes, not toward long time working locals who have managed to acquire a place to live which is probably valued below \$500,000. Working locals already pay fairly high sales taxes on everything that is not considered essential.	1
As in my previous comments, these deed restricted, lower cost housing options should not be in the Villages. (Vail, Lionshead, Cascade.	1
As stated earlier, it is an individual's choice to move here. If they cannot afford it, they should not move here. Most of us came here without a dollar to our name and happily fought the battle to become successful and remain. Why should we now hand out to others who don't have the desire to work as hard?	1
At this time I do not suggest raising any taxes for at least a year or so	1
biggest concern is how the tenants take care of the property if they are renting	1
Both (above)	1
Business community should have a larger role.	1
Businesses need to support this more than the tax payers! Put more of the burden on the big business in town to build and offer housing. How much is Vail Resorts offering? Big hotel chains?	1
Businesses should provide housing for their employees, not tax payers.	1
Combing deed restricted properties with property being used rental and investment purposes is not a good combination. Many times owners of deed restricted property owners, investment property owners and full price property owners have different views on how the property should be managed on an on going basis. Will deed restricted owners have the resources to pay for upkeep and or future improvements?	1
Deed restricted and resident-occupied housing are vital, but the Town has bungled the Chamonix development. This has not helped the employee situation. We need entry-level housing as opposed to permanent housing. Paying people to live in Vail is nonsense.	1
Deed restricted housing is a scam allowing for rich kids to have a place to buy with daddys money.	1
Deed restricted is good but, per norm they are hardly congruent to the pay scale in the area.	1
Develop better transit system between the three towns and housing with take care of itself.	1
Developers and wealthy landlords are gouging everyone,	1
Do both. just less of each	1
Does the town have any ability to go to a rent controlled system? Rents have become so out of control which then leaves people paying too much for rent.	1
Don't know. Prices are too high for me to ever own property here.	1
Don't tax residents. Increase tax on visitors and businesses	1
Even though we already have a high sales tax I do not think its right to tax other property owners who, for whatever reason, are in the position they are in to own a residence in Vail, to pay for people who aren't in the same financial positions housing.	1
everyone who comes to Vail should support work force housing not just property owners	1
First, any housing supported by the town should be actually affordable for people who work in town - not just slightly cheaper than full-market-rate. Second, I think a sales tax is better as visitors use the services of local workers and so should help pay for housing - but if that is not feasible, I would support a property tax increase. Those of us who live in Vail need local workers to be decently housed.	1
Fuck no! 'let's tax the people already struggling to live here more, so some evil corporation can get away with paying their employees shit!' how about you charge second home owners a 10% sales tax? You'd fill the coffers over night! If it drives down home sales I guess the prices would follow...win win.	1
Get a tax from the Resort or get them to sponsor something	1
Give tax incentives to support local housing funding needs. Increasing taxes is rarely supported.	1
Given the possible significant recession because of covid, I'm not really excited about tax increases.	1
go toward truly affordable housing for families make 12.30/hr at 30% income on rent.	1
Government does not belong in housing.	1
Hopefully we can see development west of Walmart to add employee housing	1

I am not opposed to supporting it, but not with a blank check, I would want to see what is included and what is excluded in funding. The devil is in the details on this one.	1
I am not sure which tax increase would provide the most revenue for funding residential housing. Housing for local work force is extremely expensive, even the 'affordable housing' is more than an individual can afford to pay and still have some quality of life.	1
I am not willing to see an increase in business taxes to fund subsidized housing. We pay our employees enough so they do not need it.	1
I believe low cost housing for employees should be in western Eagle County	1
I do not live in Vail or shop in vail to have a say.	1
I do not own a multi-million dollar home, but I would be willing to have my property taxes increase to support affordable housing development. More importantly, the 2nd homeowners MUST be contributing more to finance affordable housing, ESPECIALLY if they are using their properties for short term rentals. I would also support a tax/fee on short term rentals to help finance affordable housing. Remember, without locals to maintain roads, plow driveways, and run chairlifts, their second homes wouldn't have any value. They need affordable housing as much as the locals do.	1
I don't remember loosing any guests when we raised taxes to build a convention center.	1
I have never seen info on how this works, cost and benefit to taxpayer,	1
I need more information	1
I never support tax increases of any sort.	1
I own a single family home in Vail and we are not wealthy. Wages should enable our workforce to live here and they do not. Taxes are not the answer, a livable wage is. The town should push Vail Resorts in any way possible to address the livable wage issue	1
I support any effort to fund local housing needs	1
I think it is town's best interest to preserve the community and that is done by enabling folks who work here to also be able to live here with their families. We dont want to be like Copper or Beaver Creek where nobody lives there as residents they are dead towns.	1
I think that property taxes make the most sense - it's trickle-down in action! I'd support a sales tax as well.	1
I think the real estate transfer tax should be allocated to housing	1
I think there should be some sort of price cap if you do so.	1
I think this is an increased need in the valley so that 'affordable' housing is available which in turn will enable businesses to staff properly to tourism levels.	1
I think we should look at the Valley as a whole, not just TOV and collaborate with other towns and the county to provide more affordable housing.	1
I think you have enough money for doing this already. Just stop wasting it in thousands of dollars of unneeded artwork every year and you'll build it up.	1
I would also consider supporting a reasonable property tax increase.	1
I would have to see the specifics before I decide to fund someone else's housing. I worked really hard and sacrificed a lot so I could buy my own home.	1
I would like to see more fees applied to short term rentals	1
I would love to afford a home in VAIL . Turned down a champ is unit as it could not be passed on to my kids.	1
I wouldn't want a tax to be a crutch for Vail. Businesses and the gov. need employees and so they need to be a part of the solution. I don't know enough about what is already happening, and how great the need is. All I know is that I've heard stories about how lefties are loading into 'worker building' apts - 8 per unit. It seems a little out of hand... but could also be tied to how much they want to work/pay for housing too. I'm receptive, but given how politicians seem to be going to extreme's lately, I would say I'm skeptically receptive.	1
I'd happily pay more taxes to see our low income residents housed. Let's take care of those people before we start talking about housing for higher income residents who might be able to afford to purchase.	1
I'd prefer a property tax increase to get more bang for your buck but as a non-resident I'd support a sales tax increase that I would pay into as well.	1
If people have enough money to have houses that sit empty for 10 months out of the year, they have enough to pay higher property taxes.	1
I'm a renter and don't pay property taxes	1
I'm not a resident, so won't give an opinion.	1
In relation to other resorts our taxes especially lodging our tax is very low.	1
Increase commercial taxes for visitors, who are supported by local residents.	1
Increase taxes on second home owners with huge empty houses and zero non monetary investment in Vail. They should have to subsidize in some way all the landscapers, managers, maids, and public service services they need to maintain a big home.	1

Increasing STR taxes - and having AirBnB collect and remit taxes directly to the town like they do in many other areas ( <a href="https://www.airbnb.com/help/article/2298/occupancy-tax-collection-and-remittance-by-airbnb-in-colorado">https://www.airbnb.com/help/article/2298/occupancy-tax-collection-and-remittance-by-airbnb-in-colorado</a> ) would be a huge. Several cities have also instituted 'Vacant property' taxes - which would have the effect of increasing rentals, increasing residency, increasing occupancy, or at minimum increase revenue.	1
Is it 100% going to go to it?	1
It is an honor and privilege to live and work in Vail. I do not feel that deed-restricted housing belongs in this community. We have a enough already. It is more realistic for people with these needs to live down valley,.	1
It is not my responsibility to pay for deed-restricted housing that is occupied by Vail Resorts employees. No one is paying my mortgage in live in Vail. That is Vail Resorts' responsibility. Vail is one of the wealthiest towns in the world and does not need to subsidize housing for a corporation. In my opinion, Vail has reached its housing capacity a long time ago and by continuing to build, we are destroying the very essence of why people come to Vail in the first place. It is losing its small town, mountain-beauty charm. I am willing to pay higher taxes to stop additional housing.	1
It needs to be a County collaborative efforts, not just the TOV.	1
It should not fall to the taxpayers to fund this type of mandate. Private/public partnerships should be the main source of funding.	1
It's a boys club and the boys can fund their housing - they make plenty of money off the housing. This community is going to shrink not grow. TOV has had a lot of bad press and rightly deserved - I am not proud saying I live anywhere near Vail	1
It's time the Vail resident contribute to the financial and socioeconomic livelihood of the valley.	1
Just use town owned lands more effectively. Developers should be able to make money with high-density housing for employees without subsidies	1
Let market dictate.	1
Let the visitors contribute	1
Let's not tax our way to additional housing.	1
Many houses are owned as second, third or income purposes. It shouldn't effect the residents of these places as it is a need not an investment. Sales tax impacts the residents of these lodging so the money would go right back to them and there isn't a bonus in that equation.	1
maybe Vail CO. needs to fork out some of its crazy profits	1
Money would be better spent finding housing in outlying (cheaper) towns with plan for improved transportation in to and out of Vail.	1
my property taxes are way to high as is Make the vacationers pay	1
No	3
NO MORE HOUSING IN VAIL. Move down Valley and increase bus service	1
No new tax on residents. Tax the visitors	1
NO NO NO	1
No one funding me when I moved here!!	1
No tax increases	1
NO TAX INCREASES Tax Vail Resorts more to pay for housing their employees.	1
No tax increases for this at present situation.	1
No.	1
Not my problem as a taxpayer. This is a private market concern, not an issue to be subsidized through taxes. In effect, you are asking for us to subsidize Vail Resorts and private employers.	1
Only that I'm one of the community members who struggles with the cost of living here and a tax increase sounds likely it would had to my financial struggle to make ends meet.	1
Other communities have permanent funding for housing which seems like a good use of funds. I would rather pay a small amount as a resident, commercial pay more than dipping into capital funds for every project.	1
Our taxes are currently much higher than any other area in the valley. It would be more cost effective for the TOV to develop housing projects in less expensive communities and provide busing for TOV or Vail Resorts Employees. Also consideration of multi-function buildings for seasonal employees. That is, have a plan for how to use housing in the off season when seasonal employees are not using it (house Bravo/Dance Festival performers etc.)	1
Our taxes are high, the town budget is huge, it's unnecessary, there are plenty of funds already there, they just need to be allocated properly.	1
People bought the properties based on the current tax structure.	1
Property tax allocates costs where they belong, hitting VR hardest and locals housing least.	1
Property taxes of second homeowners should be increased, not year round residents/owners. Vail is pushing locals and it's workforce further and further down valley.	1

Property taxes will penalize many who already suffer indirectly from the housing issues (i.e. tenants, owners who would like to 'move up'). Sales taxes, especially on non-grocery sales, would make out of town visitors bear more of the burden for housing the people we and they need to provide a great guest experience.	1
Put housing down valley	1
Raising sales tax to our guests is good to provide housing for the locals who serve them.	1
Sales tax dollars would come from everyone visiting and spending in our town thereby increasing the amount of money collected.	1
should be funded in new developments & sales tax not property tax	1
Should raise taxes across the board	1
Something has to be done so younger workers can live in town.	1
Something needs to be done. We're already very short on help.	1
Tax burden should be shifted to wealthy and non-residents as much as possible.	1
Tax the service and products guests purchase.	1
tax the ultrawealthy who have made it unaffordable to live here; don't tax the 'missing middle' who are being forced down valley!	1
Tax the wealthy and not the lower income that keep the town running.	1
Tax those that can afford it more and those that work to get by and pay to high rent less	1
Tax Vail Resorts and the 1% because most your residents do not have more to give.	1
Taxes are already TOO DAMN HIGH!	1
Taxes are high enough!	1
Taxes are high enough. Corporations should foot the costs. If Vail Resorts needs workers, it should provide for them. Take a portion of those \$209 lift tickets and apply it to local housing needs.	1
Taxes are high enough. I would like to see the Town of Vail redirect some of the tax funds it is already collecting.	1
Taxes are low, relative to other parts of this country. Pass a measure that diverts more tax dollars to projects that will address affordable housing.	1
Taxes too high and waste too much money. Can't believe you tax food in this state and how much money is wasted on the rich who come here.	1
taxing residents does nothing but cause ill feelings towards the government. Use funds developed from events to support deed restriction to benefit residents.	1
The business community should subsidize this, not taxpayers.	1
The businesses that create the need for housing must provide the solution to this issue. I could not be more strongly opposed to tax payers footing the bill.	1
the deed restricted housing still seem out of reach to most employees	1
The government should not be subsidizing private housing	1
The large corporations need to donate.	1
The town gets enough tax money already!	1
The town is doing so much and people are not going to be able to afford more taxes. I think it's time for the business community to increase wages to support their employees, especially Vail Resorts. It would depend on the nature/type and use of the tax before I would support it. Vail Indeed is a smart program. Building everywhere and anywhere is not.	1
The town of vail needs to act as part of a county wide effort on housing and not in a vacuum.	1
There are plenty of other ways to create revenue to support local housing than taxing the residents in Vail. Increase the parking rates, increase the sales tax and lodging tax. The tourists that come here should be taxed higher if you need to raise more tax revenue.	1
There is plenty of space in Avon, Edwards and Eagle to build employee housing and deed restricted properties. Offer them more free bus options and build down Valley. There is no more space in Vail, unless you put parking under Ford Park!!	1
There needs to be an emphasis on increasing property taxes on homes that are not primary residences to pay for the housing programs	1
Think outside the box. Tax the corporations that employ these workers. Acquire land destined for real estate development, etc.	1
This is critical to meet the Town's goals of increased affordable community housing	1
This program has been and continues to be overly hyped by Ruther and Company. It is time for VR to step up and address this problem with minimal TOV financial support.	1
this should not be a government program or town of Vail program. Diluting TIOV property values is not acceptable.	
Furthermore, we have a large and efficient public transportation system in Eagle County. This is a bad policy, dangerous precedent and is unnecessary.	1
Through events, lodging, restraunts and other guest enriching opportunities, this is where we should have the taxes focused on.	1

Tourism is the backbone for economic growth in the town of Vail. Most of the tourists are willing and able to pay a bit more for things.	1
TOV mill levy is low. It's OK to raise it. Everything can't be in sales tax.	1
use both general sales tax and lodging tax. Don't just hit the tourists.	1
Using outside funding to provide vital workforce housing is best.	1
Vail Resorts should build and maintain a housing village. Locate it down valley. Provide frequent dedicated buses for those employees only.	1
Vail Resorts should help pay for Indeed	1
Vail Resorts should provide housing for their help. They make enough money. Larger employers should help with that as well.	1
Vail Resorts was going to fund more employee housing. The town denied this new addition. We should have to pay for their bad decision.	1
Visitors & residents alike benefit from employees, many of whom prefer home ownership close to their jobs & schools. Local housing will reduce carbon footprint of employees,	1
Visitors should help pay taxes to support local housing	1
We can tap into the second homeowner market and raise property taxes on them or require fees when someone buys or sells a second home. These owners need to contribute more to our town. Leave the primary residence owners alone.	1
We definitely need more financial support and housing for employees. I think that the local businesses, Vail Resorts in particular need to fund such efforts!	1
We do not need anymore housing in the town of Vail	1
We should make these purchases in the current downturn if possible. due to Covid-19. Tax increases should be in the form of sales tax and not property taxes.	1
We should not be in the business of subsidizing housing.	1
We'd have to see a plan before being in support.	1
What about supporting locals whom are struggling to keep up who currently own and work hard in the town. Tax increases and cost of living are more reasons why true locals are leaving.	1
Why, when councils can't balance their budgets do they always go to the taxpayer for more money - sort of like the 'government' (HA) It's why I mentioned why more pressure isn't put on Vail Resorts to provide housing for their seasonal workers. And, as I'm seeing the next question - the Civic Area Plan - if housing is needed so badly (and I think it is) why are you spending money on this, instead of deed restricted housing????	1
Would the tax increase be the paid by full time vail residents, or by the corporation who need to help their employees find affordable housing.....?	1
Yes, provided you use your heads when it comes to location!	1
You need to get a grip on the reality of outside demand for RE vs local needs. There are structures to deal with this.	1
you should have given an option to have both sales and property tax checked on last question	1
You shouldn't be asking residents to fund local housing. Tax the second home owners.	1
YOY and developers need to provide more affordable employee housing not just deed restricted. That doesn't mean a whole lot, deed restricted.	1
<b>Q49: During the Civic Area effort five major sites were identified that comprise the study area of the Plan. Which two sites do you believe should be the focus of the first phase of implementation? Do you have any specific comments on your priorities?</b>	<b>111</b>
<b>Invite Sample</b>	<b>61</b>
?	1
a parking lot is a parking lot. it is hard to beautify that but possibly the charter bus lot is a bigger space then what is needed. can we move the charter lot down valley as its really just a lot for really big cars. you drop your passengers off first and then have them park down valley. rebuilding the town of vail municipal could be build more efficiently with more meeting rooms or more stuff that people are asking for but that area is so far away from the other four buildings that it is almost a seperate project all together.	1
Any plan to house any employees on that property? If not, why not?	1
Both Dobson and Town of Vail buildings are falling apart and in need of repair and update.	1
Bring more convention business to Vail!	1
Build it to the sky and block out the sun.	1
Can Dobson be made a high quality indoor music venue? And skating rink.	1
Charter Bus Lot is dead space. Perhaps look at additional parking to get cars off the Frontage Road. And have Vile Resorts pay for half of it!	1

Development of area is approached backward!! Is it reaction to spending available \$41 million or ? Design the various units and then price them out!! \$260 million mistake is underway across the street which will be skyscraper in middle of civic plan.	1
do not waste any money on a second sheet of ice	1
Dobson should be upgraded to the standards of 2020 for events like concerts, conventions, sporting events, festivals etc.	1
Don't mess with that beautiful library or the Ice Arena.	1
Don't waste time on an event center. To much time and money has already been spent to know that most are opposed.	1
find a way to expand Dobson and put a second sheet of ice and facilities here	1
Hockey moms should not dominate this conversation!	1
I actually don't know which need the most or soonest attention	1
I did not know any of these needed to be updated.	1
I don't feel qualified to answer this.	1
I don't know, sorry.	1
I don't think Vail needs a centrally located public library. At a minimum, I would reconceive such a facility if it's going to occupy centrally located real estate. For example it could be smaller, with enough room for storing books and running a book-borrowing system, but then let a commercial operator like Starbucks provide an attached 'reading room' (and pay enough rent to support the library operation).	1
I love the Vail library, but it does not need any additional work. The quality of life in Vail has been degraded by poor parking. The Dobson ice arena must go. It is unacceptable to use Vail tax money on an entity that no one in town uses. Dobson is used by people from Eagle and Avon that do not support our economy. Moreover, an ice arena does not fit with Vail. No one that lives in Vail cares about ice skating.	1
I remember the town of Vail municipal complex being library when I was a child. Maybe it needs it we do with some housing and underground parking attached to it.	1
I think the Vail Public Library should be left alone.	1
If Dobson needs to be replaced, this would be a top priority.	1
If we need additional visitor parking, then the town did not ask enough space, above or below ground, from Sandstone school which I very rarely never saw used to its capacity this year. If we need to build Lionshead parking structure tall enough to cure our parking issue, why isn't that being considered? Build it to the same level you approved to the hotel in lionshead just to the West of the I-70 walk over and that should work for a while. Additionally asked the resort for parking money, because they are the issue selling as many epic passes as they have, as to why the town has your parking issue. Same comment for deed restricted units. Vail resorts should be buying failing hotels for their staff demands, like the W. Vail Holiday Inn that just changed to a DoubleTree Resort.	1
Library is isolated and can wait. Charter bus lot and ice arena go together. DO NOT rebuild Dobson, or prioritize a second sheet of ice. Just re-vamp the west side, and add functionality using Charter Bus lot and east side of LH parking structure. Then move to municipal complex.	1
More electric car charging in Lionshead	1
Move town hall and add parking . Add additional levels to existing parking structures	1
Municipal building is an embarrassment to the community	1
Need a civic center	1
Need to attract guests that value Vail as a place that honors the natural setting, ability of wildlife and nature to be experienced in its natural habitat and a safe and healthy place to come or live in.	1
Needs to be replaced or updated	1
NKL	1
No	1
No comment	1
None	1
None. The master plan should focus on pedestrian safety and limiting/restricting short term rentals.	1
nope	1
not at all sure	1
Not familiar enough with the scope and intentions of the plan. The library and Lionshead parking structure have had remodel work done in the past 5+ year. I would consider them lower on levels of urgency.	1
Offer a locals much less expensive parking pass.	1
One of the few places in Vail where 'busyness' stops and gives way to space of reflection and slowing down--like Yoga classes etc...	1
Parking for events in both and parking for employees	1



Parking is always a priority. The TOV municipal buildings re certainly adequate but not the most efficient use of that land.	1
parking must be a priority to ensue that visitors have a positive experience from the start. the municipal complex appears dated.	1
The amount of Free Skate and Stick n Puck available is pitiful. There needs to be more time available. The drive to Eagle for skating is way to far on a daily basis.	1
The bus route should be moved to the pedestrian walk way between Vail International and Dobson and the existing road between Dobson and the Library should then be removed in order to allow for expansion of both Dobson and the Library into the former road area.	1
The Civic plan was pushed out in the community at the pinnacle of opposing Booth Heights and organizing change in the town council makeup. The timing of asking for this attention for this project showed town deafness.	1
The existing Ice Arena is just fine. The last thing Vail needs is a 2nd sheet of ice for people from Eagle-Vail and Avon, who spend nothing in Vail when they come in to play hockey. I do not believe hockey or ice skating from down valley users adds anything useful economically to Vail. Let the down valley citizens build their own sheets of ice. What we have is a good balance, and I like that it is here. The Dobson staff empire building for a new facility is plain a waste of money. The town hires consultants that say the arena needs replacement because the Dobson staff want a new facility. The town should hire a consultant that will tell us how we can better use and have a useful life for the building we have. Hire a different consultant for the next Library remodel/addition. The work for the last remodel was mediocre in my opinion.	1
The library was just remodeled, and it more than meets our community needs. Dobson just needs to be spiffed up, and we don't need a second sheet of ice.	1
the municipal building could be torn down and rebuilt with underground parking and better recycling facilities	1
The municipal building is an eye sore	1
The town Hall being rebuilt could add in parking and maybe even a small conference center.	1
There has not been a community needs forum All you have is a list of wants for special interests and uninformed persons who have not been exposed to an informed discussion. None of it is financially viable especially regarding operating and maintenance costs. This project has been pushed through a controlled process with a given outcome by the prior council whose goal was to get it far enough along while they were in power so that it could not be stopped. It is no where. The fact that there is no none of the above option is indicative of what I am saying.	1
These large spaces give us the most flexibility in constructing/'thinking outside the box' for solutions.	1
These spaces seem to be the most practical for improvement or resassignment.	1
They all go hand in hand.	1
This is where I want my tax dollars spent. On TOV public projects.	1
This town does not need a Civic Center. Improving the Ice Arena, Library and Parking Structure make sense.	1
Too tittle attention has been given to view restrictions for Vail International located in the middle of this Plan	1
With the current economic situation we need to put all this on hold none of this is a priority and you should have an option for no priority not making people choose from the above bad question!!!!	1
<b>Open Link</b>	<b>50</b>
Add more parking in Lionshead. Create a multi use facility at Dobson Ice Arena.	1
All facilities one one building - currently there is a parking lot separating the working departments. Building one building allows better collaboration. The Dobson Ice arena could have a second story built for offices, retail etc.	1
both of these buildings are very old and need updating/ redevelopment	1
Charter Bus lot is underutilized Library will be a greater resource in the future	1
Combine the structure and bus lot. Plenty of wasted space there.	1
Do not build employee housing by the parking structure! End of discussion. I am afraid the the municipal portion of the project will be built as a monument and use of taxpayers monies will not be prudent. The municipal buildings do not need to be an over the top structure. It needs to be functional.	1
Enforce No Smoking. Allowing dogs on Vail buses. They are allowed on ECO buses.	1
everything else is fine. spend that money on something useful.	1
For the future of Vail, Dobson needs to be renovted to be a multi-purpose arena and conference center and possibly incorporate the Library in the program. Libraries are becoming dinosaurs and to this valuable piece of property needs to be better utilized.	1
Heated sidewalks all the way from Lionshead to village are needed. Especially during peak times when the busses are full to enable walk ability in winter.	1
I am not sure what is going to be done with these so it is hard to select without knowing the plan.	1
I hope these responses don't screw up your survey because I'm a non-resident. I just picked two.	1

I suspect the TOV Municipal Complex is busting at the seams as it's pretty old! And the Lionshead Parking Structure is looking as if it needs some work to keep it safe. Any enlargement to the structure/additional parking is needed and I would think that the charter bus lot could be smaller and used for loading and unloading and then the buses park elsewhere as I often see on N Frontage Rd by Safeway.	1
I think that we are all good with what we already have - no need especially in light of this pandemic situation we should wait for a few years to make changes. let's see what transpires in the future on how we have to live our lives under the 'new normal'	1
I think these priorities should look at the age of the buildings in question and start with those that are consuming the most energy and need to be updated.	1
I think this is in need of an upgrade and remodel Also to have the police station separated from the complex with their own entrance. Additional parking is needed as trying to attend meetings is challenging sometimes.	1
i would only improve the Vail Municipal Complex Everything else is fine right now. We are in a recession and we currently have too much construction going on. Finish the hospital and the building by the Wren.	1
Ice arena must be maintained/enhanced for youth, recreational and semipro hockey	1
Ice Skating is really important to our community and families - add another sheet of ice and keep it in town.	1
If there was a way to redevelop the current town hall into a hotel of rental property by moving town services to one of the other four properties. Would be multi step, no small feat, and would be expensive, but would be a boon for the town's future.	1
I'm not sure where the charter bus lot is and I don't have much of a problem with the other three buildings. I guess the ice arena could possibly be updated a bit.	1
It is time to improve Dobson Arena to build the programs that have incredible potential and to re-do Town Hall. It is time.	1
I've said this before in other surverys, we can go down below ground at both of these spaces for more parking and build worker housing as high as we can go here and still have the municipal offices. These are on the frontage road. I think we can make density acceptions here and get as many units into these spaces as possible.	1
Keep dobson and the library as they are! Changing creates unnecessary waste!! They are beautiful, and have withstood the test of time!	1
Locations and outdated buildings that could be rebuilt with additional space to capitalize on their location	1
Make better use of these areas for high-density employee housing.	1
Many More Trees Along I-70.	1
Municipal building is outdated	1
n/a	1
Need to build a new faster chair at cascade area	1
No	3
Not really.	1
parking and affordable housing. All these other things are functional	1
Put on Hold	1
Renewal of Dobson can provide the highest integration with ALL of our residents and guests, pending it is a multi-use space, rather than specific to limited usage (like a library).	1
Should not be done at all.	1
The charter bus lot is dead space that could be reconfigured to have underground parking and the Town Hall Complex could be built on top of it or another existing structure. Ice arena could also be rebuilt with underground parking. If Vail Public Library is moved/redesigned, please keep its charm and views. I am sure that these five structures could be consolidated into two spaces (stacked like modular housing/Manor Vail) which would then free up plenty of room for convention space.	1
The municipal center/buildings are run-down, old and falling apart. If they were to be rebuilt on another site, the prime piece of real estate they currently occupy could be sold for enough \$\$ to pay for all of it. Or, the current site could be utilized for the public/private partnership mentioned earlier for true, AFFORDABLE housing. Chamonix was a joke - how is a \$500k townhome affordable? The ice arena is falling apart and the need for a second sheet of ice is paramount. Having a second sheet allows for more opportunity for revenue. This could be combined with the charter lot and that whole area, just like the designers presented.	1
The municipal complex ought to be rebuilt to meet current needs of TOV, both for employee safety and service to the public. In light of current day risks: mass shootings/novel viruses, make these spaces safer/more efficient and possibly create retail space at the same time.	1

The Town Building is old, outdated and cramped. All of the various agencies in those buildings could use more space and new facilities. I also think it is, in a sense, the face of our town. People have a certain idea of what Vail means to them; and, I do not think the current Town Building is reflective of that. I would also love it if when Dobson gets redeveloped, if we could incorporate an indoor concert venue there. Sometimes, the outdoor concerts are just not fun to go to during the winter, due to cold temps, ice on the walkways, etc. Also, the sound is not as good at some of the Spring Back to Vail events. An indoor venue would offer a warm safe place, real bathrooms and better sound.	1
This survey is too long!	1
Town hall is very old looking. Ice area is great for local events but is also old	1
Use the space west of the Ritz Carlton for more parking and move all town equipment just North of the Golf Course or Turn the Golf Course into a 9 hole course and build a Civic area, more parking, and more Wedding or event facilities. Guarantee the Town will generate more revenue from Weddings than Golf all day long!!!!!!	1
Vail Health is taking up a huge amount of parking spaces for other businesses and not adding any (at least for now) help with the congestion caused by their staff parking. This needs to be resolved.	1
Vail Parking structure should be fully upgraded and directly connected to I-70 west via an on-ramp.	1
We are not clear on what you are proposing for these spaces so it is hard to prioritize at this time.	1
We need more ice rinks in the valley	1
Why is money being spent on this? Rather more parks and preservation of open space. I don't want to encourage more people to come here. Enough already. We have traffic and pollution problems that need to be mitigated.	1

**Q50: The Town is in the process of planning for West Vail by creating a Master Plan. What specific ideas would you most like to see addressed in that planning effort?** **240**

**Invite Sample** **136**

1. Protection of Gore Creek by regulating the landscape activities of adjacent landowners. 2. Require cleanup of building exteriors — West Vail should be nicer. There are some truly seedy properties there.	1
5 year goal	1
A resident-occupied-owned, deed restricted housing project that keeps lower to middle income families in Vail. Please vet your potential buyers' financial situations carefully, if possible.	1
Access, design, cohesiveness	1
According to the famed Hallmark Movie, Winter in Vail, ALL the cool activity is now in West Vail. Let's make that a reality! Fun 7 somewhat affordable things for all ages should be incorporated. This could become the nightlife center for Vail.	1
Add resident-occupied, deed restricted housing for Town of Vail employees	1
add second floors to City Market, Safeway, May Palace, etc. for employee housing. No cars or pets allowed	1
Added parking.	1
Address more gathering and open places. Do not use this opportunity to put all of the 'wish list' of public spaces and housing in West Vail. That will decrease the desirability and pricing of current properties.	1
aesthetics	1
affordable housing	1
affordable housing (owned &/or rented), satellite parking to alleviate frontage road parking use	1
Affordable housing affordable	1
Affordable housing and Living Wages for your hardworking employees	1
Affordable housing for employees for both rent and own.	1
Affordable housing.	1
An additional parking garage	1
approve higher density projects close to the commercial areas and near the frontage road--financed with mostly private money. Do not ask hard working local taxpayers to pay more to support other housing.	1
Be transparent about the agenda of various town council members. If they are looking to convert specific parcels into subsidized housing, be honest and say so. Additionally, recognize that the valley is very small and to look more closely at parcels in Eagle Vail to develop this housing. Also need to look at the numerous zoning and maintenance violations in West Vail and make sure that properties are maintained, are not occupied above the appropriate level for the dwelling and that properties are properly maintained and safe.	1
Better communications of what the plan might be...	1
Better connectivity around the West Vail businesses. Overall better landscaping	1
Better Restaurants	1
Better use of space that is currently the West vail mall, Safeway, city market. Actually not a bad place to have mixed use residential/commercial.	1

Block the interstate from view, enhanced pedestrian access, soak up the sun, and of course opportunity for housing.	1
Build in public space such as parks, walking/biking paths, indoor spaces for the winter events. Parking or mass transportation enhancements. When will this come to the Booth Creek area?	1
Cohesive design. Clear design guidelines	1
Community feeling pedestrian mall with businesses that could be well supported by tourists AND locals. Convenience, visual appeal and outdoor seating for restaurants. Also including a buffer from the road for dining establishments could make the appeal of the area greater for tourists and locals alike.	1
Create a pedestrian walking and gathering area	1
create an updated west vail mall area	1
Creation / retention of open space, wildlife habitat and corridors, parks Affordable housing for Vail employees / work force Parking with transit service to reduce parking shortage / frontage road parking Minimization of environmental impact / mitigation strategies (solar, recycling, high efficiency construction eg LEED certified)	1
Density	1
dindt know about master plan but am wary	1
Don't lose the community support systems: supermarkets, hardware store, laundromat, dry cleaners, small restaurants, retail. Professional offices and housing like Riverwalk and the former Crossroads. Charter bus and RV lot. Move Town Hall down to West Vail or leave it where it is. Increase bus service to West Vail.	1
Don't over develop it!! I think the new I 70 underpass in West Vail was extremely well done. 👍	1
Don't turn it into a Vail Village West with large buildings, no parking, and no establishments for the locals.	1
Emphasis on sustainability, not sprawl. Emphasis on not adding to the population growth in the valley.	1
employee housing	1
Employee housing apts.	1
Enhance parking density and get cars off Frontage Road. Create an alternate, more affordable 'downtown' with strong pedestrian connections and enhanced restaurant, entertainment and 'mainstream' retail options. Create direct connect to Lionhead/in-town bus system. I like West Vail as a place I can easily access, get groceries, liquor, hardware and buy a quick, affordable meal.	1
Extension of mountain bike trails into and through Vail.	1
For starters you could explain what your question is about? Am I supposed to just inherently know what a Master Plan for West Vail is?	1
General revitalization without having unrealistic density.	1
Get rid of the Chamonix dump and let it go back to a natural habitat.	1
Give us a rec center like Avon's so we don't have to drive through Dowd.	1
Gondola to eagles nest	1
Green areas, community courts, event lot	1
Have the largest employer (Vail Resorts foot the bill	1
High density employee housing on this sight	1
High density workforce housing, like the Spraddle Creek building.	1
Housing	1
How to house more families in an affordable manner	1
I am not familiar with the master plan.	1
I don't know	1
I don't know West Vail very well.	1
I don't know what that is?	1
I don't know what the goals are for this. West Vail is fine, just a little bit of a patchwork quilt in my mind. Nothing is cohesive over there and it doesn't feel like 'Vail'. East Vail may not have the amenities, but it feels like part of the town.	1
I encourage this initiative. We MUST have a convention facility to attract meetings both winter and summer. It will also allow for off-season meetings	1
I love the idea of burying I70! I would like to see more inbounds ski able terrain	1
I would like to see some sort of plan that is in the works now before commenting.	1
I would love to have the shopping section be accessed by a street other than the frontage road if it is feasible.	1
I'd like to see an additional route connecting West Vail to Eagle Vail, other than I70.	1
If density is increased then there must a correlated increase in bus transportation not just East to Vailbut also down valley. We need to make a better effort and reason Not To Use A Car for every journey.	1
I'm not sure what the Mater Plan is all about. I looked online and this bullet point sounds good. 'To foster economic development and create a more vibrant, aesthetically enhanced residential and commercial area to meet community expectations'	1

I'm not that familiar with West Vail to be able to comment.	1
I'm opposed	1
Imaginative traffic flow. Better land use. Workforce housing in this area is logical and close to services.	1
Improvements in pedestrian/bicycle corridor.	1
Include the people who live in West Vail and give them plenty of opportunities to know what is going on.	1
Increasing walkability.	1
Keep intermountain free of commercial space. Keep buildings on the northside low and fitting in with surroundings. Keep the parks and community gardens.	1
Keep us stoplight free. Give West Vail more of a Vail Village feel - it feels too disjointed and disconnected from the core of Vail Village.	1
Large snow storage areas that could be outdoor space in the summer. So many of the older condo complexes do not have adequate storage so it goes on the street for the town to be burdened. Slowing drivers down in front of Safeway. It is super dangerous at the end of the day when people are going to their cars. The sun is at an angle where you might now see someone crossing the road.	1
Larger parking facilities and increased transit option into village	1
Let's get us a commercial district that makes sense and is a welcoming environment. We need a little town in west vail for locals	1
lift to Minturn	1
Maintain the feel of West Vail... not as busy and has a more laid back feel	1
Maintain the views, the existing landscape- do not destroy the mountain village feeling. There is a limit to expansion! We don't have to accommodate the world for Vail Resorts! Or the hospital! ENOUGH ALREADY	1
Make sure it's not dictated by who has the most money.	1
Making the West Vail area visually pleasing. Including deed-restricted/employee housing would be good, too. Being sure there is a mix of services, stores, and restaurants.	1
Mix of public and private spaces including parks, housing for long-term local families.	1
mixed-use buildings, better access to goods and services, plan for commercial spaces	1
More affordable housing	2
More cohesive transportation to tie the Vail community together and eliminate additional highway travel related noise.	1
More employee housing. It needs to go somewhere within the Town's boundaries. And if this won't fly, use the Upper Bench of Donovan.	1
More mixed-use space	1
more parking- I know there will never be enough. \$25 to park for the day is close to unreasonable.	1
Much more employee housing in that area where employees would not need a car to get to basic services	1
Multiple use redevelopment that protects CC3 type business in the Town of Vail.	1
nc	1
None	2
Not too much density or high rises that ruin views of people already there. Also, add good quality employee housing.	1
Nothing	1
Open space, community venue - like Donovan Pavilion, underground parking. Something modeled after Miller Ranch which is highly successful.	1
Parking	2
parking impact on skiing experience adequate additional recreational and cultural infrastructure	1
Parking mgmt, traffic routing and most importantly, pedestrian access like the main village are key.	1
Parks, height restrictions. Arrabelle is way too high, reminds me of NYC	1
Pedestrian and bike access, employee/resident housing.	1
Pedestrian friendly, high quality buildings. The West Vail mall should be embarrassed at the level with which it is maintained.	1
preserving open lands, increasing out door options like hiking trails, not increasing density	1
protect gore creek good and separate bike and walking path to town	1
protect the community, do not build high rises and do not urbanize the area. we don't overcrowding	1
Rather than build more high end condo units in West Vail use the space that is to be redeveloped into restricted local housing.	1
redevelop the entire West Vail mall with parking underground - commercial on ground floor, then multiple levels of condos above. and NOT million dollar homes like the Chamonix project... instead studios, 1 bedrooms, 2 bedrooms etc.	1
Relaxation of zoning and other regulations to allow land to be uses more efficiently.	1
Replace West Vail mall with a modern 3 story shopping center with residential units on top 2 floors	1

safety through dow junction	1
Seems like it is almost happening behind closed doors. Don't make me go to more crowded meetings. Perhaps more maps and info in the paper.	1
share the master plan & allow those of us owning property in West Vail to be a part of the planning before it is just implemented.	1
Sidewalks for safety of pedestrians especially this of us with young children and who use the bus system at night.	1
Skier parking	1
someone needs to redevelop the west vail mall	1
Stay out of it. The town does not own it and therefore should leave it alone	1
Stop with adding more building.	1
substantial additional parking structure with convenient direct service to the village and direct service to lionshead	1
Successful employee housing/wildlife living space	1
The West Vail Mall could be Vail's new local epicenter with high density housing for seasonal employees on top and street level dining and shops. The redesign could be beautiful and could also have a space for additional childcare above City Market or even Safeway.	1
The master plan should NOT including any type of public housing funding or options.	1
The parking on the frontage road on the weekends should be addressed.	1
The roads are narrow and sidewalks non-existent. Addressing pedestrian concerns would be of help.	1
The West Vail commercial area can handle much higher density to allow for the significant addition of resident housing plus enhanced commercial opportunities.	1
There should be underground parking, shops on the bottom floor that are affordable for those offices/businesses being displaced, and units above.	1
This is vague, I'm not sure what west vail master plan you are talking about. West Vail is great the way it is.	1
To make the town of vail more cohesively connected between east and west. As well as providing a more town atmosphere outside of the village.	1
Transportation and business support	1
Upgrade of west vail mall.	1
Upgrading the look and maybe adding some employee housing with retail	1
Utilize the Cascade Area. Keep some open Spaces in West Vail. Too late in the Village.	1
walkabel. park once then walk	1
Walkability	1
was not aware... good question	1
Water and sewer systems	1
Work on rezoning to increase density on the land already developed in Vail. Allow ADUs in basements, atop garages, etc.	1
<b>Open Link</b>	<b>104</b>
a library, adult recreation center/facility, pickle courts, West Vail plaza gutted and replaced with modern buildings/businesses sidewalks, youth center	1
A pedestrian walkway over I-70 to easily access the north side businesses. The underpass just doesn't cut it.	1
A second library? It is hard to get to the library in the winter without paying for parking.	1
Address traffic concerns PRIOR to approving new developments.	1
affordable housing	1
Affordable housing should be #1 on list of priorities.	1
Affordable housing for locals that is not deed restricted. No Airbnb or out of town second home owners.	1
affordable housing, pedestrian and cyclist friendly, limiting rent by owner	1
Affordable Housing. Open space and parks. Manage the density. Don't just build build build.	1
An option to be able to drive through Dowd Junction when the Interstate is closed. Affordable housing.	1
better connection to Town of Vail	1
Better functionality. Better use of land/space already used. Rebuild in phases and maximize space. integrate housing and more retail.	1
better parking	1
Better pedestrian access	1
Better Restaurants	1
Build a deck over the highway that would accommodate deed restricted housing and governmental offices. This would be aesthetically pleasing and reduce highway noise	1

Building height restrictions, no need for sky scrapers. Population density too much can cause other issues on our infrastructure.	1
City and county of Vail.....I like that idea.	1
Completely updated area and better use of space.	1
Condense the retail and commerce areas so it is not a sprawl of strip malls.	1
Covenants for how the buildings are maintained and how they look.	1
Create apartment buildings with underground parking and buildings that are higher to provide more units in a smaller footprint.	1
creation of a small mini village with lift access.	1
Density. Also, financing: mezzanine financing using tax credits could provide more equity and lower debt. The state has a tax credit allocation plan that could be studied and that with a non-profit organization partnership could lower the cost per unit	1
Do not feel that Vail needs a conference or convention center	1
Don't know much about it to comment.	1
Ease of traffic and parking.	1
Employee housing and parking.	1
Employee housing and parking. Don't need a conference center	1
Employee housing!	1
Employee Housing.	1
Gondola in west Vail	1
Good lighting in the streets but with a theme. As you drive out of the village area along Vail Valley Dr. You have lamp posts that look somewhat European then you have very standard Unitarian lights. Whatever you do in West Vail it should keep to the European theme and help keep Vail special and not any old development any old ski area	1
Good luck - I am sure some people will get very rich!	1
Green space. No more housing.	1
Helping all of West Vail get a facelift in commercial areas and the residential areas. Root out the slumlords and force them to bring properties up to a community standard for general appearance and upkeep.	1
Hmmm. Interesting. I think there is room for redevelopment, the properties on the road above City Market. potentially a lot of space. The properties would have to be purchased by Vail, torn down and developed.	1
Housing for families not event centers.	1
I do not wish to see high density housing. I do wish to see architecture that is compatible with the existing alpine village appearance.	1
I don't feel equipped to voice an educated opinion here. I never visit West Vail. In my view, the Arabelle ruined it for me. It has swallowed the area, and it is devoid of any sense of community or connection for me.	1
I don't know if it already exists but tax deductions for environmental house changes ie. solar panels or double paned windows. As renters we would love to contribute but it is up to our property owners if they want to. A tax incentive could help both parties to do their part in making Vail cleaner.	1
I had no idea anything was going to happen... learning more about what the town is hoping to do would be a great start.	1
I think West Vail needs more mixed use development. Housing above businesses with underground parking.	1
I would love a walking path from the roundabout to Intermountain. If there are easements, I would love a small foot path from City Market to the east end of Garmisch. MORE TRASH CANS. Thank you for adding them at the Davos trailhead. They are needed at all trailheads, along the Gore Creek Trail, and at the Community Garden.	1
I would love to see some sort of rec center w a pool.	1
If possible, updating the shopping area to improve the ability to get around it without driving. If there was secure e-bike / bike storage, then at least some car journeys could be avoided.	1
Include mixed use and affordable housing in this planning effort, plan for small cafes, recreational opportunities, open spaces, indoor markets, etc. Think outside the box.	1
Increased density, mixed land uses (residential/commercial), pedestrian safety, sustainability, flexibility with plan, traffic calming on North Frontage Road.	1
It would be nice to not only include a plan for the commercial properties, but also a fund for individual or complexes to tap into lower interest rate loans for Town approved improvements and upgrades (improve the curb appeal of some of the properties in the neighborhoods, primarily loans, not grants).	1
keep supermarkets, banks, dry cleaning, liquor stores and restaurants. New: a movie theater.	1
Leave west Vail alone	1
Locals housing.	1
Long shot, but I'd look into buying the entire W Vail commercial buildings from McDonald's east to Safeway, and rebuild in a manner similar to Riverwalk in Edwards or the small Lowry shopping district in Denver. Safeway can be the anchor on one end of a more pedestrian friendly shopping/dining district.	1

Lots more density between the roundabout and Buffehr Creek Rd	1
Low density development is critical	1
Maintain the commercial core of that area.	1
Make it feel like a liveable modern commercial hub not a bunch of disjointed parking lots with dilapidated 70's strip malls. We are going to have to offer/accept higher density housing for properties within walking distance to promote redevelopment of aging housing stock. Increase natural barriers/built barriers and landscape to I-70 continuing the look of the roundabouts east past city market.	1
Maybe have a town owned plan for the old Roost property	1
More affordable housing for Vail and Beaver Creek Mountain employees who live in the valley year-round.	1
More Chamonix style units and duplexes! Buyout St. Moritz LLC, Scott W. Wirth Revocable Trust, William R. Prescott, Stephen P. Sheridan, L Ladnar Inc.. Develop the Matterhorn Circle and Westhaven Circle parcel.	1
More homogeneous structures, or, at least cleaning up some of the 'dumpiness' in appearances.	1
More open space. More parks. More preservation of nature.	1
More parking!	1
No buildings over 2-3 stories. SIDEWALKS. Don't build the doubletree expansion, it's ridiculous and Dominic Mauriello's presentation was misleading.	1
No densely populated buildings. Face it! Most of The work force needs to be bused in. Vail should not try to house the population of the valley.	1
no higher density and no new land development	1
NO MORE HOUSING... especially deed-restricted housing. More family-friendly dining options.	1
No new housing except single family houses	1
No.	1
None	1
Not informed	1
Not sure	1
Open Space for gatherings.	1
Overall visual appearance of west vail and focus on more affordable restaurants etc for locals	1
Parking (especially locals skiers parking).	1
Parking and transportation from West Vail. Enhance recreational path, safety, encourage use.	1
parking, shuttles, bathroom	1
Parking... a turning lane around and near Safeway and City Market...	1
Preserve wildlife habitat.	1
Provide medium density mixed use development there. It is important to prioritize the activities there and remove the large parking lots.	1
Public Restrooms and Parking.	1
Put restrictions and limitations on what landlords can charge for rent. Build affordable housing like they have in Buffalo ridge that is only available to year-round residents or Town of Vail/Vail Mountain employees who are not seasonal employees. Build buildings that are energy efficient and designed to be net-zero.	1
Put together a review committee with people that live IN VAIL FULL TIME	1
Rec center, pool?	1
Recreation center	1
Respect for Private Property	1
Roost lodge empty lot	1
side walks	1
Sidewalks, neighborhood trail access	1
Single family homes please!	1
small town feeling (more village, less lionshead in feel) basic services, parking	1
Smart sustainable growth.	1
The plan must maintain the local feel of the area	1
The removal of run down ineffiecent buildings.	1
The scale of everything. We don't need massive developments that change the feeling of my neighborhood. We need to mimic what's here and then deed restrict in a thoughtful way.	1
traffic control (with parking on north frtontage road, it sometimes feels lik an accident is bound to happen). cars and bikes need safe sharing of the road	1
Use density incentives (height and site coverage) to encourage mixed use developments with a blend of market rate and workforce housing but condition approval for such bonuses to projects that offer superior design.	1
Was unaware of any master plan for West Vail, and I am a resident in this area.	1



We definitely need more sidewalks such as a sidewalk from Stop N'Save to Vail Commons as this is a heavily trafficked pedestrian area to get to City Market as well as people out walking in general. Another example where a sidewalk is needed for safety is from Chamonix Lane to Arosa Drive.	1
We lived in West Vail for six years prior to moving to Edwards. You already put in the restricted deed housing behind the fire station. There isn't much room. What happened to totally replacing Timber Ridge Apartments? That should be completed with denser units.	1
West Vail has always been like a hiccup with its random businesses and no central focus. It needs something that will provide more connectivity to the big picture.	1
wildlife protection and truly affordable housing	1
worker and family housing	1
Yay!! Retail stores	1

**Q53: Do you have any suggestions or opinions (positive or negative), regarding how additional housing for residents could be provided, that you would like to share with the Vail Town Council and the Vail Local Housing Authority?** 295

**Invite Sample** 169

1. I do not know if my assumption is true. If you have a LARGE NUMBER of people in favor of resident-occupied deed-restricted housing, yet they are the ones who pay the SMALLEST AMOUNT of taxes, should you listen to the voices of those many people or to the voices of those who pay more taxes. Is this a matter of voting for whatever give-away helps them? 2. If it is decided that it is appropriate to assist residents who work in Vail with housing, I disagree STRONGLY with the methodology of resident-occupied, deed-restricted housing. Just GIVE VOUCHERS FOR THE TOWN TO PAY PORTION (AMOUNT) OF RENT OR MORTGAGE PAYMENT on a 1 or 2 year basis to those who qualify according to your specifications: (I assume it is resident, working in Vail, low income) It requires MINIMUM oversight, does not get into problems of a) giving the deed-restricted housing to someone who qualifies initially but does not continue their status, b) monitoring the sale of the housing, c) future housing markets are messed up when comparable properties include some which are deed-restricted and some which are not, d) the deed-restriction properties pay lower taxes through the years thus shifting the burden to non-deed restricted properties, e) it can create a caste of town citizens who eventually feel entitled, and f) increased density in town can put a strain on parking and other logistical systems. Again, if the goal is to help those who need it, just give vouchers and be done with it, with re-application required annually or within whatever time-frame is decided. The voucher system could be responsive to a) the amount of money you have available, and b) the neediest and most essential of the workers who apply. Just give the money away and it will be more equitable.	1
A 'Vail Tomorrow' citizen input event, please!	1
Additional housing should be provided by neighboring communities and enhanced transit supplied to get then to and from work, etc.	1
Affording housing needs to be affordable for what local workers can afford not what developers need to support the project. \$500,000 and higher prices on properties for purchase is not affordable nor is \$1800 per month for a 1 bedroom rental.	1
Again, I do not think it is the Town of Vail's job to provide housing within the town when affordable housing is within a 30 minute drive.	1
Again, NOT A TOV PROBLEM! It's a Vail Resorts problem. We have a lockoff apartment over our garage-an employee housing unit we were REQUIRED to build when we built our house. You think we get any tax credits? No. You think we're that dumb to not realize who is profiting the most. Builders. BTW, we don't even rent out our lockoff any longer. It sits empty. Too many lazy, pot-smoking, loud, disgusting renters.	1
Again, Vail is trying to take the rights away from owners. Stop restricting those who have condo's, homes, apartments just to satisfy the lack of housing. Also, do not put smaller homes between larger homes. Would like to keep property values up	1
All properties built in the 70's and 80's with no codes in place should be allowed to rebuild at equal or higher density to encourage lock off units and deed restricted units. Current codes make redevelopment of these old properties IMPOSSIBLE.	1
Allow eh's in residential areas, limit vrbo's in same areas.	1
Allow increases in density to facilitate the development of high density, resident occupied and owned, deed restricted housing projects. Primary/secondary unit zoning, to my knowledge, does not help the local middle income worker today. VRBO etc. is too attractive.	1
Any development done for additional resident housing should be thoughtfully done, attractive and of high quality respecting those who will actually live there -- more than just an inexpensive place to live and very different from housing for seasonal employees	1

Be cautious not too have people trapped in deed restricted and unable to move on from those homes. Aspen has this problem where their retiring population is unable to move because they cannot afford to move from deed restricted housing.	1
Be honest about funding and pass a tax that will specifically fund this program. Stop trying to convert parcels that were purchased with open space funds into deed restricted housing. The town is going to have to compete in the open market.	1
Better and real enforcement. A \$300,000. 'fee' to demo homes, or double density or square footage more than 7500 sq ft (plus or minus) The town can not create community when town incentives are destroying neighborhoods. Another example of council and boards only looking at their own interests and not the town as a whole. Commercial square footage must have a major roll in funding housing needs and not be freeloaders.	1
Build bigger rental unit buildings, taller, denser. The 1st portion of the timber ridge redo is way too small. When the rest comes down, build huge. Build huge on the roost lodge spot as well.	1
Build more dense housing units down Valley where the land is cheaper. People commute in big cities all the time. Workers will have to commute to Vail now. The Valley has grown tremendously in the the last 20 years and housing has been geared Intentionally to the 1%. VR (a real estate company!) has made that clear.	1
Build outside town limits and add more public transportation for where they build!	1
Build outside Vail proper. Minturn perhaps, and provide buses to bring in workers. this scenario works in Mexico around tourist destinations.	1
By reducing regulations and making it easier for builders to build new units and remodel current ones will naturally drop the price of all units and address the issues you are seeing with housing costs. The Free Market should dictate both he cost of housing and the cost of labor. If the Town of Vail would reduce it's involvement in housing the market will find it's natural levels.	1
can you do more affordable housing in avon and give free bus vouchers....	1
cant afford tax increase	1
Chamonix was in no way affordable. Anything built must be affordable. We don't need to attract any more people that can afford to buy on the open market and take away units from the people who have been making this town go round for years.	1
Collaborate with other Eagle Valley towns to create housing and bus service for Vail employees	1
Deed restricted housing ownership (Vail Commons) allowed me buy a place and stay in Vail. Fortunately, I got in 22 years ago when it was possible for the lower income strata. That would have not been possible later. The Chamonix project is upper middle only.	1
Develop the Vail employee / snowcat parking property near lionshead for a LARGE high density employee housing (+/- retail) project with TOV \$\$ support as needed. The MOST GREEN solution aVAILable. 1 Walking distance to town/work 2 On LOCAL bus transportation system 3 Mitigates resident auto / PARKING needs. 4 Not 'prime' due to I70 proximity 5 Ideal for seasonal / low income workers 6 VailResorts /TOV needs this to succeed. 7 Low value utilization @ present 8 Eminent domain if P-P partnership fails 9 TOV needs to grow a pair to enable this 10 Very low wildlife impact 11 Every way superior to East vail proposal (Add more reason here...)	1
Do a more comprehensive applicant pool review for who you hire for TOV housing jobs.	1
Do not add and fees or taxes to existing residential low density property owners. The existing Vail Local Housing Authority seems ruled by members that do not ever get out of Vail/Eagle County, and do not socialize with anyone out of their own small clique.	1
Do not develop employee housing in established residential neighborhoods.	1
Do not feel well enough informed to make a suggestion	1
Don't allow the Payment-in-lieu exception like was used by the developers of the Westin in Avon. (Not sure if that's an issue in Vail)	1
Don't know enough to comment.	1
don't let developers build without consideration for where their employees will live. it is important that employees have access to housing near work	1
Don't make quiet small neighborhoods as on Davos Trail more densely build and populated!	1
Dormitories for seasonal workers. This would free up long term rental units for other employees.	1
eliminate special events support. Eliminate Visa programs for seasonal staff. Make Vail resorts and Vail Health create housing for their staff in all of their own projects. Deal with the demand 'spikes' and housing will be more attainable.	1
Employers need to be responsible for housing their own employees. The Town should be responsible for keeping the natural beauty and the wildlife safe. There appears to be plenty of available spaces for new housing or refurbished and enhanced housing that could be accomplished without destroying what we love about this valley.	1

Encourage long term rentals through tax breaks with the caveat of having these residents prove that they work full time within the town of Vail. Keep the money within the community. Air BnB & VRBO has striped any sense of true community in recent years.	1
Feel need to explore outside of town since Vail is overdeveloped and impractical to try to resolve now. Since Vail only has expensive private school out of reach for all working class families and feel most would rather live closer to schools and affordable shopping needs. So look more into development that can sustain the work force especially if the stay and want to have a family. Then look into good transportation needs to make workers able to still get jobs in Vail but live in a more realistic neighborhood that can sustain them. Vail is mostly second homes, seasonal rentals and no longer designed for young families to have year round neighborhoods or any neighbors at times. That is gone	1
Fix Dowd Junction access to Vail from the west. Chair lift for workers from Minturn or gondola, then build your housing in Minturn; anex Minturn!	1
Focus on the rentals for employees and for new home buyers for locals/year round employees.	1
Get Vail Resorts to develop Ever Vail for employee housing. Is there still a chance to buy The Roost?	1
Go down Valley to build employee units (condo). Building is less expensive and it's only a 15 minute ride into town by bus. I live part time in a small condo HOA and the renting to seasonal to employees only causes multiple parking problems as well as increased noise and safety thus reducing values for those units not in the rental business.	1
Have employers provide the support, like the hotel in West vail is doing	1
have single homes with lock off's	1
Have the second phase of Timber Ridge be 6 or 7 stories high. There is nothing behind it.	1
Housing development needs to be mindful of wildlife as well as the residents in the area it will impact.	1
Housing is the single greatest problem Vail needs to solve to maintain our place as a world class destination and resort.	1
housing should be private sector	1
I am strongly opposed to having more multi-unit residential housing along the I-70 corridor.	1
I believe the InDeed program is a well received welcome addition to the housing program. The deed restrictions placed on other Vail properties (ie: lottery program) can be deterrent to local residents wanting to buy property because although less expensive to buy also restricts the ability of the property to increase in value. I have heard from owners of deed restricted properties that needed renovations are ignored because the cost of renovation outweighs the cost of appreciation.	1
I believe there should be a variety of options available which is why I support dwelling units within residences. There is real potential here to 'subdivide' some of the vacant second home properties into comfortable living space for those who can work with owners.	1
I do not support an additional local tax to address the issue that the resort has created for the town. If I understand the questions above correctly, new developments, 2nd home owners, new homeowners, and visitors should help pay for this issue. Especially if they are using Airbnb or items like that for short-term rentals while they stay. Homeowners in Vail proper, that can obviously help chip in for the assessments of their own property close to the lifts, could be taxed a little extra as well. But those are the same people that already squished and complained about the events that Vail used to run that were too loud. So obviously they will not be happy with that proposal either, but as your survey has asked about our events as important, Vail proper residents and HOAs have requested those to be quieted. Sometimes before even 9 p.m. which is ridiculous when you are trying to promote a world-class Resort. I.E. check point Charlie concerts that used to provide a family weekly event during the winter.	1
I don't know	1
I don't think considering moving CGL pre school is a very good idea. Daycare and Pre school are a big issue in Vail and building housing on this site does not help this situation.	1
I feel rather unfortunate for Vail that is dealing with the housing crisis. Blame the VRBO resident home owners and we all know that the jobs will not come back to Vail - VR is currently cutting salaries. The people who rent their lock offs will need to decrease there rentals drastically. The Mexican Internationals will not be as many as prior to the Virus.	1
I have a 2b/2b condo and have tried to do long term housing for over 10 years but because turnover rate is so high and the employees rent could barely cover my mortgage (\$1800-\$2000 year round), I am forced to turn it into a short term rental. People don't make enough money to cover the rent so then they want to move 3-4 people into a 2 bedroom condo. Summer months are difficult to find renters and STR in the summer are not very profitable.	1
i know of several homes and condos that were rented to employees, that are now in short term rental market!!	1
I like the idea of small housing for singles built with eco friendly materials. But also family living, and elders too.	1

I need to learn more about this issue. An ongoing message board or communication path would be a great vehicle to continue our dialogue.	1
I really hope you don't limit short-term rentals, since that is how I can pay to have the house in Vail. I can work from home, so use it every time it doesn't have a renter.	1
I think it is important to emphasize long term residents when trying to buy deed-restricted housing, at least for some of the housing.	1
I understand the need for additional housing. Booth Heights is not the ethically correct location.	1
I would like to see more collaboration between towns and unincorporated areas, where there is a lot more room for development, rather than just in Vail proper. If the TOV would look at helping with those types of developments, that are actually affordable (\$700,000 for a 3 bedroom unit is NOT affordable) and design transportation systems and parking that was useful for those residences as part of the master plan. I believe it would benefit all Eagle County residents.	1
I'd like to see more time spent on the impact short-term rental units are having on the loss of long-term housing. I'm hearing that most condo sales in the TOV (ex, Vail Racquet Club), are being purchased specifically for short term rental income to the owners.	1
If developers are allowed to meet requirements outside TOV they should contribute to parking and/or public transport in addition	1
If more deed restrictive homes are built down valley the ECO bus transportation must exponentially improve as well as the Town of Avon start routes into Vail. The 2nd point with a smaller EHU attached to a larger residence is a good idea. In the past this has been tried and many of the larger residences got around the issue by incorporating the EHU into the main residence after the CO.	1
if we go down valley then improved bus transportation has to come first. Has staff and council randomly ridden ECO peak times? Please do so individually!	1
If you restrict STR, then you'll increase available long term rentals. You'll make Vail neighborhoods a community again. Otherwise, you'll continue to drive people down valley.	1
I'm a fan of incentives rather than restrictions. It would be nice if there were more incentives for people to rent long term rather than short term.	1
In all cities in the world, the most expensive homes are in the center. Vail is no different than anywhere else in our country.	1
In-deed program the way to go. Developers did not create the housing shortage. Why would they have to subsidize Vail Resorts and other employee intensive business?	1
In-law or additional units have been required in the past for new residential buildings. However there is nothing in the town code that says the home owners have to rent that unit. So this is pointless.	1
Instead of building mansions there should be more employee housing.	1
It is long past the time that developers of McMansions, massive hotels and Vail Resorts start to pay up!	1
It's a complicated issue that can't be answered in a simplistic survey.	1
Its seems obvious that a new high end home with a lock off will support a high end renter, not the regular local.	1
Knoble keeps laughing at you	1
Lean on the ski company for more.	1
Less growth of Vail = less demand for more housing. Too many people here already.	1
Like idea of requiring employee housing in new condo bldgs.	1
Look at an occupancy tax on homes that are vacant more than X% of the year. Other communities are doing this. These taxes could be specifically earmarked for employee housing efforts. Also, don't build Booth Heights. There are other and better places to do it. Why not build where Children's Garden of Learning is and make CGL included in the new facility? May be an opportunity to expand it.	1
Look to Minturn and Avon! Forget the sales tax and stop trying to fit a square peg in a round hole.	1
Looking at short term rentals which most residents dislike. Parking issues, noise issues. I think it should be banned in TOV residential areas.	1
Make sure the residents are included in the decision making process.	1
more 1 bedroom, and small two bedroom units	1
More affordable employee housing! Don't restrict housing for short term renters so severely that Vail becomes unfriendly to visitors. Remember, the town thrives because of seasonal visitors! Balanced policy and good management are key! Over protection of legacy owners is suicidal to the town's economic growth	1
More affordable housing is needed, however the bus system is excellent, so we do not need to put the affordable housing in the most desirable locations, which would be better utilized as high end condos that could pay for the building of affordable housing through fees.	1
More monitoring of rentals with cooperation of these property management companies. Somehow swing the tide back to a more equitable share of short term/seasonal long term rentals	1
More outreach on what the deed restricted program means and entails. There are many discussions within HOA's to ban deed restriction in existing complexes.	1

my family has often commuted to work within a commute of 45 minutes (not long by many standards). in this time frame there exists cheaper and plentiful housing. Provide inexpensive and available routine bus service to these areas.	1
Need to look at not just year round but seasonal workers as well.	1
No	6
No - except that I know we need to have affordable housing for our employees and residents. And Vail Associates needs to pay a living wage for this valley.	1
No Booth Heights Development In the wrong place	1
No comment	1
None	1
Not all new units need to be deed restricted. How about rental apartments?	1
Not my area of expertise.	1
Note that some of these proposals will have a depressing effect on the number of visitors, property values, and ultimately tax revenues which will require an increase in the tax rate in order to maintain services. That will tend to make Vail an even more exclusive enclave than it already is and drive up the cost of living in Vail for those of us who don't rent our property, short term or otherwise. I strongly recommend the Town not pursue these options without engaging an experienced economist to evaluate the impact on the Town of Vail and its residents.	1
of the above listed changes, 'Increase restrictions on short-term rental units (STR) in Vail to mitigate the loss of long-term rental home opportunities' is the most important, I think; there have been so many rental units lost to locals due to the increase in STR	1
Over the past several years the Town has allowed accessory dwellings to be absorbed back into the base property. No reason to think it won't happen again, so forget it unless there a major deed restrictions on the property. Define 'outside the Town boundaries' - should be in reasonable commuting distance, not in Dotsero. Vail will lose jobs to down valley communities. Allow increases in density to allow employee housing - duplexes, tri-plexes and four-plexes where feasible and neighborhood price compatible and deed-restrict the entire structure, not just one unit.	1
Please impose tougher restriction on STR. It is ruining our small developments, and not contributing to local economy.	1
please see previous comments. Increasing fees for current homeowners is a move in the wrong direction	1
Please stop the socialism. We cannot pay for everyone's housing in Vail and if business have to pay higher wages and charge higher prices because people live down valley, that is fine. We should focus on providing them better parking, instead of housing	1
Preserve homes instead of building new.	1
Probably not a novel idea, but could something be done to move the Post Office to a smaller, less prominent piece of land, perhaps outside Vail, in a way that would open that land for affordable housing development? There might even be a way to tear down the current P.O. and rebuild on that land a complex that includes both affordable housing and a new/better P.O.	1
Provide a tax incentive to second home owners in exchange for their agreement to rent their unoccupied unit to the town of vail for local housing.	1
Put any new housing in infill sites instead of on virgin greenfield sites. Between Solar Vail and Middle Creek is perfect as is the abandoned Roost site. In any case, new housing buildings should blend with the landscape and not become a monument to the Architects.	1
Redevelop the rest of Timber Ridge, but include some for purchase units	1
Residential housing should not be forced into the most expensive real estate ie next to the mountain. Housing should be designated across the highway or outside the city limits with excellent transportation. I am fine with asking developers to add to a fund to support this.	1
Restrict STRs before its late. The loss, of what was housing available to locals, has done more to contribute to the loss of community than almost any other factor.	1
Restricting how home owners can use and lease their property will harm home values and not create enough supply to solve the housing shortage.	1
Restricting/limiting short term rentals should be the focus. That is the major issue when it comes to affordable housing in Vail.	1
Restrictions should be given to landlords who are exploiting and taking advantage of seasonal workers, especially J1s, and over pricing their units for the winter months.	1
save the big horn sheep.	1
Seasonal workers or year round? I feel Vail has strongly adopted a 'not in my back yard' philosophy when any new housing is considered.	1
Second home owner tax.	1

Short term rentals are essential for visitors. I don't support additional restrictions especially when there is a lack of enforcement of existing policy.	1
Short Term rentals in the TOV are a major problem. Parking on side streets, inconsistent tax collection, impact on long term housing for employees. TOV should stop new Short Term rental approvals	1
Short term rentals should be disallowed or severely limited.	1
Short term rentals should not be in residential areas. In many areas, ruining the neighborhoods.	1
Short term rentals such as AirB&B are businesses and should be taxed as such. Also, local businesses must participate in employee housing projects.	1
Site east of the post office could be very high density and taller buildings. Put housing where there are facilities. Existing buses, shopping, grocery stores etc. Where the people in these facilities can walk to	1
some benefit to second home owners to rent long term instead of short term	1
Some kind of incentive for landlords to cap monthly rental rates. Wages aren't keeping up with rental rates and that is causing people to leave the valley or save money to buy a home. Maybe look at where wages should be and adjust if necessary.	1
STR does not impact long-term rentals. You cannot prove that it does. Do the math. Name one trophy home up on Forrest Road that would be converted into employee housing. Yet the people who throw down \$5,000 a night spend a ton of dough in town (read SALES TAX) Employee housing does NOT need to provide as much (any?) parking. Or allow dogs. Use some common sense here. If we really are green, and a number of locals just roll their eyes when this topic comes up, we need housing in Town and not down valley. Yet it will cost more, but it place less of a burden on transportation and parking. Plus a shorter commute will make happier employees with makes for happier guests. This is not rocket surgery.	1
STRs often don't obtain business licenses and create a burden on neighbors and communities. A STR Lodging Tax should be implemented and enforced.	1
Tax the mansions.	1
Tell AirBnB (STR) to hit the road. Apartments should be for locals.	1
Thank you for continuing to provide house-buying options to those who cannot afford 20% down. Please try to concentrate on residents who have chosen to live full-time and for a long time.	1
the explosion of short-term rentals has eroded the occupancy of existing lodging establishments, without significantly increasing the town's sales tax revenue or licensing fees	1
The in deed program will create slums. My own home is at risk as more units become deed restricted. My own neighbor deed restricted his unit to take the cash and then he rents it to tenets at the highest price possible. He himself has said he wants to get as much money as possible out of his unit and put as little money into is as possible...thanks.	1
The rates for housing need to be reasonable. Most of us make \$1,000-\$1300 a paycheck. It's insane that rentals out there are getting up to \$2,000+ for a 1 bedroom with barely a kitchen.	1
The TOV cannot solve the housing problem alone and only in Vail. Housing should be a community effort, involving Eagle County and ALL the municipalities.	1
The town has taken actions to remove employees from current TOV housing options as rentals with plans to sell the same unit as a deed restricted property. I do not believe this is a good avenue to increasing the number of deed restricted properties as it displaces current, hard working TOV employees who are already living in the town and creates unnecessary hardship on those employees while not adding to the overall number of Town of Vail employees living in the town.	1
The town needs to consider restrictions to the number of residences that are being built over \$3+M. The volume of second homes in the valley has driven property values to the point that year round workers cannot afford to purchase homes in the town of Vail. We have so many rentals and homes being used for Air bnb type rentals there is no ability for workers to rent units.	1
The Town's focus on deed-restricted housing within town boundaries is inappropriate and NOT supported by the majority of full-time residents. The programs should be terminated immediately.	1
There are so many people 'cheating' the tax system here. People owning second or third homes in Vail should be contributing more in taxes to fund schools and local housing.	1
There is currently no housing or plans for senior citizens. Consider townhome-style development for year-round residents who might want to downsize, eliminate maintenance, etc.	1
This is a country problem now- Vail is complete	1
TOV should not be in the business of providing housing for more slaves under the guise of 'sustaining communities'. Not everyone can live in La Jolla, Montecito, or Vail because of sheer economics.	1
Town of Vail must stay out of the housing market. Vail is completely built. If you desire to build something in Vail, you must knock-down something. No more construction. We have enough people. Our quality of life suffers as more construction occurs.	1
Town of Vail should let the largest company (Vail Resorts) foot the bill	1

Unfortunately my experiences with employee housing is very unfavorable; they are almost instant slums needing much cleaning and repair at the end of each rental. And it is very difficult to control the number of inoperative vehicles presenting a constant eyesore.	1
unfortunatley it's too late at this stage in vail's growth to be able to provide any meaningful volume of affordable vail properties for this.	1
Use density as a tool to increase housing opportunities	1
Vail has limited space and there will never be enough housing for everyone that WANTS to live in Vail. People that work at Saks 5th Ave in NY don't live on 5th Avenue. They commute. Does everyone who works in Vail have to live here? Increase ECO bus service and move housing out of high cost real estate areas.	1
Vail Resorts has to be part of the solution, they have the financial resources as well as the real estate, the town is on a fool's errand to address a problem that VR should be leading from the front on.	1
Vail Resorts should fund the housing	1
We had an implemented law on short term rental units (RICH PPL making lots of \$\$ on VRBO but nowhere for locals to live) but this was retracted. WHY????????	1
We have an EHU and support the concept.	1
We have lived here through 7 small recessions (1-2 years) and one long lasting recession 2008 where many employees never came back, and now this COVID may be the longest one ever. it came at time when there was a large push for more housing to meet the great need of a boom. Like building a church for Easter. When is too big really too big for a town limited on all sides with public lands? What is the limit on the number of skiers? What is the number of skier collisions? How big does the hospital have to be? How heavy the traffic? Vail pass closures are getting to be huge commerce and visitor and local issue. Car rentals do not have snow tires for unsuspecting visitors. It's become a down valley bragging rite to say you never come to Vail any more. Too crowded and no parking in winter, shops too expensive. It's becoming a Disneyland with I bet a majority of shops owned by Vail resorts. TOV builds housing and VR buys most of the units. Doesn't help small businesses.	1
We need 1000's more units, get going. Stop building units for people who can afford to figure out their own housing. Example, that beautiful lot above the fire station, what a waste of land that we will never get back. One of the richest people in Vail owns one of those units, disgusting!	1
We should severely restrict VRBO short term rentals... They ruined the neighborhood and are changing the character of Vail.	1
We worked hard and sacrificed to live here. The giveaway programs are not even appreciated by young adults. They take advantage and give nothing back to the community. Earning is the way to be a good citizen	1
what the Town did to impact short term rental homeowners is pathetic. it's causing me to have to sell my place at the VRC. requiring a property manager within 50 miles is ridiculous, given that some HOA's do not permit non-owner / non-hoa property managers.	1
Whatever the decision we need to keep the environmental effects top priority	1
whats going on with the old roost lot?	1
While it would be great for Locals to own in Vail, I don't want to pay for it. Peter Noble should pay for it with his development money. He needs employees for his developments so he should pay to house them, not me!	1
Why not build some dorm like housing with minimal space to support all the seasonal workers this valley needs. They don't need a lot of room since they typically come for the season. They should be able to live in vail proper not Eagle or gypsum!!!!	1
Why should a local trying to update their property be expected to finance the living situation for someone else. I might support this for second homes - but this would be one more obstacle in the increasingly expensive proposition of locals trying to update and stay in Vail. This is nuts!!!!	1
Why would you add houses on wildlife land, maybe you should have thought of that when you built hundreds of massive houses.	1
Yes- build massive 'affordable' housing within 30 miles of Vail and have busses run every 15 minutes for BC/Vail/Avon. This is how places with expensive real estate work. All of the suggested plans will not be worth it and create bureaucratic barriers to reasonable, market-driven growth (if, in fact, that even happens again in my lifetime after COVID- hate to be pessimistic here but where will the capital come from for any of these projects?)	1
You still need to add seasonal housing.	1
<b>Open Link</b>	<b>126</b>
Add a Vacancy Tax and STR tax to fund up the development of deed restricted units. incentive the construction/addition of LTR of lock offs/carriage houses on/in existing properties. Personally contact all new construction/remodel permit holders and construction companies to inform them of the options/incentives available to build LTR deed restricted housing on units zoned Primary/secondary.	1
Additional housing outside the town needs to be encouraged. Cooperation with other bodies should be encouraged.	1

Adopt a 2-tier property tax: lower for full-time residents and higher for homes that nobody actually lives in.	1
ADU's are a critical addition and need to be a requirement or nearly so on all new residential development AND REDEVELOPMENT. NOBODY needs an empty 8K sq ft house.. Also find more places to put 600 sq ft residential units within commercial spaces like in europe. More mixes and unique spaces as well as big projects. Be mindful that younger people have less cars.	1
Affordable housing issues have been pushed aside for too many years in Vail. Action should be taken ASAP.	1
Again the people that would gain should have to pay	1
Again; county wide	1
Allow existing houses to create lockoff within their existing home for LTR only. Make the LTR as or more appealing as the STR. Require STR owners to live in their home for x number of weeks or to pay increased taxes or fees.	1
Allow the use of modular small-homes to take care of this issue	1
Allowing developers to meet deed-restricted housing outside of town boundaries is ok in my mind but no further west than Edwards/Wolcott. Vail shouldn't be an Aspen where people are busing in to work from an hour away.	1
Allowing developers to push housing outside if the town does not improve the quality of life for the workers.	1
As mentioned earlier , would love a home in VAIL without certain restrictions. Also, we were unable to change appliances,etc. in our potential home. There are a lot of issues with housing	1
As mentioned earlier.	1
As mentioned, Chamonix was successful at building homes, but not AFFORDABLE ones. Also, the whole STR program is a joke. In order for it to work properly, the Town needs to be more involved with ensuring that the STR's are actually safe to rent and the Town should be able to collect more revenue from those who want to STR their properties.	1
Better transportation system to get workers into the cities is needed versus having workers live in town. The cost difference is to great to be supported by developers.	1
Better use of town-owned lands.	1
Both the TOV and VR need to focus on local housing using available land. No EpicVail development where the current VR maintenance building is, this needs to be housing	1
Build a deck over I70 where the road is below the height of north frontage road and use that to build deed restricted housing. Hiding the highway would look so much better. It would eliminate the division between the north and south sides of the highway and reduce highway noise	1
Build all new employee housing west of Avon!!!!!!!	1
Build housing beyond Gypsum and provide free transit. Provide comfortable housing for locals.	1
Build in/up. Multi-use. 2nd floors for residential on existing strip mall areas. Encourage shared spaces, like the new development in Eagle by Lachie Thomas. Require parking for new developments. Charge 2nd homeowners larger fee. Encourage shared parking/riding - 'rent a space for the day' options.	1
Build it along the regional transit bus line and not in the high tourist and condo rented to tourist. Increase the short term restrictions and make sure you enforce the rules.	1
building affordable housing in Edwards supports Edwards not VAIL	1
Can we access more property on the north frontage road in between main roundabout and Red Sandstone school? All that land on the north side going toward east Vail? Is that national forest land? Can we strike a deal with the state to allow for development for worker housing? There are no homeowners in these areas to complain about blocked views, etc...With greater density we don't particularly need deed restricted. Why restrict property ownership. Have restrictions on who gets to buy, full time residents yes, but give the young people a chance to own a home and let the market dictate where that goes.	1
Collaborate with Eagle County in other areas of Eagle County.	1
Collaboration between all towns and areas of Eagle County to provide affordable housing with accessible frequent transportation.	1
Consider garage renovations for studio apartments; mandate second homes have an employee unit for someone who works in town	1
Deed restricted housing also need ample parking	1
deed restricted housing MUST help year round residents who work for businesses in town and who ae the backbone of this community. They should not be priced so that only older already successful people can move back into Vail	1
Deed restricted housing should not be forced into high income areas. Even in large metropolitan areas people are bused into work from surrounding communities.	1
Do not let developers or close-minded residents send the Town of Vail housing problem down valley. It is irresponsible to kick the can, very literally, down the road.	1



Don't enough people live in Vail already? Why do we need to make it easier for people to live here? Overcrowding is an issue. An issue that is further exacerbated by adding additional residential housing. I believe that Vail is jumping on an issue that is far larger in other mountain communities and making it a problem in Vail simply because it is a trendy topic.	1
Don't kill anymore wildlife for employee housing !! It's not your right to tell people what they can do with their property they bought with their own money. They have a right to do as they wish. Enough with the deed restricted housing sales. There are locals buying these up and not doing what it is intended for. You are giving them all these grants to help purchase them , which you should have nothing to do with. There are so many people taking advantage of this !!!	1
Eagle County is very expensive to live and thrive in. Many people want to move to Vail, to enjoy mountains,water sports, etc. But they all end up working too much just to get by. No time or extra money to enjoy the reason you came here to begin with. Im 56 years old, 50 of those years spent in Minturn, watching Vail grow. How do you even get enough votes to make any decisions, with so many 2nd homeowners in the area?	1
Eagle Vail and WalMart Ville Has so much space for homes etc, more than enough.	1
Fees will just make housing more expensive. Higher density is needed to add more supply	1
Funding affordable projects outside of town boundaries should be the priority. Much more efficient.	1
Get out of the real estate market and let free market forces take care of it!	1
Have Vail Resorts build a seasonal dorm and deed housing for it's full time and seasonal employees perhaps in Minturn or Evervail Area.	1
Housing alone cannot solve this problem. Vail Resorts cannot pay lift operators \$12/hr and expect them to find any housing. TOV must work with Vail Resorts to increase pay for entry level workers (remember, these are the front line customer service agents for all visitors of the mountain- they need to be treated well!!)	1
Housing Authority and Staff are perceived as 'untouchable' and think that their role in the town is greater than any other. Build housing, stop giving money to people who can already afford to own. You aren't helping create housing, just giving cash to people who likely don't live pay-check to pay-check to support this community.	1
Housing is complicated and expensive. Important to have as many tools in the tool box as possible. I think deed is a good start but I also think It's important to look at other options in addition to deed restriction	1
I am against short term rentals	1
I do not support deed-restrictions in the Town of Vail. There is plenty of housing down valley (Avon to Gypsum and even Dotsero). Deed restrictions lower the long-term value of real estate and promotes crime and over development that is already at capacity.	1
I don't know enough about Vail's specifics to truly comment but I don't want what happened in Southern CA to happen to Vail. It ruined the community in Hermosa Beach and if we are not careful here in Vail, it will ruin the community here too.	1
I don't think we should drop one more penny into deed restricted housing until we provide extensive employee housing for low income workers in our community.	1
I don't understand why you don't build a large dormitory style building in somewhere like Minturn (there was a large parcel of land there for sale by Union Pacific recently) and partner with Vail Resorts to provide shuttle service or bus service to move employees to the resort. You could also look at Eagle-Vail, Avon or Edwards area to move employees to and from Vail. It is not that far a distance.	1
I feel that there should be vouchers available to workers to help offset the housing costs. Long term more employee housing needs to be built with various options from dorm style to single family homes. There should be frequent free transport for employees across the valley.	1
I just think that the Chamonix project - the cost of it - was a joke. Middle class workers and first-time homebuyers in Vail cannot afford \$400,000 / \$500,000 homes.	1
I just think there should be a focus on affordable units, not just deed restricted.	1
I like the idea of accessory dwelling, but we know that will never happen w/the big wig homeowner. They will figure out a way NOT to have a local living in or near their million dollar unit. It will just become an extension of their mansion home? Local restrictions on short term great idea so less will do it and more long terms will open up. Tax on new developments? Its already pricey to build here - is that going to stop some from building? Please do not push all deed restricted housing west... Vail needs to share in this project!!!	1
I saw towns in S FL that developers bought up sgl family homes and put duplexes on the same lot doubling the car traffic but not expanding roads.	1
I think if hotels in Vail were reasonable, Airbnb type entities wouldn't do as well. Hotels should try to be more competitive.	1
I think that allowing people who are not full time resident, to buy properties in vail for short term rental is contributing to the housing problem...	1
I think that commercial developments should contribute fees vs residential.	1
I will have to educate myself on this issue	1

I would like the town to look at the area between matterhorn and lionhead as a possible site for more housing	1
If Vail Resorts is so concerned about housing for their employees, how can we continue to allow VR to sit on the Ever Vail property and do nothing with it? That would be wonderful location for employee housing. Plus it is an EYE-SORE of land that distracts from the aesthetics of the surroundings.	1
If you build housing down valley you are only providing employees for business down valley unless you address the parking at the same time it is a wasted effort. Outside of that NO COMMENT.	1
If you don't control and restrict growth, the housing issue will never, ever end. The problem is out of control growth.	1
I'm a big fan of ADU's and lock-offs. I have a lock-off in Intermountain rented to a local full-time worker. I am very happy with the situation. I don't AirBnb my house. However, with hotels being so expensive up here ... I really don't think you want to restrict that.	1
I'm a huge fan of the deed restriction program. I am not a fan of additional STR regulations. The existing regulations were put in place while the owner of a small property management company was on the town council, and the policies were a clear retaliation against homeowners who had recently left his rental program in favor of Vrbo, Airbnb, etc. He has since been fired by his largest HOA.	1
I'm not current on these issues. But I think it's important to differentiate between employee housing (seasonal workers) and folks who aspire to become permanent residents and are looking for a way to buy into Vail. I'm not certain the survey has phrased this properly?	1
In general, I don't like to tell people what they can and cant do with property they own, unless it was purchased with restriction and governance already attached. As far as long term rentals go, they can be worst neighbors than having a STR next door, it just depends on who you get.	1
Increase fees or taxes on short term rentals. It hurts our long term rental options and brings too many unscrupulous people to our neighborhoods.	1
Increase minimum wages to a livable minimum!!! Stop subsidizing Vail Resorts!!	1
Increase the down payment assistance. Provide low interest loans. Pay the town employees a livable wage. Pay them overtime for hours worked instead of sending them home.	1
Increased density seems necessary to me. Either by building taller developments where it is ok to do so, or by the above idea of accessory units.	1
Increasing density is a useful tool for adding housing units, but it is also very important to make sure the units are desirable to long term residents including appropriate parking and storage as well as not having overly restrictive rules on personal choice such as being able to have pets.	1
Indeed program is great, but when I see a deed was purchased for a home of over a million, it's hard to justify that in my eyes. I would love a home that is \$1.2m but if I were to buy that with TOV owning the deed, it's a hard resel. Focus on deeds that homes are less than \$1m. Also, I have not seen anything on a property that is deed restricted and then owner retires, can they still live in that home since they don't work full time in the county anymore? But worked in the county for X amount of years? I'm an owner in Vail and sold my deed, my worry is in 20 years when I retire I can't live there anymore	1
Indeed program seems to be working. Don't take open space/open areas, or go higher - it changes the light and views. We need to protect the natural light and views in the Vail Valley.	1
It would be great to figure out a way to utilize the non-primary properties as a housing option for seasonal/temporary workers. Two bedroom condos that are under utilized or not utilized. Arranging housing would require man power and individualized agreements with every property owner willing to house someone.	1
it would be interesting to see the change in volume of STR in the past 5 years. If STR are generating enough revenue to make it more lucrative to STR the long term, then tax them more. They are the problem.	1
Maybe buy land in Minturn near the rail road tracts develop the property for employees and provide busing	1
More units like Timber Ridge.	1
Move these projects forward: -Finish rebuilding Timber Ridge. -Develop The Roost Property (I thought there was a proposal that has not moved forward. -Public private partnerships to build new residential units specifically for workers. -The Vail InDeed Program will eventually damage property values, when they have over 50% of any of the HOA's units, forcing owners from private ownership into a government subsidized situation.	1
My taxes and hard work is not here to support someones lifestyle.	1
No	5
NO MORE DEED RESTRICTED OR EMPLOYEE HOUSING IN VAIL!!!!!!!!!!!!!! How many people work in Manhattan that live elsewhere and commute???? San Francisco???? Denver????? You don't have to live in Vail to work here!!!	1
NO MORE HOUSING IN VAIL, there is plenty of room down Valley that would be cheaper and cause less congestion. Offer more free bus routes to those areas and build.	1
No new taxes!	1

None	1
Nothing other than it need to be affordable not just for the higher end income.	1
Please see my comments already made throughout this survey.	1
RE new or expanded residential development contributing fees... maybe only above a certain cost threshold? A full-time resident building a home for them to occupy is very different from PT resident homes or FT homes that are high end. Needs to be scalable or exempt at some level.	1
Regulate short term rentals! Tax them A LOT. If you are increasing density, then developers also need to increase parking. Lions Ridge should have had to build a parking structure, much like Middle Creek.	1
Renters can be good and bad to full time residents. Long term renters need to be selective in who and how many they put in their units. STR's need to be well controlled and permitted with adherence to community values and noise restrictions	1
residents need to be better informed about resident occupied deed restricted housing, with email and regular mail explaining this	1
Short-term rentals should be restricted in areas that we not intended for that purpose. Properties outside of condominiums, Vail Village, Lionshead, Sandstone, Cascade, should restrict the number of STR licenses. It is common sense!	1
Stop allowing developers greed	1
STR is a blanket statement. Most hotels in Vail could also be considered STR Condotels. They bring in more people and taxes for the town. Their needs to be clarification in regards to 'restrictions'.	1
STRs in small condo developments without on site management creates headaches for the locals who live in these buildings. Anything the town can do to discourage STRs outside of the core resort area has my support.	1
take empty mansions and make into multi unit family homes	1
Teacher next door program. Work with public school system to provide housing for full time teachers who sign a contract stating they need to be employees or retired from eaglecounty schools to purchase and maintain ownership.	1
Term limit the number of days per year or two years that STR can be used per unit	1
The land and housing is any resort has been become to expensive to build employee housing and subsidize it. That ship sailed a long time ago. That is why the majority of the population moved down valley years ago. Find land down valley and provide timely and free busing for seasonal employees not business owners	1
The town and businesses can buy, build and own property for their employees to rent. I don't think deed restricted property is the answer. I believe the free market works best. Taxpayers should not be paying for private employees of businesses.	1
The town council needs to get on board. The communication that this needs to happen with virulent opposition to recent project(s) is a hypocritical position that I cannot fathom.	1
The town has driven up rent through their past actions. Since the Town is focused on driving up real estate prices, employees will be forced to commute further and further.	1
The town rushed ahead with the rezoning of critical habitat and partnership with VR under the guise of affordable housing. This was short-sighted. Take a critical look at AirbNB and short term rentals, increase the requirement for developments to build housing on site, keep improving Vail Indeed.	1
The Town should not try and go it alone on this. It needs to be a collaborative issue with the other Towns and the county to provide affordable housing.	1
The true draw for many residents is living in close proximity to other individuals who are similar in all aspects of life. The workers are awesome, truly and offer a great service to the visitors and residents; however they do not belong right next door. I commuted to work for decades, so can they.	1
There are several areas, particularly in Minturn tat need to be analyzed for emp hgs	1
there is a gross square footage rule Jonathan Spence throws at you when you ask about expanding a residence that he Baffles you with jargon, does not fully explain or provide source documentation to allow you to research and does not help at all in allowing such 'accessory dwellings' to be constructed.	1
There is a lot of housing that stays empty. Can we do something about this and utilize the empty space?	1
TOV provides a lot of lip service, more interested in money and more guests	1
Town chose Goats over people. Wrong priorities. very disappointing. You talked a good game but actions do not support.	1
Town should continue to be 100% transparent with all proposals. There should be not surprises and even the hint of 'conflict of interest' by VRI is unacceptable!	1
Utilize Town owned properties that are underutilized, for example upper bench of Donovan Park which has infrastructure and utilities near by.	1
Vail indeed is a very good program. focus on redevelopment and infill.	1

Vail needs to focus on front line worker housing in community and join the rest of the county for year round housing past dowl junction. No point for year round housing when the school system, recreational amenities, etc are down valley. Vail needs to focus on resort economy and support our larger community in housing and transit	1
We are always going to 'upset' someone in the Vail Valley wherever we build...just build what we need soon.	1
We definitely need more housing. Is it possible to create this housing increase without majorly impacting the wildlife? We love our East Vail big horn sheep!	1
We need homes in Town to maintain a community, not cash to buy homes downvalley. We need oppportunity for families to live here long term.	1
We need housing in-town, not cash. We need to keep people living in Vail, or we will lose our community.	1
We need more affordable housing!	1
West Vail master plan can help. Find a permanent source of funding for Vail InDeed. Don't restrict short term rentals, you're taking private property rights - leave it to HOA a and party wall agreement amendment if owners agree	1
While there has always been a housing shortage for workers, when Vail allowed STR, you made it even worse by far!!!! I suspect the TOV had a problem with STR and 'policing' it before, but now so many homes, apartments have been taken off the market for workers because people can make more \$ renting on a STR. Until this is addressed, you will continue to have an sen greater shortage. I know of 4 units that used to be rented to Vail residents that now are rented by vacationers because they can make more money. I think this policy needs to at least be changed to monthly rentals or perhaps even longer. Yes, people will violate, because of bnb's etc. but at least there will be a law in place to enforce. And believe me, people will report their neighbors because the noise of renters on a weekly basis is mostly noise and partying. We have such an example in our next door neighbor. Most high rises in resort areas have a monthly minimum or more. You allowed this to happen, and while you might have had to do something, I'm very much appalled at how many people have made their units STR and taken them off the market for i.e. 4-6 month rentals.	1
Years ago, the town passed a rule that all new homes have an employee unit. This rule was never enforced and the cycle continues. Same with developments with retail having to supply parking for each retail. Whatever you do now - will future councils keep the requirements?	1
Yes use the old Roost lot for Employee Housing. Do not allow the planned East Vail Employee Housing to be built. The Vail Units this Developer has built Lionsridge and Chamionix are ugly. Rebuild the crummy Vail Resorts housing by the Post Office.	1
You need to pressure Vail Resorts to pay for dormitory style housing or small apartments for their work force.	1
Your deed restricted housing is still insanely expensive and hard to get into. All these condo owners only renting out during the summer then airbnb for wads of cash in the winter is screwing people. 'Let's pack everyone in like sardines and make them live 15 miles away' doesn't really help much with building the community or going green does it? This shit is the # 1 source of all the mental health problems here. This place is greed on crack. I automatically hate every tourist I meet. I can't vent my rage nearly enough, this is what trickle down economics does, makes me fucking sick.	1
<b>Q55: Please identify the barriers that exist toward your personal use of environmentally-friendly landscaping practices on your property. If you rated other above, please describe:</b>	<b>14</b>
<b>Invite Sample</b>	<b>9</b>
Be more available Togo	1
fire mitigation regs Lack of knowledgable input at review process	1
I need to educated on eco friendly landscaping do you allow fake grass? you should	1
I still see himes along the creek in InterMtn cutting down their stream side willows. Not alot, but	1
it seems many people are unaware how the pesticides effect the gore, although the landscapers might	1
It's hard to convince people that natural is better than something that looks like a golf course. Ke	1
re-landscaping would be expensive	1
rRound-up outlawed within Vail	1
xxx	1
<b>Open Link</b>	<b>5</b>
I do not have property adjacent to Gore Creek	1
I use only local plants	1
Not only Defences as described but aslo Offence and Proactively cleaning etc.	1
Volcanic gravel pushed into the creek	1
Would like to be able to have an attractively fenced yard for my dogs.	1

Q58: Do you have any comments or unanswered questions related to Emergency Preparedness in Vail?	86
<b>Invite Sample</b>	<b>52</b>
All eyes ought to be on the primary threat: everyone jamming the only two exits out of town: east, and west.	1
Better communication on how & where we need to register	1
Don't know enough to comment.	1
Don't know what the EC Alert is. What does the town think are examples of catastrophic emergency events, Sounds like the town trying to scare us. why	1
EC Alert is over used. I had to turn it off because I could not stand the beeping.	1
evacuation routs	1
Exit for our community is vital. We should all have access to an exit strategy ie who drives to which roundabout to leave!!!	1
give more publicity to EC Alert	1
Have not heard of EC Alert.	1
I am not aware of EC Alert, so I will look into it. Especially since we are in tge middle of Corona Virus threat. Aside: I am in favor of a controlled burn in Booth Creek area to improve sheep habitat and I think it can be done safely. I would be willing to work with my BC neighbors to get a consensus.	1
I am not sure whether we are registered with EC Alert. I will look into this.	1
I have no idea what EC Alert is	1
I have signed up for EC alerts and there are too many. I do not no how to stop them or filter them for revelance. I do not need to know every time a moose crosses the street.	1
I just signed up for EC Alert	1
I like to think that we are much better prepared than the tourists that come to vist.	1
I'm down to two rolls of toilet paper. Hoping the supply chain holds up.	1
I'm registered with EC Alert but feel the service could be improved; even traffic/highway alerts are often confusing, contradictory, or incorrect.	1
Is there a document that we can obtain to find out what the Vail preparararion plan is.	1
just a thanks for the 'how prepared are you' question. i'll get on it	1
Know nothing about it, except for the fire mitigation preparation home visits performed by the Vail Fire Department.	1
Let us cut down trees that we think are creating a dangerous situation without so much red tape. Give us some credit. We're not a bunch of idiots.	1
Let's get people inside their homes now for this natural emergency	1
Need more information on how to sign up for EC Alert	1
No	6
No not at the moment	1
No.	1
Not certain what EC Alert is about; used to get text(s)/emails about accidents, etc., but became more of a burden than useful so dropped it... ? Options... Last year a 'gas leak' occurred in East Vail; East Meadow Drive was closed and buses re-routed: none of us were aware of the issue/risk/options...	1
Other than being registered with EC Alert and having emergency provisions in cars for road closures in winter, what other suggestions does the Town suggest each homeowner prepare for (ie fire evacuation)?	1
Other than subscribing to EC Alerts, provide a list of what we need to do to properly prepare	1
Paramedic in home. Fireman/ambulance person in home. Need to work on statistics and event monitoring to provide to public	1
Provide guidelines to everyone regarding how to prepare.	1
Thanks for what you've done. This should continue to be an ongoing priority.	1
The current initiatives to drive all new development towards all electric will have unimaginable negative consequences in the future in terms of creating a more resilient community.	1
The fact that I70 is the only year round access / exit to town is a little concerning.	1
The most critical question in preparing for emergency is the transportation between Vail and Denver! The TOV really needs to push the state DOT and Vail Resort to the table to work out a long term solution!!!	1
There could be more resources sent out, provided to residents.	1
This is a good heads up, thanks!	1
Until mentioned in this survey had no idea that an EC system existed (I just signed up - thanks!).	1
We are registered with EC alert. Does the town halve an action plan for wildfire, avalanche or terrorism?	1
We need another route to get out of East Vail.	1
We need to do homework on this topic. We have had a fire evaluation.	1
What is EC Alert? Obviously not sending out information to homeowners about it.	1

when I tried to sign up for EC alert they wanted me to create an account and a password--I have too many of these and I declined. Why not just allow me to receive the alerts without this?	1
When Vail Pass closes due to bad weather, traffic should be diverted at west vail, not vail village. Vail village has no affordable hotels or restaurants and no gas stations. West vail has all of those and room for cars to park and wait.	1
Why does the 911 continue to have outages. This is unacceptable.	1
Would depend on condo management and follow their directions	1
You are moving in the right direction. Wife called a previous fire chief to ask about the emergency plan due to pine beetle fire hazard problem and he did not know what she was talking about.	1
<b>Open Link</b>	<b>34</b>
Apparently I do since I'm clueless on what EC Alert is and how to register???	1
Give us suggestions on how to be prepared!	1
Having a resource to look at on preparedness would be helpful.	1
Hello? They will not stand up to rich people and second homeowners to keep the year round community safe	1
How do I know if we are registered with EC alert? Not sure if we are	1
I feel well-informed, and I appreciate the EC Alert system. I should probably be more prepared to evacuate.	1
I have lived here for 30 years. Always wondered what we were preparing for? The only thing I could think of was a wild fire. Never thought of PANDEMIC. Perhaps actually gaming out some scenarios that we need to be ready for.	1
I have no info on this matter	1
I think it would be valuable to share with the community what the likely scenarios are for an evacuation and then detail how to effectively execute it.	1
If it looks like we might have an event, it would not take long to put a few necessities in cars. However, we should have communication as to which way to go. The event will most likely dictate that. Headed east will most likely be a disaster.	1
In the case of having pets, I'm not sure if my pet would be allowed to accompany me to an emergency location	1
information on public shelter heat, , sanitation and feeding options if loss of normal utilities for any length of time	1
keep it up	1
Make sure it works properly. Need to test if occasionally.	1
need guidelines.	1
No	5
No questions	1
None	2
one thing to thank COVID-19 for is making us all have emergency stores and preparations	1
Only one way in and out of inter mountain	1
Other than bugging out because of wildfire we are prepared(which is more likely than most events, other than a pandemic).	1
Running an ad in the local papers might be a good way to teach locals what to do in the event of an emergency like a flooding river or forest fire. A quick checklist, 'Have this, this, and this ready to be packed in your vehicle. Gas up your vehicle now. Back up any computer hard drives to the cloud.' That type of thing.	1
There needs to be more information provided for both the resident and the visitor for possible emergency situations.	1
Thought those emergency COVID cell phone alerts were pretty effective...	1
Very concerned about exiting the valley in wildfire situations. What is being done to educate public?	1
What exactly would that entail?	1
What will you guys do with Dowd Junction? There's no way out of our Valley, if Hwy 6 gets closed due to fire, avalanches or mudslides through RedCliff &/or Eagle Vail. There MUST be a way out guys!!!	1
where can I register	1
Where would we get information?	1
<b>Q61: Other (please specify): To get around Vail and the region, what barriers/impediments keep you from using your car less? (Check all that apply)</b>	<b>52</b>
<b>Invite Sample</b>	<b>30</b>
Bringing my dog to town	1
Bus doesnt go frequently enough to where my errands are/shopping is	1
Bus not frequent enough	1
bus routes dont always work	1

Bus schedule: the need for more frequent service	1
Buses are often very crowded at peak times ski season	1
comfort and convenience (being honest)	1
Do not often go to the village	1
Do use the bus but drive for needed shopping since bags to awkward to carry	1
ECO is too inconvenient mostly. I need a frequent Gypsum to Vail express. Preferably train.	1
grocery shopping for large family not good with bus	1
Handicapped	1
I am tired of your survey. It is too long.	1
I do not drive except for groceries	1
I don't use my car much in town in the winter	1
I drive to work at night since the bus schedule is less during the evening.	1
I use the TOV buses to go to/from the Village or Lionshead, but I don't have any interest in taking highway buses to go to Walmart or whatever. I also don't want to try to load all my groceries (even from Safeway or King Soopers) onto a bus, so I drive	1
t	
I'm a walker!	1
inadequate bus schedule to meet my needs; especially at night and after summer concerts; the buses need to run much more frequently then in order to encourage me to use the bus. If I have dinner after the concert etc I cannot get home comfortably by bus d	1
no summer bus service Lionsridge	1
not convenient	1
Not enough parking at residence for guests	1
Running errands away from bus routes.	1
takes longer on bus to do grocery shopping and difficult to carry everything on bus	1
The hill from my nearest bus stop to my home is steep and often icy.	1
We walk to town as much as possible.	1
Weather	2
weather/cops not using road block so people can get home due to pass closings	1
when I leave my home its either to go to a store in W Vail, which are very close. So, I dont feel like Im ruining the environment to drive two miles. Or, I'm oing to a trailhead or river to fish and often there are no bus routes where I go. I do ride m	1

<b>Open Link</b>	<b>22</b>
Bus rides take way to long to get to and from vail. The express is nice but only runs a few times	1
can't take my dog on bus	1
Commute	1
Dogs aren't allowed on the in town busses	1
few parking spaces in town of Avon to leave a car	1
hard to carry equipment for activity ie skis or bike	1
Hard to ride bikes in roundabouts and would love to have an easier ewasy (underpass/bridge/tunnel) to get from west vail (matterhorn) over to west vail mall area	1
I almost exclusively take the bus or walk!	1
I have a car but use the bus locally.	1
I HAVE TO DRIVE 80 MILES A DAY! BECAUSE IT IS TO FUCKING EXPENSIVE TO LIVE HERE!!!!	1
I use my car primarily for errands. I consolidate errands and need the car to carry things.	1
Inadequate/expensive options	1
I've always parked in a structure and walked to where I needed to go when visiting	1
Like having car to run errands	1
Need to transport equipment	1
No sidewalks along LionsRidge Loop	3
Poor transit alternatives	1
The difference in commute times. If I drive it takes 20 minutes, if I take the bus, it takes over an hour.	1
Vail OR down valley	1
Weather	1

<b>Q62: Do you have any suggestions on ways to encourage alternative transportation opportunities (bus, bike, pedestrian use, etc ) in Vail and throughout the region?</b>	<b>305</b>
<b>Invite Sample</b>	<b>169</b>

A set of incentives	1
Add a few more stops to make the bus more available for families with small children, families with disabilities, and older people. A good stop would be at Gore Circle Circle S and Main Gore Drive N. There is a lot of potential at that corner to pick up families.	1
add and improve bike paths	1
add more free parking lots by bus routes.	1
Additional Rapid Chargers for E-cars	1
Again, overflow parking on the Frontage road is a problem in the area. As a person who frequently bikes into town from east vail in the summer, it is VERY scary to be a bike or a pedestrian when the shoulder is blocked by overflow parked cars.	1
allow all kinds of battery motorized alternative transportation on bike routes and plow them in winter.	1
allowing dogs on transportation. less overcrowding in the winter	1
already do this by having bus, bike paths, walking paths, etc.	1
As a dog owner and East Vail resident, the only way to bring my pup in to the town is by driving. Not sure the feasibility of allowing dogs on the bus during the summer, but that would mean I wouldn't have to drive. I like that the summer buses now run on a 30 min schedule instead of hourly. Oh - and nice job doubling up on the East Vail buses during mornings in the winter! What used to be overcrowded is now at a comfortable capacity.	1
As I mentioned earlier - better/additional sidewalks would be helpful.	1
Be realistic about this. People like their cars and you won't get far trying to dissuade them.	1
Better advertising	1
Better coordinate the 1st Bustang ride at 6:30 AM with TOV bus schedules. A 5 or 10 minute buffer.	1
Bike lane on the frontage road. The adjoining paths are many times too crowded with walkers and dogs to allow bikes through without fining the bike bell or saying on your left. In Europe, the use of a bike lane on the road is extensive and works well.	1
bike path in east vail not plowed during winter	1
Bike rentals?	1
Bike sharing program in summer	1
bikes or scooters like you see in Europe or Washington D.C. Vail would seem more accessible from the Ford amphitheater to Cascade and beyond with his simple means of transportation	1
Build rail system from east end of Bighorn Rd thru valley to Dotzero. See my letter to TOV Council in 2012. Just building more parking structures is not the answer. This year (two structures) at about \$70 million is not the way to go! Transportation is the method - not more parking!	1
bus frequency, make bike paths lit/safer so that they are more usable in summer	1
Bus schedules need to be more convenient. Biking along the frontage road between Vail and East Vail is unsafe at night.	1
Buses buses and buses! More stops (especially in neighborhood with more houses and steep slopes such as Bald Mountain road) will help too. Perhaps a 'call light' system that riders can trigger with smart phone. When light is on, the bus will take an extra mile up the road to pick up. This will reduce demand of several parking spaces in a day, just on this street along! They will add up, and leaving more spaces for visitors. This will reduce pressure to build more (ugly) parking structures.	1
Businesses like airlines are forced to model their pricing with maximum efficiency in order to benefit their thin profit margins, however Vail, as a government and not a business operating on razor thin profit margins, would be better suited to treat all drivers fairly (rather than bias the garages to those with higher incomes) instead of making parking more expensive in a town where parking is already a huge pain during busy times. Parking is probably the number one complaint that people mention about Vail and making it even LESS accessible will be a poor and selfish move by the town. If you want people to continue to ride the busses than you have to continue to do what you have always done: keep hiring sexy bus drivers!	1
Buy the union pacific rail lines and put a commuter/scenic train on it.	1
Continued support and maintenance of bike/walking paths. Keep publicizing bus and bike use. We use them now and investments in these should continue.	1
Countless studies show that Americans don't really like using public transit (with very few exceptions, like in New York City). In most places, capacity far outsizes actual use. Vail should not make the mistake many cities have made by spending a ton (more) money on a 'build it and they will come' theory. It doesn't work. At some point you have provided enough capacity to attract the achievable usage, and you need to devote your planning and managerial time, energy and money to accommodating cars, which strongly persist as the preferred mode of transportation for most Americans.	1
Dedicated bike paths. Don't allow parking on the Frontage Roads as these generally are dedicated bike lanes	1
Demand based fees, and don't build any more parking.	1
Demand based rates would be good. Management of rogue long term Parker's would be beneficial.	1
Denver and DIA should offer more reliable public transportations to the mountains to reduce emissions.	1



Do NOT do 'demand pricing'! Its a rip off.	1
Do not take away free summer parking and evening parking	1
Don't like to ride any bus except the Vail town bus.	1
During peak times, increase bus service to encourage greater usage of buses for those in town. Also consider increasing routes in busy periods.	1
Easier if we were not a resort. People are mentally dependent on cars. Bikers have no respect for other users of all trails. Creative educational approach. Creative signage not just more signage and striping. More 'local traffic only' signage to reduce cars. Traffic calming approaches	1
Encourage businesses to give rewards for use of alternative transportation. Make bus passes a perk for those using Eco. Similar to how ski passes are treated as a reward for service.	1
encourage e bikes smaller vehicles pay less.	1
expand schedule with more routes and times.	1
Find a way (with all of the parties involved) to open the Vail Pass bike path to our class 1 pedal-assist e-bikes.	1
Find ways to reward those of us that don't own a car, or those that carpool. Talk to employers and renters about giving those people some sort of benefit. Also, charge tourist that came on Bustang or Shuttle less for their ski pass. Ask hotels to give them a break on their room rate.	1
For one thing - why is there not a free bus between Vail and Beaver Creek? This makes no sense unless Beaver Creek just wants to stay 'exclusive'. But I feel like the local bus system is excellent.	1
Give out buttons 'I like the bus'	1
Give riders tokens that can be redeemed for something of value (\$?) after a certain number are accumulated	1
High parking fees	1
I actually prefer to take the bus in town, but I still need a place to leave my car to access the town services. A park and ride or alternative storage for a car at edge of town would be helpful.	1
I always use the bus, or ride my bicycle so I disagree with all of the above	1
I believe adequate transportation is available. My job is located in Edwards and I need to use my car. For skiing, I have a parking space at my elderly mother's condo or we use the Vail or LH Parking Structures. In summer for mountain access I use the Vail Structure.	1
I bike to and from work in the summer, often in the dark. I am satisfied with the amount of lights, and encourage my coworkers to do the same. Adding the Sandstone Underpass has mad the commute even easier. If I am not biking, I prefer taking my personal vehicle no mater what because I enjoy the flexibility of not waiting on buses.	1
I bike/walk/bus everywhere	1
I don't know	1
I got hit 2x last season by people riding bikes that could not control them on the hills of the GCT. People ride too fast on the trail.	1
I guess more stops to reduce hike to existing stops. Easier access to Golden Peak lift - does the local bus go from Covered bridge to Golden peak?	1
I know this isn't a ToV issue, but if Eco busses were free, more people would use them.	1
I live in West Vail and work in Edwards. I would ride my bike to work but there is not a completely safe and connected path.	1
I live on Matterhorn Circle when I ski I take the bus. The schedule in season is very convenient. I drive into work as I wait tables at night and do not want to potentially wait an hour for the next bus after 8 hours of work. So my suggestion is increase frequency of buses on the night and late night schedule.	1
I ride my bike in the summer and walk in the winter	1
I think we are doing the best we can. Some people just don't like the bus and rather have the convenience of driving.	1
I try to use my car less,	1
I use my bike / bus all summer long and use the bus all winter long and have no issues with any of the above.	1
I use my car for supermarket shopping. There us no way to get on and off the bus with public supermarket packages. I have tried. and the drivers were not in the least bit helpful.	1
I use the bus all the time with the exception of grocery shopping.	1
I use the bus daily during the winter, less so in the summer. I keep saying this, but special events are a traffic and logistical nightmare that stresses the system--we should reduce them wherever possible	1
I use the bus in the winter but at other times, the schedules are just too infrequent.	1
I use the bus whenever I can, as parking is a pain	1
I use the E Vail bus at least twice daily. Service is great	1
if I rode my bike I would need a safe place to park it.	1
If the Lionsridge Loop had better bus service I would not have to use my car	1

If you go to demand pricing, remember that the local worker is going to be negatively impacted exactly when we need a happy workforce the most. Protect the locals (and remember that we all not millionaires.)	1
If you want me to take the bus it would have to get me where I want to go faster.	1
I'm a walker and biker. I appreciate all the sidewalks and trails and the excellent way in which they are maintained. Additional attention to the presence of walkers and bikers on roads without sidewalks - e.g., signs reminding cars of shared roads - would make them safer for walking and biking. I also appreciate the accessibility of public transit. The nearest stop is about 1/3 mile from our house, which is fine except if I'm carrying skiing equipment.	1
I'm liking the bustang and other services that connect the Vail system to a larger transportation ecosystem. I use the local system 9%5% of the time when I am in Vail. It is the closest thing to what you'd find in Switzerland (the gold standard, IMO) to public transportation in the USA.	1
Improve bike corridors through Vail. Improve bike and pedestrian corridors from Lionshead to Minturn.	1
Increase availability of affordable and comfortable transportation form airports/Denver so more people would use this and cars less.	1
Increase frequency and add stops	1
Increase frequency of bus services and install more transfer stations. As it now stands the system only works for people making point to point trips. In other words, running errands using the bus is impossible.	1
Increase frequency of buses especially in the summer	1
increase frequency of buses in the off and summer and spring. I think the west vail express bus is awesome and it gives me the belief i can catch the bus ever when I am unsure of when it shores up.	1
Increase frequency.	1
Increase schedule frequency	1
Increase the number and frequency of buses at peak times in the summer and winter	1
Increase the parking rates if needed. It naturally encourages car pooling, bus, bikes, etc.	1
Invest in additional parking. The ski business has just about priced themselves out of business with the variable rate pass.	1
It is unrealistic to think that all of the workforce will use mass transit. The decision makers who keep pushing this idea have no understanding of the complexities and transportation needs of families in the valley. This effort would be more productive if it was focused on how to meet the transportation needs of families, both those who live in Vail and down-valley, this will require parking spaces along with imaginative transportation options.	1
it is very challenging for the sandstone bus people to get down to west vail. We need to walk to the sandstone elementary school to catch the west vail red or green bus depending on which way we are going . it would be helpful to add a stop on the frontage road closer to our bus route. If you did that I wouldn't have to drive to west vail and could take the bus especially for dining and the grocery store.	1
It seems to me that on a busy day all the available outlying parking is full! How do you in courage out side of town parking if all the spaces are full?	1
It would be helpful if the buses which go from the Vail area to Avon, Beaver Creek and Edwards would stop at West Vail so that we (residents of West Vail) do not have to drive to Vail Village to get a bus to Avon, Beaver Creek etc. when we want to go to the Vilar Center or restaurants in those areas.	1
Just to keep in mind that more and more folks are using motor-assisted toys, such as bikes and one-wheelers, and access on paths should be considered.	1
Keep finding ways to improve them and make them more attractive options	1
Keep parking passes affordable	1
Keep trying to improve down valley transportation as that is key to the workforce getting to work and reducing the stress on available parking.	1
Let's not focus on having enough parking or adding parking, let's turn our focus to alternative transportation. Alternative transportation opportunities will be created if there is there is not much parking available. Let's be leader in transportation by being innovative.	1
Light rail from East Vail to Gypsum	1
Longer hours (9pm)and full schedule bus access when TOV paid making starts.	1
Love the signs on the back of the buses that say things like, this bus has taken ____ amounts of CO2 out of the atmosphere..... what if you made some t shirts for the flower crews that have cool sayings? How about a little sticker, everyone here loves swag!	1
Red to Bed, Green to Go, Vail CO 1962	1
love to see expanded winter tov bus service frequency and routs expanded	1
Maybe some sort of contest in the winter for riding the bus or walking?	1
Maybe, ebikes for outlying areas to central locations	1
Mentioned earlier more ECO routes	1
Mo	1
More bike lanes / trails up and down the valley?	1

More bike paths, less traffic in Vail Village with skier drop offs/vans	1
More bus stops in outlying areas.	1
More busses available out of season	1
More development = more people, more cars, more parking issues, more environmental impact. In general, less quality of life.	1
More growth is not all good, limit growth to preserve what makes Vail a great place.	1
more free outlying parking lots with bus access (to get cars off Frontage Roads)	1
More frequent buses.	1
More frequent mass transit, especially to Minturn, Avon and Beaver Creek	1
more frequent. Offer remote parking on bus route	1
More public transit to outlying areas - Breckenridge, Avon, Eagle, etc.	1
Move Dobson bus stop to north side of Dobson to be closer to Evergreen and Vail International	1
My bus stop is DARK. It's lower Buffer Creek.	1
No	6
No - present policies seem to be appropriate and adequate	1
No comment	1
No, TOV does a great job.	1
None	1
Not sure	1
Offer more ways to get up here from Denver that doesn't require individuals driving.	1
On certain high capacity days, require 2 or more people in a vehicle when entering a structure	1
Park and Rides for bus users. Use your bus pass to get into a free lot and express routes to down valley locations in Eagle and Gypsum.	1
Pedestrian mall in W Vail, better bike paths, maintained in winter, Redo wildlife crossing in Dowd (a tunnel for cars? A wide bridge for wildlife?) and have a year round bike path.	1
Pedestrian/cyclist safety is the major barrier. It is not safe to walk or cycle from my house in west Vail. The town needs to build sidewalks, speed humps, and have police patrol the side/residential streets to make them safe for cyclists/pedestrians.	1
People will do what they want to do. Park where they want to park. Government should not tell me where to park. That sounds like too much regulation. Age is factor. Physical ability is a factor. what you like to do is a factor, Bike if you want, walk if you want, drive if you want.	1
Raising the rates on parking would likely encourage more people to take the local transportation option	1
Regarding your question on parking based on demand..... TOV already does this through its Friday/Saturday Value Card rates. It is also done with peak (winter) vs. summer pricing. It is aggravating but it works as I change my behavior. But please don't go crazy; parking is already so high during ski season.	1
Regional use of the bus does not appeal to us, but access and service in town and outlying neighborhoods is one of the most attractive things about Vail. In season schedule is great; out of season frequency makes it a little more difficult to rely on.	1
Resident parking lots near bus stops (Bald Mountain Stop as an example).	1
Restrict parking for construction workers cars in the winter. Have more benefits to parking pass card holders where the would have certain number of spaces that wold be for locals.	1
Routes have more time to access maybe using smaller vehicles in slower times	1
Sell fewer Epic Passes???	1
Separate dedicated bike and walking lanes to encourage more of each, as bikes don't mix with walkers/runners but we need to support both.	1
Ski racks on buses	1
Split up some routes into two routes so the buses don't have to make so many stops which makes the trip longer and less appealing to use.	1
Stop restricting access for peddle assisted e-bikes so older residents can enjoy the bike paths and opt to ride rather than drive to their destinations.	1
Stop spending money on affordable housing and make all public transportation into/out of Vail free.	1
Summer Schedule is not frequent enough as well as night time schedule.	1
The bus schedule is great	1
the bus stop in close to me so I tend to not use my car much. I would need to use if going to store	1
The bus system is very good and the Gore Creek Trail and other pedestrian/bike paths are sufficient and fulfill this need.	1
the grocery stores have no place to safely put bicycles; no racks.	1
The 'last mile' is always the issue. Within Vail I believe that the access to Vail via the intown bus service is wonderful. But, without a car, try to get to West Vail for groceries, say from the Golf Course area. E-bikes, car sharing from the VV parking structure could work.	1

The more convenient it is, the more it will be used. More busses and higher frequency will help. But there also needs to be park-and-ride lots in west Vail and somewhere near the golf course.	1
The problem with pedestrian access to town is the danger because cyclists use pathways as raceways with little (or no) warning to a pedestrian.	1
The usual dilemma: the rich can afford to pay and 'get priority' while the 'workers', young families with children don't have the financial resources and bear the burden... It always bothered me at the hospitals when there was 'Doctors Only' parking at the door and the mother with three young children had to park further out...	1
There are times the bus is running on a limited schedule when I think it could run more often. We LOVE the bus!!!	1
There needs to be a reevaluation of bus stops and ones added to areas where the stops are few. The bus schedule is a little confusing. Sidewalks in neighborhoods are severely lacking. An added route to hug in Avon (ie: Walmart would or Avon hub) would be helpful. Parking is a nightmare. Not sure how to get people out of their cars. A dedicated bus route to and from West Vail Mall might be of some help. Right now it red to the mall and green from mall but very few know to go Vail commons behind City Market to get the green route back to town. There needs to be signs on the buses that informs people that they only stop at dedicated stop and will not stop by waving the drivers to stop.	1
Think bigger! Buses every half hour on weekends fro /to Boulder and Mammoth Parking Lot.	1
this is not the purpose of local govt	1
Tourists should pay more. Locals should always get a discount.	1
Tov bus is easy and my main transport	1
Transportation from west vail direct to beaver creek	1
Unfortunately, we are not able to ride our bikes (little kids) or take a bus from Potato Patch down to the village. I wish we could.	1
Vail resorts should fund an 'Epic Bus' program wherein clean, comfortable buses with WiFi would go from various denver park-n-ride locations to a convenient drop-off near the slopes. (Transportation center is not close enough.) Town of Vail should be able to figure out a close-by drop-off for such buses and also handicapped people in Golden Peak, Lionshead or 'ever vail' when built.	1
Vail's bus service makes having a car in the valley mostly optional. Walking is an option, but walking along the frontage road can be a bit unsettling.	1
Very much enjoy the Lions Ridge Loop route all winter and wish it lasted all year round. But I do understand the cost and very much appreciate our bus system. Love it	1
Walking the narrow roads at night is dangerous.	1
We do a good job with free public buses	1
We need overnight parking within a few miles of the city that includes transportation back to the city. When that is available, then demand based pricing makes sense. Currently, the availability of overnight parking anywhere in the area is woefully underrepesaented.	1
We seldom use our car when bus service is every 15 or 30 minutes	1
we use the bus less in the summer due to a less frequent schedule, every 30 minutes though we have used it more from when it was every 60 minutes. keep service at every 30 minutes during the off seasons/early season. we come in November/early december the bus schedule is an issue. changing parking prices based on demand gives the appearance of price gouging	1
We walk a lot when we are there!	1
When there are concerts & events at Ford Park & elsewhere, the bus schedule should be modified	1
Yes, make it easier by having way more buses come round way more frequently and allow bikes etcetera on board	1
<b>Open Link</b>	<b>136</b>
100% Electric. Solar..it can be done.	1
A bus stop on the frontage road near the Vail Run building sure would be helpful. (This should have been addressed during the planning for the underpass!!!!)	1
A tram system.	1
Abandon bus for local transportation, move to cable type movement of people. Tram, gondolas, etc. more frequent travel times, less pollution.	1
Add bus service to top of Potato Patch Drive	1
Add more buses. Allow electric golf carts within Vail city limits which solves some of the impediments checked above.	1
Add more ease of riding with ski racks and parking at the community bus pick ups.	1
Allow dogs to ride with owners. You can limit the times or number of animals if you're concerned about safety. However dog owners are generally responsible and know whether their dog is a good fit for social interaction. I would much rather take the bus into town then drive but I'm usually traveling with my dog	1

Allow leashed dogs on buses	1
As mentioned earlier, walkway between Aspen Lane and Bald Mountain road.	1
Better connectivity with downvalley routes. Increase the number of express routes from downvalley towns like Gypsum, Eagle, and Edwards. No way should a ride from Edwards to Vail take 45 minutes.	1
Better rates for local / employee parking	1
Better service to outlying areas within the village.	1
Better sidewalks and pedestrian access	1
Better sidewalks. I hate walking on Chamonix Road (between the gas stations. There is zero protection for pedestrians. Same with north frontage road from the post office to Buffehr Creek. More frequent bus schedules.	1
Bike corals at events, that instead of paying for parking your bike, you get something (example: At Octoberfest, you get a wooden token for riding your bike)	1
Bike valet for bikes so I dont have to worry about locks or theft. Do NOT allow the rental scooters to litter town	1
Build a cool bike path to get around center of town more safely and efficiently. Ask art in public places to design it	1
Busses never on time	1
Charge more for parking and charge year round for parking	1
city market needs bike racks.	1
Crosswalks to the overflow parking on frontage roads.	1
Do not charge for summer parking. We are not near an ECO bus route. We cannot park and ride, either. You need affordable parking for Eagle County residents.	1
Easier for me to drive, less time	1
East Vail has proven that, 'If the bus is convenient, people will use it'.	1
Ebike share is needed, also better routes or on support of grocery delivery	1
E-Bikes available for use	1
ECO bus is more expensive than driving when an employer subsidises a parking pass. The valley needs more park-n-ride options (rather than door to door) because a lot of people don't live directly on a bus route.	1
Eco needs to expand their services to accommodate more diverse work schedules.	1
ECO Transit has really helped get out of town workers and visitors to TOV.	1
ECO transit schedules are the weak link for getting workers into Vail. It takes 1hour for a local bus to get me to vail and 20 min for me to drive.....and my schedule at work makes using an express bus very unlikely. (my days start after 8am but before 10am AND my return is often after 8pm	1
electric bike share is needed	1
Encourage alternative transportation opportunities by tying it into financial or other incentives such as discounts at businesses, especially the ski area, and restaurants.	1
Encourage first and last mile to bus stops, ride share, bike stations. Collaborate with Eagle County and utilize resources the town and county both have.	1
exc bus system Also, hotels need to provide ski shuttle and uber will be a terrific supplement	1
Find more off site locations (in front of CityMarket/Safeway) where folks can safely park and bus into town. Figure out how to get folks to give up their cars and use public transportation to Vail and other resorts. Offer monetary bribes to do so--discounts on the mountain or lift tickets? 'Frequent rider' options? Take 10 public transportation trips and the next one is free? I'm not even sure there is a bus from Denver to Vail? If so, VR can subsidize it.	1
For those of us with significant commutes, the solution needs to be a regional one. EcoTransit bus service is inconvenient and challenging to use because I need to be in so many different places. Minturn UPRR property development presents an interesting opportunity for a rail transit hub, but unfortunately, there doesn't seem to be broader recognition of this or community leadership pushing for it.	1
Frequency.	1
Get the bike path open and plowed in the winter through dowl junction. Get rid of the stigmata that riding the bus to work is for peasants.	1
Good luck	1
Have a stop higher up Buffehr Creek	1
Have designated free bike and scooter parking	1
Have lower parking rates on cars that are left unused for multiple days in the parking structure. Provide lower parking rates for inconvenient parking locations that are not likely to have daily use during a multi-day visit.	1
Having more 'express' type buses throughout the valley would be great. To take the bus from Gypsum to Vail right now takes more than twice my commute time in my own vehicle. Adding over an hour of commute does not work into my schedule.	1

Having to go to transportation center to get an ECO Bus prohibits me from taking the bus EVERYDAY to work. I live in Intermountain and have no way to reach an ECO bus stop without driving to one or going all the way into Vail to take a westbound bus	1
Higher rates at peak times will affect the locals not just the tourist	1
Higher rates should be charged to visitors at busy times. Locals should not have to pay these higher fees.	1
How long is this survey?	1
I have a vehicle but it stays parked most of the time. I try to take advantage of the free bus system and the great bike path system.	1
I like that Vail starting using business parking lots that are not busy on peak times to utilize via apps. I did not use, but heard on radio... curious to hear how that worked out this year? Maybe do more moving forward... help businesses and locals trying to park in town to ski.	1
I live close to a bus stop and can walk to the grocery store so I seldom need to use my car. People uphill (West Vail North) drive down to the Frontage Road to catch the bus. Walking uphill after a day of skiing is a problem for them. Someday maybe bus service can be extended to their streets.	1
I think the pandemic has opened a door of understanding the effects of our habits on the environment. PSAs and bike to work days. Maybe a town bike system??	1
I think Vail does a great job of having well maintained bike/walk paths and a regular and reliable shuttle.	1
If you give me more scheduled times from Minturn to Vail and back, I'd be very happy to use the bus and avoid having to deal with parking issues & having to pay for parking too.	1
Improve bike trails	1
Improve number of trips to the Eagle / down valley areas	1
Improve pedestrian acces between East Lionshead Circle and Lionshead Village! There is absolutely no shoulder for people to safely walk on and perhaps get rid of the roundabout for shuttle buses at ELC and allow it at the ToV bus roundabout. Pedestrians 1st, bikes 2nd, ToV buses 3rd; all othe rmotorized vehicles 4th.	1
In East Vail do not build VR's Employee Housing. Save Our Big Horn Sheep!	1
Incentives...	1
Incentivize green commuting or set up a system (e bikes), make sure it's safe.	1
Increase non stop bus service from satellite parking areas In Edwards, Avon and BC.	1
Increase number and frequency of bus routes	1
Increase parking costs, especially in the summer, to encourage residents to commute in ways that do not cost them.	1
Increase taxes for better transit.	1
Increase the bus routes. Bring it back into Minturn, have it go into Eagle Vail. We need more buses running more specific routes. If I could get a bus that picked up in Eagle Vail and ran straight to the transportation center and back later at night, I would ditch my car. And yes, I need a more affordable place to store my recreational gear (skis, snowboard, etc...)	1
Keep bike paths clear of snow.	1
keep the frequent red/green bus service especially in winter	1
Keep trying to put pressure on the county ECO to pull their own weight on up valley services.	1
Larger shoulders on roads so that road bikes don't have to use the bike path. They go too fast. Open the bike path through Dowd sooner!	1
less development equals less people equals less parking problems	1
Less expensive options from DIA	1
Like other cities do on high pollution days... if your license plate end on a certain number or letter on certain days, people should not drive that day and use public transportation.	1
Lite rail from Denver	1
local bus passes with local's discount Provide a free lot at the Minturn exit of I-70 and an express bus into Vail or Beaver Creek.	1
Maintain or increase bus frequency to outlying free parking lots. More bike paths and maintained during winter months.	1
Make it more convenient to take public transit. I work in Avon, and I cannot take the Beaver Creek express bus without paying extra. If I could take that bus, it would lessen my commute time.	1
Monthly cash lottery where each different user group has an opportunity to win \$\$\$ for riding, biking, walking, etc...	1
More availability and affordability	1
More bike events, more bike parking.	1
More bike parking in town	1
More bike routes walking trails to shorten distances from one area to another	1
More busses in neighborhoods so walking distance isnt that far. Also more park and rides	1

More consistent outgoing routes from vail transportation center (about the 5-10 times I used this winter, the schedule was never on time so I ended up waiting much longer. This was an inconvenience)	1
more ebikes and scooters.	1
More frequent bus service in peak seasons.	1
More frequent bus times , especially during the winter	1
More frequent buses. Free buses across the valley. Lighting along gore creek trail at night.	1
More frequent busses in the summer. Maybe some sort of carpool incentive?	1
More neighborhood parking close to bus routes	1
More parking in the outlying neighborhoods, near the bus stops.	1
More secure bike racks. Bike valet. Loaner bike options. Educate visitors on the ease of walking or biking. If there was a loaner program to take a bike from GP or the Village and drop in Lionshead - it would be a huge success. Free, but register your CC for safety. Many folks would use this service. They could be at each bus stop - easy to locate and easy to drop.	1
More sidewalks and lighting	1
More sidewalks and lighting along Lionsridge Loop and Buffehr Creek	1
more spaces	1
Most times I use the bus unless I get a ride into the Village. Only park in garage on very rare occasion during peak times.	1
n/a	1
Need employee parking	1
No	4
No comment	1
No.	1
Nobe	1
Not really	1
Offer more buses during peak times. Often riders must stand from Vail to Eagle.	1
Offer parking discounts to property owners and (say \$20 peak) and higher rates (say \$40 peak) for others. Offer lower remote parking rates.	1
parking discount for 4 persons in vehicle	1
Place a historical path for engagement Increase picnic areas	1
Preferential and cheaper parking for those who carpool	1
Promote carpooling by offering reduced parking rates to cars with 3 or more people	1
Provide public rental bikes or scooters similar to the bikes and bike stations around Denver. I think Nottingham Lake has some.	1
Raising the price on parking is not the answer. We need to introduce regional transport, support a rail line with the state, or press the state to improve public transit.	1
Reduce local pricing so they can park while at work in vail	1
Risk of bike theft.	1
Run express buses all day. Increase frequency and increase routes. Wherever possible, expand the bike path along the river and away from the Frontage Road. From Donovan to the library is so beautiful!	1
Secure bike/e-bike parking is required. I bike a lot in the summer, but not often for shopping as I do not feel comfortable leaving my bike - and even less comfortable with the idea of leaving an e-bike! Bus use depends a lot on frequency, even though that is expensive. To encourage regional bus use for non-commuters, then maybe a special information push about timings and destinations would help.	1
Shared dial a ride service W Vail North / W Vail South at rush hours to feed bus routes. Maybe.	1
Solve last mile for neighborhoods too far from bus routes.	1
Some sort of local tax credit or refund for using buses, biking or walking; maybe launch a summertime community-wide challenge for fewest miles driven, and have people classify miles by category (work, grocery, shopping, access to recreation, entertainment, etc.)	1
still waiting on a monorail to Denver!	1
Studies need to be done to encourage and locate satellite parking for guests coming from Denver and other Colorado locations.	1
Perhaps satellites in Summit County, Denver and other locations.	1
Subsidize electric bikes through a trade in model	1
The ECO needs to be improved. I work in Avon and it takes 12 minutes to get there by car and an hour by bus.	1
the provision of a greater subsidy for county commuters that work in vail might help reduce the in town parking problems	1
The town used to subsidize an affordable locker rental each year in the parking garage which I took advantage of. When you stopped offering that I stopped taking the bus in to ski. Now I drive and park, with my value pass it costs about the same as the locker used to.	1

Using transportation other than a personal vehicle requires planning and often time. Maybe a time management to pursue alternative transportation session might be fun.	1
Very concerned even before COVID that the busses can be mobile germ units. Stressing sanitation practices or having sanitizers on the busses would help. I have been vomited on in the busses; coughed on, sneezed on and in the interest of avoiding that, I use the busses more in the summer than in the winter	1
Vouchers to be used in businesses To reward those not using cars	1
Well as I live in West Vail the bus system is great for me. If I was down valley coming to ski would probably entail driving. I guess maybe more park and rides would encourage people but some bus stops aren't right there, so if one was bringing their ski gear in taking the bus would be a headache.	1
When I lived in East Vail, I rode the shuttle daily. In West Vail, the 1/2 mile walk to the shelter has turned into an impediment due to snow, possibility of falling, too much to carry, infrequency of service compared to East Vail. Please extend the route into the cup-de-sacs!	1
work on a way to make it more affordable for riders and provide quicker rides to Vail from down valley. the in-town system is great and it's free. that's why people use it,	1
Would like year round service for Lionsridge Loop.	1
Yeah, make housing affordable so working class people didn't have to commute so god damn far. I would love to ride a bike or take a bus but it is not possible.	1
Yes, we need to fix the ECO bus route to support West Vail and the commuters who go down-valley from there. Going all the way into town to get on a bus to go down-valley is completely time prohibitive.	1
You HAVE to allow more than 2 bikes. This is a serious disincentive to bring your bike for the last mile. Get ECO to allow many more modes of transport inside, kids bikes, scooters etc.	1
<b>Q64: Other (specify): Do you own or rent your residence?</b>	<b>17</b>
<b>Invite Sample</b>	<b>7</b>
Caretaker	1
Family owned	1
i rent my unit long term	1
Live in a family home w/ mom.	1
not longer living in Vail but would love to come back/still working at Vail	1
Own, rent to others when not using	1
Parents own	1
<b>Open Link</b>	<b>10</b>
Business	1
Caretaker	1
eagle owned residence	1
I own 2 residences; one I rent long term and one I do not rent.	1
Living allowance with employer	1
not a resident, only work full time in Vail	1
Own in Avon	1
Own the residence. Rent the lock-off.	1
Rent, in Avon	1
short term rentals	1
<b>Q70: Do you have any further comments on your experience with the rental housing situation in Vail?</b>	<b>143</b>
<b>Invite Sample</b>	<b>81</b>
A speak to many people who say there are no long term rentals in Vail	1
Already discussed	1
Apartments are needed for workers	1
Apré is not at all what it used to be. It seems like all the locals have disappeared. I would like to see more of my friends back upvalley again and bringing affordable housing back to Vail will breathe life back into the town. Our town is aging very rapidly.	1
As STRs increase in our neighborhood, traffic, trash, noise, problems with dogs has increased. Short term guests often don't respect this as our home.	1
Basic services are limited by lack of affordable housing for workers.	1
Big problem. VRBO s are short term and take away from long term (over 3 months) pool but what about property rights? Owners want to max profits. Strict regs on how VRBO s are managed are important. Warfare in neighborhoods is not a good thing. Incentives for including a deed restricted apartment in your home?	1



Businesses should provide more housing for employees	1
difficult	1
eliminate visa programs. Make Vail resorts and Vail Health pay for and develop their own staff housing. focus on year round, hard working residents and visitors.	1
Everybody knows that having an average job will not be able to cover the rent in town.	1
Finding a good balance is key.	1
Get rid of air b&b and we will have rooms for workers like we used to	1
Have never rented our home so have no experience to comment on	1
having owned a retail store for 34 years in vail that required a dozen employees to operate, i had to buy an in-town property to insure i had the critical staffing to open each morning and operate for 34 straight years. it was years ago and properties were aVAIlable then, i don't think they are affordable now, i think now it will ever be resolved	1
Housing has been a problem in Vail. The more we allow restrictions the greater this problem will be.	1
I always rent my extra room to a seasonal employee. I'm part of the solution!	1
I am aware that individuals who work in Vail may have to commute some distance, but I've not heard the employees complain about their commute. I live on the east coast. My commute is longer and less pleasant than the commutes employees have described to me. I would happily trade. Perhaps I've missed the point, but is the Town sure this is a real issue?	1
I am lucky to own my home and live close to work. Many of my coworkers cannot find long-term rental units in the Vail area. As I wrote before, the rental units are there, but it seems, at least in my neighborhood, that owners have decided they can make more money with short term rentals to tourists (week-long stays, usually).	1
I don't know	1
I have lived at the same address for ten years now but my rent has gone up exponentially every year since Vail PBK has taken over my residency. There is no affordable option to move unless I want to leave Vail proper.	1
I have tried renting my property to winter seasonal workers. Never again! The focus for housing should be on long-term locals with families. Sorry, ski bum housing has always been tough to find in Vail, even when I moved to the town in 1989. This is a solution that the larger employers need to address. We need to take care of those who are committed to becoming part of our community.	1
I just wrote that in a few frames before, about the short term rental issue.	1
I loathe short term rentals. Every difficulty we've had in Vail has been the result of a short term rental.	1
I own, so it hasn't affected me personally, but it has affected a lot of my friends.	1
I STR a lock-off bedroom (no kitchen) that would not otherwise be used for long term rental. As well, I am on site to manage. I have not received any complaints from neighbors over the years and would really like to continue to be allowed to do this.	1
I understand mortgages have to be paid by renters but rent keeps going up and up every season. Unfortunately our incomes don't always go up and up. High rent makes it difficult for some to save up and buy a house.	1
If I lost my current rental unit, I would no longer be able to remain in Vail, due to the high cost of rent and unavailability of rental units.	1
If we want affordable housing, get the fire department lethargy and obstenance stopped. Also, facilitate less expensive (less attractive) housing in less visible areas. If we want lower cost housing, stop the bureaucratic nonsense that needlessly drives up cost!	1
I'm paying a significant portion of my paycheck in rent, and I have literally no other place that I can afford. There aren't enough places to stay unless you are in employee housing or rich.	1
Increasing barriers to short-term rentals will just convert the second home market from upper middle class who need some rental income to make it work, to the very wealthy who will not rent their properties at all. This will decrease overall tourism in Vail and hurt the Town. It will not suddenly create a new market of long-term affordable rentals. Are any business people/real estate professionals helping the Town Council use reason and logic as you think about this?	1
It is too expensive.	1
I think you will lose future employees	1
It's a vacation destination	1
its more that the price of renting is constantly going up.	1
Just look at the classifieds in the paper. There is rarely more than 3-4 places to rent and they are generally very expensive.	1
Landlords take advantage of the situation and charge the most that they can. Vail resorts only allows first year people to get housing. VR should provide much more housing and for all of its employees, regardless of length of service. They should follow the sonnenalp model, they provide a large amount of housing to their employees.	1
Long term lease to people who are employed in the vail valley.	1
need code enforcement to assist with violations	1

Need more In-deed quickly.	1
No	2
No - I just know that we need affordable housing in the valley	1
no experience	1
No variety of housing within any budget. Especially for Apt's with parking of that allow pets.	1
No. Please, refocus TOV from housing to environment and sustainability.	1
Not everyone can live in Manhattan, and not everyone can live in Vail. We should focus on trying to assist workers with parking where possible.	1
One of our kids with family rents in East Vail (their kids are in Ski Club Vail) but only has the place from AFTER New Years until end of ski season (can't afford the higher holiday rental prices...). Since SSCV begins in November, we often have 11 or more 'crashing' at OUR place in East Vail on weekends for two months or so... 'Cosy' would be ONE word to describe it!!!	1
Own at Manor Vail, which is very different than renting a home through air bnb or others.	1
Personally I have been lucky to have a kind landlord. However if I lived anywhere else in the valley, I would be paying 2-4x more in rent. Which is absurd. Our wages are not stable here. There is not true way to make or save money in this valley. I love Vail and I do not think I will ever be able to afford a home here.	1
private property rights and the 'free' market RULES	1
Rent keeps increasing forcing people to not be able to be employed. This is a very serious problem if we have no workers then we cannot operate the town of Vail.	1
rental housing is a major component of our resident housing stock; we must find ways to keep and expand rental housing opportunities for both economic and community benefit	1
Rental property is close to non-existent.	1
Renting in Vail as a pet owner is almost impossible.	1
see my answer previously to this one. Let the town go down valley and use them for rentals and see how poorly it works out. 3 bedrooms 5-6 cars etc.	1
Short-term rental policies have to be clearly defined for each neighborhood/project so that neighboring property owners know what to expect. (Loud parties, excessive garbage, drug use, parking issues)	1
Some locals overcharge foreigners and have so many living in poor conditions like 5 in one room and shared bathroom, residents take advantage of the them and steal their money in a fraudulent not clear deposits.	1
someone (not TOV) needs to develop/ redevelop more high density apartments within what has already been developed	1
STR must be abolished	1
The horse is out of the barn! Not sure how to rein it in at this point. So many places are 2nd, 3rd or 4th homes with nobody there!	1
The Hospital is a big player in the long term rental pool of properties. Once a property enters their rental program it is gone forever. Should they be compelled to offer their own apartment building rather than take up existing units?	1
The knee jerk reaction to what is causing the loss of long term housing is STR. It does not. Sure there are the anecdotal stories of people who have made the switch, but only because they have to in most cases. STR is not easy money. And if you outlaw or over regulate it, there will be no rush for people to advertise for room mates. You get a bad STR guest and they are gone in a few days. Get a bad roommate and life sucks for the next so many months. You cannot empirically prove the correlation.	1
The other side of our duplex is rented on a short-term basis. We share a driveway and a very long flight of stairs with that owner. Because of how difficult this situation is for us, we believe that any duplex property with shared access should not be rented short-term without the permission of the co-owner.	1
The people who are renting long term do not repair their units. There are some HORRIBLE old units that need work for what people are paying. How about the Mold at Timber Ridge. Would you want your kid living there?	1
The town cannot function if there is no where for employees to live.	1
The Town of Vail needs to allow the free market work more efficiently. With less involvement things will take care of themselves.	1
There needs to be less of a gap between short term rental income and monthly rental income. For us, it's 2-3X more money to rent just on weekends than what I see being advertised for monthly rentals that are the same size as our place.	1
There should continue to be good dialogue on the topic as we need a balance of long and short term.	1
This question is a bit short sided, short term rentals not only impact long term rentals, but also the availability of home for purchase, which negatively impacts the opportunity for home ownership and the ability of Vail to be a real community.	1
Unfortunately resorts world wide have this same conundrum. We are approaching it with vision and should move forward along these lines. I would like to see a joint venture with the Town of Vail/Avon/ private just west of Dowd Junction where there is land and appropriate bus route improvement.	1

Use is a property right. Rent, not rent, leave your house empty, live in it full time. My home is not a solution for decades of bad management with housing. It is now too late. Unfortunately not a solvable problem. Keep chipping away is ok.	1
Vail's borders go to Edwards	1
Wages do not equal rent costs. Outrageous	1
We bought our own place when we found a long term rental was too difficult to find and too expensive (and that was in 2013)	1
We do not rent long term because we enjoy being in Vail.	1
We must provide a housing opportunity to retain qualified individuals to fill the employment need in the valley.	1
We plan on retiring in Vail. Or did so before the town began to become hostile toward short term renting. We use our home for a week or so almost every winter month and several times in the fall and summer. We also rent it out. This is our home just as much as a full time resident. It angers me that we can not vote in Vail when we pay taxes, support local businesses and engage with our neighbors just as a full time resident would. Vail is becoming spiritually ugly and we are questioning our desire to settle there.	1
We tried multiple times to rent to long term residents but we're unable to find tenants. Vacation rentals are the only way to make our mortgage at this time. Eliminating or restricting short term rentals would mean foreclosure or sale for us.	1
wish i did but i do not.	1
Yes, I live near STR. They are here to party. It makes it difficult to be full time.	1
<b>Open Link</b>	<b>62</b>
A fairly high tax on short-term rentals to support deed restrictions is needed.	1
Again, I think this is too broad a definition. Are we talking tourist rentals for the week of thousands of dollars or rentals for residents who live in Vail permanently?	1
AirBnB is killing us.	1
Alternative to Deed Restriction subsidy might be a transferable zero interest Equity loan, repayable upon transfer to non-qualified buyer	1
Cannot rent to the support people Need a place close but outside of Vail	1
Covid is already pushing recently short termed units back to long term rental. This is a non-problem.	1
Done both long and short term rentals. Tried to find long term renters but no one was willing to pay what we had for rental price. (No profit, just covered most of mortgage payment). So went short-term rental route.	1
Don't have info on this so no opinion	1
Everyone is looking for employees, full and part time	1
Get out of housing. It is not your business to manipulate a market.	1
Have not rented in Vail	1
Have VR pay for my housing for their seasonal employees	1
How many employees did VRBO and AIRBNB displace?	1
I can rent housing for seasonal employees in the summer ,but nothing is available for the winter, as everyone's rentals go to short term	1
I do think short/term rentals can be a problem but I actually stay with a friend during that time, which I would not be able to do for a whole season. Again if hotel rooms were more affordable, people wouldn't be so enthralled in Airbnb. I live in Vail because I could never afford to come on a vacation here. How do we make it more affordable? I think it would be very hard (legal?) to tell people they can't rent out their place.	1
I don't think that the short term rentals have taken housing away from the long term market. My experience for 40 years of property management is that the properties that are rented short term are owned by people who want to use their homes themselves and get some rents when they are not using their homes. If they don't rent short term; they just don't rent at all but let the homes remain vacant.	1
I have made my point clear regarding employee housing in the Villages, it simply is not a good mix with visitors and property owners.	1
I have worked in Vail since 1988, but have never been able to afford to live in Vail. My friends in employee housing have had to move out and were told their unit wasn't for year round residents.	1
I live in a neighborhood where there is a combination of long term owner occupied, new owner occupied, mostly front range second home for young families, long term renters(over 3 years), and 2 or 3 air bnb. This is a great mix except for the air bnb	1
I moved into Lionsridge when it was built and have seen the rent increase so much every year that there are very few original renters left. There also seem to be more seasonal people living here than there used to be. Only one person in the unit is required to live/work in the valley year round. As a year round resident who can barely afford the rent increases each year it's incredibly frustrating to see the constant turnover.	1
I rent my caretaker unit. The more short term housing the lower rates for guests if you cant afford a hotel	1

If we had a better handle on the short term leases we would have more long termers... thus less building needed. Hotels would be better off and there would be less problems in condo/townhomes w/parking etc w/all the short term leasing going on.	1
I'm concerned that a lot of the units that were rented long term in the past have become short term rentals.	1
It comes down to supply and demand. Businesses must pay to house their employees. The cost is passed on to the consumer.	1
It is close to non existent for employees.	1
It is difficult to hire people as they have a hard time finding somewhere to live while working in Vail.	1
It never had been easy, affordable or any different than any other resort community ity. These problems come with mountain resorts and the govt. Will be hard pressed to solve. Grow th is contingent on supply and demand.	1
it took awhile to buy but worth it	1
More affordable down valley	1
more rentals	1
My husband and I lived in ridiculously overpriced shit holes before we finally bought our own home. Which was also ridiculously overpriced. (Finally, after 10+ years of 'they want WHAT for that place?!?!') We have many friends who have left Vail - teachers, physical therapists, hotel general managers etc. - because they just couldn't afford to live here. Yet most of the homes in our neighborhood are unoccupied.	1
No	4
no experience	1
No.	1
None	1
Offer incentives to landlords to rent long term so short term is not as attractive	1
Once again, TOV is shouldering almost 100% of this burden when the situation is caused by employees for VR. VR should be required to provide a housing stipend to all seasonal employees. Pay a living wage, provide a housing stipend to each worker etc. I know of many slum lords renting 2-bedroom units to 6 or more people and each person still pays \$800+. Ridiculous. TOV needs to monitor this more closely. All businesses need to pressure VR to step up to the plate and recognize they create the burden (as well as all the greedy second home owners who STR.) Place a restriction on those owners. Allow them to STR for 2 or 3 seasons, then the next season they need to LTR. Create a cycle where owners are limited to STR for a few years then LTR for one or two. GREAT solution.	1
Our employees do not have problems with housing.	1
Put a cap on the number of days per month or year that a short term property can be rented. That way, people who USE their second home as a second home can still make some money off it when they aren't visiting, but it becomes significantly more profitable to rent long-term than short term.	1
Rental properties help businesses in the Vail area. The more tourists that Vail has, the better the economy for Vail.	1
Rentals within the Town of Vail, either for 6 months or a year, used to be somewhat common. They have all but vanquished and that has severely taken away from the sense of community. As baby-boomers age, who is going to come in and revitalize the community that is Vail? With little offerings for rental units, and minimal affordable housing units, there is a real risk that Vail will be a transient 'community' within the next 10-20 years.	1
Renting in Vail is near impossible, and then to imagine growing and accumulating enough wealth to buy a home in this Valley is unrealistic for the majority who work in this Valley. It's not promoting families. It promotes single seasonal foreign workers. The locals who have grown up in this valley should have the opportunity to stay and build a family and grow old in this beautiful place. We are the ones who truly know how special Vail is, and have a loyalty to this place. Don't run out our locals!	1
Seasonal workers have no affordable places to stay	1
See above	1
Short Term rentals need to be managed more effectively so that it's a wind fall to the community. We should prohibit it as a business model for ownership and encourage it for 2nd home owners. If you don't occupy it for at least part of the year you shouldn't be able to rent it.	1
STR are a problem for communities not only creating volume shortage but can also pose a safety risk i.e. different unknown persons on vacation next door every week living next to full time local families with little or no security or safety regulations.	1
STR's are a key driver for Vail especially for family vacations. They also help moderate excessive hotel lodging costs that would prohibit many families from visiting. This aspect needs to be maintained	1
the Indeed program does not go outside of Vail so the prices are higher base don town proximity. When general cost of living is high and wages aren't adequate for the cost of living makes it difficult to attempt home ownership.	1
The renters are the patrons that keep this town running. Don't make it harder for them to live here. They love the town, but if prices get to high and jobs get to scarce they will leave.	1

There are a ton of Property owners that do nothing but sit back and collect fat monthly checks for 1960-70's outdated crap. I think they should be held accountable to some extent to maintain certain standards towards their tenants.	1
There are too many second homeowners. These units/properties often sit unused wasting energy resources throughout the year when there are people in this valley in desperate need of a place to live.	1
too many air bnb permits	1
Vail only has so much land available at some point you have to consider taxing your property owners, new construction and utilizing other areas of the county in collaborations with the county etc everyone in the valley is experiencing similar issues, pool your resources and have these discussions!	1
we all had room mates and paid 'outrageous' prices 25+ years ago to be here. those of us who wanted to work hard and contribute to the community and stay here, did so. the amount of the Town's money and time spent on employee housing is frustrating when there are multiple projects down valley that will provide what is needed	1
We don't have neighbors anymore. Just people that come and go every week. We're losing a sense of community. This is not what Vail is about.	1
We live in the Racquet Club so it is important to the maintenance of the whole property to be able to offer short term and long term rentals. We live in our condo more than we rent it but if there ever came a time that we were not going to be able to use the condo for a full year, we would for sure rent it to a single tenant for that time. The housing for employees is an issue in the valley and we would want to help with that in any way we could. Especially in East Vail.	1
we were looking to rent and could not easily find a decent 4 BR house pet friendly long term. we bought instead.	1
With market downturn, seasonal or LT rental may be more stable income vs ST rentals. If there were tax differences that make LT, seasonal more attractive,maybe people would go back to LT.	1
Would rather restrict short term rentals to encourage long term instead of building any more new housing	1
<b>Q71: Other: Which of the following best describes your employment status?</b>	<b>22</b>
<b>Invite Sample</b>	<b>12</b>
Currently employed and can work anywhere, so work from Vail when in Vail and Denver when in Denver.	1
Part time	1
retired	1
Sales working out of Home office	1
sef employeed	1
self employed	1
self employed at home	1
self-employed can work from anywhere.	1
Semi-retired, PT worker in Vail	1
Uncertain times	1
Wk for VR winter PT and in Summit Co PT and stay in Denver area PT	1
Work from home for an out of state company	1
<b>Open Link</b>	<b>10</b>
All of the above: homemaker, online international business, work locally seasonally	1
Consultant from home	1
Full time TOV employee	1
Own business can work anywhere	1
Owned a business I closed in 2014 and will take a job in Vail probably next year.	1
self employed	1
self employed / work mostly out of the Vail area.	1
Was full time, then seasonal, now unemployed	1
We own our business in the Vail Village	1
Work from home for a CA software company. Live in Vail year round..	1
<b>Q72.1: Other: What is the location of your place of work in the Vail Valley? (Check all that apply)</b>	<b>25</b>
<b>Invite Sample</b>	<b>12</b>
County-wide	1
Denver and Copper	1
East Vail	3
home office	1

I work out of an office based in Golden and work from my home here often	1
Leadville	1
Live here full-time and travel out of Eagle County Airport weekly 2 18 different doctor sites around the country.	1
Vail mountain	1
Wolcott	1
work out of the house	1
<b>Open Link</b>	<b>13</b>
aspen , summit county	1
Breckenridge	1
East Vail	3
Leadville	1
self employed	1
Summit County	1
travels for work	1
West Vail	2
WFH in Vail	1
WFH remotely	1
<b>Q78: Do you have any additional comments or suggestions?</b>	<b>215</b>
<b>Invite Sample</b>	<b>127</b>
- Please make more employee housing, but not in Booth Heights or on forrest land. - Please do something to make Vail a better deal and more attractive for tourists to come after the worst part of the COVID-19 crisis passes.	1
A focus on long term livability/lifestyle for residents . A move away from using the town as place to park investment funds for rich people. if all the residences that are occupied for less than 30 days a year were covered to local housing we wouldn't have any shortages. Incredibly difficult to transform 15 million dollar homes to local housing but not difficult to re-zone or not approve the addition of such homes.	1
After the virus is gone, have a Community meeting to discuss the survey and to discuss Vail's handling of the virus threat.	1
Allow weed shops in Vail proper. Some tax revenue is better than no tax revenue. It has been proven that it doesn't lead to an increase usage by our youth. Let's get real. We might be a 'family resort' but so is Breck and they haven't seen a decline in family visitation. And I know for a fact that some people have chosen Breck over Vail because of the perception that Breck was more 'weed friendly than Vail'. It's legal to sell in the State - make it legal to sell in Vail.	1
As an East Vail property owner, we would like to see the Town of Vail work with CDOT to install sound barriers along the stretch of I-70 near Vail Pass. Not only would it decrease noise pollution, it would also provide a higher level of safety along the frontage roads in East Vail. We understand that discussions around this topic have occurred due to the auxiliary lanes project; however, it has been a long standing issue and would like it to be addressed sooner than later.	1
Become carbon negative.	1
been here 34 years , still love it, but I miss some things about vail from 30 years ago, mostly how crowded the interstate has gotten, overall still a great place to live	1
Best wishes to you.	1
Booth Heights was horrible for this town. Should never ever never got to where it was, or is... still don't know what is happening. Unexpectedly changed course, grateful for this but bizarre, all of it . Still expecting a full explanation of where it stands now???!?	1
concerning the question regarding household status, we are rarely alone when in Vail. The family congregates here for weeks at a time.	1
encourage solar panels on homes in design and review and more self sufficient thomes.	1
Encourage the Vail Rec to give locals advance tee times similar to Bethpage, La Jolla, or San Francisco residents.	1
fix it	1
Focus on noise - trucks, motorcycles and buses; and slow traffic on local streets and I-70	1
Forgot to mention regarding buses. Drivers should use the Kneel option when there are older persons trying to board with ski equip. Also, so proud to be a Vail resident when the decision was made to close prior to the Governor demanding it.	1
give tickets to jake braking trucks	1
Great survey! Thank you!	1
Happy to provide feedback. Thanks for asking!	1

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Have a TOV homeowner social party (or an all town picnic) for Vail residents at Ford Park or in parking lot between the Vail town offices. Offer food, free wine and beer, DJ music. This will promote good will and get to know full time residents. **1**

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Having come to the valley over 40 years ago and seen the changes that have taken place some good - some not so great I would like to see the town listen more closely to the individuals who helped put this town on the map. **1**

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I already completed the survey but wanted to add a few comments: 1. To me it appears the relationship between VR and the TOV is not one of collaboration to identify and resolve issues; ie: parking, HUGE crowds and LACK of safety on the slopes, housing, etc. Feel like VR creates a problem and it's up to TOV to resolve it. While both benefit from being a World-class resort, we can't let the EPIC pass and tons of guests ruin that experience that is so treasured by us all. One thing that will drive me from living in Vail is the fear of being NAILED by some out of control skier or rider. I ski with my head on a swivel. It's hard to know anyone who hasn't been hit, including myself. Unfortunately I know too many friends who have been hit and will never ski again. 2. I can't think of a more environmentally unsuitable Executive Sponsor as GMC. Really? Is this the only company interested in collaborating with TOV? 3. Huge # of hikers and cars parked all over is a concern for our environment and sustainability of our trails, especially Booth Fall/Lake and Pitkin. Please consider restrictions, like Hanging Lake. Also need to educate hotels to not just offer up these hikes. If so, they need to convey the use of the buses for transportation. 4. Please discuss now we can curtail visitors as we attempt to crawl out from under COVID-19. I know we need the business but a 2nd resurgence of COVID-19 will only set us back further. 5. Continue to work on alternative sites for Booth Heights so our sheep can be protected. No better lesson provided, then the almost daily presence of the sheep and the death of at least 3 of them, to tell us all that this is clearly not the location for a huge housing development. 6. Revise the Rules/Regs for Conflict of Interest. Decision-making needs to be credible and reflect the views of the community, not special interests. 7. Consider the authority of the Commissions, which are not elected officials. While they are appointed by TOV Council and provide valuable services, I question if they should be in more of an advisory/recommending role. To me final decisions should be upon approval of our elected officials/TOV Council. Thanks for considering these comments. **1**

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I am currently employed part time as a substitute teacher at Red Sandstone Elementary School. I only sub about 10 - 15 days per year. **1**

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I believe that the current full time residents have such a strong choke hold on the Vail voting outcomes that they will strangle the life and spirit out of what was a great place to live when we bought our home 20 years ago. I want to share my home with friends and family. We occasionally rent our home out and that puts us in a category with absentee and uncaring landlords even if that is untrue! I feel that Vail is unfair to all but full time residents. The minority gets to vote and decide for all. Inclusion is out of vogue in Vail. Exclusivity is all that seems to matter now. **1**

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I find it insulting when this survey pushes certain responses. You must provide the opportunity to choose NO. It should be used to measure town services but also to get input from people who have great ideas but don't speak up. Of late this effort has been used by council to validate their own goals often by misrepresenting the veracity of the votes where even a maybe becomes 'support' **1**

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I hope you'll extend the Sandstone bus to go around Lionsridge Loop or send more Lionsridge Loop buses. :) **1**

I love our town. It is a great place to live. Lets all stay Healthy!!!!!!!!!!!! **1**

I love Vail, Let's keep it GREAT! **1**

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I think the Lionshead bus station on south frontage road is worthless. It's a beautiful building that is empty 95% of the time. It should be turned into a visitor info center, as the current one on the ground floor of the parking structure is underutilized due to its location. Conversely, the bus station is also underused because its too far from Lionshead. So please admit defeat and repurpose it into a visitor info center- then people can ask their questions without having to figure out parking. **1**

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I think the town needs to look at all the events they bring in. We can't be something to all people the town certainly made some mistakes in the events they bring in like the bike race several years ago **1**

I want Vail to be an economically diverse community. **1**

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I wanted to comment on the events section but there was no area for this. I think you should go back to the olden days of when you brought in live music every thursday night back to solaris. the acts you bring where you need to stage them at ford park are too big and too costly. if you brought smaller acts to the village or lionshead then all the local businesses would benefit as well as they would get all of the foot traffic of the attendees that now go out to ford park. **1**

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I would encourage the town to listen ONLY to registered voters in the ToV. Not business owners, not people that live down valley, not people that live in Denver. **1**

I would vote but dont see why residents with green cards cannot vote. **1**

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In reference to my coments about the medical center above, se my leter of 2012 for recomended location. Present construction is to short term thinking. When Evergren is developed, helio port wil not be practical. No space for expansion. Visit Valley View - even after major adition about five years ago, there is stil much space for expansion.	1
In the winter, I walk up Bridge Street early everyday. I love starting the day with saying hello to all of the people out sweeping the streets and benches before the hoards of people come through. Feels like a small town.	1
It is still a great place to live!	1
It would be nice to have some activities aimed at seniors.	1
It would be worth looking at how our efforts to increase summer business (special events) correlates with the impacts on wildlife. Has the decline of the health of the wildlife population coincided with when we started ramping up our summer events? More summer events that bring more people equals greater impact on wildlife? If so, we may need to take a hard look at dedicating resources to special events or at least putting some of that revenue towards protecting wildlife.	1
just feel lucky to live here.	1
Keep Vail community as a priority, not just Vail as a resort.	1
Lions Ridge is two words. You goofed on the street signs.	1
Love Vail and all it has to offer!	1
love your place, protect what you love	1
make survey shorter	1
Make vail golf course first class- upgrade greens.	1
More cooperative programs with Vail Resorts - they are the main reason for parking issues and seasonal housing shortage. Have never felt they contribute appropriately.	1
Most of the Town's problems are due to the success of the Epic Pass. As such, VR should be a financial partner in solving many of the issues. Their stock has been steadily rising these past few years (along with the price of the pass) so it's not like they are barely surviving.	1
My children and grandchildren are in Vail every chance possible - including every weekend during ski season. We love the Town and life there. I'm committed to keeping it a strong and healthy community for the next generation.	1
MY COMPUTER DOESN'T SEEN TO BE WORKING RIGHT	1
n/a	1
Need another 'category': retired with kids/grandkids/dogs living in Denver; on weekends in Vail during ski season we 'entertain' LOTS of variations of which kids/grandkids/friends of the former groups are staying at our place or with us... Did I mention who does all the cooking, cleaning, driving to town for DEVO, etc. It's a great life... Now about that traffic on Fridays/Sunday evenings!	1
Need forward thinkers on Town Council and committees. Build taller and denser housing for front line employees to afford. \$1200 a room is not affordable. It is a travesty.	1
Need new independent town planning staff. Current staff is too develper focused. They do not provide independent Town/Public information to the PEC or the Council. They twist the Vail Master Plan to achieve whatever result they want.	1
Need to discourage smoking at transportation centers and bus stops . People avoid busses due to smokers and drive cars to mountain adding to parking issues and a cost to those who have health issues forced to avoid smokers at bus stops .	1
No	11
No comment	1
None	2
nope	1
Normally i work 8 months out of the year, but i was laid off due to the covid-19 pandemic	1
Our biggest concern is the economic future due to the current coronavirus situation and the Town of Vail's efforts as to how it will be addressed.	1
Our household does not fit your criteria. I live with my elderly parents and care take for them. The town needs to start considering the elderly population that is growing and their needs as well. We are no longer a town of 'the young'.	1
Overall, we love Vail. You guys do a really good job. I wish our local government in Texas functioned more like you do.	1
Petty bureaucrats and outdated and onerous codes are the major choke points for any reasonable development	1
Planning to stop leasing property and live in vail 6 months +/- yearly.	1



Please for the love of the town and all who live here figure out a way to curb the use of these two words in the valley: community and local. It is a curse on my every day to hear the town and its businesses make weak efforts at appealing to the people here by calling things local, or bragging about how we are a community. We get it! This isn't a giant city! Now can we please just stop bragging about it and just enjoy being in the mountains without vainly throwing these words around at every turn? I know at least a few people who would appreciate that.	1
Please have someone from the Building Dept contact me regarding my request to change our roof from shake to a fire-resistant plastic Slate (Friend Bob Lazier's Tivoli Lodge used TAMCO Lamorite or DaVinci. Thank You - Steve Booren 303-521-5268 Cell	1
please remove the 50-mile rule for property managers for short term rentals. this caused me to have to go back to Vail Racquet Club HOA which takes 45% of my rentals. GREED.	1
Please try to hold on expenses and realize there is a possibility of less TOV revenue next year. If revenue next year is back on track, then you can spend any funding that was saved.	1
Re evaluate the town's development procedure to put pedestrian and motor vehicle safety FIRST. Also, redo your conflict of interest and ethics procedures. Also, pay attention to more voices in the community since many, many residents are skilled, educated and experienced and can help save you from yourselves	1
Regarding energy sources. Natural gas is still the cheapest, cleanest source. Electricity is generated in a large part by BURNING COAL. Electricity transmission is very inefficient still.	1
Request for different bands for our concert events. The chosen bands the last couple seasons bring out the worst in our town - they seem to be often drug-based bands and types of music. Why? And why not more main stream music?	1
Rock on and thank you for the opportunity to voice my opinions.	1
Save the Bighorn sheep! Don't build the East Vail development that will displace the Bighorn.	1
Seriously address the garbage issue	1
Short term rentals are the number #1 issue that needs to be addressed, this will help with housing. Need to also stop the singular focus on the environment, wildlife and Gore Creek. If you create a real community, then it becomes easier to address those issues.	1
Some of our council members are so one sided in their thinking. They are not representative of the full population nor are they interested in others opinions. I am tired of special interest bullies getting all the time/effort and say so in town.	1
Sometimes we feel that Vail Resorts is more of a focus than the residents. I realize they are the financial machine of the valley, but let's not let them dictate all the decision making. There needs to be some balance.	1
Still glad to call Vail home.	1
survey too long	1
Thank you for all of the communication during this pandemic. Please post if theyre any volunteers needed at this time, we have free time and would love to help!	1
Thank you for allowing us to take this survey.	1
Thank you for asking these questions!	1
Thank you for letting me be a part of this survey.	1
Thank you for reaching out to the community for our opinions. My only other concern is best targeted to Vail Resorts, not the Town of Vail. As an individual who has been with Vail since the beginning, I'm worried that the resort is losing its appeal especially due to weekend crowds during the winter. Folks are reaching out to other smaller areas or engaging in more backcountry skiing due to excessive lift lines, parking fees and overcrowding/excessive speeds on the slopes.	1
Thank you for taking the time to collect these comments. I appreciate that.	1
Thanks for all the Town does to make this a great community!	1
Thanks for doing this!	1
Thanks for having the survey. You (TOV) are trying	1
Thanks for listening.	1
Thanks for putting this together. Think with so many of us at home with lots of time you should have an incredible response rate.	1
Thanks for the survey!	1
the Lionsride Loop bus line is a disgrace with once an hour service in ski season.	1
The multiple large events subtract from the experience of being in a peaceful alpine setting. Less is more.	1
The parking situation in Vail has become increasingly worse. We live in Booth Creek and the weekend parking along the frontage road is disturbing. The number of tourists hiking the Booth Creek trail to the falls is out of hand.	1
The town needs to prioritize making a better environment for residents rather than focusing on the visitor experience. The town needs to limit/restrict/outlaw short term rentals so that residents can actually live in Vail. The town needs to focus on pedestrian/cyclist safety or I fear a tragic outcome will be inevitable.	1

There should be a progress bar on this survey	1
This survey is too long	1
This survey is too long and it takes too long to complete.	1
This survey is too long.	1
This survey should be shorter	1
This survey was far too long.	1
This was very long - I hope it helps :)	1
To quote President Reagan, 'Government is not the solution to the problem, Government is the problem.' Get out of our way and let your citizens and visitors handle these issues.	1
Too long of a survey....	1
Tov has too many restrictions and requirements when it comes to building or improving your home. All of this just drives up costs and makes building housing and employee housing even more difficult.	1
Vail has reached its over pricing tipping point... my business crashed this winter all before Cod-V19!!!	1
Vail is a special place that has won the hearts of most of us who spend most of our time here. Please don't allow corporate developement to change the nature of this special place by reducing the open spaces and denying the rights of the wildlife with whom we share this valley.	1
Vail is a treasure...continue to protect and improve it!	1
Very comprehensive survey with a lot of important topics. Thanks for asking! I'm glad to continue the dialogue if you'd like additional thoughts and my email is loebigb@gmail.com.	1
We do appreciate the hard work put in by TOV officials and employees 👍😊	1
We love Suzanne	1
We need sidewalks on chamonix road to protect pedestrians there is also a need for bike lanes.	1
When I first moved to Vail I suggested to the PEC that zoning could be used more effectively to accomplish our housing objectives as had been done in communities in which I'd previously lived. Instead I keep seeing more requests to allow buildings beyond the limits established by zoning - a driveway here, a set-back reduction there, recalculating GRFA rules and continuing to drive property values ever higher as buildings get bigger. One community in which I lived 'bit the bullet' and increased set-back requirements and set height restrictions, for example, to limit the conversion to McMansions.	1
With respect to events: Vail seems to have no live theater. Perhaps part of reworking the library/arena/etc. area could be building either a theater or a multi-use space that could be used as a theatre. I would not suggest trying to compete with Vilar for its biggest productions; imagine instead a simpler but still professional-level venue suitable for plays, staged readings, poetry readings, stand-up comedy, etc., as well as choral concerts, a cappella groups and other such performances that aren't 'Frozen' type productions but do require a space that (as far as I know) Vail currently doesn't have. Short of that, Vail should look at ways to bring theater into the mix of its arts/events scene.	1
Yes, aging out of Vail Having lived and enjoyed it for 40+ years feel I've pretty much done all I want to do and experienced it when it still had the Charm it now is losing especially the natural lifestyle it had. Now pretty much for visitors and tourists	1
Your survey is too long	1
<b>Open Link</b>	<b>88</b>
Affordable parking. Free summer parking.	1
Although the year round residents of this town may have the loudest voices and show up to the most meetings we are forgetting about the low income employees and seasonal employees that come to our town every year to work in the lowest paying jobs to support us. We need to provide housing for these people and our town and community seems to have forgotten them. I'd like to see a plan for housing for that sector and not for the sector who can already afford housing like myself.	1
Be safe. Be well.	1
Bustang is a great success story of where government needs to step in and provide structre where industry has failed. Study if services that our guests are used to in the cities like grocery delivery, more robust food delivery, improving ride share by giving them drop off access at the head of bridge street etc, would further reduce cars in the village core both for guests AND residents.	1
Buy land down valley and bus up kids. They can't afford to go out in this town like we used to be able to anyhow. You build 4 seasons , ritz carltons Solaris etc and then you want the homeowners in town to supply the employees their housing. How does this make any sense or seem fair at all?????	1
Don't forget your front line employees. The Town will not recover without them so stop cutting raises and benefits.	1
East Vail's exit now looks a lot better than the main Vail exit. We can do better. Put wooden or wooden looking material at the underpass. Make it look like a covered bridge but you really only notice when you drive through it. Not too over the top. Just better than Lindsey's corner.	1

Free parking in summer is an incentive to drive. Might be time to charge as so many other options are available in summer.	1
Biking or walking for example.	1
Get Vail PD to start writing tickets for traffic and parking infractions. Enforce	1
Go Vail!	1
Good luck	1
Good survey	1
good survey did not address dining, hotels	1
Hope all the info you collect will be useful.	1
I am proud to work in this community and support the towns efforts to be the world class town associated to a world class resort. I think there should be a question in this survey regarding the relationship between the town and the resort company. We can only succeed when we work together!	1
I have 4 children so I have to drive to get them to school and me to work.	1
I have one adult child living at home	1
I have owned and lived in property in Vail, worked full time year round in Vail and Eagle County for over 25 years, before I mostly retired. I still work part time on a very limited basis, and continue to live in my condo in Vail.	1
I love living in Vail and that's it's such a well-run community! Thanks, TOV!	1
I must say I laugh when I read that Vail wants to be greener - but you heat the streets?????	1
I understand your job is hard. I appreciate the work the TOV does. I highly encourage TOV to make decisions that strengthen the LOCAL COMMUNITY as the primary way to further stimulate the tourist economy, rather than providing services and programs aimed at tourists. Happy locals = happy tourists.	1
I wish you the best on achieving your endeavors.	1
I work (for Vail Resorts) with people who have lived here since Vail was shiny and new, and am privileged to hear their stories about the old days. Let's please bring back some of their values and and make this more 'Town of Vail' and less 'Town of Vail Resorts.'	1
I work from home - - employer is based in NYC	1
I work remotely in my home for a company in NJ that let's me work in Vail. Push for Vail as an alternative work from home, where u can live all year, work making a steady income outside of service industry, have no commute and have fun in great outdoors of Vail.	1
i would shorten this survey a little bit so that people are more likely to take it :)	1
If we don't start to allow change and progress in getting new vibrant young community and guest base we are going to see significant financial recourse in the near future.	1
I'm not sure what is meant by deed restrictions either implemented or not. My question would be are you trying to limit the number of rentals or homeowners renting through web sites that accommodate that kind thing. I'm not aware of any deed restrictions in Michigan although I'm sure they exist somewhere. I would never own a property that involved an HOA. I could never afford to live in Vail itself so my opinion is moot when it comes to this topic. From what I have seen of your town and community I've been overly impressed with You seem to be doing a terrific job.	1
I'm retired, but my husband and I own a business in Vail Village.	1
It's a difficult time in so many ways right now, the town people need to realize the need for housing. I feel like locals are all for housing as long as it isn't in their backyard.	1
I've been a part or full time resident since I was a kid. I'm very unhappy about the traffic and pollution and low wages and non-preservation of our mountain environment. The Town needs to steward these things and stop catering to Vail Resorts.	1
Love the energy and positive feeling that exists in TOV	1
Love Vail- we began coming the first year we were married, and now our kids and their families come. Thank you for all you do.	1
Make sure to reach the younger audiences since that will be our survival.	1
Making events zero waste would be appropriate; composting available would be good; I like VR goal of zero waste by 2030 and think the TOV should take that on	1
My family loves Vail. It's like no place on Earth!	1
My husband and I will be full time Vail residents beginning in 2021. I currently live here for approximately 6 months/year. Our children also live in Vail. We are very invested in the future of the town, the valley and the state.	1
n/a	1
Need escalator from vail village up to transportation center. It's too tiring to walk up the stairs with ski gear after a day of skiing, especially for out of town guests. An escalator would give an overall better experience. Yes, there's an elevator but it's too slow and cannot handle the number of people that an escalator can. The escalator can easily be covered.	1

Need to pay the employees a livable wage. The last wage survey done by the HR director comparing wages without including the cost of living was a complete JOKE. Minimal adjustments were made for jobs that were being underpaid. In some cases no adjustments were made. Employees were told that's too bad we can't increase your wage it will cost the town too much. We'll make it up later. Later hasn't come yet. Council needs to look at what was done with that survey and see how useless it was and how much it cost. Should have gave that money out as a bonus instead of wasting it on that survey. Use the parking along the frontage road from the main vail roundabout east as free parking for the local workers. That would free up space in the parking structures.	1
Nice work people!	1
No	10
No more deed restricted or employee housing in Vail, build down Valley and offer more bus service. Please strictly enforce speed limits in Town of Vail and the I-70 corridor!!!! No parking on Frontage roads ever!! I can't even park on the street in front of my house!!	1
NO more employee housing or deed restricted building in the Town of Vail!!!!	1
NO MORE EMPLOYEE OR DEED RESTRICTED HOUSING WITHIN THE TOWN OF VAIL!!!!	1
No, thank you	1
None	1
nope	1
One last thing off-topic - if there is a leash law, why are dogs running loose all over the place?	1
Prioritize the movement of people in keeping the town mostly pedestrian. Urgently take action to improve pedestrian movement between East Lionshead Circ. & Lionshead Village. Don't wait to implement Civic area plan, this is urget situation that has been delayed for years.	1
survey too long	1
Survey was way too long	1
Thank you for allowing my input! I wish I was better informed on many of the issues and will do my best to get so!	1
Thank you for asking for our opinions on the Town of Vail.	1
Thank you for soliciting local feedback!	1
Thank you for the work that you do and for putting this together. I am grateful to live here, even after 20+ years.	1
Thank you I am very grateful to live in this town!	1
Thanks for asking residents and employees for their feedback.	1
Thanks for doing this.	1
The back ground on the survey was hard to read on the right side of the screen on an iPhone. Contrasting colors	1
The council needs to be leaders in the community. I'm very disappointed in them for the past few years. They don't think holistically and then they just listen to the loudest community members who are only thinking of themselves. We are in a very bad situation.	1
The Reason I drive more often than bus is because the bus schedules do not work with the time restrictions on day care. If the busses ran more frequently or at different times I might consider taking the bus to work instead of driving. I unfortunately cannot be late to day care pick up and with the walk from the bus to my place of employment I am unable to take the bus without leaving work early or getting to work late.	1
The survey was too long.	1
The Vail government is getting involved in items that are beyond the scope of local government. Remember who you are and who pays the bills. Let all owners have a vote - ie: second home owners	1
this place is a joke. things only get worse....i hate you all	1
This survey is too long	1
This survey is way too long.	1
Tis survey is somewhat toooooo long	1
Town is doing a great job, strong leadership. Collaborations and resource pooling needs to happen for growth as a County.	1
Vail and the surrounding towns should have pet friendly housing for employees.	1
Vail has grown to the point that it is becoming less inviting not more. It is prompted by big money that wants to make more big money regardless how it changes the feel Vail once had. I used to go to Vail to get away from the traffic and people now its worse.	1
Vail is an awesome place to live and the Town is the best managed government entity in the county. However, we need to focus on economics of what drives this community - activities, guest experience. Housing issues need to engage the County as a whole as Vail cannot solve the problems for the entire county.	1
Vail politicians are a group of shameless people who talk the talk but do not walk the walk. The choice to 'save' goats over employee housing is a good example.	1
We need housing... PLEASE	1

We will be moving up to the Valley, full-time in the next year. I am a licensed real estate broker (nearly 30 years) and my husband is a real estate attorney. We will continue to work, part-time to avoid boredom.	<b>1</b>
With this virus interrupting businesses in Vail, I am hoping Vail is planning on bringing more events to the area to bring people back to Vail to help the businesses.	<b>1</b>
Would love to see a focus on bicycle infrastructure and bike trails both hard and soft surface.	<b>1</b>
You are NOT minions of the U.S.F.S. You Can fight them and Win if you choose to!!!!	<b>1</b>
You had comment boxes for additional comments except for on the Events feedback page, seems odd. I think it is crazy that the Town spends sooo much money on one-off events (Snow Daze/Spring Back) that barely attract new guests to our town, and never have very good talent booked, those events should stand on their own or decrease budget. On the other hand we have amazing locally developed events like Vail Bluegrass that bring diverse groups of visitors from all over the place and create a wonderful series of events throughout the summer. I would prefer to see events like Vail Bluegrass get more funding so that we can grow them and make them long-term/successful events in our community.	<b>1</b>

**First, a few questions about you and the general state of Vail...**

**1. Is your residence (either year-round or seasonal) within the Town of Vail?**

Yes  No (**GO TO Q. 2**)

**If yes, where?**

- |   |  |
|---|--|
| <input type="checkbox"/> East Vail                                | <input type="checkbox"/> Buffehr Creek, Lionsridge, the Valley |
| <input type="checkbox"/> Booth Falls and Bald Mountain Road areas | <input type="checkbox"/> Vail Commons/Safeway area             |
| <input type="checkbox"/> Booth Creek/Aspen Lane                   | <input type="checkbox"/> West Vail (north of I-70)             |
| <input type="checkbox"/> Golf Course                              | <input type="checkbox"/> Matterhorn, Glen Lyon                 |
| <input type="checkbox"/> Vail Village                             | <input type="checkbox"/> Intermountain                         |
| <input type="checkbox"/> Lionshead                                | <input type="checkbox"/> Not a resident of the Town of Vail    |
| <input type="checkbox"/> Potato Patch, Sandstone                  | <input type="checkbox"/> Other _____                           |

**2. Which of the following best describes you?**

- Year-round resident (11+ months/year)
- Part-time resident
- Employed in the Town of Vail but don't live there
- Get mail in the Town but don't live or work there
- Non-resident owner of business/commercial property

**3. What is the ZIP Code of your primary residence?** \_\_\_\_\_

**4. Would you say that things in the Town of Vail are going in the right direction, or have they gotten off on the wrong track?**

- Right direction
- Wrong track
- Don't know

**In a few words, why do you feel that way?** \_\_\_\_\_

(Please attach an additional sheet of paper with your comments if needed on any survey question.)

**5. Using the 1 to 5 scale below, how satisfied are you with the Town of Vail local government in terms of providing information to citizens about what local government is doing, including offering ample public engagement opportunities, approachability, and being collaborative in the decision-making process?**

	NOT AT ALL SATISFIED				VERY SATISFIED	DON'T KNOW
Providing information to citizens	1	2	3	4	5	x
Offering public engagement opportunities	1	2	3	4	5	x
Being collaborative in decision-making process	1	2	3	4	5	x
Approachability of staff and Town Council members	1	2	3	4	5	x

**Do you have any specific comments on your ratings?**

\_\_\_\_\_

**TOWN SERVICES – The following questions ask you about your use of various services provided by the Town and your satisfaction with these services.**

---

*The Public Works Department provides maintenance of public areas including parks, buildings, roads and village areas.*

**6. Rate your satisfaction with Public Works services in the Town of Vail.**

	NOT AT ALL SATISFIED			VERY SATISFIED		DON'T KNOW
	1	2	3	4	5	x
Snow removal on roads	1	2	3	4	5	x
Road and street maintenance by the Town of Vail (potholes, sweeping, drainage, etc.)	1	2	3	4	5	x
Overall park maintenance	1	2	3	4	5	x
Appearance and condition of Town-owned buildings	1	2	3	4	5	x
Friendliness and courteous attitude of Public Works employees	1	2	3	4	5	x
Cleanliness of pedestrian villages	1	2	3	4	5	x
Cleanliness of public restrooms	1	2	3	4	5	x

**Do you have any suggestions on how Public Works can improve its services?**

---

**Public Safety**

**7. Please rate your satisfaction with the following aspects of Fire Services in the Town of Vail.**

	NOT AT ALL SATISFIED			VERY SATISFIED		DON'T KNOW
	1	2	3	4	5	x
Response times to emergency incidents	1	2	3	4	5	x
Wildfire mitigation efforts	1	2	3	4	5	x
Courtesy and helpfulness of fire department staff	1	2	3	4	5	x
Timely plan-check and fire system inspections	1	2	3	4	5	x
Fire safety, awareness and education programs	1	2	3	4	5	x

**8. Are you aware of recently adopted code amendments that require ignition-resistant landscaping and building materials?**

Yes     No

**9. Do you have any suggestions on how the Fire Department can improve its services?**

---

**10. Please rate your satisfaction with the following aspects of Police Services in the Town of Vail.**

	NOT AT ALL SATISFIED			VERY SATISFIED		DON'T KNOW
	1	2	3	4	5	x
Overall feeling of safety and security	1	2	3	4	5	x
Appropriate presence of police on foot/vehicle patrol	1	2	3	4	5	x
Friendliness and approachability of Vail Police Department employees	1	2	3	4	5	x
Overall quality of service	1	2	3	4	5	x
Visibility of police foot/vehicle patrol	1	2	3	4	5	x
Confidence in the Police Department	1	2	3	4	5	x

**11. Do you have any suggestions on how the Police Department can improve its services?**

---

*The Community Development Department provides planning, design review, and building inspection services.*

12. Do you know that the Town now offers an online portal that provides information on reviews in progress, property research, building permits, and online planning applications?

Yes       No       Uncertain

12a. (If yes) Are you aware that this portal provides the ability to notify the Town of a code violation?

Yes       No       Uncertain

13. Have you used the services of the Community Development Department within the past 12 months?

Yes       No (GO TO Q. 16)

14. Please rate your satisfaction with the following aspects of the Community Development Department.

	NOT AT ALL SATISFIED				VERY SATISFIED	DON'T KNOW
Availability of information (e.g., public records)	1	2	3	4	5	x
Timeliness of response (to telephone calls, inspections, questions/inquiries, plan review, etc.)	1	2	3	4	5	x
Building permit review and inspections	1	2	3	4	5	x
Courtesy and attitude/helpfulness	1	2	3	4	5	x
Knowledge/ability to answer questions	1	2	3	4	5	x

15. Do you have any suggestions on how the Community Development Department can improve its services?

---

**Parking and Bus Service**

16. Are you aware that the Town offers residents/employees a variety of parking passes and discount parking programs?

Yes       No       Uncertain

17. Do you own a parking pass or value card this season? (Check all that apply)

- Yes:     Gold pass  
 Blue pass  
 Green pass  
 Red pass  
 Pink pass  
 Value card

No:

How can the Town improve the parking pass/value card program? \_\_\_\_\_

18. Please rate your satisfaction with public parking services in Vail.

	NOT AT ALL SATISFIED				VERY SATISFIED	DON'T KNOW
Booth attendant courtesy	1	2	3	4	5	x
Parking structure cleanliness	1	2	3	4	5	x
Overflow Vail Frontage Road parking (safety)	1	2	3	4	5	x
Overflow Frontage Road parking (convenience/ease of access)	1	2	3	4	5	x
Ease of parking in summer	1	2	3	4	5	x
Ease of parking in winter	1	2	3	4	5	x
Overall parking fees/pricing structure	1	2	3	4	5	x

19. Other than adjusting parking fees, what could the Town of Vail do to improve your satisfaction with parking in the Town?

---



20. How frequently have you used the Town of Vail outlying routes local transit (bus) services in the past six months?

Never       Occasionally (More than 60 rides)       Frequently

21. Please rate your satisfaction with Town of Vail bus service.

	NOT AT ALL SATISFIED			VERY SATISFIED		DON'T KNOW
	1	2	3	4	5	x
Frequency of in-town shuttle (Lionshead to Golden Peak)	1	2	3	4	5	x
Frequency of outlying service – Vail neighborhoods	1	2	3	4	5	x
Bus driver courtesy	1	2	3	4	5	x
Dependability of bus service	1	2	3	4	5	x
Cleanliness of buses	1	2	3	4	5	x
Level of crowding on buses	1	2	3	4	5	x
Atmosphere/sense of safety on buses	1	2	3	4	5	x

22. Would you use the Town of Vail outlying neighborhood bus routes more if frequency of service was increased?

**In Summer?**

Yes       No

**In Winter?**

Yes       No

22a. (IF YES) On which routes would you like to see more frequent service? \_\_\_\_\_

22b. Do you have other suggestions on how bus service can be improved in the Vail area? \_\_\_\_\_

23. How frequently have you used the ECO Transit (regional bus) service in the past six months?

Never       Occasionally (More than 60 rides)       Frequently

24. (IF NEVER/DO NOT USE ECO TRANSIT) What are the primary reasons you do not use ECO? (Check all that apply)

- I don't need ECO transit
- Schedule does not meet my needs (doesn't go/return when I need to go)
- Travel time is too long
- Routes don't go where I need to go
- Usually I am combining multiple trips/rides (kids' activities, etc.)
- Cost is too much for the limited usage
- Takes too many transfers from Vail transit and ECO transit
- Other: \_\_\_\_\_

25. What improvements would you suggest to ECO Transit to better meet the needs of you and your household?

**Events and Guest Services**

Vail has developed a wide variety of events and special programs in all seasons that have become part of our community culture. Our events now include concerts, festivals, athletic events, arts and learning-based programs, and other activities.

26. In general, how would you describe the experience that events in Vail create for you and your guests?

<u>VERY NEGATIVE</u>					<u>VERY POSITIVE</u>	<u>DON'T KNOW</u>
1	2	3	4	5		x

27. With respect to the number of events in Vail, are there:  
 Too few events       About the right number       Too many events

28. Please rate your satisfaction with the following aspects of town-wide events.

	<u>NOT AT ALL SATISFIED</u>				<u>VERY SATISFIED</u>	<u>DON'T KNOW</u>
	1	2	3	4	5	x
The overall quality of events in Vail	1	2	3	4	5	x
Overall quality of cultural, community, recreational, performing arts, and business conference venue options in Vail	1	2	3	4	5	x

29. The Town of Vail invests in various events in Vail. In general, what is your opinion of this economic development strategy?

- I strongly support the Town's financial investment in events
- I am somewhat in favor
- I am neutral
- I somewhat oppose
- I strongly oppose

30. Should the Town invest in indoor facilities to support hosting special events and community groups?

- Yes
- No
- Uncertain

31. What kind of new or different events would you like to see Vail host? \_\_\_\_\_

32. Have you heard about the Town's new Guest Experience training initiative called PrimaVail?

- Yes
- No

33. Do you have any comments on PrimaVail and improving customer service in Vail? \_\_\_\_\_

**Library Services**

*Vail Public Library offers access to information resources of many types to serve the needs of Vail's guests, residents, businesses and schools.*

34. Please respond to the following questions using "Yes" or "No."

	<u>YES</u>	<u>NO</u>
Do you have a library card in the Town of Vail?	<input type="checkbox"/>	<input type="checkbox"/>
Do you access the library remotely as well as in person?	<input type="checkbox"/>	<input type="checkbox"/>
Have you used the library's website, e-newsletter or social media channels?	<input type="checkbox"/>	<input type="checkbox"/>

35. How frequently do you use the library? \_\_\_\_\_ times per month

36. What do you like best about Vail Public Library? \_\_\_\_\_

37. What would you like added or changed about Vail Public Library? \_\_\_\_\_

38. Please rate your overall satisfaction with Vail Public Library.

NOT AT ALL					VERY	DON'T
<u>SATISFIED</u>					<u>SATISFIED</u>	<u>KNOW</u>
1	2	3	4	5		x

39. How can the library improve its services? \_\_\_\_\_  
 \_\_\_\_\_

**Town of Vail Communications**

40. How do you receive information about the Town of Vail that may be of interest to you? (Check all that apply)

**Information from the Town of Vail**

- Website ([www.vailgov.com](http://www.vailgov.com))
- E-services (meeting announcements, agendas, news releases, newsletter, etc.)
- Attend or watch meetings (live web streams, Channel 5)
- Social media (Twitter, Facebook, etc.)

**Information from other sources**

- Newspaper
- Radio
- Television
- Social media (Twitter, Facebook, etc.)
- Other (please describe): \_\_\_\_\_

41. Do you have any specific comments on your ratings of information or the sources of information you find useful?  
 \_\_\_\_\_

**COMMUNITY ISSUES AND OPPORTUNITIES**

42. For each action listed below, indicate the level of priority you believe is appropriate. (Use a 1 to 5 scale where 1=Not a Priority, 3=Neutral, 5=High Priority.)

		NOT A PRIORITY	NEUTRAL			HIGH PRIORITY	DON'T KNOW
		1	2	3	4	5	x
1.	Actions to protect and enhance Gore Creek	1	2	3	4	5	x
2.	Actions to protect wildlife habitat	1	2	3	4	5	x
3.	Expand recycling and waste reduction efforts	1	2	3	4	5	x
4.	Implement renewable energy projects in town (e.g., solar buildings)	1	2	3	4	5	x
5.	Housing for resident-occupied, deed-restricted households	1	2	3	4	5	x
6.	Defining comprehensive parking management policies (potentially through additional parking spaces and pricing/management strategies)	1	2	3	4	5	x
7.	Increasing Town of Vail transit frequency and connections	1	2	3	4	5	x
8.	Increasing regional transit frequency and connections	1	2	3	4	5	x
9.	Providing an economic development focus on the events that take place in Vail	1	2	3	4	5	x
10.	Implementation of the Civic Area Master Plan for public spaces (Town Hall, Library, Dobson, etc.) in the center of Vail	1	2	3	4	5	x

43. What two actions are your highest priorities? (Insert numbers from list above: # \_\_\_\_\_, # \_\_\_\_\_)

44. Any comments on your responses? \_\_\_\_\_  
 \_\_\_\_\_

**Financial Prioritizing**

45. As you may know, The Town of Vail is beginning to have discussions with the community to learn what voters think about sources of financial support for resident-occupied, deed-restricted housing. Are you willing to consider supporting a tax increase of some type to fund local efforts for resident-occupied, deed-restricted housing?

- Yes
- No
- Uncertain

46. (IF YES) Based on what you know now, would you prefer a property or sales tax as the primary method for funding local housing programs?

- Property tax increase
- Sales tax increase
- Don't know

47. Do you have any specific comments on your responses concerning tax increases to support local housing funding needs? \_\_\_\_\_

The Town of Vail Civic Area Plan is entering the first steps of the implementation phase this year. The plan identified several goals for the plan including the following:

- Identify the community's opinions of how best to utilize the land within the defined study area for the Civic Area Plan;
- Prepare a plan that is viable, is reflective of the community's goals, is economically feasible in terms of market considerations, and is responsive to the sites and surrounding neighborhoods, and;
- Define strategies to guide future decision-making and the implementation of improvements to the Civic Area that will establish vibrant, aesthetically pleasing and thoughtfully designed places that will serve the needs of the local community and guests in the Town of Vail.

48. During the Civic Area effort five major sites were identified that comprise the study area of the Plan. Which two sites do you believe should be the focus of the first phase of implementation?



- 1. Lionshead Parking and Transportation Center
- 2. Charter Bus Lot
- 3. Dobson Ice Arena
- 4. Vail Public Library
- 5. Town of Vail Municipal Complex

**Check Your Two Highest Priorities**

- 1. Lionshead Parking and Transportation Center
- 2. Charter Bus Lot
- 3. Dobson Ice Arena
- 4. Vail Public Library
- 5. Town of Vail Municipal Complex (current Town Hall)

49. Do you have any specific comments on your priorities? \_\_\_\_\_

50. The Town is in the process of planning for West Vail by creating a Master Plan. What specific ideas would you most like to see addressed in that planning effort? \_\_\_\_\_

**Resident-Occupied, Deed-Restricted Housing Opportunities**

The Vail community has consistently acknowledged the important role resident-occupied, deed-restricted homes play in maintaining and sustaining community in Vail. The Vail Town Council and Vail Local Housing Authority have heard this message and efforts are underway to address housing. However, more needs to be done.

As you may know, the Town of Vail/Vail Local Housing Authority’s mission is to preserve and protect existing and future homes for year-round Vail residents by acquiring deed restrictions. To achieve this goal, they apply an approach to identifying, acquiring and building future homes. This is done by researching and exploring public-private partnerships, strategic initiatives, innovative programs and collaboration within the community.

**51. Do you think the Town of Vail and the Vail Local Housing Authority’s mission and goals to address housing for year-round residents is headed in the right direction or do you feel they are off on the wrong track?**

- Headed the right direction
- Off on the wrong track
- Unsure/no opinion

**52. Please indicate your level of support for specific changes that might be used to increase opportunities for housing using the scale of 1 to 4 below, where 1 is “not at all supportive” and 4 is “very supportive.” If you don’t know or have no opinion circle “x” for “Don’t Know”.**

	NOT AT ALL SUPPORTIVE			VERY SUPPORTIVE		DON'T KNOW
	1	2	3	4		x
Allow developers to meet deed-restricted homes requirement outside the Town boundaries						
Adopt requirements for all new or expanded residential development to contribute fees toward the supply of deed-restricted homes	1	2	3	4		x
Increase restrictions on short-term rental units (STR) in Vail to mitigate the loss of long-term rental home opportunities	1	2	3	4		x
Allow increases in density to facilitate the development of accessory dwelling units for resident-occupied housing (i.e., a small unit together with a larger residence)	1	2	3	4		x

**53. Do you have any suggestions or opinions (positive or negative), regarding how additional housing for residents could be provided, that you would like to share with the Vail Town Council and the Vail Local Housing Authority?**

---

**The Environment**

Vail has successfully undergone an audit as part of its goal to become a globally-certified sustainable destination. Sustainable destinations seek to leverage the positive benefits of tourism while ensuring the health and viability of the local community.

**54. Should the Town encourage/incentivize the transition from fossil fuel use to renewable electric use in building design, for example, installing electric heat pump water heaters instead of natural-gas powered boilers?**

- Yes
- No
- Uncertain

**55. The Town is currently working on improving and protecting Gore Creek water quality. Please identify the barriers that exist toward your personal use of environmentally-friendly landscaping practices on your property. Rate the following on a scale of 1 to 5 where 1 is “strongly disagree” and 5 is “strongly agree” that these are barriers.**

	STRONGLY DISAGREE				STRONGLY AGREE	DON'T KNOW
Lack of knowledge of eco-friendly practices	1	2	3	4	5	x
HOA handles landscaping/HOA rules	1	2	3	4	5	x
I prefer a green turf lawn, space to play, socialize, etc.	1	2	3	4	5	x
Lack of effective alternatives to pesticides/herbicides	1	2	3	4	5	x
Costs are prohibitive	1	2	3	4	5	x
Lack of eco-friendly landscapers	1	2	3	4	5	x
Native plants and vegetation are not visually appealing; they attract nuisance animals, and/or obscure views	1	2	3	4	5	x
Other _____	1	2	3	4	5	x

**56. Wildfire poses a risk to our homes, environment, economy, recreation and safety. Effective wildfire mitigation requires a multi-faceted approach. Please indicate your opinion using the scale of 1 to 4 below.**

	NOT AT ALL SUPPORTIVE			VERY SUPPORTIVE	DON'T KNOW
Creation of defensible space on individual properties (where vegetation is reduced or modified to create a buffer around the home)	1	2	3	4	x
Evaluation of the defensible space around each home by trained personnel	1	2	3	4	x
Design standards that facilitate the creation of defensible space (such as using deciduous trees rather than conifers)	1	2	3	4	x

**Household Preparedness for an Emergency**

During major emergencies, public safety is our first priority; in some situations the emergency may exceed the capacity of local first responders. It is imperative that you are prepared to provide for your own safety. A critical component of this is that you have registered with EC Alert so that you can receive timely notification of an impending threat or evacuation.

**57. How prepared would you say you and your household are in the event of a catastrophic emergency event?**

- Extremely prepared
- Somewhat prepared
- Slightly prepared
- Not at all prepared

**58. Do you have any comments or unanswered questions related to Emergency Preparedness in Vail?**

**Parking and Transportation**

**59. The Town is working on finding an appropriate balance between adequate vehicle parking and encouraging use of public transit and other alternative transportation means. Should Town parking rates be based on demand (i.e., higher rates at the busiest times and lower rates when there is little demand, similar to hotels and airlines)?**

- Yes       No       Uncertain

**60. Do you have access to a vehicle that you keep at your residence?**

- Yes
- No
- Sometimes
- Other

**61. To get around Vail and the region, what barriers/impediments keep you from using your car less? (Check all that apply)**

- Distance to bus stop
- Change in elevation or terrain traversed to bus stop/path
- Need my car during the day for work
- Need my car for errands before or after work
- Place to store my recreation equipment
- Doesn't fit my schedule
- Safe walking/biking routes
- Lack of lighting for travel at night
- Lack of bike storage
- Other: \_\_\_\_\_

**62. Do you have any suggestions on ways to encourage alternative transportation opportunities (bus, bike, pedestrian use, etc.) in Vail and throughout the region?**

---

**Ownership and Property Rental Information**

**63. How long have you lived within the Town of Vail (or owned property if a non-resident)?**

- Less than 1 year
- 1-5 years
- 6-15 years
- More than 15 years
- Not applicable

**64. Do you own or rent your residence?**

- Own
- Rent
- Other (specify) \_\_\_\_\_

**65. (If you own your home) Do you rent your home to others?**

- Short-term (30 days or less):     Yes         No  
Long-term (over 30 days) :        Yes         No

**66. Do you reside in a deed-restricted home?**

- Yes         No         Uncertain

**67. (If you do not rent your home long-term) What might encourage you to consider renting long-term (over 30 days)?**

---

**68. (If own home and rent out residence short-term)**

**Did/do you rent it through:**

- A management company
- Myself/online social sources as VRBO, Airbnb, Flipkey, etc.
- Both a management company and rent it myself
- Other

**69. In your opinion, to what extent is the loss of long-term rental housing a problem in Vail at this time?**

- Not a problem
- One of the region's lesser problems
- A moderate problem
- One of the more serious problems
- A critical problem in the region

**70. Do you have any further comments on your experience with the rental housing situation in Vail?**

---

**Please provide the following demographic information. Remember that all responses remain strictly confidential and are reported only in group format.**

71. **Which of the following best describes your employment status?**
- Work 8 months or more a year in the local area (Vail Valley)
  - Work 7 or fewer months a year in the local area (Vail Valley)
  - Currently employed outside of the local area (work on Front Range, out of state, etc.)
  - Retired
  - Unemployed and/or looking for work
  - Homemaker
  - Other: \_\_\_\_\_

73. **(IF RESIDENT) Do you own or operate a business within the Town of Vail?**  Yes  No

74. **Are you a registered voter in Vail?**  
 Yes  No

75. **Which of these categories best describes your household status?**
- Single, no children
  - Couple, no children
  - Household with children living at home
  - Empty-nester, children no longer at home

72. **(If work in the Vail Valley) How many jobs do you currently hold (winter 2020)? \_\_\_\_\_ jobs**

**What is the location of your place of work in the Vail Valley? (Check all that apply)**

- In the Town of Vail  Minturn
- Eagle Vail  Eagle
- Avon  Gypsum
- Beaver Creek  Other: \_\_\_\_\_
- Edwards

**(If working in the Vail Valley) Which of the following modes of transportation do you typically use to get to work most frequently: in the winter, in summer?**

*If you use more than one mode on a given workday, respond based on the mode used for the longest distance.* (Check all that apply)

	IN WINTER	IN SUMMER
Drive alone	<input type="checkbox"/>	<input type="checkbox"/>
Carpool/vanpool	<input type="checkbox"/>	<input type="checkbox"/>
Bus	<input type="checkbox"/>	<input type="checkbox"/>
Bike and take the bus	<input type="checkbox"/>	<input type="checkbox"/>
Drive and take the bus	<input type="checkbox"/>	<input type="checkbox"/>
Bicycle	<input type="checkbox"/>	<input type="checkbox"/>
Walk	<input type="checkbox"/>	<input type="checkbox"/>
Work at home	<input type="checkbox"/>	<input type="checkbox"/>

76. **Are you:**  
 Male  Female

77. **In what year were you born?** \_\_\_\_\_

78. **Do you have any additional comments or suggestions?**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**THANK YOU FOR YOUR PARTICIPATION IN OUR CONTINUING EVALUATION PROGRAM.**

**Below, you will have the opportunity to enter the prize drawing. Your survey responses are confidential.**

**Please check any of the following that interest you:**

Enter me for a chance to win a drawing for **ONE OF TEN \$100 VISA Gift Cards**. The first 100 completed surveys will comprise the first pool of entrants, so complete your survey and enter soon!

Add me to the Town's email list for periodic updates and communications

**Email address:** \_\_\_\_\_